



## Te Kārearea Agenda

**Date:** Wednesday, 20 February, 2019  
**Time:** 9:00 am  
**Location:** Council Chamber  
Forum North, Rust Avenue  
Whangarei  
**Attendees:** Her Worship the Mayor Sheryl Mai  
(Co-Chairperson)  
Taipari Munro (Co-Chairperson)  
Cr Crichton Christie  
Cr Vince Cocurullo  
Cr Tricia Cutforth  
Cr Sue Glen  
Cr Greg Innes  
Cr Sharon Morgan  
Cr Anna Murphy  
Allan Halliday  
Deborah Harding  
Delaraine Armstrong  
Janelle Beazley  
Merepeka Henley  
Violet Sade  
Sharon Kaipo  
Takiri Puriri

For any queries regarding this meeting please contact  
the Whangarei District Council on (09) 430-4200.

<b>1. Open Meeting</b>	
<b>2. Karakia/Mihi</b>	
<b>3. Apologies</b>	
<b>4. Introductions (Whakawhanaungatanga)</b>	
<b>5. Previous Minutes</b>	
5.1 Minutes Te Kārearea 19 December 2018	3
<b>6. Reports:</b>	
6.1 Action Log February 2019	17
6.2 2018 General Revaluation Te Kārearea	37
6.3 Infrastructure Operations Report Update - February 2019	41
<b>7. General Business</b>	
<b>8. Closure of Meeting - Karakia</b>	

# Te Kārearea



## Te Pae Tawhiti/Vision:

“He Whenua Rangatira”

“Whangārei, a district of prosperity, wellbeing and empowered communities”

---

## Te Kaupapa/Mission:

“Ka tūtuki te Kāwanatanga ā-rohe, ka puāwai hoki te kotahitanga me ōna tini kaupapa”

“Local Government that works through effective partnership and provides practical solutions”

---

## Ngā Tikanga/Principles:

- He kitenga mutunga kore, mahi tahi, mahi pono – Strategic partnership working collaboratively and in good faith
  - Kia Māia – Providing leadership through courage
  - Te Manawatōpu – Of one heart and mind. We are stronger working together
  - Anga mua – Progressive and proactive
  - Me kōrero tika, tau noa ngā take – Open and frank mutually agreed outcomes
-





## **Te Kārearea Meeting Minutes**

<b>Date:</b>	<b>Wednesday, 19 December, 2018</b>
<b>Time:</b>	<b>9:00 a.m.</b>
<b>Location:</b>	<b>Council Chamber Forum North, Rust Avenue Whangarei</b>
<b>In Attendance</b>	<b>Her Worship the Mayor Sheryl Mai (Co-Chairperson) Taipari Munro (Co-Chairperson) Cr Vince Cocurullo Cr Tricia Cutforth Cr Sue Glen Allan Halliday Delaraine Armstrong Janelle Beazley Merepeka Henley Sharon Kaipo Takiri Puriri Joanne Hammon</b>
<b>Not in Attendance</b>	<b>Cr Crichton Christie Cr Greg Innes Cr Sharon Morgan Cr Anna Murphy Deborah Harding Violet Sade</b>
<b>Scribe</b>	<b>Jennie Thomas (Democracy Advisor)</b>

---

Also in attendance: Dominic Kula (General Manager – Strategy and Democracy), Simon Weston (General Manager - Infrastructure), Aperahama Edwards (Māori Relationship Manager), Debbie Taylor (EA to General Manager – Strategy and Democracy), Joseph Kupa

- 1. Open Meeting**
- 2. Karakia/Mihi – Taipari Munro and Aperahama Edwards**

### 3. Apologies

Crs Sharon Morgan, Anna Murphy, Greg Innes and Mike Kake, Deborah Harding and Violet Sade, Mike Kake and Rob Forlong  
Delaraine Armstrong (early departure) and Cr Vince Cocurullo (late arrival)

**Moved by** Merepeka Henley

**Seconded by** Cr Sue Glen

That the apologies be sustained.

**Carried**

### 4. Introductions (Whakawhanaungatanga)

### 5. Previous Minutes

#### 5.1 Minutes Te Kārearea 21 November 2018

**Moved by** Janelle Beazley

**Seconded by** Cr Tricia Cutforth

That the minutes of the Te Kārearea Strategic Partnership Forum meeting held on Wednesday 21 November 2018, having been circulated, be taken as read and now confirmed and adopted as a true and correct record of proceedings of that meeting.

**Carried**

- Terenga Paraoa Marae traffic safety - Taipari advised that he and Janelle will set a date early in the new year for trustees to meet and form a position.
- Cr Cutforth queried if there had been any follow up on the funding for de-sexing and microchipping of dogs. Dominic advised that funding from the Department of Internal Affairs (DIA) had closed but Auckland Council had allocated some of its funding to Whangarei. This funding will supplement microchipping, de-sexing, muzzles etc but only for menacing dogs at this stage. Cr Cutforth advised she would like to see Council become more involved in this type of programme.

### 6. Reports:

#### 6.1 Action Log - December 2018

**Moved by** Janelle Beazley

**Seconded by** Cr Sue Glen

That Te Kārearea Strategic Partnership Forum note the Action Log.

**Carried**

Dominic reminded the meeting of the report brought to Te Kārearea by Murray McDonald (Manager – RMA Consents) on the legal constraints around the notification of resource consents and the importance of focusing on the District Plan process.

There were two key actions from that report. The first, was for Council to look into an electronic notification process for Resource Consents for marae and hapū. This is scheduled to be worked on in the first quarter of 2019. The second action, to have further discussions at a Te Huinga meeting on the RMA and District Plan process, is still to be scheduled.

Dominic advised that the operational items on the action log are on schedule for contractors to complete.

The Marae Resource Kits were distributed to the meeting. Dominic advised that the Kit covers the key Council processes at a high level. Aperahama will distribute copies to Te Huinga and it will be made available online on Council's website.

Delaraine Armstrong advised she would like to reiterate the point she has raised previously, regarding the Resource Management and District Plan processes and how this is a huge area of concern for hapū. She advised that resource is required to be able to engage properly with these processes. Delaraine introduced Joseph Kupa who was involved in securing funding through Te Huinga to assist with these processes. There is some financial reserve for Te Huinga but not enough to fund engagement on the RMA process. It was stated that further discussions are needed regarding funding from Council.

## **6.2 Te Kārearea Strategic Partnership Forum Meeting Dates 2019**

**Moved by** Delaraine Armstrong

**Seconded by** Cr Tricia Cutforth

That Te Kārearea Strategic Partnership Forum adopt the schedule of meetings for 2019.

**Carried**

Cr Cutforth suggested that distribution of the Kit to marae may provide opportunities for Council to engage with hapū on rates and the Annual Plan process.

Sharon Kaipo advised that she was aware their people wanted to hear from Council directly about rates and meetings could incorporate other issues that impact members.

Merepeka advised that there was support for hui with Council in Whangaruru as often the elderly were intimidated by processes.

Taipari Munro and Her Worship agreed these meetings could be beneficial but saw it being run separately from Te Kārearea meetings. Council staff and marae could work together on these meetings.

Delaraine stated that a critical part of the rates process was connected to the Maori Land Court. The process needed the supporting documentation from the Land Court. She requested that Council apply some pressure to the Ministry of Justice regarding outstanding requests made by hapū.

It was agreed it was the landowners' responsibility to deal with the Court but it was stated that Council had a stakeholder interest in the form of rates and this was a request for support from this forum.

It was suggested that a presentation from the Maori Land Court with a rating perspective could be beneficial.

Cr Cutforth noted that the property revaluations being sent and the Resource Kit may encourage further queries around rating.

Cr Glen suggested more than every second Te Kārearea meeting could be held at marae in 2019.

It was resolved that the dates for the Te Kārearea Strategic Partnership Forum meetings, as reported, be approved and there be further discussion and investigation into more meetings being held on marae.

### **6.3 Department of Internal Affairs Three Waters Review Update**

**Moved by** Janelle Beazley

**Seconded by** Cr Tricia Cutforth

That Te Kārearea note the report 'Department of Internal Affairs Three Waters Review Update.'

**Carried**

Simon Weston advised the meeting that he would be providing an update on the Three Waters Review by the Department of Internal Affairs (DIA). He would cover the paper put to Cabinet on 19 November 2018 and what it means for Northland.

The Local Government Minister advised earlier in 2018 that there would be four interconnected work schemes:

- Regulatory setting from effective oversight.



- Funding and financing mechanisms.
- Capacity and capability of decision makers and suppliers.
- Information for transparency, accountability and decision making.

The Minister put together a reference group to report back to Cabinet in October 2018. The Cabinet paper came out in November.

Government has set a tight timeframe. The Minister for DIA has said there could be alternative ways to provide the three waters for councils. They could be potentially provided at a regional level or alternatively 3-5 private water services. These were just options provided but it has sparked a lot of discussion across the country.

The cabinet paper set out:

- A roadmap for decision on the future state of the three waters – drinking, waste and storm water
- A problem definition
- Also, the paper provides the case for change.

The paper reports that the status quo is not sustainable and that changes are needed. It has become pretty clear, that the status quo will not prevail and there will be changes in this space.

The paper identified three common problems for all waters:

- Funding and financing to upgrade infrastructure.
- Capability challenges regarding skills to manager and operate schemes.
- Regulation is weak across the three waters. Both drinking water and environmental regulation exhibit inadequate stewardship, compliance and enforcement practices.

These problems increase as the community size decreases due to smaller councils having less funding.

There is a contrast in regulatory service compared to other countries such as Australia, Canada and North America. We are as far as 20-25 years behind the play in regulatory setting.

There will be detailed policy decision made in 2019 around regulation, service delivery and regulation dependent on service delivery options.

It is planned to introduce legislation in 2020 which is a tight timeframe.

Drafting of legislation can commence in areas of:

- Drinking water regulation and new risk management
- Wastewater – targeted change to environmental regulation within the RMA framework.
- Wastewater and stormwater ‘measures’ to give greater transparency to the operation of these systems.
- Regulatory bodies that would give effect to the above reforms

The cabinet paper was strongly focused on regulation. There will be further regulation depending on service delivery options.

Late in 2019 there will be detailed proposals for service delivery arrangements. These could include:

- Proceeding with regulatory reform only, with voluntary sector led reforms to service delivery arrangements.
- Establish a ‘three waters fund’ to support ‘voluntary’ service delivery improvements.
- Create an aggregated system of dedicated publicly owned drinking water and waste water provide – regionally or possibly 3-5 providers.
- Economic regulation of three waters – dependant on decisions on service delivery.
- Proposals to improve oversight and stewardship across the three waters systems.

There is acceptance that this is complex and responsibility will lie with both central and local government. The Ministry of Health, District Health Boards and Councils will be involved. There is going to be considerable changes for the sector.

Government could just proceed with regulatory reforms and look at Councils using shared services or CCO’s. If they were to do to this, they could establish a three water fund for those Councils that do work together.

Simon advised that there is no certainty on what funding would look like yet or whether there would be funding for capital improvements.

The alternative is an aggregated system may be created. All of these details will follow the June 2019 regulation changes.

When the Government first announced the review in April 2018 they probably were not aware of the complexity of the situation. This is complicated with multiple stakeholders with shared responsibilities. To improve the situation will take some time.

The paper does not mention private drinking water supplies. There are 181 private drinking water providers which does not include schools, marae, hospitals and community buildings. It is not clear, at this stage, how they will be managed.

Merepeka Henley queried whether, in particular with marae, the DHB would be included in that management. At present the DHB tests the water at the marae.

Simon explained that this is an example of what is happening at the moment. There is no enforcement of drinking water standards just some cursory assistance to organisations such as marae. There is a need for management and improvement but at this stage he is unsure of what that will incorporate.

Sharon Kaipo advised that there had been provision for funding to marae for clean water systems which has ceased. There did not seem to be anything reflected in the cabinet paper on this issue or for those using water tank supply.

In regards to other stakeholders listed in the cabinet paper there are various clauses relating to engagement with iwi and Māori. Clause 51 states 'Engagement with iwi and Māori is not only important from a Crown/Māori relationship and Treaty of Waitangi perspective, but also because of the significant expertise and experience iwi and Māori have in resource management, infrastructure development and water issues. It will be necessary to engage at the national, catchment and local levels given the range of iwi and Māori interests, and also the different and often localised way that three waters challenges are experienced by Māori communities.'

Clause 52 states 'The Minister of Local Government has commenced initial discussions with iwi and Māori. The approach she intends to take is to engage at different levels and use existing mechanisms and forums wherever possible, given many Māori communities are at engagement saturation point with other government processes.'

Government have made it clear they do intend to work with Māori in that regard.

Northland options and what should we do:

- We need to be informed and in discussions with DIA/Water NZ and LGNZ.
- There needs to be some discussion on service delivery options for Northland.

- The 4 Waters Advisory Group Northland (4WAGN), which includes WDC, FNDC, KDC, NRC and the NDHB, consider using the same sort of format as the Northland Transport Alliance (NTA).
- Request 4WAGN explore options for Service delivery with Auckland City and Water Care.

Simon advised, that of all the stakeholders, local government has probably made the most comment on this review as it does have profound implications for local government and could have far reaching effects.

Local government is saying that the systems are not broken but needs some regulation. There is agreement from local government that affordability is a challenge for smaller councils due to small teams, capacity and capability. Overall stewardship is not as good as it could be and needs to be raised.

Water NZ has previously said we have significant problems and it supports regulation and aggregation but is now distancing itself from these comments.

The Ministry of Health has been very quiet on the review.

There has not been a lot of discussion or action since the paper was released. There have been emails sent to the DIA enquiring when there will be information about funding but this is not yet been determined.

It was stated that the issue of engagement should not be with iwi but hapū. As hapū and marae are those feeling the effects.

Cr Cocurullo advised that the paper was written by Central Government and seems to indicate a major push for centralisation rather than for local. Council are trying to get them to concentrate locally.

The investment in wastewater and drinking water systems by marae was discussed and how this is not addressed in the paper. Simon advised that this is a high level policy document which does not go into any detail, but these are the issues relevant to smaller suppliers. At present the cabinet paper does not address these situations but it is hoped that there will be more information provided.

Her Worship the Mayor advised that the review was sparked by the serious problems and effects experienced with Havelock North's water supply. That is what the government is responding to but they will also review septic systems, private supplies etc. If there is to be a regulatory protection environment, then other bodies may have control

over your systems. It may result in higher costs for everyone. The impression is that they are probably headed to an aggregated system. If this is taken away from local government control there will be a big hole in the functions that Council run. At present Whangarei District Council are very good at providing safe drinking water and have done a good job on the treatment of stormwater. A letter has been drafted and sent to the Local Government Minister requesting assurance be provided that Council will be fully compensated for any assets requisitioned. We work on behalf of the ratepayers and this is what needs to be considered.

It was questioned if the Ministry of Health, due to their relationship working with people on the ground, had provided any comment at all on the review. Simon advised that within the paper it was stated that Ministers from Local Government, Health and the Environment will be involved in the drafting of options. The MOH have received criticism over the Havelock North situation and we are not sure where the Ministry stands at this stage.

Cr Cocurullo expressed concerns that the MOH have different views than that from the community for example on the fluoridation of the water supply.

Simon advised that he will keep members informed of updates through the Te Kārearea forum.

#### **6.4 Infrastructure Operations Report Update - December 2018**

**Moved by** Cr Sue Glen

**Seconded by** Sharon Kaipo

That Te Kārearea note the Infrastructure Update Report.

**Carried**

Sharon Kaipo advised of the problem of rubbish being dumped in the Twin Bridges, Mangakahia area which is exacerbated over the holiday period. This area is a stopping off point for tourists and the area is well used by locals swimming in the river. It was queried whether a skip bin could be located in the area over the holiday period.

Simon Weston advised that often rubbish attracts rubbish. Having a bin in that location could actually increase fly-tipping. He requested that if there was a problem with rubbish being dumped, to please phone (09) 430 4200, to report and contractors would be sent out to clear away the rubbish. It was questioned if there were any future plans for a transfer station in the area as the nearest facility was 37km

away. Simon advised that this would be a project that would need to be put forward for consideration for the LTP.

There was a suggestion to have signs erected in the area to advise where the transfer stations are located. Janelle Beazley advised that this was also an issue in the Pakotai area. There had been discussions at partnership meetings with NZTA where the sign solution had been discussed but none had been provided to date. Simon agreed that signage was a good idea in these two areas and he will suggest this to his team.

Allan Halliday advised that some months ago, he mentioned the faulty road lighting at the Puhipuhi intersection. Fulton Hogan had contacted him for details and advised him the bulb will be replaced but has not been to date. Simon will follow up.

## **7. General Business**

- Cr Cocurullo expressed gratitude for the blessings given at the Tawera waste water tank and Kamo shared path openings.
- It was queried how projects get on the list of capital works for Council. It was advised that the LTP is the process used and the importance for the community using the process to do so.
- Takiri Puriri queried Simon who provided an explanation on the biological process used at the Kioreroa Waste Water Treatment Plant.
- Her Worship the Mayor provided an update on the Annual Plan process. Council have agreed to undertake an engagement communication process for the Annual Plan. The LTP is a 10 year plan. The changes to the Local Government act do not require consultation in Year 2 but our council has resolved to go out to the community to talk about the work programme for Year 2 and to listen to suggestions. Consultation Adviser, Merryn Statham, is putting together a programme on how we will do that. The engagement process begins in March 2019 and then any changes for the year would be adopted by 1 July 2019. There is not a lot of opportunity for change to the plan, there is a budget that must be worked to. Sometimes there is scope and the ability for smaller projects and quick fixes.
- Her Worship the Mayor advised of how the Agreement between the Northland Mayoral Forum and iwi leaders came to Council. Our Council did not agree to signing the agreement. FNDC and the Northland Regional Council have agreed to be signatories. Kaipara District Council will have their meeting tomorrow to decide. The intent of the agreement was for the Northland Mayoral Forum to be signatories along with iwi chairs.

Iwi chairs invited the Northland Mayoral Forum to meet in June 2017. At that meeting it was agreed that an agreement be compiled for signing by the Mayoral Forum and iwi leaders. There have been many iterations and the example provided today was the fifth version. This agreement came to Council's meeting last week. It was not carried, this leaves it in the position where at some point in the future, it could come back to Council but not in this 2016-2019 term.

From her own personal perspective, Her Worship saw it as a governance to governance relationship and could see advantages in meeting twice year to speak of issues relevant to iwi and Councils.

There were concerns expressed in our meeting whether Te Huinga had been consulted with or had agreed to the agreement. There were also concerns of any impact on our relationship with Te Kārearea and whether it would cause changes for the wider community. Some of the elected members expressed concerns on the timing of signing due to the awareness of the evolved mandate process. The intent was for the signatories inaugural signing in February 2019. Her Worship will not be present for that signing.

There was gratitude expressed from several members for not agreeing to the relationship agreement.

There was discussion on emails being received by hapū members who advised that this was the first that they had heard of this agreement. Disappointment was expressed that it had not been raised in earlier meetings. It was queried how this type of agreement would fit with the principles of Te Kārearea and marry up given the mandate in Whangarei. There was doubt expressed over how Te Huinga would sit at the table if the agreement had been supported by Council.

Her Worship advised it was a separate form of relationship to that of the Te Kārearea relationship. Just as the Mayoral Forum is separate from Te Kārearea. It is a forum where issues up for discussion would not impact on Te Kārearea or Te Huinga. From her perspective it would not change the relationship we had as it was a separate body.

Janelle Beazley advised that Te Huinga were sent the agreement at the beginning of December which was disseminated out to members but unfortunately there was not a meeting of Te Huinga before the Council meeting. The points of view expressed to Councillors before the Council meeting were from individual hapū not Te Huinga.

Sharon Kaipō advised that people are anxious at this time. This agreement was not discussed at the last Te Kārearea meeting and there was concern that it was coming in over the top of hapū. There is a wish to form a closer relationship to bring issues from our people to Council and from Council back to them. We are looking to growing the betterment of the Whangarei District. Iwi should have talked to hapū first before speaking to Council.

Taipari Munro summarised by stating that Te Huinga had received the information at the beginning of December. Her Worship didn't feel that the agreement should impact on the relationship with Te Huinga and that Te Kārearea sits at another level. We need to hear what is being said but any agreement between iwi leaders and the Mayoral Forum would be at a different level. This doesn't influence Te Kārearea or Te Huinga relationship with Council but there was an issue caused by timing.

Her Worship advised that a Council decision had been made to not support the agreement. She reiterated that the most important and cherished relationship is Te Kārearea. There had been a number of iterations of the agreement. Previously the possibility of this agreement has been brought to Te Kārearea as general discussion. It was not on our official agenda as it would not have been appropriate to do so.

Cr Cutforth advised that one of the things raised in the discussion at the meeting was that elected members would have liked to have known the view of Te Huinga and it may have been good to have met to give that view even though it is a different relationship.

Delaraine Armstrong advised that Te Kārearea is a critical relationship and this is a critical time. This has been reflected in other situations as well with tension between iwi and hapū. Te Huinga are supported by the whanau and we come in good faith. Conversation is critical to working together and trust.

Her Worship advised that there had only been one meeting with iwi and the Mayoral Forum and her wish to reassure from her perspective that the relationship with Te Huinga has not changed. There is regret over the timing but that was the timing of the request. There was never any intent to impact our relationship.

Acknowledgement was expressed of the good working relationship between Te Huinga and Council in the form of Te Kārearea by several members. Respect was also expressed for bringing this kaupapa to the meeting and now working forward.

- Her Worship updated the meeting on the revaluations that are due to be sent out in early January. Council have used a new company Opteon to undertake the revaluation process. For various reasons, it has been a struggle for them to get the revaluations out in the timeframe expected. New valuations will be issued and then there will be the objections process to go through. Valuations will be available online on Council's website and a pack will be posted to landowners.

Her Worship wished to reinforce the message strongly, that whatever the values increase, there is no direct coalition with rates increasing. Rates increases are linked to the percentage increase of individual properties compared to sector values of commercial, industrial, rural and residential



properties.

There will be Opteon staff available at Customer Services, from the time the valuations are posted, to discuss the new valuations.

There was further discussion on Maori Land rating and the broader discussion needed on how it is rated.

- Taipari, as Co-Chair, acknowledged this as the last meeting of Te Kārearea for 2018 and on behalf of Te Huinga wished Her Worship, Councillors and staff all the best for the Christmas season and looking forward to the challenges of 2019.

Her Worship took the opportunity to also pass on her thanks as Co-Chair to all Te Huinga members for their mahi for the year and how wonderful it would be for 2019 to have more Te Huinga focused items rather than Council's reports on the agenda to help gain mutual understanding. Hopes of a safe and fulfilling Christmas and New Year were conveyed and it was acknowledged that 2019 would be a big year for all working together.

#### **8. Closure of Meeting – Karakia – Taipari Munro**

The meeting concluded at 11.26am.



## 6.1 Action Log - February 2019

**Meeting:** Te Kārearea Strategic Partnership Forum  
**Date of meeting:** 20 February 2019  
**Reporting officer:** Dominic Kula (General Manager Strategy and Democracy)

### 1 Purpose

To brief the Te Kārearea Strategic Partnership Forum on the actions undertaken by Council for queries brought up at previous meetings as outlined in the attached Action Log.

### 2 Recommendation

That Te Kārearea Strategic Partnership Forum note the attached Action Log.

### 3 Background

Queries from previous Te Kārearea Strategic Partnership Forum meetings are added to the Action Log with Council updating actions.

### 4 Attachment

Action Log



OPEN		Item	Actions 19	Date logged	Date closed	Status
Roading	Porowini Terenga Paraoa Marae – Traffic Impact Report	Three lanes on Tarewa Road cause an issue for the entrance. What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future. The Marae has a vehicle crossing on Tarewa Rd. There are 3 traffic lanes northbound in this location directly outside the vehicle crossing. Historically, there has been 2 lanes northbound in this location.	<p>In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement.</p> <p>Porowini Terenga Paraoa Marae entrance – a marked “KEEP CLEAR” on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this.</p> <p>WDC Traffic Engineers have stated again that a “KEEP CLEAR” area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned.</p> <p>19/9/18 Mira Norris - Raised matter again with regard to recent road works and traffic safety for the Marae. Reply - WDC to look at options. Also, expressed that hapu were not included in the consultation when WDC spoke to the marae trustees. Taipari suggested a hui with all parties WDC, hapu and marae trustees asap to resolve ongoing issues</p> <p>8/10/18 WDC having internal meetings to identify solutions. Once options clarified a meeting with hapu and marae trustees will be held.</p> <p>17/10/18 Janelle Beazley asked about the Whau Valley intersection and its short clearance way. Terenga Paraoa were advised they couldn't have a short clearance way because of it being too close to an intersection.</p>	May-17		Closed
			<p>25/10/18 Reply from Jeff Devine WDC inherited intersection/road at Whau Valley from the State Highway when Kamo Rd was revoked. But:</p> <ul style="list-style-type: none"> <li>• A vehicle using the clearway crosses 2 lanes</li> <li>• This is dangerous as cars can't see what's coming in the 2nd lane southbound and the northbound lanes for right turners out.</li> <li>• Here we have 2 northbound lanes so a car can stop waiting for a right turn in and others can pass heading North, although this movement still causes major safety issues and disruption to traffic at the intersection.</li> <li>• This a 3 legged intersection</li> <li>• And all of these create a dangerous situation that is not desirable.</li> </ul> <p><b>Porowini/Tawera intersection:</b></p> <ul style="list-style-type: none"> <li>• This is a more complex 4 legged intersection with more associated turning movements to cater for</li> <li>• A vehicle using the clearway box would have to cross 3 lanes of traffic</li> <li>• A car turning right would have to cross 3 lanes and look for cars coming straight through heading south</li> <li>• We only have the one lane south so no place for cars to wait to right turn in to the clearway box.</li> <li>• Clearway boxes in these situations with multiple lanes and so close to traffic lights cause major operational issues for the light phasing and are just dangerous.</li> <li>• The simple solution is vehicles have to turn left into, and out of, the Marae carpark entrance and go round the block if necessary or go down the road and do a U-turn away from the intersection traffic where it is safer.</li> <li>• This is a major arterial road intersection in Council's network with in excess of 26,000 vehicle movement per day</li> </ul> <p>As a result, we cannot recommend the installation of a clearway box for the Marae carpark entrance.</p> <p>21/11/18 Taipari Munro advised Te Huinga will form a position on this and then ask for a hui to be convened between hapu, marae trustees and WDC.</p> <p>19/12/18 Taipari advised that he and Janelle will set a date early in the new year for trustees to meet and form a position.</p>			

OPEN		Item	Actions 20	Date logged	Date closed	Status
Roading	Street Light Pupipuhi Road	Overhead light at the State Highway 1/Puhipuhi Road intersection only activating part way through a vehicle movement.	<p>Customer Request logged under RDG056823 24/8/18. Because this is a State Highway job passed to NZTA. Fulton Hogan (NZTA contactor) contacted Allan Halliday to discuss location and fault.</p> <p>8/10/18 NZTA advised this has been programmed and work will be done on this light by the end of the October. There are a number of lights in this area and the contractor will do them all at the same time.</p> <p>19/12/18 Alan Halliday advised light still hasn't been fixed. We have contacted Fulton Hogan who is Transit's agent and asked them to look at again. 24/1/19 Email from Fulton Hogan "No this streetlight has not been fixed however it doesn't fail any OPM standards. The streetlight network is inspected every three (3) months to check for faults. Once faults are identified they are put into a register for repair. From here, repairs are programmed and carried out based on validation of repair." Debbie has asked Fulton Hogan to contact Alan directly to discuss.</p>	15/08/2018		<p>Closed</p> <p>Reopened 19/12/18</p>
	Rubbish	Request for signage at Transfer stations	19/12/18 Janelle Beazley and Sharon Kaipo requested signage advising where transfer stations were located. CRM created WA073549.			
Rates	Maori Land	Maori Land and Rating arrears. Council to look at working with marae to help people understand and feel comfortable with talking to council about rating and rating arrears. Explain the Rates Remission Policy. Request to put this on the agenda for discussion in further meetings. Hapu asked to invite Council to talk at their respective Marae when it suits their schedules.	<p>Te Huinga to produce a paper on Maori Tikanga on whenua and their consequential position on being rated.</p> <p>Opteon (our valuation service provider) will be reporting on the tri-annual general valuation in October or November 2018. They will be presenting to Council in October and to Te Huinga in November. Andre to work with TH to confirm date.</p> <p>17/10/18 The revaluation has been deferred so this will need to be postponed until the first meeting after Christmas.</p> <p>19/12/18 Requested a presentation from Maori Land Court with a rating perspective?</p> <p>10/1/19 Meeting being organised for presentation on new valuations and rating.</p> <p>15/1/19 Richard Martin from Opteon invited to attend February TK meeting to present on new valuations.</p>	21/03/2018		Pending
Resource Management Act	RMA	Discussion on RMA	<p>WDC staff to talk at Te Huinga meeting re specifics of RMA and District Plan. Murray McDonald to look into.</p> <p>15/1/19 Murray McDonald advised no further update.</p>	17/10/2018		Pending
Resource Management Act	RMA	Resource Consent Notifications	<p>Council to look into electronic notification processes i.e. text, email, website. Murray McDonald to look into.</p> <p>29/11/18 The work required to review the methods of advising iwi of resource consent applications is on our list of work to be done and is likely to be in the first quarter of next year.</p> <p>15/1/19 Murray McDonald advised no further update.</p>	17/10/2018		Pending
Resource Management Act	RMA	Discussion on RMA from Murray McDonald at October TK meeting	Te Huinga to consider information presented and report back to TK	17/10/2018		Pending

OPEN		Item	Actions 21	Date logged	Date closed	Status
Resource Consents	Having a voice in RMA matters	Hapu expressed ongoing concern about input into RMA matters. They agreed Maori Planning Commissioners could address some of these concerns.	<p>WDC has asked for nominations from Te Huinga for possible Independent Planning Commissioners. Two names have been received. Council is also considering a request for a Mana Whakahono a Rohe from Patuharakeke.</p> <p>Council has received nominations for Commissioner training from Te Huinga. These people will be registered for the training during 2018.</p> <p>A request to Ministry for the Environment (MfE) officer Hauauru Rae – Kaitaatari Kaupapa Matua/Senior Policy Advisor for advice and guidance on commissioner training was accepted. A date is yet to be confirmed for him to attend a Te Huinga hui, Andre will maintain contact with Hauauru and coordinate a date.</p> <p>4/9/18 Awaiting confirmation from Hauaruru on dates that he is available to come up for training.</p> <p>2/10/18 MfE have a new staff member, Will Tait-Jamieson, and he will be inducted to the wider Northland Māori kaupapa. A number of relevant and generic kaupapa Māori from the Northland councils are being collated to update him. Once up to speed Will is going to look at suitable date options.</p> <p>5/11/18 Andre Hemara to follow up with MfE about when they will come up to Whangarei to speak at Te Huinga.</p> <p>10/12/18 Andre advised no further update. Still waiting to hear from MfE.</p> <p>15/1/19 Will Tait Jamieson is coming up to Whangarei in either Feb or March and will be working with Andre who will work with Te Huinga to arrange a suitable date.</p>	19/07/2017		Pending
Reserves and Open Spaces	Southern Entranceway	Request to cut back dead Cabbage Trees at Southern Entranceway	<p>CRM created 24/8/18 PRK013527 for council contractors to action.</p> <p>5/10/18 Council has approved funding to enhance the entranceways by removing pest plants and undertaking a general tidy up. The tidy up of the cabbage tree is included in this work. Treescapes have provided a quote and is currently being assessed. Initial work planned to be undertaken in October.</p> <p>23/10/18 - Work still pending approval.</p> <p>12/11/18 Approval granted. Contractor starting work in two weeks.</p> <p>29/11/18 Work starting week of 10 Dec.</p> <p>15/1/19 Southern Entranceway work starting week of 21 Feb 2019.</p>	15/08/2018		
Reserves and Open Spaces	Park off Boundary Road	Request from Emma Cribb to paint playground	<p>17/10/18 Request from Emma Cribb to paint playground off Boundary Road. CRM created PRK013737</p> <p>12/11/18 Spencer Jellyman has contacted Emma and is meeting her onsite to take a look.</p> <p>29/11/18 Work starting week of 10 Dec.</p> <p>15/1/19 - Painting on Haruru Playground completed.</p>	17/10/2018		Scheduled for closure
Youth	Focus on Youth (joint initiative)	Clarification has been requested on what this action means.	<p>Hapu have requested that Council develop some ideas for this initiative. Council will do so and report back to Te Karearea.</p> <p>This arose from a joint Council/Te Huinga workshop soon after the elections. No action to date.</p> <p>Ideas also required from Te Huinga.</p> <p>Te Karearea want Action on Youth Initiative. The Community Development Department will look into this and report back to Te Karearea.</p> <p>Jacki Cooper has recently been recruited as the new Community Development Adviser and will be working with the Youth Advisory Group (YAG). Jacki is available to engage with Te Karearea and its focus on a Youth Joint Initiative at their convenience. Jacki can be reached on Phone: 09 430 4200   DDI: 09 470 3033   Mobile: 027 446 2080 E: jacki.cooper@wdc.govt.nz</p> <p>Comment from TH that this topic will be included in their working group discussion of the Terms of Reference for clarification and prioritisation.</p>	19/04/2017		Pending
Community	Correspondence to Marae	Request for all marae to receive copies of any important information from Council. Need to update data base of marae contacts. Andre and Janelle working on updating information.	<p>Janelle advised contact information now complete. Andre will send completed list to Te Karearea and staff as appropriate.</p> <p>23/10/18 Andre to request updated list from Janelle.</p> <p>12/11/18 Janelle has sent around list to TH to update their details. Little feedback on updated details to date.</p>	12/03/2018		Pending
	Te Karearea Strategic Relationship Agreement	Relationship Agreement to be updated	<p>Te Huinga and Council to form working parties to work on updating the Relationship Agreement.</p> <p>12/11/18 Aperahama has given a copy of Council's amendments to Te Huinga.</p>	15/08/2018		Pending

OPEN		Item	Actions 22	Date logged	Date closed	Status
	Te Huinga	Funding being given to Te Huinga from TPK. Will Council match this \$ or \$.	Delaraine will provide details of funding to be provided to Te Huinga from TPK for Council to consider. 21/11/18 Delaraine provided details. Taipari advised that this matter is to be discussed at Te Huinga before being brought to Te Karearea. 19/12/18 Delaraine reiterated that funding needed further discussion to ensure TH is resourced for Resource Management and District Plan processes.	17/10/2018		Pending
Community	Hui with Council and hapu	Information sharing between Council and hapu	19/12/18 Agreement that hapu wanted to hear directly from Council on important information e.g. rates, RMA, District Plan etc. On Marae meetings held separately from TK.	19/12/2018		Pending
	Annual Plan	LTP/ AP information	Request from TH on a presentation on how the LTP/AP works and getting items in the budget	19/12/2018		Pending



CLOSED		Item	Actions	Date logged	Date closed	Status
Rating	Rates structure review	In April 2017 Council provided Te Karearea with an overview of the Rating Structure review and agreed to discuss the rating of Maori land as a separate process from the wider engagement process. It was also agreed that Schedule 11 of the Rating Act would be a specific focus of that discussion. A suitable forum for this will be arranged in the near future.	<p>Interest in a workshop on schedule 11 was repeated.</p> <p>Te Huinga invited staff to attend a Te Huinga meeting to have a workshop on the Rating Policy. Also a report to Te Karearea was requested.</p> <p>The preferred rating policy will be included in the Consultation Document for the Long Term 2018-28 that will be provided to the members at this meeting.</p> <p>Treatment for Maori land will form part of broader Council rating review.</p> <p>Offer still stands for Rating team to visit Marae on invitation to work through options.</p>	19/04/2017	Jun-18	Closed
Papakainga Plan	Papakianga Plan Change	Updates on the Papakianga Plan Change were requested.	An update to be provided for the Papakainga Plan change appeal. A report will be on the agenda of the Te Karearea Meeting on 16 August 2017			Closed
Hapu Environmental Management Plans	Hapu Environmental Management Plans	<p>How does Council use them? Do not replace engagement, should facilitate it.</p> <p>Copy should be given to all Councillors after elections, part of induction program. Hapu presenting their hapu environment mangemnt plans (HEMPS)</p> <p>[Central to concern that they are not satisfied with involvement in RMA and Consents]</p>	<p>Hapu Environmental Management Plans (HEMPS) are used through the plan change preparation process to inform the plan change outcomes. Every plan change section 32 evaluation report includes a section analysing the proposed plan change regarding lodged HEMPS.</p> <p>Section 74 of the RMA specifies the matters that council must consider when preparing/changing a district plan. Section 74(2A) states that council must take into account any relevant planning document recognised by an iwi authority and lodged with the territorial authority, to the extent that its content has a bearing on the resource management issues of the district.</p> <p>All plan changes are released in draft form as part of pre-consultation, in the past this has included the presentation/workshopping of plan changes with Te Karearea and Te Huinga. Hapu representatives are sent copies of all draft plan changes for feedback and sent proposed plan changes for formal submission.</p> <p>District Plan staff are always available to meet with hapu to discuss concerns, this offer was readily taken up during the pre-consultation of PC94B Papakainga Phase 2. A copy of the plans held by WDC have been printed and put into a folder in the Councillors' Room.</p>	19/07/2017		Closed
Resource Consents	Participation in RMA matters	Concern expressed that Maori were not included in decisions on RMA matters – especially issuing of resource consents.	<p>4/8/17 - Again - there was concern that some hapu were not being notified of all resource consents.</p> <p>20/9/17 - Further concern was expressed that some hapu are not receiving notification of all resource consent applications as they expect.</p> <p>No changes have been made to notifying hapu of resource consents in their areas of interest. All go to hapu where they have an interest and/or Statutory Acknowledgement.</p>	4/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Pataua Boat Ramp and Camp Resource Consent	What does the consent allow to be built compared to what has been built?	What was approved was more than they built – WDC has put compliance in place. What is built is according to the consent.	19/07/2017		Closed
Resource Consents	Participation in RMA matters	Te Waiariki Trust (Pataua) Not getting resource consent notifications anymore.	We have not changed our process re: notifying iwi. Te Waiariki is within our system as having an interest in the Taiharuru, Pataua & Ngunguru areas. As such notified applications within those areas will be sent to Te Waiariki.	19/07/2017		Closed
Resource Consents	Water taken from Mimiha Creek - Helena Bay Holdings	Consent allowing water taken from Mimiha Creek for garden-irrigation. Should be reserved for Marae.	Application put on hold and referred back to Marae.	4/08/2017		Closed
Resource Consents	Raumanga Heights Block Subdivision	Raumanga Height Block Subdivision – Tribal & geological factors – caves can't be accessed	In relation to the Raumanga Heights subdivision (Trading Corporate Ltd), this will lapse on 7 November 2017 unless a survey plan is submitted to Council by that date. Feb 2018 - No survey plan submitted, nor any application to extend the consent. Confirmed as lapsed.	1/04/2017		Closed
Resource Consents	Clements Subdivision	Hapū have raised concerns about the non-notified consent granted for a subdivision adjacent to Pukenui Forest. A significant landscape which recently accommodated the release of kiwi, who have been recorded laying eggs. The subdivision has approved a significant roadway access which will have damaging effects on the flora and fauna of Pukenui Forest. Consultation process was with one hapū? What are the commercial interests associated with this subdivision? Will it be a gated community? Why was the existing access via the quarry not considered? If this is a housing subdivision does it fit within the social housing criteria? This consent can be likened to Te Mata Peak track in Hastings, local hapū had limited input and yet the consent was granted, disregarding the cultural and spiritual aspects of their maunga.	<p>15/8/18 Request and agreement for agenda item to go to October TK meeting in Council Chambers with presentation on how the RMA consent notification process and decisions work.</p> <p>The Pukenui Trust are keen to discuss this kaupapa face to face with hapū and are coordinating a hui with Dick Shepherd for Monday 23 July 2018. The emphasis for the hui is the proposed land swap that helps with connecting existing walkways. Hui was held at Ngararatunua Marae, all parties involved with the subdivision were in attendance and a robust discussion was had. Outcome was to meet again and discuss in detail the proposed land swap.</p> <p>Since the hui Mr Clement's Agent has compiled additional information in relation to issues raised, which will be tabled at the next formal meeting of the Pukenui Trust. Once the weather improves an on site meeting will be arranged with hapu and other interested parties to work through the proposal.</p> <p>5/10/18 Staff will present a summary of the notification processes and thresholds for consents to the October meeting of Te Karearea.</p> <p>07/10/18 Murray McDonald discussed with Te Karearea.</p>	18/07/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Winstones Quarry	<p>Winstone Quarry Development – there is concern about placing the overburden onto the Pegram land.</p> <p>GBC Winstones resource consent application for overburden (LU1700100) has been received.</p> <p>The application includes an assessment of effects on the limestone outcrop (Tonkin &amp; Taylor, Preliminary Overburden Disposal Area). There is only a small area of this on the site with the vast majority located to the north-west of the disposal area.</p> <p>The report concludes that there is a low to negligible risk of void collapse due to limited area underlain by limestone and the expected limited thickness of limestone in the area.</p> <p>The Hapu disagree, and have continued to express their concern at each meeting.</p>	<p>Update:</p> <p>Winstones have requested that the application be put on hold (suspended).</p> <p>Previous meetings:</p> <p>At the request of the CE, Murray McDonald asked CBC Winstones if they would specifically consult with Taipari Munro. They responded as follows:</p> <p>As described in our resource consent application, we have an on-going, working relationship with the Ruarangi Trustees, of which Marina Fletcher is our primary point of contact.</p> <p>Marina is in the final stages of preparing a Cultural Impact Assessment, which addresses the Pegram block proposal, among other matters. It is the preference of both parties to continue working together as we have done so, to date.</p> <p>The application was publicly notified on 12 July 2017 so parties were able to make submissions on the proposal. An independent commissioner with Tikanga Maori has been appointed to the Panel to hear submissions.</p> <p>The Hearing has been held. Decision July 2018.</p>	May/August 20	43313	Closed
Building Consents	Taiharuru Marae	<p>Requesting to seek compensation for building fees as the plans have not differed from original plan i.e. duplication of works and an existing building consent, and yet the marae is still asked to pay full payment. Marae are happy to meet half the costs of 11k. The marae will be a pivotal coastal marae within the Whangarei</p>	<p>CRM RDG056363</p> <p>An email response was sent 13/6/18. The original building consent lapsed in May 2015 with a refund given of \$4837.00. Unfortunately, the application for building consent would have to be a new application and this would attract the normal fee schedule. The only way for fee assistance is to apply to Councils Community Fund. There would be no guarantee of success of application if applied for.</p>	18/07/2018	15/08/2018	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Building Consents	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially.	Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	1/04/2018	Closed
Property	Waahi Tapu - sites of significance to Maori	There was general concern expressed regarding Sites of Significance register including: Is there funding for Hapu? The funding that was provided to Ngati Hau - how was it spent? What protection does recording a site give>	Information that has been received has been reviewed. it is now considered that 75% is collected. This is no longer an active plan change while awaiting further information. There is no additional Council funding for this at this time. Council initially funded this through Repo Consultancy. This funding was to cover costs to the Hapu and the consultant. It has all been spent without the full information being passed to Council from Hapu. The planned Sites of Significance Plan Change is reliant on this information so a new solution will be required. <ul style="list-style-type: none"> <li>• The total amount paid to the contractor was \$172,250 +GST. The contractor has detailed within invoices to Council payments to hapu including Te Parawhau. Council has no evidence of what happened to the 'hapu' payments.</li> <li>• Mapping information has been received from Ngati Kahu, Ngati Hau, Te Waiariki, Patuharakeke, half information from Ngati Wai and Ngati Hine and no data from Te Parawhau.</li> <li>• The contract required the consultant to obtain data from all of the above hapu plus Ngati Korora and Ngati Taka Pari</li> </ul> Information is held by Council in three ways: <ul style="list-style-type: none"> <li>- Confidentially ("black" sites restricted to two staff with authority)</li> <li>- Open</li> <li>- Council-only.</li> </ul> When an application is received for a consent that has a site on the land involved, the applicant is required to discuss the development with the relevant Hapu. Two reports are included on this agenda. One chronicles the history of the project, and the second recommends a way forward. Way forward agreed.	20/09/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Rubbish	Rubbish	Crane Road regular site for illegal dumping. Skips at village centres e.g. Pitiwai/Oakura? More transfer stations? (Over summer) e.g. Opotiki. Get volunteers/community involved? Rubbish from Christmas to Waitangi week at Ohinewai. Litter on Te Hongona Street and Puna Rere Drive.	These concerns were referred to the Waste Minimisation And Management Plan process			Closed
Rubbish	Waste Minisiation and Management Plan	A request was received to participate in the development of the Waste Minimisation and Management Plan.	The plan was sent to Te Huinga and considered at the July meeting.	Jun-17		Closed
Rubbish	Whangarei Waterfall issues	A number of issues in regard to the Whangarei Falls reserve were stated: - The water smells when it is low. - The water smells when it is low. - Buses and cars make it unsafe for pedestrians. - There are dogs wandering in the area.	These are on going issues continually being monitored by NRC, Parks, Waste and Regulatory Departments. When these issues occur, it is best for the public to call these issues into Council when they are occurring, straight away.	Nov-17		Closed
Rubbish	Tongatu Road Transfer Station	Hapū and marae allowance to dispose of refuse for free as Maori Land had been used for the Transfer station.	HWM, Councillors Morgan, Glen and Murphy visited site after last TK meeting but station was locked. The station is situated on road reserve and previous requests for free disposal have been declined. However, Council work alongside Marae to assist where possible for major events.	Jul-18	Aug-18	Closed
Water	3 Waters	Information on Three Waters Project	Request for Simon Weston to include Three Waters information in his next report to Te Karearea.	17/10/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Ngunguru Ford Road	<p>The condition of the road has deteriorated to a point that noxious weeds including gorse are a nuisance. A local resident has been maintaining the road of his own accord. As this is a widely used road for all the community it should be regularly maintained by Council. In contrast, Council have funded the maintenance of Te Toiroa Rd a paper road.</p>	<p>4/9/18 Update from Jeff Devine. "I have spoken to Violet Sade. She has requested that the section of Ngunguru Ford Rd that is formed but is currently only an access on a paper road, be taken over by Council and maintained by Council in the future.</p> <p>Council will assess the condition of the section of Ngunguru Ford road, and whether it meets Council standards, and then Council will discuss future options with Violet and the other landowners who live off this section of road."</p> <p>15/8/18 Jeff Devine had been in contact with Violet Slade and agreed to meet on site.</p> <p>Councillor Murphy contacted Jeff Devine who provided the following response. Cr Murphy forwarded this information onto Aorangi and is awaiting reply before further action.</p> <p>"Roding have previously answered questions about the maintenance of Council's section of Ngunguru Ford Rd.</p> <p>This section is a paper road, ie a section of road Council has not yet accepted as being up to the minimum required Council standard, and therefore not maintained by Council, hence the maintenance end signs.</p> <p>There is a lot of back history about ownership of the road, Maori Land and the Maori Land Court over many years. Parts of the road may have been upgraded to Council standards previously under different subdivisions privately but ongoing maintenance of these sections has not been continued.</p> <p>Now the whole of the remaining road has been declared public road by the Maori Land Court by Gazette Notice in 2013.</p> <p>So in Council terms it is a public road, privately maintained, (PPM)."</p>	18/07/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Porowini Terenga Paraoa Marae – Traffic Impact Report	<p>Three lanes on Tarewa Road cause an issue for the entrance. What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future. The Marae has a vehicle crossing on Tarewa Rd. There are 3 traffic lanes northbound in this location directly outside the vehicle crossing. Historically, there has been 2 lanes northbound in this location.</p>	<p>In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement.</p> <p>Porowini Terenga Paraoa Marae entrance – a marked “KEEP CLEAR” on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this.</p> <p>WDC Traffic Engineers have stated again that a “KEEP CLEAR” area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned.</p>	May-17		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Entrance to Otangarei via Puna Rere	Entrance to Te Hononga Street off Puna Rere Drive needs better signage and lighting – easy to miss.	<p>It was noted that the intersection is not clearly marked and has poor lighting. Request was to check for signage and lighting.</p> <p>4 July 2017 - There is a request for higher than standard signage and lighting. Options for the entrance to Te Hononga Street, Otangarei to be investigated and brought back to a future meeting.</p> <p>16/8/17 - Signage has also been requested to mark the entrance to the Otangarei Walkway.</p> <p>There is planned signage for the walkway.</p> <p>Investigations show that Puna Rere Dr has a Street Light at the intersection with Te Hononga St, and the intersection is clearly marked according to the roading standards.</p> <p>Otangarei Neighbourhood Safety Panel in principle, support signage around the entranceway to Otangarei and if possible signs for the park and the walkway. They would like to have some input in the design and location of the signs. The request for the Otangarei Community to create a sign will now progress through the Community Development Team, via their Community Village Planning. LED street lights are being installed over the next 18 months. These are an improvement over existing lights.</p> <p>Additional signage has been approved for:</p> <ul style="list-style-type: none"> <li>• "Otangarei" to be included on NZTA green destination sign at the corner of State Highway 1/Puna Rere Drive;</li> <li>• Signage has been included at the intersection of Puna Rere Drive/Te Hononga Street.</li> </ul>	May-17		Closed
Roading	Rewarewa Road	Land locked off Rewarewa Road	<p>Section that is possibly land locked off Rewarewa Road. This will need to be addressed via an outside meeting. Need more detail on property – exact location and lot number.</p> <p>Issue also of beside the waste management ponds, sightlines for going in and out.</p> <p>There is potential access available to the land via a paper road which can be developed by the land owners to facilitate any development.</p>	Jul-17		Closed
Roading	Pipiwai/Riponui Road	A slump/slip in the road had occurred. There had been a temporary fix with road markings and filling of slump area with hotmix but that this was only a temporary solution and a permanent solution needed to be found.	Work has been completed.	Mar-18	Apr-18	Closed
Roading	Parking at Rural Sports Parks	Parking at rural sports fields – cars block roads eg: Springs Sports Complex.	<p>There is no record of any complaints or enquiries on this matter. Should similar issues reoccur, please contact Council's after-hours number and our contractor will respond. If large events are known in advance, please inform Council and we can have enforcement people on site.</p>	Aug-17		Closed



CLOSED		Item	Actions	Date logged	Date closed	Status
Roading						
Roading	Pipiwai Road	A complaint to Roding re overflow of water from Pipiwai Road (near the FNDC end of Pipiwai Rd) directed onto whenua (land). There had been no consent given for this discharge to occur	Team have assessed the work and discussed it with the Roding Manager. Work carried out at this site by our contractors has not changed the direction of the stormwater runoff. WDC contractors have only cleared vegetation from existing water tables. If residents want to send all stormwater into one catchment, then Roding will require written permission from the land owner concerned. Other residents of this area have also approached council and we advised that the only work our contractors have done here is clear vegetation from existing water tables. There are no programmes in place to alter any existing stormwater drains for this area.	1/03/2018		Closed
Roading	Wrights Road	Registering an incident on Wright/Moore Rd, part of the road is unstable and not fixed properly.	CRM RDG055344 was raised initially for the Wrights/Moore Rd incident. The council was advised of the incident on 11th July. This accident did not meet the threshold required to notify WorkSafe NZ by either the contractor or ourselves. An internal investigation of the incident is being carried out by the contractor and we will be advised of the outcome at the end of the month.  The contractor will tidy up the shoulder where the truck went over when they come back to do the drainage works that have been programmed. This won't be until they finish the heavy metal overlay which should be the week after next. The slump was filled on 20th June and will most likely need another top up. A dig-out repair will be included in the contract for the seal extension that is planned for later this year. CRM RDG055347 – The slip is ongoing and the contractor will clean up again this week. We have engaged Opus to investigate and design a permanent repair. They will be in contact with you in due course to obtain permission to gain access to the top of the failure site.	18/07/2018	15/08/2018	Closed
Roading	Henare Road	The continuous rain we have had lately has damaged Road on numerous occasions. There are no drains or culverts until you get to the lowest point of the Road. Water overflow scours both sides of the road and causes potholes and corrugations.	Our Northern Roding Inspector has advised that there are works programed for Henare Road for within the next few weeks weather dependant.  7/5/2018 update – Contractor advised work completed. WDC Roding Inspector will be going out to take photos and ensure work is completed.	1/03/2018	7/05/2018	Closed
Roading	Ngunguru Ford Road	How many times does it get graded; cost of grading; cost to have it sealed. Why "Council Maintenance ends here" sign where it is; can it get moved to further along road?	The Council maintained portion of Ngunguru Ford Rd is 6.9 km long. The road was graded 10 times in the last 12 months. 1300m3 of metal was also placed on road during the last 12 months. A total of 25 CRM's have been received for Ngunguru Ford Rd in the last 12 months. However, a number were received at the same time from a number of different people reporting the same issue. Grading is generally programmed on a monthly routine but can be weather dependant. During the monthly routine all the roads in a particular area are graded generally at the same time over a week or so.	4/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Wrights Road		<p>Request to seal Ngunguru Ford Rd was made.</p> <p>Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018.</p> <p>Council is intending to repair 3 short sections of Kokopu Rd as the pavement in these locations has failed. These will be completed in the next few weeks. These are ongoing maintenance work required for all roads to keep the travelling public safe. These works do not include the sections of road with the various tight corners which are before the first section of the proposed works, as the pavement through these sections are ok.</p> <p>The logging companies previously investigated the potential use of Kokopu Rd for returning empty logging trucks because the narrow windy nature of this made this route unsafe as the trucks couldn't traverse the corners without crossing the centreline.</p> <p>Council has allocated \$1.3M to the sealing of an additional 2.5km of Wright and McCardle Rds this summer and tenders for the work close in early November. Therefore, we assume works will commence on the road later in November.</p> <p>Funding for the maintenance of Kokopu Rd and the funding for the seal extension works on Wright Rd come from different funding sources within NZTA and their funding rules do not allow the two activities to be mixed.</p> <p>Council is about to commence the agreed dust suppression programme of works on the District's unsealed logging routes in November.</p> <p>Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018.</p> <p>Seal Extensions – The budget has been increased to \$1m per year to seal roads, the first 2 years will be dedicated to sealing Wright road, criteria for prioritisation will need to be set by council for years following.</p>	19/07/2017	12/06/2018	Closed
Roading	Pipiwai Road	When is road maintenance progra Culvert close to their urupa "Te Wehenga" is too low and creates water logging and potential flooding. Suggestion to install a larger culvert to alleviate the situation. CRM RDG056363	<p>Roading Inspector Mark Barry has inspected this late last week and the culvert either side of the road is blocked. The land drainage need to be cleared to allow the culvert under the road to work, this is the landowner's responsibly.</p> <p>Mark tried to phone but not available. I will email her and advise today with our response.</p>	18/07/2018	15/08/2018	Closed
Reserves and Open Spaces	Southern Entranceway	Improving City Signage at Entranceway to city	<p>A presentation will be provided at the council chambers Te Karearea Meeting in October by Simon Weston.</p> <p>17/10/18 Presentation given by Simon Weston</p>	15/08/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Reserves and Open Spaces	Waka House	Peter Vaughan tabled a document with details of the planned waka enclosure for Onerahi this summer.	<p>Council staff have been working with Peter Vaughan of the Whangarei Waka Trust over the last 2-3 years to find a location for an enclosure to be built to store their waka. Council has offered a temporary site for the waka enclosure at the Aquatic Centre for up to 5 years. Council officers are working through the details of their use of this site. There are no allocated Council funds for this project, and Peter has been given details of possible funding sources for community projects to cover levelling and construction costs. Elected Members support the establishment of permanent facilities at Pohe Island once the infrastructure to support additional use is developed. This matter will be reported back to an Infrastructure Update Meeting.</p> <p>Went up to Infrastructure meeting 7 August with further information being requested. To go back up to 12 September Infrastructure update meeting.</p> <p>5/10/18 Further information was requested at the September Infrastructure update meeting. To go back up to October Infrastructure meeting. Query on suitable location for temporary location of waka house. No funding is proposed from Council.</p> <p>17/10/18 Agenda item to go to Council for decision.</p> <p>12/11/18 Application for a temporary licence for a waka enclosure at Onerahi was declined. Council will work with Trust to find an alternative site.</p>	18/07/2018		Closed
Reserves and Open Spaces	New Playgrounds	Request that Kura be consulted along with nearby schools	<p>17/10/18 Request that Kura are consulted on any new playgrounds along with the school that are currently consulted with.</p> <p>5/11/18 Infrastructure staff contacted Evelyn Henare and are booked in to visit the junior students of Te Kura Kaupapa Maori o Te Rawhiti Roa regarding Potter Park. Council is also working on a consultation kit for any projects/works that will enable wider consultation with all of the effected community.</p>	17/10/2018		Closed
Reserves and Open Spaces	Entranceway Competition	Request for designs of entranceway competition in 2001 one of the winners whas a whale bone.	Staff from Parks, Business Records and the Communications Team worked together to try and find information on this design. While details of the proposal were found, designs were not. In reviewing Council resolutions budget was not approved to progress this.	15/08/2018		Closed
Parks	Blue Goose Entranceway	Future developments for the Blue Goose entranceway, potentially could host a cultural precinct which may include a marae for Otaika.	<p>The treatment of this entranceway is being considered as a new item for the Long Term Plan 2018.</p> <p>Entranceways – \$550k plus inflation planned for year 4/5</p>	20/09/2017	15/06/2018	Closed
Parks	Whangarei Falls	Safety-Concern was expressed at the danger for visitors to Whangarei Falls	Concern was expressed at the danger for visitors to Whangarei Falls	19/07/2017		Closed
Cemeteries						

CLOSED		Item	Actions	Date logged	Date closed	Status
	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially	Nov 2017 - Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. April 2018 - The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	Apr-18	Closed
The Hub	Toilets at The Hub	Can these toilets be open to coincide with the Inter-city Bus timetable?	The toilets are only open when the i-Site is open – 9am-5pm seven days a week. There is a sign on the door directing people to other public toilets with clear directions on how to get to them for times when the i-Site is closed.	20/09/2017		Closed
Funding and Grants						
Community	Maori Language Week	What is happening with this?	Te Reo in the workplace classes running for the month of September in the Library.			Closed
Community	Funding	Applying for funding from DIA to desex cats and dogs	29/11/18 Email sent to DIA to ask for any information on this fund. 3/12/18 DIA advised FNDC had applied for funding in 2017. They were successful and received \$15k, FNDC matched this. Unfortunately this fund through the DIA is no longer available. 4/12/18 WDC Regulatory Manager advised that in 2016 the Government agreed to contribute \$0.85 million to target high-risk dogs, as part of a package of changes to reduce the risk and harm of dog attacks. Applications were sought from territorial authorities up until January 2017 to subsidise de-sexing programs for high risk dogs. Auckland Council were successful in their application and received grants for a total of approx. \$290,000 inclusive. WDC Bylaw Enforcement Coordinator, noted that Whangarei District Council had nearly 150 known dogs that are of menacing breed/type. WDC held conversations with Auckland Council Animal Management and they made available some of their received funds (with the approval of the DIA) to support WDC get their menacing dogs de-sexed. The DIA funding is for de-sexing high risk dogs (menacing and dangerous) only. Under this proposal, a Whangarei based veterinarian practice – Northland Vets have been contracted to provide neutering services. In June 2018 all known dog owners of a menacing type dog within WDC were sent a menacing classification for their dog. This classification required the dog to be de-sexed within one month (if it was not already). An explanation letter was included with the classification, which offered the free de-sexing and how to obtain this. Since June 2018 all new dogs of menacing breeds in the district are classified immediately (as per legislation), and are also eligible for free de-sexing if qualified.	21/11/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
			<p>Further information from WDC - When owners have their dogs de-sexed through the project they are also offered:</p> <ul style="list-style-type: none"> <li>• Free micro-chips provided by council to the vets, which can be performed during the de-sexing surgery.</li> <li>• Muzzles available at cost price.</li> </ul> <p>All dogs must be registered prior to being eligible for de-sexing. Over thirty dogs to date have been de-sexed as a result of the program. This program will continue within WDC until there are no funds left. It is hoped this program will help to:</p> <ul style="list-style-type: none"> <li>• Engage the community, and increase awareness regarding responsible and compliant dog ownership</li> <li>• Reduce the number of unwanted dogs, and associated welfare issues, such as: high rates of euthanasia in shelters and concerns around the safety of stray dogs.</li> <li>• Reduce the cycle of irresponsible breeding and rearing.</li> <li>• Encourage that dogs in Whangarei form a positive part of homes and communities.</li> </ul> <p>There has been no funding made available for the de-sexing of cats to territorial authorities and currently there is no cat control legislation within NZ to enforce this.</p>			
Community	Marae Resource Kits	Request for Marae resource kits of important documents e.g. LTP, Rating Policies, Fees and Charges, Urban design etc. Working on what documents would be of interest.	<p>A summary document of Council business is being compiled now that the LTP is completed. This will be tabled with Te Huinga along with key documents such as the adopted LTP, Fees and Charges and Papakainga Toolkit to generate discussion and enable further targetted resources to be identified for Hapu if required.</p> <p>12/11/18 Maori Resource document created and will be distributed to TH.</p>	12/03/2018		Closed
	Communication	Effective 2-way communication	<p>Council calendar and a marae/hui calendar will be co-ordinated to look for opportunities to work together. Completed for Te Huinga Meetings.</p> <p>Marae have been contacted. Awaiting responses. Due to many marae reluctant to provide this information we have stopped asking.</p>			Closed
Elections						

CLOSED		Item	Actions	Date logged	Date closed	Status
Citizenship	Citizenship Ceremonies	<p>Increasing migrant numbers to New Zealand raises concern of their competency of Māori culture and awareness. Some practices of other cultures are innocently disregarding Māori protocols i.e. coastal burials, ashes being spread over waterways. Is there a Korowai/Kaupapa Māori to be introduced at the induction stage of citizenship? Inform new migrants of the Māori cultural practices in the Whangarei District. Citizenships on local marae and Māori representation at Citizenship Ceremonies.</p> <p>Introduce cultural inductions for migrants and ESOL learners</p>	<p>Invitation by Her Worship to attend the next Citizenship Ceremony in August and provide feedback on the process.</p> <p>Citizenship Ceremoney held 31 August. Feedback from Hapu is welcomed for following the ceremony.</p> <p>19/9/18 Merepeka Henley expressed thanks in being involved at the August Ceremony but would like to see a stronger Maori focus implemented. Merepeka would be contacting and working through the Department of Internal Affairs</p>	18/07/2018		Closed

## 6.2 2018 General Revaluation Te Kārearea

**Meeting:** Te Kārearea Strategic Partnership Forum  
**Date of meeting:** 20 February 2019  
**Reporting officer:** Alison Puchaux (Revenue Manager)

### 1 Purpose

To provide Te Kārearea Strategic Partnership Forum with information on the District's 2018 general revaluation.

### 2 Recommendation

That the Te Kārearea Strategic Partnership Forum notes the presentation.

### 3 Background

Triennially, the District's valuation roll is revalued. The land value and capital value for each property is revised at the effective date. The effective date for the 2018 general revaluation is 1 August 2018. The new values will be used for rating from 1 July 2019.

The timetable for the 2018 General Revaluation is as follows:

Key Date	Event
21 March 2018	Planning meeting with Opteon
12-13 April 2018	Visit by Valuer General to Opteon, Council met with Valuer General for update
1 August 2018	Effective date
5-6 September 2018	Visit by Valuer General to Opteon, Council met with Valuer General for update
21 September 2018	Audit file and valuation basis to Valuer General and Council (Opteon) Questionnaire to Valuer General
1 October 2018	Audit visit by Valuer-General
15 October 2018	General revaluation deferred
21 November 2018	Audit file and valuation basis to Valuer General and Council (Opteon) Questionnaire to Valuer General
26-27 November 2018	Audit visit by Valuer-General
13 December 2018	Presentation to Council
20 December 2018	Public Notice

Key Date	Event
21 December 2018	Certification date by Valuer-General
21 December 2018	Implementation date
7 January 2019	Owners' notifications posted
7 January 2019- 15 February 2019	Rolls on Inspection
15 February 2019	Last day for objections
21 March 2019	Report on Revaluation Objections to Valuer General and Council
31 May 2019	Objections processed excepting those to be heard at Land Valuation Tribunal

## 4. Discussion

### 4.1 Valuation

Section 9 of the Rating Valuations Act 1998 requires the revision of the district's valuation roll every three years. The last general revaluation was in 2015 and was conducted by Quotable Value. Last year we changed our valuation service provider to Opteon and this is their first General Revaluation for Whangarei. The General Revaluation is audited by the Valuer General and staff met with the Valuer General to discuss the progress and results several times during the revaluation.

Opteon have invested considerable resource in familiarising themselves with our district. Valuers have visited all economic rural property sales from 2015, all lifestyle property sales from August 2017 and all residential property sales occurring over the last eight months. During these visits, the neighbouring properties were also inspected, to ensure relativity and consistency. Valuers have inspected each commercial building in the Whangarei Central Business District and gathered information about non-sold commercial properties by speaking to agents. Opteon have contacted local valuers, real estate agents and our Commercial Portfolio Manager to obtain further information on market trends, and reviews on ground leases. They have also studied statistical data such as bi-annual pedestrian counts.

Opteon have engaged internal specialist valuers to assess the more diverse or significant properties such as refinery, ports, quarries and utilities.

Opteon have advised that careful consideration have been given to several different properties types. These include: the land value in the Whangarei Central Business District, commercial property trends on properties located in One Tree Point and Ruakaka, coastal beach settlements aligning with neighbouring ones, lifestyle properties throughout the district with varying soil types with many of these areas being inspected.

A detailed analysis of the market movements and trends will be presented by Opteon. It has been noted that:

- Lower value residential properties have increased more on a percentage basis than higher value properties
- Lifestyle properties have increased more than residential properties
- Smaller rural properties have increased more than larger properties



The average land value increases are:

- 16% Rural
- 53% Commercial and Industrial
- 47% Residential
- 54% Lifestyle

These increases are consistent with upper North Island trends.

#### 4.2 Impact on Rating

A property's land value is used to calculate the property value-based rates. The general revaluation will not change the total rates envelope. However, the movement of a property's land value relative to the average for the properties in the same sector will influence any movement in general rates.

For example, if property values in the residential and lifestyle sector increased on average by 50%, a residential property that only increased in value by 40% would be rated less. Conversely, a lifestyle property that increased in value by 60% would be rated more.



## 6.3 Infrastructure Operations Report Update – February 2019

**Meeting:** Te Kārearea Strategic Partnership Forum  
**Date of meeting:** 20 February 2019  
**Reporting officer:** Simon Weston (General Manager Infrastructure)

### 1 Purpose

To ensure members of Te Kārearea Partnership Forum are well informed on Council's infrastructure programme.

### 2 Recommendation

That Te Kārearea note the Infrastructure Update Report.

### 3 Background

Please find attached the Infrastructure Update for the month of February, outlining progress on Infrastructure works for the District.

### 4 Attachments

Infrastructure Operations Report - Highlights from November - December 2018



# 43 Infrastructure Operations Report Update for Te Kārearea Strategic Partnership Forum – February 2019

## Infrastructure Projects Overview

### Infrastructure Planning & Capital Works

Planning & Capital Works Projects	Current Stage	Due
<b>Sense of Place Projects</b>		
Car Park to Park	Design	Jun-19
Camera Obscura (3rd party project)	Funding applications	Jun-19
Basculle Carpark	Construction Tender	Nov-18
William Fraser Memorial Park (Pohe Island) Carpark	Construction	May-9
<b>Major Projects - Parks &amp; Recreation</b>		
Matapouri Beach Restoration	Consenting	May-19
One Tree Point Seawall Investigation	Investigation	Dec 18
Seawall Renewals 17/18	Design/Consenting	Jun 19
Otaika Sports Park Field Construction	Construction Stages 1 & 2	Apr-19 / Apr-20
Hikurangi Multiuse Hardcourt - Lighting	Complete	Oct-18
Laurie Hall Park Asset Renewals	Construction	Apr-19
Ruakaka Sports Field Lighting	Procurement	Apr 19
Quarry Gardens Car Park	Pending Funding	May-19
Whangarei Falls Carpark Amenity Upgrades	Complete	Dec-18
Potter Park playground	Design	Dec-18
Laurie Hall Park Waterfall Refurbishment	Concept Design	Feb-19
Otangarei Sports Park Toilet	Constructed, awaiting mural	Feb-19
Mackesy Bush track renewal	Procurement	Nov-18
Ngunguru Seawall renewal	Consenting	May-19
Dog Park Drainage	Construction	Apr-19
Ngunguru Youth Activity Zone	Design	Feb-19
Parihaka War Memorial Refurbishment	Design	Feb-19
<b>Major Projects - Water</b>		
Whau Valley Water Treatment Plant	Procurement	Feb-19
Ruakaka WTP Clarifier Upgrade	Procurement	Jan-19
<b>Major Projects - Waste &amp; Drainage</b>		
Teal Bay Stormwater Upgrade	Construction	Apr-19
Whangarei WWTP Odour Control	Design	Apr-19
<b>Major Projects - Regulatory</b>		
<b>New Animal Shelter</b>	On Hold – Land required	Jun-19
<b>Major Projects - Strategy</b>		
Complete Streets Masterplan – Whangarei City Core	Procurement	Feb-19

### Waste and Drainage

Waste and Drainage Projects	Current Stage	Due
Construction of Rama Rd Stages 2	Complete	-
Langs Bridge PS-Rising Main Replacement	Complete	-
Union St-Hikurangi Sewer Upgrade	Complete	Nov-18
Takahe Sewer Diversion	Construction	Feb-19
Hikurangi Sewer Rehabilitation Stage 2	Contract awarded	Oct-2020
Tarewa Emergency Storage	Complete	Nov-18

## Water

Water Projects	Current Stage	Due
Water Treatment Plant Upgrades	Construction	Jun-19
Meter Replacement Contract 2017/18	Construction	Apr-19
Reticulation Programmed Works 2017/18	Construction	Jun-19
Minor Projects - Emergency Works	Design	Jun-19
SCADA Upgrade	Design	Jun-20

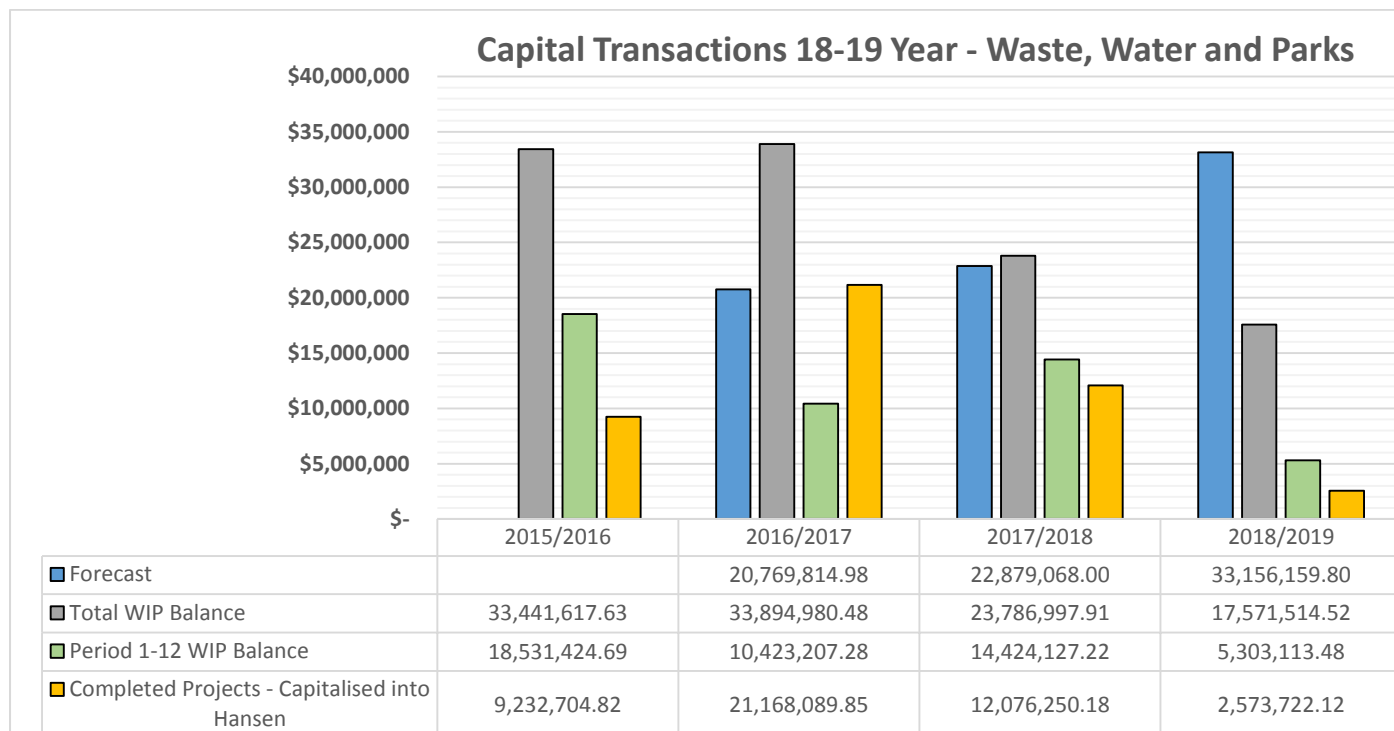
## Roading

Roading Projects	Current Stage	Due
LED Street Lighting – Twin Coast Discovery Upgrade	Complete	Dec-18
LED Street Lighting – Supply and Installation (V Category)	Construction	Jun/Jul-19
CON17091 Porowini / Tarewa Intersections Improvements	Construction	Jan-19
Vinegar Hill Road Safety Improvements	Award	Feb-19
CON18047 Maunu Rd / Porowini Ave Intersection Improvements	Tender	Jan/Feb-19
New Footpaths	Tender	Mar-19
Road Safety Promotion (2019-21)	Tender	Mar-19
Bike Skills Training	Tender	Dec-19
CON16020 KSP Stage 1 (Rust Ave to Cross St)	Complete	Oct-18
CON16086 KSP Stage 2 SP1 (Cross St to Wrack St)	Complete	Nov-18
CON16086 KSP Stage 2 SP2 (Wrack St to Kamo Rd)	Complete	Nov-18
CON18012 KSP Stage 4a (Fisher Tc Underpass)	Construction	Feb-19
CON17056 KSP Stage 3 & 4b SP1 (Kamo Rd to Puna Rere Dr)	Construction	May-19
CON17056 KSP Stage 3 & 4b SP2 – (Jack St to Fisher Tc)	Construction	Jun-19
CON17083 KSP – Rail Crossings Stage 1 (Siemens)	Complete	Oct-18
CON18026 KSP – Rail Crossings Stage 2 (Siemens)	Complete	Oct-18
CON18048 Demolition of 15 Maunu Rd (enabling works)	Complete	Oct-18

### Asset Capitalisation

The Capital transactions graph is a snapshot of where transactions are at a certain date.

The outstanding WIP items from the previous year are still waiting on as built drawings but some progress has been made and it is expected that the drawings will be provided in the near future.



### Asset Management

The AMS/GIS project is gearing up to a higher level now the new Project Manager has been appointed.

Data Cleansing and Componentisation is progressing well among the Parks, Waste and Water teams, and the Cleansing is expected to continue for the duration of the project and beyond but with most of the work being completed before the go live date, anticipated to be early next year.

The process has highlighted a significant group of work carried out by a previous WDC employee, which until now has not been fully utilised but is of substantial benefit to the management of a particular asset class, and could result in some possible savings on expenditure in the future.

As-Builts are still slow coming in and are in a more acceptable condition than has been experienced in the past.

BlackBox22 is progressing and is being aligned with the requirements of the AMS/GIS project before installation and roll out.

The new Team member, is working in well with the team, and has been instrumental in making changes to the GIS system to align with the Parks componentisation. He is currently assisting the Waste Department.

### Development Engineering

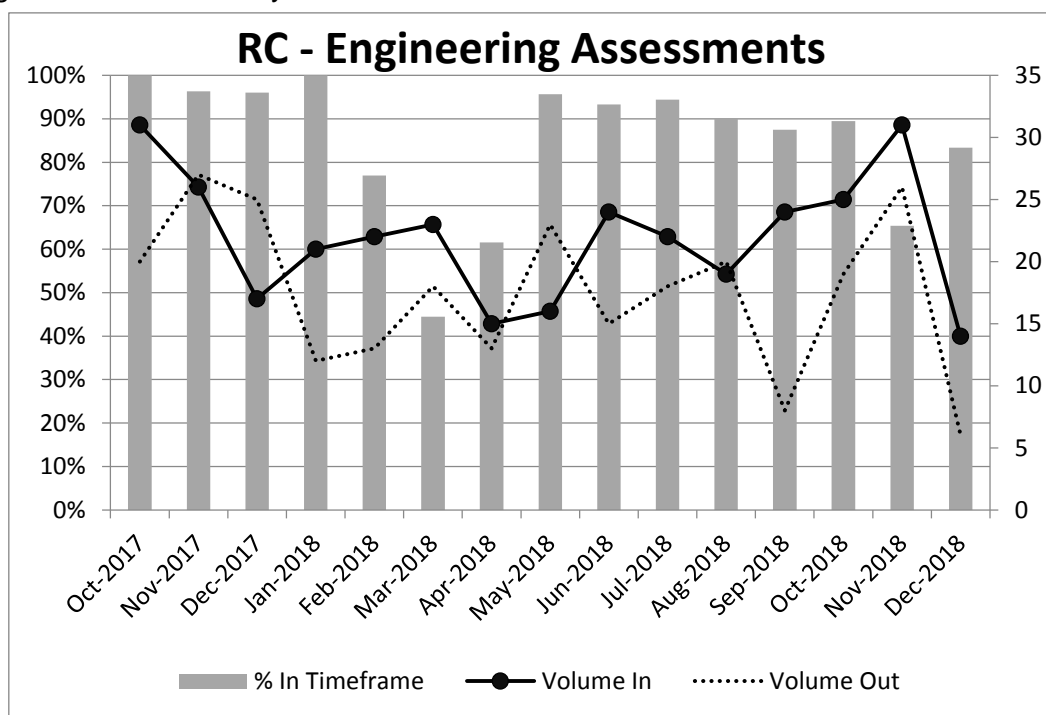
The volume of applications in November peaked at 31 applications. This influx has put a lot of pressure on current resources. The number of applications completed within the service level agreement timeframe dropped to 65%. As a comparison, 14 applications were received in December, with 83% completed within the timeframe.

Although complexity plays a part, the optimal performance for the team occurs when the average number of applications sits at approximately 20 applications per month.

We have now changed how we work with our consultants to improve the quality of consents; consultants now sit with staff in the council offices one day per week. This practice allows training to occur, as well as oversight of the work being carried out by the consultants.

Along with the increase in the number and complexity of applications, there has also been an increase in the demand for pre-application meetings. While pre-application meetings are encouraged, these can place extra demand on the development engineers team.

Due to other work demands associated with the capital works programme, assistance from the projects team has reduced. We continue to rely on consultants to assist with inspections, engineering plan approval and reporting to meet the statutory deadlines.



## Infrastructure Support

Training of the new support assistant is progressing, where 60% of the types of support work required has been completed. This work includes vehicle crossing application and issuing of permits, previously done by the roading support staff.

Work on internal process improvements has been scheduled and is reviewed on an annual basis. This will be updated throughout the year.

Collaboration with finance to provide feedback on the dashboard request improvements has been completed.

Vehicle crossing proformas have been updated and are now ready to be tested and then loaded into Tech One production.

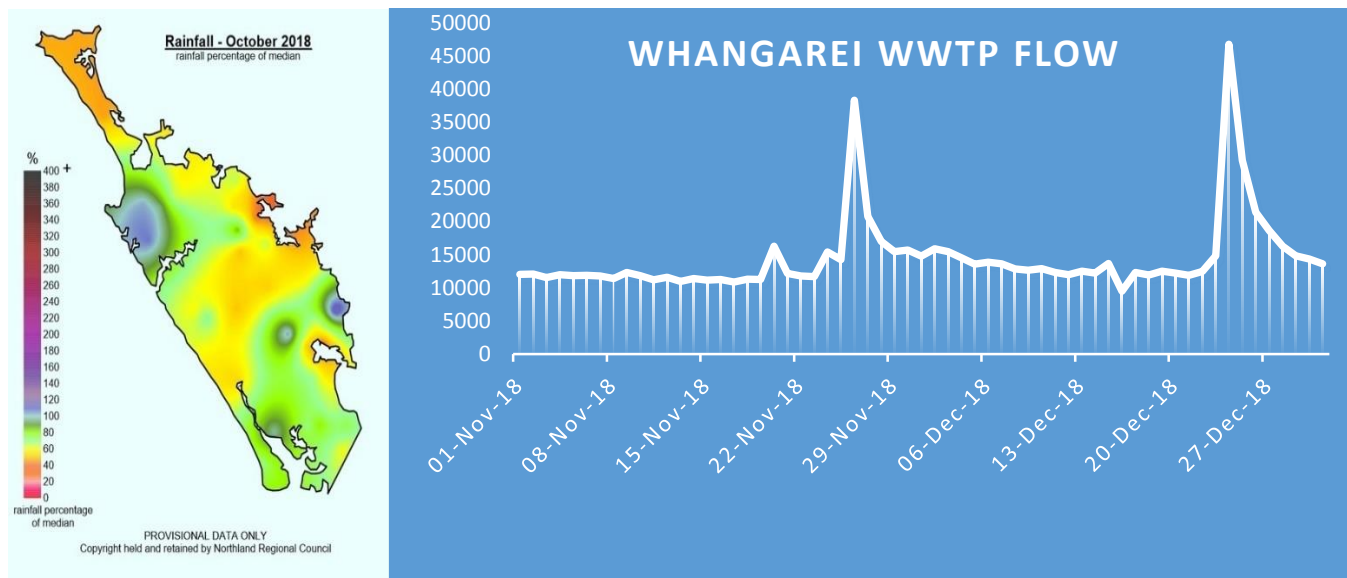
To ensure financial obligations to contractors are met, regular tracking of the defect liability end date is now undertaken to ensure that payments are made on time. These are being captured in the 'I.S.' detail report. As part of this work, reviewing all old contracts and removing obsolete purchase orders is being carried out. KBU testing for updated version of CI has been completed and further testing and training for the contract solution has been scheduled for February and March. Some extra resource will be required while key staff are undertaking the training.



## Waste and Drainage

### Whangarei WWTP

November and December were both fairly dry with 128mm of rainfall in November and 129mm in December. However there was a significant event on the 26<sup>th</sup> November and another on the 24<sup>th</sup> December. Both rainfall recordings were over 70mm during a 24-hour period.



NRC image depicting the percentage of normal rainfall and graph illustrating the flow in m³/d through Whangarei WWTP

### Health and Safety

Quad bike training refresher to be scheduled. Training guidelines read and signed by all staff. Noise dose survey completed around all treatment plants by two staff. Hazardous substances site plan to be developed. H&S sign replaced at the access gate for Portland WWTP. Safety chain post fabricated for Oakura, ready for installation on site soon.

### Kioreroa WWTP Operation

The settleability issues continued through November with aluminium sulphate dosing not having the desired effect, so sodium hypochlorite dosing was trialled and although it worked well at controlling filamentous bacteria, it also reduced beneficial bacteria therefore treatment performance did drop off a little. There was one extreme flow event totalling 3605m³ on the 26<sup>th</sup> of November and another totalling 2275m³ on the 24<sup>th</sup> of December. There have been several power cuts recently requiring a full plant re-start.

### Kioreroa WWTP Maintenance

The dissolved oxygen sensor was replaced in activated sludge basin 1, control box display replaced also. Drive wheel replaced primary clarifier 2. Idler wheel replaced secondary clarifier 1. South wall lower level sludge room painted. Safety shut off valve replaced boiler 2. Centrifuge 1 rotating assembly serviced. Main admin building garden bark has been replaced.

### Rural WWTP Operation and Maintenance

Another truck and trailer of sludge removed from Tutukaka. Wetlands sprayed out Tutukaka. Mowing of zone 6A in Ruakaka, no longer required due to decommissioning. Low water level probe issues early November caused lamps to shut off and probe prong replaced. Oakura HMI display failed early November, this has been replaced. Tutukaka effluent dropped back to monthly sampling following installation of new ultra violet disinfection system. Hikurangi electrical cabinet moved to new concrete pad. Fuse holder on Waipu power supply failed, this has been replaced. Waipu rapid infiltration beds sprayed for weeds. Oakura and Tutukaka plant process overloaded due to seasonal population increases.

### People and Capability

The Operations Engineer role has been filled with the successful applicant starting late January. The wastewater treatment technician role is to be re-advertised. Our treatment plant operator completed his onsite diploma assessment but is yet to receive his certificate.

## Reticulation

There were two sewerage spills in November and four in December as below.

Date Spill Ceased	Location	Cause	Volume (m³)	Type of Sewage	Action Taken
12/11/2018	80 Great North Road Kamo	Blockage in downstream line consisting of fat and baby wipes	1.0	Raw	Line cleared, NRC and DHB notified
13/11/2018	1320 Matapouri Road Sandy Bay	Fitting came apart in public toilet disposal area	1.0	Partially treated	NRC and DHB notified, spill signs erected on beach, fitting repaired
25/12/2018	21 Takahe Street	Catchment capacity issue following heavy rainfall	2.0	Raw storm water diluted	NRC and DHB notified, area isolated cleaned and disinfected
25/12/2018	Opposite 627 Whangarei Heads Road Tamaterau	Leak from failed air release valve	2.0	Raw storm water diluted	NRC and DHB notified, failed valve removed, isolation valve fitted, spill signs placed on beach
26/12/2018	222D Morningside Road	Root intrusion in manhole outlet	100 Litres	Raw storm water diluted	NRC and DHB notified, roots removed, spill site cleaned and disinfected
27/12/2018	313 Western Hills Drive	Blockage in downstream line consisting of fat and baby wipes	5.0	Raw	NRC and DHB notified, line flushed, CCTV scheduled

## Capital Works Projects

### Sewer and Stormwater CAPEX

**Takahe St Sewer Diversion:** This project which will resolve the sewage overflow in Takahe St, Tikipunga. Construction is underway and due for completion early February 2019.

**Hikurangi Sewer Rehabilitation Stage 2:** This project is to rehabilitate Hikurangi sanitary sewer network to reduce groundwater infiltration and restore structural integrity of the pipes. The contract was awarded to Quik-shot and construction is expected to start by end of January 2019.

**Tutukaka UV System Replacement:** Installation of the new UV system was completed in December 2018.

**Porowini Ave Stormwater Quality Improvement:** Opus are currently completing the design of a storm water treatment system for the water body adjacent to the Porowini railway overbridge. Construction is planned to be completed before winter.

**Kioreroa WWTP Odour Control:** Beca have been awarded the contract to design odour control works, due for construction in 2019/2020. Further investigation works are underway.

### Sewer and Stormwater Renewals

**Port Rd:** Replacement of 80 meters of 225mm gravity sewer is complete.

## Consents and Compliance

Hikurangi is non-compliant around disinfection and solids due to faulty membrane problems, however monitoring identifies that the effluent is better quality than the receiving environment. Investigation into an alternative is underway and WDC is considering its legal options regarding the failure of the membrane unit.

Ngunguru continues to be non-compliant for ammonia levels. Current results of further testing indicate high ammonia levels in the pond effluent. A report on the ecological effects of the higher ammonia levels was completed and currently being reviewed.

The consent to increase flow to Waipu has been granted.

Waste and Drainage are currently reviewing draft conditions that have been prepared by NRC for a revised Ruakaka consent.

## Solid Waste Operations

Christmas and New Year kerbside volumes were high as usual and the collection crews were working long days, but the majority of runs were completed as scheduled and the number of complaints was relatively few compared to previous years. Complaints about transfer stations and illegal dumping were lower than last year and having WDC Call Centre staff working over the Christmas period seemed to make managing the complaints much easier.

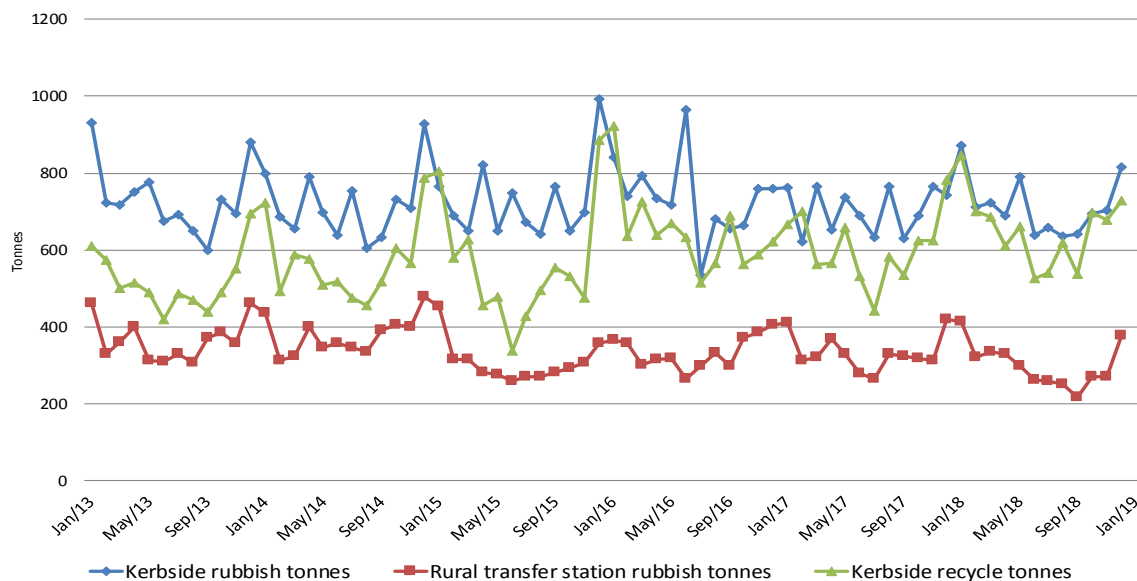
New site offices have been installed at 4 rural transfer stations.

Monthly waste tonnages are shown in the table and charts below.

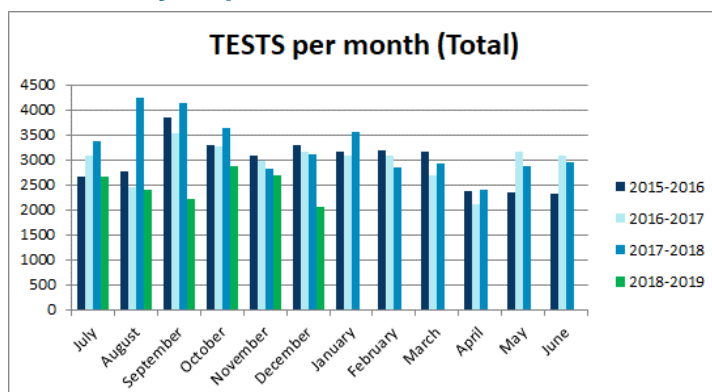
Rubbish Collection Tonnes	2017/18	2018/19	RTS Tonnes	2017/18	2018/19	Recycling Tonnes	2017/18	2018/19
June	637		June	262		June	526	
May	789		May	299		May	660	
April	690		April	329		April	611	
March	722		March	335		March	685	
February	711		February	320		February	700	
January	873		January	412		January	848	
December	742	816	December	439	377	December	783	730
November	764	703	November	311	270	November	624	677
October	690	695	October	316	271	October	623	696
September	630	640	September	323	208	September	527	538
August	764	636	August	330	249	August	441	620
July	634	658	July	264	257	July	583	540
Total for period	8646	2629	Total for period	3940	985	Total for period	7611	2394

## Kerbside Rubbish and Recycling Collection and Rural Transfer Station Operations

Solid Waste Tonnes Jan 2013 - Year to Date



## Laboratory Report



During November, the laboratory processed 825 samples requiring 2689 tests, 47% of jobs were reported within 5 working days. For December 638 samples were received, 2057 tests were performed with 51% reported within 5 working days.

## Number of tests performed for the month with year ending 2019

# Infrastructure Planning and Capital Works<sup>50</sup>

## Major Projects: Sense of Place

- New Town Basin Park (Carpark to Park): The team are working on procuring the services required to undertake detailed design of the different elements. Playground, lighting, toilet, and shade canopy design works have been awarded and the water feature procurement is underway. The team are continuing to work closely with both internal and external stakeholders. Physical works will occur in parallel with construction of Hundertwasser Wairau Maori Art Centre project. Construction of the new park will start in early 2020, with completion in late 2020.
- Camera Obscura: The external project team are in the process of seeking funding for the construction of a camera obscura on Pohe Island. Preloading of the site with metal was completed in April 2018. Construction is postponed until funding is secured. Construction is anticipated to take five months. On completion of the physical works WDC will undertake the landscaping work around the sculpture. Some of the WDC funding may carry forward into the next financial year.
- Complete Streets Masterplan – City Core Precinct: Procurement underway with tender closing 22 January. Tender award planned for February 2019.
- Pohe Island Central Carpark, William Fraser Memorial Park Development: Construction tenders have closed and have been evaluated. Construction Contract has been awarded to Cements Contractors. Construction is anticipated to begin early January.
- Bascule Carpark - Tender to be awarded January 2019. Construction planned to start by March 2019.

## Major Projects: Parks and Recreation

- Matapouri Beach Restoration: Peer review of the engineering design is complete and comments are being addressed. Community consultation is underway and the consent application has been lodged. It is anticipated that replenishment works will start in April 2019.
- One Tree Point Seawall Investigation: The investigation has looked at the entire length of coast around the One Tree Point area and is the first step to develop a consistent approach to erosion management in the area. The final report has been completed based on feedback from Councillors. Consultation with the community was run from 7 November until 20 December with a community consultation meeting held on 1 December.
- Seawall Renewals 18/19: Ritchie Road and Taurikura seawalls are complete. Princes Road seawall is awaiting further reports from consultants to determine the final design and consenting requirements.
- Ngunguru Seawall Renewal: Detailed design for Stage 2 along Ngunguru Road frontage is now completed and has incorporated some items gathered from the community feedback. Resource Consent has been lodged and referred to Department of Conservation, which will increase the timeframe. Funding is available in 2018/19 to renew the seawall only, including construction of access stair cases. Additional funding would need to be allocated in later years to achieve the community's desired outcomes that include additional parking; safe pedestrian crossings; landscaping of the amenity space and a boardwalk.
- Sandy Bay Beach Restoration: A long-term solution to manage the dune erosion at Sandy Bay has been proposed and a Resource Consent for the work is has been lodged.
- Otaika Sports Park Field Construction: Construction of stage 1 which includes two new sports fields, lighting, irrigation and drainage is completed, and the kikuyu stolens are being watered daily to assist with the establishment and have the fields ready for this winter season April 2019. Physical works on stage 2 commenced in November. The works include the construction of one new field and the refurbishment of an existing field, including lighting, irrigation and drainage. Stage 2 fields will be ready for the following winter season April 2020.
- Hikurangi Multiuse Hardcourt: Construction of the hardcourt is complete and lighting is now installed.
- Ruakaka Sports Fields: The lighting design is complete and consent obtained. Procurement of the lighting physical works will start in January 2019 with the build expected to be completed by April 2019. Construction of the new fields cannot start until the sand mound has been removed. An option for sand removal to the Ruakaka Wastewater Treatment Plant is being worked through.
- Laurie Hall Park Asset Renewal: The tender was awarded to Robinson Asphalts. Construction starts 7 January and ends 13 April, in time for ANZAC Day.

- Laurie Hall Park Waterfall: A design is underway for the renewal of the waterfall in Laurie Hall Park.
- Whangarei Falls Carpark Amenity Upgrades - Construction is now complete. Grassing and planting will be completed closer to autumn.
- Potter Park, Tikipunga - The design is near completion, a playground design has been chosen through consultation with local schools and a shade sail consultant is to be engaged. The outcome will be a children's playground with footpaths, bollards, and trees. Construction is planned for early 2019.
- Ngunguru Youth Activity Zone – Site survey and geotechnical report completed December 2018. Availability of skate park designer and construction team has moved construction to Quarter 3 of 2019.
- Otangarei Sports Park Toilet: The new toilet is completed. A local artist has been engaged to paint the mural. This needs to be completed before the toilets can be opened to the public.
- Mackesy Bush Track Upgrade – Preliminary design of the tracks has been approved. The detailed design will be completed in January with construction expected to be completed in April 2019.
- Dog Park Drainage – Tender has been awarded and construction likely to be underway by mid-February 2019.
- Parihaka War Memorial Refurbishment – Presentation was given to key stakeholders showing project split into 3 phases. Ongoing work to align project with upcoming radio mast reconfiguration in Phase 2 and 3. Phase 1 (renovation of existing structures) scope to be finalised in January 2019, and procurement to take place in February 2019.

### **Major Projects - Water**

- New Whau Valley Water Treatment Plant: The detailed design was completed in October. Following the 'Expression of Interest' for construction three contractors were shortlisted. Prices to construct the plant were received from the three shortlisted contractors on 11 December 2018. Tender negotiations meetings are currently being held with the preferred supplier. Approval to award a contract will be sought at the 7 February Council Meeting. Building consent was lodged and is currently being assessed. Construction is planned to commence in late February 2019, and is estimated to take 20 months.
- Ruakaka WTP Clarifier Upgrade: Tender closed on 22 December 2018. Tender evaluation underway. Recommendation to award contract expected by end of January. Site works scheduled to begin after high demand period ends, estimated to be after May 2019.
- Ridermain Replacements 2018/19: King Street and Corks Road watermain replacement is complete.

### **Major Projects: Waste and Drainage**

- Teal Bay Stormwater Upgrade: Physical works contract awarded with construction beginning Feb 2019.
- Whangarei WWTP Odour Control: This project is for odour control to be installed in the process units which are contributing to off-site odour effects which need to be remedied for the resource consent. Detailed design is being undertaken by Beca.

### **Major Projects: Compliance and Regulatory**

- New Animal Shelter: WSP Opus have been awarded the professional services contract. The site chosen for the location of the shelter has been assessed and has been found to be unsuitable due to construction costs. Alternative sites are being identified.

### **Infrastructure Planning**

The Proposed Regional Plan for Northland submission was lodged in early November 2017, with evidence presented at the 28 August 2018 hearing. The Commissioners final report is expected in February 2019.

Co-ordination of infrastructure group input to District Plan changes is continuing.

The team is continuing to review a steady stream of subdivision and land use consent applications that have a parks or infrastructure element and assessing consent conditions.

Planning assessment and consents are being prepared for projects requiring District and Regional consents.

Work has recommenced on the Tutukaka Reserve Management Plan. Engagement with stakeholders will happen in 2019 (subject to resource availability) to identify current issues and options for reserve use and development. Formal consultation processes will follow once a draft plan is prepared.



## Landscape Architects

The team is very busy with various project designs including leading the concept design of Pohe Island Masterplan, the New Rally Road setout and event day logistics, The New Town Basin Park (Carpark to Park) landscape design, Potter Park Playground design and Bank Street Paving refurbishment design.

Project planning has begun on Pohe Island Destination Playground and Skate Park Upgrade. Consultation and design will begin in January 2019.

Construction is underway on Whangarei Falls and Laurie Hall Park Upgrades, and soon to commence for Pohe Island Central Carpark. The landscape team will be part of the project team monitoring construction to ensure design outcomes are achieved on these projects

## Parks and Recreation

### Operational updates

#### Public Tree maintenance

Treescape only had one full time crew throughout November and December and with the Christmas break it was a short second month. The second crew is scheduled to be allocated back to the Council contract in the New Year for a couple of months and this will bring the budget back into alignment with the planned phasing.

Drier ground conditions have enabled work to take place in our city reserves with Barge Park, Te Paka, Te Rauponga and Stace Hopper nearing completion. However, street tree work has been mainly reactive. The contract has been 85% proactive in November and 75% in December which is about on target with expectation.

Our crew were required to trim back Pohutukawa trees within Waipu village centre. A relocatable house over 9m wide was to be moved early January and additional width was required to achieve this. There are multiple house movements and this impacts on our street trees frequently.

Wild weather on Christmas Eve had us concerned with crews already on leave. We were pleased that our trees remained relatively unscathed.

#### Walking Track maintenance

The upgrade of the Mackesy Bush walking tracks has reached the final stages of design and consultation. Under the design / build contract, the route at the western end has been re-routed to avoid a perilous drop through a gully close to where it meets the Ross Track. Instead, it will now take a new route further north where it will meet the Ross Track about 33% of the way up. This will be easier for users, be less prone to erosion and cheaper to construct. Liaison with hapu and archaeologists supports this proposal.

An application for funding to assist with the upgrade of the Mackesy Bush Tracks from the central government Kauri Dieback programme, has resulted in a promise of \$125,000 towards this project. This should enable all the planned work to take place in 2019.

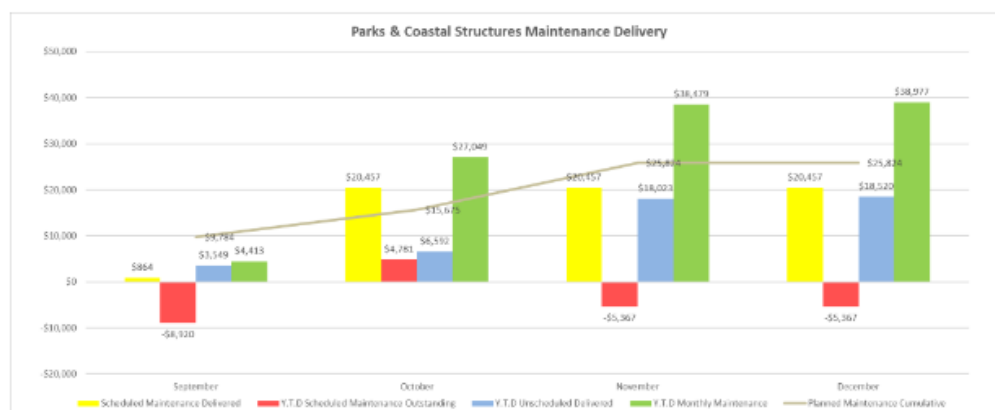
#### Coastal Structures

Scheduled maintenance is now slightly behind program, mainly due to peer review of scheduled repairs to the George/Waverly street pedestrian bridge, identifying the need for a different handrail solution or complete bridge replacement.

December focused on inspections with 75 being completed across all seawalls, pedestrian bridges and platforms. In general repairs identified are already programmed and priced in the contract for year 2.

CRM's relating to steps at Beach Rd seawall were identified in the routine inspections and repairs are programmed.

The only physical maintenance was on existing signage and safety netting at the Paradise Shores caves.



Safety repairs to the Urquhart's Bay Wharf landing steps started Monday 21<sup>st</sup> January. Due to changes in treatment of marine grade H6 timber, sourcing this product is problematic.

## Sports Fields

November was a good month weather wise, but grass growth was strong and kept mowing crews busy. December started drying up quickly, relieved by significant rainfall on Christmas Eve. A total of 234mm rainfall recorded for the 2 months. Renovation works continued with verti draining, coring and topdressing operations being completed during the period.

Rain affected a Ford Trophy cricket match and international games. These events always require a significant time input from contractors and staff.

December returned to a more normal month, with hot and dry conditions meaning mowing requirements eased off and line marking was also lasting longer due to significant dry spells.

With the new development at Otaika Sportspark progressing, the model aircraft club has requested approval to move their strip further back to the west of the new fields. Discussions with the grazier of this area resulted in agreement of an area for the club to use.

Average of audit results was 96.5 % and 95.5 % for the two months, against a target of 90%.

## Parks and Gardens

There was enough rain over the two months (with regular small falls) to keep the grass and weeds growing. The average temperature for both months was warmer than usual.

During the month of November and December, the contractor was busy with finishing the last of the annual beddings as well as keeping up with their schedules. The rain during this period was favourable for the newly planted annual beds, which are starting to show some colour. Warm temperatures and humidity also encouraged weed growth as well as disease.

The hanging baskets were hit hard with disease (Sclerotinia), which led to the decision of not putting them up for display. We drew on another batch of plants and the new baskets were put up in mid-January.

Grass is continuing to grow rapidly, so the contractor has been flat out to keep on top of mowing. Some areas the contractor is having to make time early in the morning to be able to get areas completed, due to the summer crowds.

Frustrations have been growing throughout the month with a few coastal sites unable to be completely mown, due to large numbers of vehicles over the turf areas.

We have recently installed new banners at the entrances to our Hatea Walkway sites (Whangarei Falls, AH Reed, Mair Park, Parihaka and Hatea walkway at the aquatic centre). These banners replace the Green flag banners that were severely faded.

Our pest plant work continues to go well with team continuing to work in Brentwood Reserve, Bush Haven Reserve, Paramount Reserve and Hatea Walkway (AH Reed to the Falls). The Natural Area Maintenance work has begun for the summer, with a team leader employed by our contractor and initial surveys of the sites (Whangarei Falls, AH Reed, Mair Park, Parihaka and Coronation Reserve) undertaken. A 2-man team will start weed control in these areas in January.



*New Banners at the Hatea Walkway sites*

There was a steady stream of visitors to the Waipu Caves Reserve and in November, an average of 19 vehicles were counted in the late afternoon, potentially planning to camp overnight, and an average 17 counted in the mornings. A management plan for this reserve is considered an important step to ensure a sustainable visitor presence at the caves, with some expert input recommending future management of the caves and reserve.

## Parihaka War Memorial renewal

One of the renewal projects this year is the renewal of the Parihaka war memorial at the top of Parihaka. Although the lookout was up-graded several years ago and it didn't include the memorial and surrounding area, a structural report on the interior of the obelisk identified issues that need to be addressed. Recently, the Returned Services Association (RSA) approached Council and would like this area up-graded although they acknowledge Laurie Hall will remain the main memorial.

Although local hapu have issues with the placement of the memorial, they still have strong connections with it. Stage 1 of this project is refurbishing the obelisk, exterior and interior, and modernising the lighting. Stage 2, next year, will be developing interpretative signage for the area and the final stage will be improving the entranceway from the car park. Staff are working with local hapu and RSA on this project.

## Playgrounds and Skate Parks

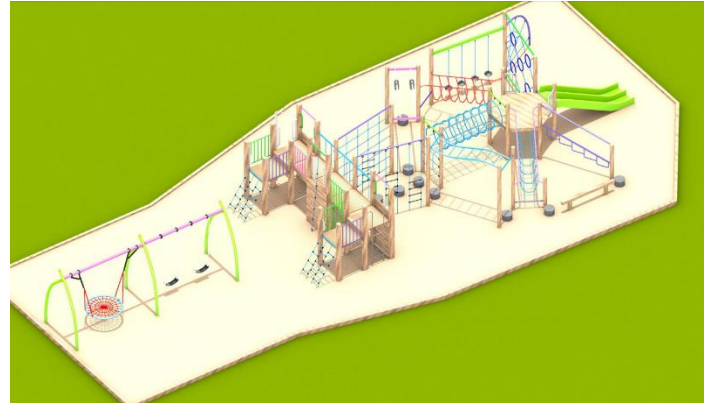
There weren't too many issues with the maintenance of the playgrounds in the lead up to Christmas. A number of swings were damaged (Mair Park, Waipu, Beach Rd), the monorail at Ngunguru needed repairs with a few nails found to be protruding.

The shade sails went up in early November at most playgrounds. There are some issues with the Laurie Hall Park and Amber Drive sails, which we are working with the shade sail company to resolve before installing those sails.

At the new Otangarei playground, we are having trouble with children accessing the sails by climbing up the poles. We installed anti climbing collars at the tops of the poles, but the children seem to use these to lever themselves up. We are now investigating other deterrents.

Two small playgrounds were renewed in the lead up to Christmas at Jeeves Park and Nixon St Reserve. Two more will be renewed in January or early February at Norfolk Rd, Reotahi and Hukurangi playground.

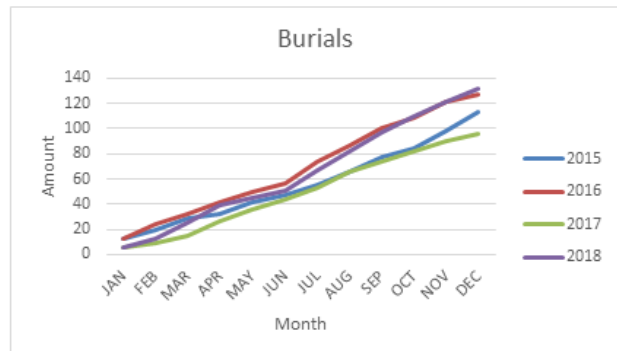
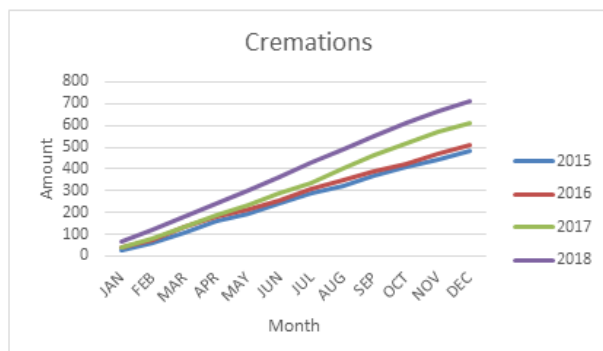
Good progress is being made with Proctor Park and after receiving feedback from the local schools. The final engineer's estimate was around \$30,000, higher than our budget. Tikipunga Childrens Home Trust were asked if they would top up their contribution so we did not have to reduce the project. They were fantastic and have given another \$30,000.



*Design of new playground at Potter Park, Tikipunga*

## Cemetery

Business as usual over the last couple of months, with the team concentrating on getting the cemeteries looking great for the Christmas/New Year period. Over the summer months and especially around Christmas we get a lot of visitors.



The Kioreroa cemetery memorial needs a paint and NPM construction has been tasked with doing this job. Looking forward to the result.

The chapel/crematorium is also getting dragged into this century with the brickwork getting plastered over, ready for the current tenant to paint the entire building soon.

NRC have kindly let us take a number of Tradescantia (wandering jew) beetles in an attempt to control the weed at the cemetery. They have been released in the glades of remembrance. This is something NRC organise every year and there was a large group of people from all over that came to collect the beetles. Crossing our fingers that they will reproduce.



*Released Tradescantia Beetles at the cemetery*

## Botanica

A couple of amazing flowering lilies are on display at the moment. The large Amazon lily (Eucharis Amazonica) is looking great thanks to the efforts of one of our Botanica staff, who not long after starting at WDC, took it upon herself to separate 3 plants and multiply. As a result, we now have a wonderful display of these. The Australian stream lily also looks fantastic.





The main pond in the fernery has been drained, after removing the eels first. After the Bog Doc removed a large amount of sludge from the bottom, it now looks fantastic. Unsure whether to replace the eels at this stage.

### Visitor Comments

Auckland "All the Flowers, the setup, every this is amazing."

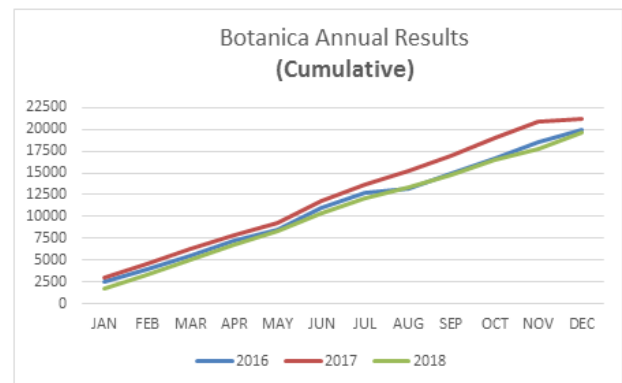
Calgary, Canada, "I love ferns and this is an amazing display, thank you."

France (internet), "Beautiful place. Lots of things to see. Thank you"

Quebec, Canada (Internet), "Most interesting, Very glad we came".

Leicester, England. (Visited 4yrs ago.), "What a beautiful laid out Fernery, Thank you Mick and Chris".

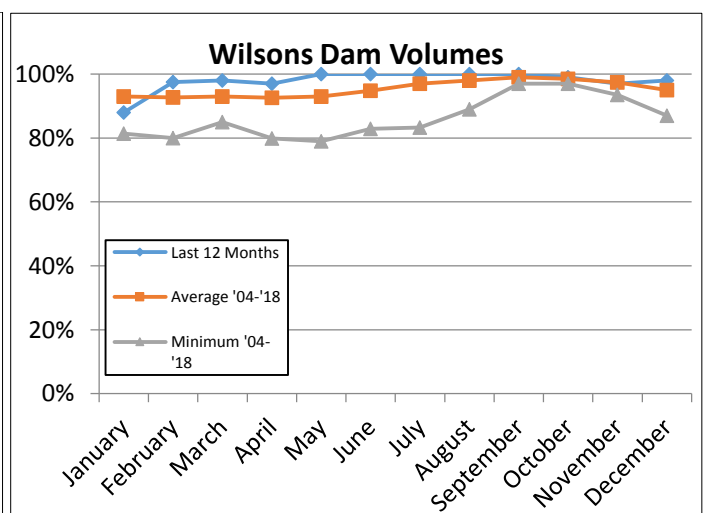
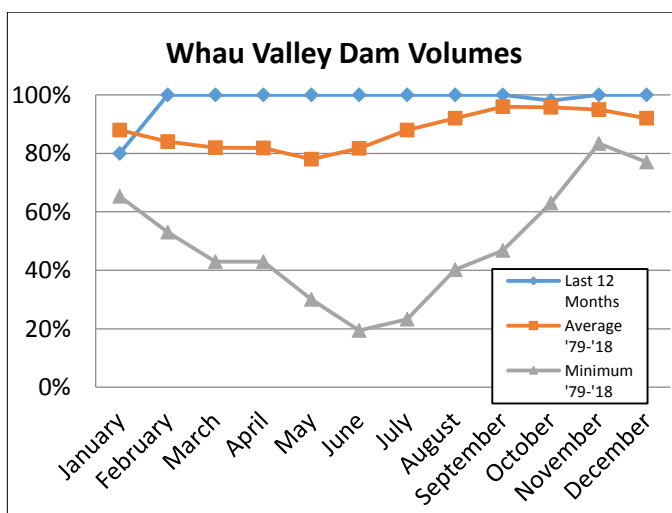
Opotiki (visited a few years back with my sister), "Well looked after. Ataahua, Peaceful place". (Ataahua means beautiful in Te Reo Maori)



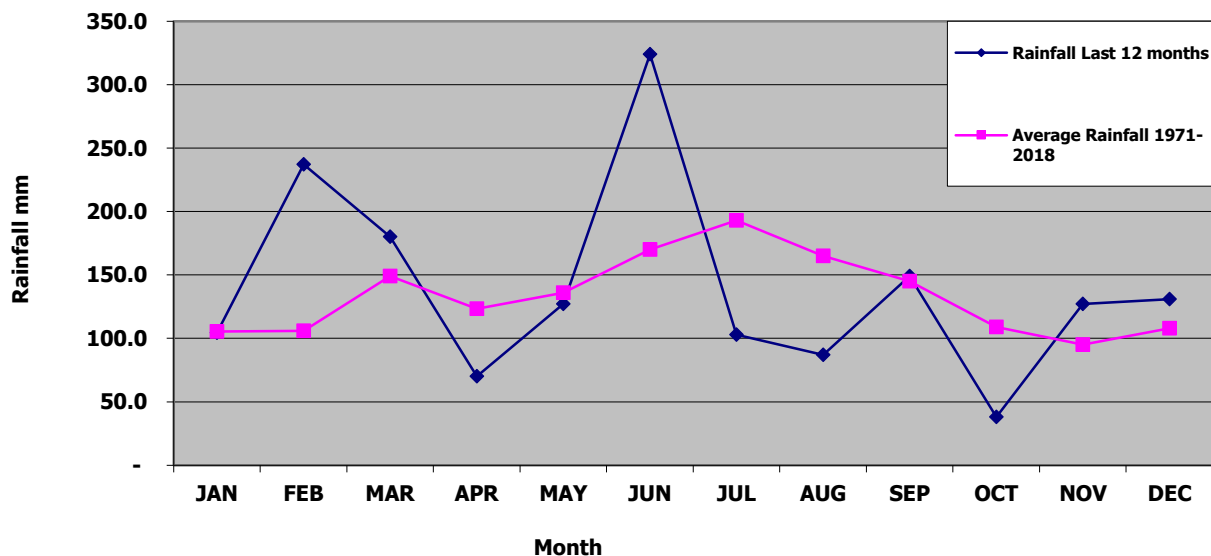
## Water Services

### Rainfall and Water Sources

127mm of rain fell at Whau Valley water treatment plant in November and 131mm in December. Both amounts are slightly above average which has meant that the dams both got back to 100% over Christmas. The heavy rainfall on Christmas eve not only improved the dam levels but delayed the peak Christmas demand in the coastal areas and reduced the water carrier requirements briefly. The total rainfall for the year was 1,677mm which is close to the long-term average of 1,605mm. With both dams full, there is a very low risk of water supply issues developing later in the summer. The Hatea river source, which was being used in November, is unlikely to be required again this summer.



Rainfall - last 12 Months



## Whau Valley New Water Treatment Plant

The contract to construct the new water treatment plant at Whau Valley closed, just before Christmas. Staff interviewed the contractors and evaluated their bids. As a result, a preferred contractor was selected. Staff will be working with the preferred contractor to try and negotiate a final price for the works. If negotiations run smoothly it is planned to bring the award recommendation to a full Council meeting in February. This would lead to work on site starting at the end of February.

## Roading

### Maintenance

This is the sixth month of the new contracts, and the maintenance crews are now managing to keep up with identified works as our procedures begin to fall into line. The unsealed pothole crew and maintenance grader have commenced a full summer programme of works. Council received 50% less CRM complaints regarding the unsealed network during December, as compared to November.

The dust suppression programme, consisting of treating a limited number of 200m strips in front of houses on roads with heavy logging truck volumes was undertaken during November. This will be repeated in February/ March 2019 if necessary and dependent on weather conditions.

Three of the five sections of Wright Rd to be sealed were completed prior to Christmas. The fourth section is due to be sealed by the end of January and the final section in March of this year.

A 250m house frontage section on Mangahui Rd was sealed on behalf of a private individual who funded the entire cost.



Mangahui Rd Seal Extension

### Pavement Rehabilitation and Seal Extensions

Site investigation and design works for all 18/19 rehabilitation sites are underway and site walk overs have been completed with staff and contractors. These works are now included within the new maintenance contracts and projects are planned to be completed January.

### Bridge Repair

18/19 bridge repairs programme has been finalised and design work started, with letting of contracts prior to Christmas. The annual bridge inspection programme is underway and will be used to determine the bridge maintenance / scour protection works for 18/19.



The V Category intersection lights has been included in the Twin Coast Discovery Highway lighting contract as a variation and are now completed. The remaining 1,200 V-Category lights have been ordered. Given that there is a 3-4 month lead time, this will result in these lights arriving in February/March 2019. The installation of these lights is likely to be undertaken by June 2019. We are currently investigating using Auckland Transport's central management system (CMS) to control the new LED streetlights. This CMS system has been accepted by NZTA as being suitable.

### Kamo Shared Path:

**Stage 1 2:** (Rust Ave to Kamo Rd) A successful public opening of Stages 1 and 2 was held on 8 December, and this section of the cycleway is now fully open to public use.

**Stage 3:** (Kamo Rd to Jack Street) and Stage 4 (Adams Place to Fisher Terrace) has been awarded to Broadspectrum, and works started in late November, and are due to be complete mid-2019.

**Stage 4b:** (Fisher Terrace Underpass) Awarded to Broadspectrum.

Construction of the underpass took place during the Christmas railway shutdown (24th December to 2nd January). The project was completed successfully in a continuous operation over three days and nights. The project works were completed one day earlier than planned.



**Stage 5:** (Fisher Tce to Kamo village) Design is nearly complete for future links to Kamo Village, Kamo Intermediate and Kamo High Schools. We are seeking additional funds from NZTA for this section and if approved, we are aiming to tender early 2019.

**Walking and Cycling Strategy:** Adopted by Council in October 2018.

**Waipu Walk and Cycle Trust:** Stage 2 Estuary View Heights to Waipu Cove – Physical works is planned for 2019. This involves some associated road works to be completed by Council. Stage 3 Riverview Place to Estuary View Heights – the missing link to connect Waipu to Waipu Cove. Route planning works has started with an aim to finalise the route by Christmas and implement next summer (2019-20).

### Major Intersections

**Porowini Avenue/Tarewa Road:** Intersection improvements – Awarded to United Civil. Construction started in early September and originally programmed for completion in December. Delays associated with unexpected utility service issues and unsuitable pavement foundations deferred the completion to January 2019.

**Porowini Avenue/Maunu Road:** Intersection improvements – Demolition of 15 Maunu Rd enabling work contracted to Bowling Group is complete. Service relocation enabling works have been priced by service authorities and ready to implement ahead of main improvement works pending internal WDC approval associated civils to support services enabling work currently being priced as potential variation by two contractors (using existing contracts).

**Maunu Road/Central Avenue:** Intersection improvements – Preliminary investigation stage and physical works planned for 2019-20. Property negotiations progressing.

## High Risk Rural Roads (Low Cost/Low Risk Programme)

### Murphy's Bend

- Short Term – surfacing & curve signage (2018-19)
- Long Term – design of curve realignment and shape correction (2019-20)

### Gaurdail installations

- Vinegar Hill Rd (2018-19).
- Whangarei Heads Rd / Pepi Rd intersection (2018-19)
- Cove Rd, Waipu Cycleway Stage 2, (2018-19 or 2019-20) – dependent on property negotiations
- Mill Rd / Whareora Rd Intersection, (Design 2018-19, implement 2019-20)
- Corks Rd / Gillingham Intersection

### Fisherman's Point (Whangarei Heads Rd)

- Short Term – survey and review curve shape & surface drainage (2018-19)
- Long Term – reshape curve and surfacing (2019-20)

### Cove Rd Culvert Extension (Waipu Cycleway Stage 2).

### High Risk Intersections (Safety), Review, design, implement

- Port Rd / Kioreroa Rd Intersection - improve markings and islands & road widening (2018-19)
- Kamo Rd / Kensington Ave Intersection – modify phasing
- Kamo Rd / Station Rd Intersection – improve capacity
- Bank St / Rust Ave Intersection – improve capacity
- Bank St / Vine St Intersection – improve capacity
- Five-Finger Roundabout & Walton Street – detailed review of crashes

**Kamo Rd** – Signalised pedestrian crossing and upgrade to rail crossing (March 2019). Kamo Shared Path.

**Pedestrian Facilities** - Hikurangi Township, Corks Rd, Hatea Dr (Rumoki St), Parua Bay (Kea crossing), Maungakarama School (Kea crossing).

**Slow Streets** – Keyte St and Churchill St (2018-19), First, Second and Third Avenues between Kauika Rd and Central Ave (2019-21).

## Whangarei District Road Safety Promotion

### Key Activities for November:

**SAiD (Stop Alcohol Impaired Driving):** In November 5 completed the programme, 35 ytd.

**Drive Soba:** 9 completed the programme in November (16ytd). Two programmes running until 7 December and 7 February 2019 respectively have 9 and 10 attending.

**Young Drivers Programmes:** Ngatiwai: 2/2 Learners(18ytd), 5 restricted (13ytd) and 0 Full licence (2ytd). People Potential: 14/16 Learners (69ytd), 3 Restricted (27ytd), 5 Full (8ytd),

**Restraints:** This month in 8 events, including 1 playcentre and 1 Kindergarten, the programme engaged 22 adults, 36 Children. 21 seats were checked and 3 corrected. 2 CRT technicians will be trained in the new year. Meetings to source further technicians are continuing.

### Speed

- Cinema advertising commenced on 15 November.
- Four School Traffic Safety Team Reward Days were held at the Whangarei Aquatic Centre. Details will be in the next report.
- An initial meeting has been held to plan a new speed education initiative.
- Bus back advertising planning underway.

#### Key district issues

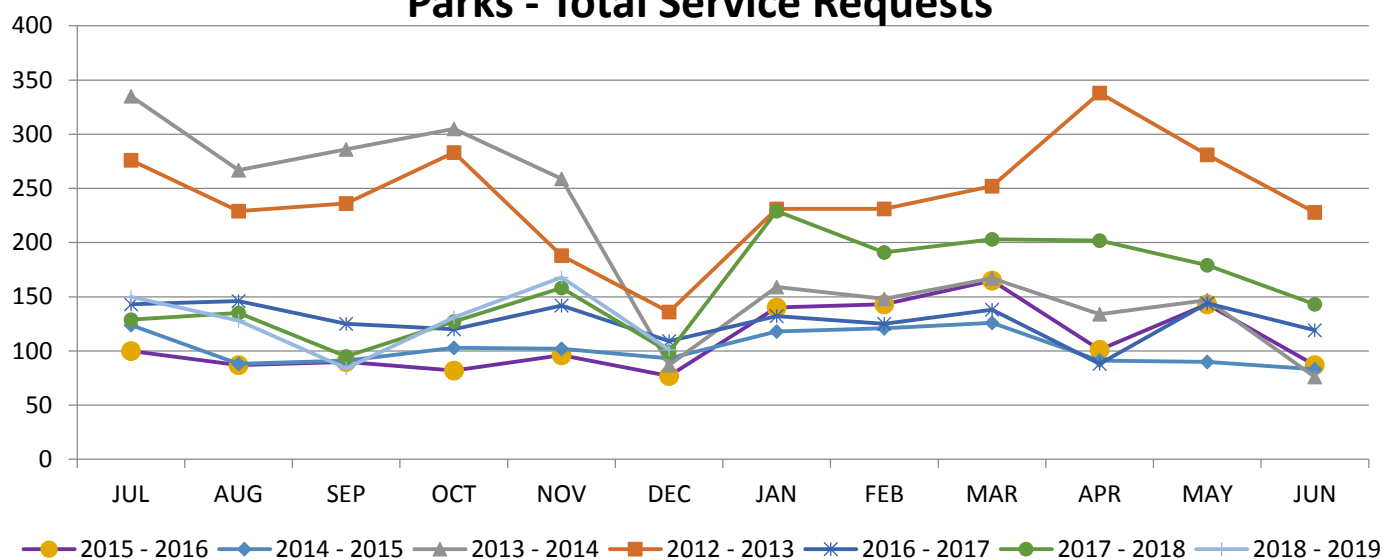
- Young Drivers
- Alcohol and/or drugs
- Speed
- Rural speed zone loss of control/head-on

Road Toll	Combined Total for all 2017	Total at end of Dec 2018	Northland SH Network Dec 2018	Northland Local Roads Dec 2018
Whangarei	14	17	9	8
Kaipara	5	5	4	1
Far North	22	13	9	4
Totals	41	35	22	13

## Customer Request Management Services (CRMs)

The Infrastructure Group received a total of 1644 CRMs in the month of November 2018, and 1433 for December 2018. A total of 20,183 CRMs were received for the Infrastructure Group in 2018, with 28,852 CRMs in 2017.

### Parks - Total Service Requests



The Parks and Recreation team received 168 CRMs in November 2018 and 101 CRMs in December 2018. Impressed feedback was received on three CRMs in November with one dissatisfied customer for the month. In December, there were 9 reports of impressed feedback with no dissatisfied feedback received for the month.

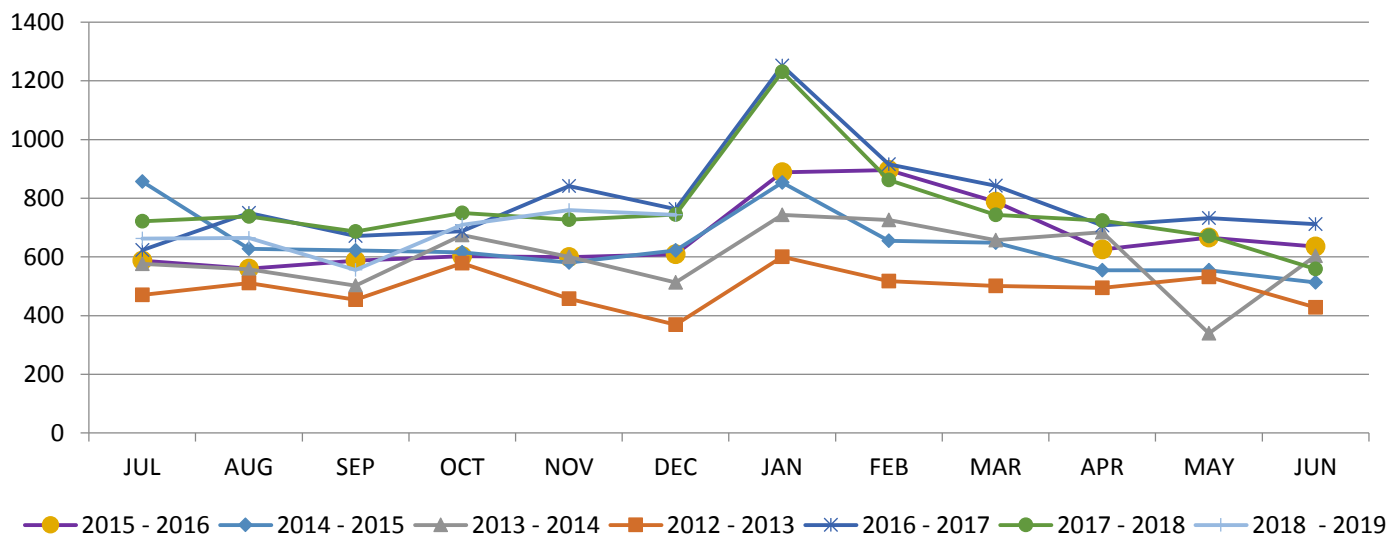
The top five CRM issues for our Parks and Recreation Department for the month of **November** were:

- Tree and Street Tree queries- 56 (eg tree fallen over/branches down)
- General Parks queries- 54 (eg access to reserves, Drone requests etc)
- Cemetery enquiries- 12 (Burial enquiries etc)
- Mowing- 11 (Mowing of Parks and playgrounds)
- Playgrounds- 11 (Issues with Playgrounds and equipment)

The top five CRM issues for our Parks and Recreation Department for the month of **December** were:

- General Parks queries- 35 (eg access to reserves, Drone requests etc)
- Tree and Street Tree queries- 26 (eg tree fallen over/branches down)
- Mowing- 8 (Mowing of Parks and playgrounds)
- Cemetery enquiries- 6 (Burial enquiries etc)
- Playgrounds- 3 (Issues with Playgrounds and equipment)

## Waste - Total Service Requests



The Waste and Drainage Team received 760 CRMs in November, with 743 December 2018. There were 14 impressed CRMs recorded for November and 8 impressed calls in December with no dissatisfied feedback received for either month.

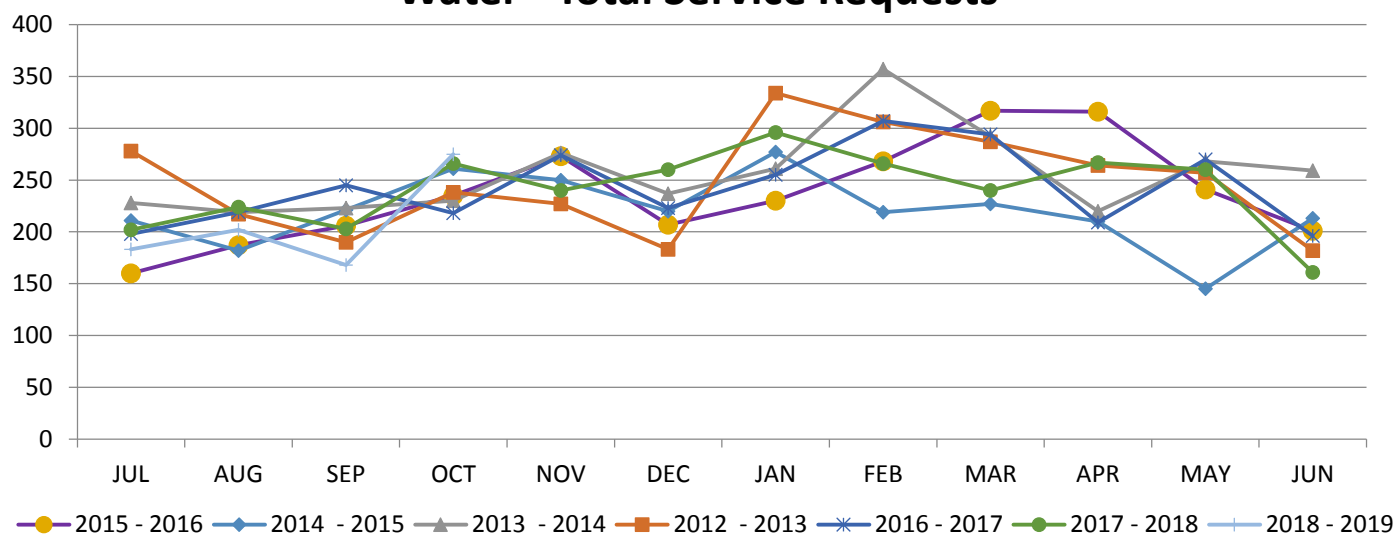
The top five CRM issues for our Waste and Drainage Department for the month of **November** were:

- Rubbish Queries – 107 calls (non-collection, fly tipping etc)
- Public Toilet queries/complaints 93 (eg Blocked toilet, soap dispenser empty).
- Recycling queries and complaints- 37 (eg Bin missed during collection)
- Sewer queries- 35 (eg blocked waste drain)
- Stormwater queries- 33 (eg blocked storm drain)

The top five CRM issues for our Waste and Drainage Department for the month of **December** were:

- Rubbish Queries – 112 calls (non-collection, fly tipping etc)
- Public Toilet queries/complaints 82 (eg Blocked toilet, soap dispenser empty).
- Recycling queries and complaints- 38 (eg Bin missed during collection)
- Sewer queries- 35 (eg blocked waste drain)
- Stormwater queries- 22 (eg blocked storm drain)

## Water - Total Service Requests



The Water Services team received 263 CRMs in November, with 201 in December 2018. They received 25 impressed calls during the month of November with one dissatisfied call received. In December, there were 7 Impressed calls received with no instances of dissatisfied feedback for the month.



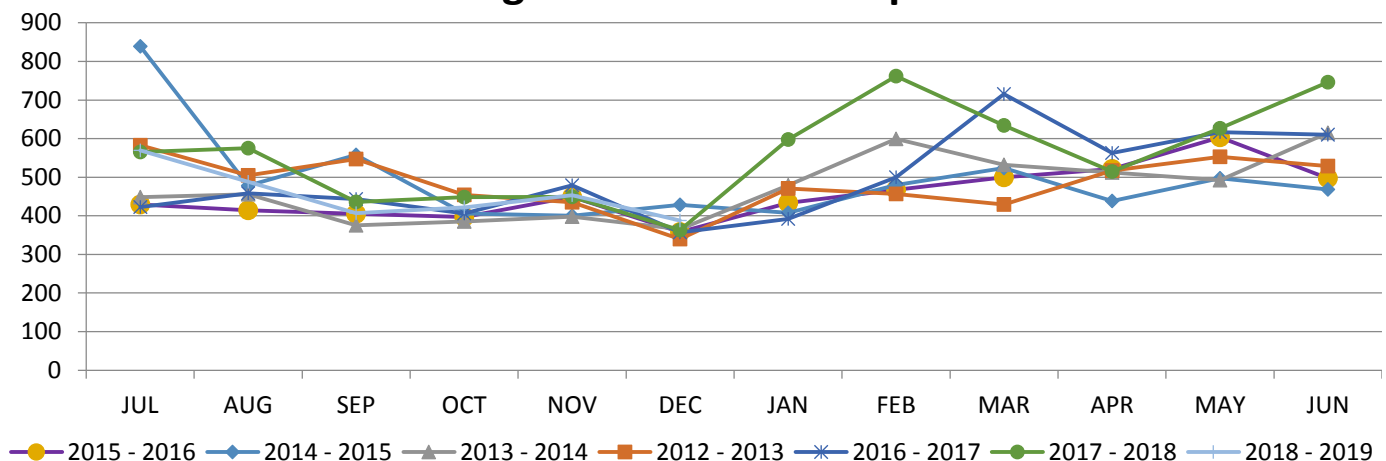
The top five CRM issues for our Water Department for the month of **November** were:

- Water Leaks- 121 (Leak repairs or concerns)
- Meter Box Queries- 47 (New box, new meters)
- Water Pressure- 11 (Pressure issues)
- General Water Queries- 22 (Various other enquiries etc)
- Water Quality- (Dirty water etc)- 8

The top five CRM issues for our Water Department for the month of **December** were:

- Water Leaks- 106 (Leak repairs or concerns)
- Meter Box Queries- 35 (New box, new meters)
- General Water Queries- 13 (Various other enquiries etc)
- Water Pressure- 11 (Pressure issues)
- Water Investigation (land queries etc) - 7

## Roading - Total Service Requests



The Roding Team received 453 Customer Service Requests (CRMs) in November 2018, and 388 in December 2018. In November thirty follow up calls were made. Two customers were dissatisfied, nineteen customers found our service acceptable and twelve customers were impressed by the Roding team and contractors. In December fifteen follow up calls were made, nine customers found our service acceptable and six customers were impressed, with no dissatisfied customers. There was a large drop in the number of Unsealed road CRMs received in the month of December.

The top five CRM issues for our Roding Department for the month of **November** were:

- |                                    |  |
|------------------------------------|--|
| 1. 70 reports of Roding General    | E.g. General and Safety issues.                |
| 2. 45 reports of Stormwater issues | E.g. Maintenance and clearing                  |
| 3. 44 reports of Unsealed Roads    | E.g. Maintenance and repair of unsealed roads. |
| 4. 43 reports of Parking Meters    | E.g. Machine not working.                      |
| 5. 37 reports of Road signs        | E.g. Missing signs and maintenance             |

The top five CRM issues for our Roding Department for the month of **December** were:

- |   |   |
|---|---|
| 1. 51 reports of Roding General           | E.g. General and Safety issues.                 |
| 2. 45 reports of Trees and Vegetation     | E.g. Maintenance of trees and vegetation.       |
| 3. 34 reports of General Road Maintenance | E.g. Maintenance of sealed roads. Potholes etc. |
| 4. 40 reports of Parking Meters           | E.g. Machine not working.                       |
| 5. 34 reports of Footpaths                | E.g. Maintenance on footpaths                   |