

# Te Kārearea Agenda

Date: Wednesday, 17 October, 2018

**Time:** 9:00 am

Location: Council Chamber

Forum North, Rust Avenue

Whangarei

**Attendees:** Her Worship the Mayor Sheryl Mai

(Co-Chairperson)

Taipari Munro (Co-Chairperson)

Cr Crichton Christie Cr Vince Cocurullo Cr Tricia Cutforth

Cr Sue Glen Cr Greg Innes

Cr Sharon Morgan Cr Anna Murphy Allan Halliday Deborah Harding

**Delaraine Armstrong** 

Janelle Beazley Merepeka Henley

Violet Sade Sharon Kaipo Takiri Puriri

For any queries regarding this meeting please contact the Whangarei District Council on (09) 430-4200.

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8.	Clos	ure of Meeting - Karakia	

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Te Kārearea Strategic Relationship Agreement

# Te Kārearea



#### Te Pae Tawhiti/Vision:

"He Whenua Rangatira"

"Whangārei,	, a district of prosperit	y, wellbeing and e	empowered comm	nunities"

# Te Kaupapa/Mission:

"Ka tūtuki te Kāwanatanga ā-rohe, ka puāwai hoki te kotahitanga me ōna tini kaupapa"

"Local Government that works through effective partnership and provides practical solutions"

# Ngă Tikanga/Principles:

- He kitenga mutunga kore, mahi tahi, mahi pono Strategic partnership working collaboratively and in good faith
- Kia Māia Providing leadership through courage
- Te Manawatöpu Of one heart and mind. We are stronger working together
- Anga mua Progressive and proactive
- Me korero tika, tau noa ngā take Open and frank mutually agreed outcomes



# **Te Kārearea Meeting Minutes**

Date: Wednesday, 19 September, 2018

Time: 9:00 a.m.

Location: Terenga Paraoa

Whangarei

In Attendance Her Worship the Mayor Sheryl Mai (Co-

Chairperson)

Taipari Munro (Co-Chairperson)

**Cr Crichton Christie** 

Cr Sue Glen
Cr Greg Innes
Cr Sharon Morgan
Cr Anna Murphy
Allan Halliday

**Delaraine Armstrong** 

Janelle Beazley Merepeka Henley

Violet Sade Sharon Kaipo Takiri Puriri

> Cr Tricia Cutforth Deborah Harding

Scribe Andre Hemara (Māori Engagement Officer)

Also present: Dominic Kula (General Manager – Strategy and Democracy), Andre Hemara (Māori Engagement Officer), Debbie Taylor (EA to General Manager – Strategy and Democracy), Mira Norris, Waimarie Kingi, Pari Walker, Thelma Munro, Alan Agnew, Opania George, Mike Kake

- 1. Open Meeting
- 2. Karakia/Mihi- Marae Taumata (Mike Kake and Taipari Munro)
- **3. Apologies -** Cr Tricia Cutforth, Cr Vince Cocurullo, Deborah Harding, Aperahama Edwards, Huhana Lyndon, Rob Forlong

Moved by Mike Kake

Seconded by Cr Sharon Morgan

That the apologies be noted.

**Carried** 

## 4. Previous Minutes

# 4.1 Minutes Te Kārearea 15 August 2018

Moved by Janelle Beazley
Seconded by Cr Crichton Christie

That the minutes of Te Kārearea meeting held on 15 August 2018, having been circulated, be taken as read and now confirmed and adopted as a true and correct record of proceedings of that meeting.

#### Carried

Merepeka Henley	Citizenship Ceremonies
	Expressed thanks in being involved, but would like to see a stronger Māori focus implemented. Department of Internal Affairs (DIA) is the agency to contact.
Allan Halliday	Waka House and Rate Relief for Marae
	The trust leading the waka house project is aligned to a whanau trust. If putting money to a waka house would WDC consider rates relief to marae?

# 5. Introductions (Whakawhanaungatanga)

# 6. Community Forum (Hui a Hapori)

Mira Norris	Roading Network - Porowini Ave and Tarewa Rd
	Increased roadworks around the marae has had a huge
	impact for their egress as well as minimising pedestrian
	access on Porowini Ave.
	Recent Roading project WDC consultation was only
	undertaken with the marae and not the wider hapu groups. Te
	Parawhau have objected to these road upgrades since the
	new bridge was erected, their concern and issue is still
	around the safety impact, more specific a Roading Impact
	Report was requested in 2004.
	Recent discussions with Roading team potentially provided
	a solution with access to marae via Plunket property behind
	marae. Yet to be resolved
	WDC needs to practice a "good faith" attitude when dealing
	with the marae and hapū with these projects and any others.
Pari Walker	Supported Mira and asked the question of WDC "Does WDC
	acknowledge the Treaty of Waitangi?"
	Mayor responded – legislatively Council is obligated to the
	Treaty and the Crown is the Treaty partner. An open and
	honest partnership should prevail.
	Roading impact on marae has been notified to the marae and not consulted. Options were provided to the roading team, no response.

Waimarie Kingi In 1998, local government and government agencies NRC, DoC) collectively liaised with hapū. Hapū at th centralised their relevant resource management exp coordinate appropriate responses to the relevant ag	ne time had
centralised their relevant resource management exp coordinate appropriate responses to the relevant ag	
coordinate appropriate responses to the relevant ag	pertise to
Potentially an idea worth pursuing.	
Taipari Munro Suggested to have a hui with WDC, Marae Truste	es and Hapū
as soon as possible.	•
Mira Norris Non-Notified Resource Consents - Clements Sub	bdivision
There was concern expressed regarding Te Parawh	nau
authorising this consent. They (Te Parawhau) were	
that is should not have gone ahead due to their culti	
concerns.	
WDC are not respecting or adhering to the Treaty P	rinciples.
Māori values are going to be extinguished	
Pari Walker Clements Subdivision	
Te Parawhau declined due to conditions on the con	nsent, two
site visits were had and concerns were raised	then. No
feedback from hui held at Ngāraratunua Marae.	
Cr Morgan Pukenui Trust	
Pukenui Trust were responding to the land swap on	ly of this
consent.	
Outcome of Ngararatunua Hui is being collated	and will be
available soon.	
Hapū reps on Pukenui Trust has only been Dick She	epherd for
the tenure since Cr Morgan has been involved. How	
Trust is happy for hapū input and to attend meetings	•
dates are every second Tuesday at 5.30pm, Quarry	
Sharon Kaipo Reflected on the conception of the Trust and	-
members identified were the right candidates to repinterest of Māori.	present the
Nowadays the focus is wide and expansive which in	ncludes
significant areas of interest for our respective hapū i Whangarei.	in
It is critical that the right people need to represent	hapū/Māori
	consultation
documents.	
Delaraine Armstrong Clements Subdivision	
Subdivision vs Repatriation. The recent repatriation	n of kiwi to
Pukenui Forest reflects the lack of consideration to	the fauna
when processing the consent.	
Mike Kake Value in having cohesion within hapū and for agenc	ies to
consider resourcing.	
Cr Christie Agenda items on Te Kārearea are lightweight, i	ssues raised
have been on the Council radar for years.	

Cr Murphy	Council had a briefing on the procurement policy which was
	open to the public and we encourage feedback to councillors on
	the procurement policy and principles.
Mira Norris	Cultural Impact Assessments and Cultural Values
	Assessments
	For hapū to have their values identified and considered,
	environmental plans would be a valuable document for WDC.
Delaraine Armstrong	Te Huinga are volunteers and are competing for time to commit
	to the various kaupapa they are involved with. A discussion
	document is being drafted for Te Huinga to have a better
	process and further involvement operationally for all agencies.
Cr Innes	Hapū Environmental Management Plans (HEMP's)
	Would be of value and provide hapū cohesion.
Alan Agnew	Discussed history around a proposed facility for the disability
	sector. Raised Kauri dieback and borer beetles.
Allan Halliday	Hapū Environmental Management Plans (HEMP's)
	Agree HEMP's are valuable, but are not complete with all
	relevant information required by Council such as traffic control
	and traffic movements.
Waimarie Kingi	NRC has had their funding round closed for HEMP's.
Waimarie Kingi	Marae in Onerahi – Community Hub
	A member of the public Ligi Johnstone approached Waimarie
	and enquired about a marae on Pah Road in Onerahi to cater for
	the urban Māori and wider community.
Mira Norris	A discussion also needs to be had with tangata whenua about a
	marae in Onerahi.
Mike Kake	Wants the site to be utilised for a kura kaupapa.
Janelle Beazley	Terenga Paraoa Marae
	Spoke of relocating the marae and the need to discuss options.
Taipari Munro	Explained a simpler process for managing the TK hui on marae,
	to emphasise a focus on community issues.

# 7. Reports:

# 7.1 Action Log September 2018

#### 8. General Business

## Refuse on roads and in the community

State Highway 1 has a rubbish issue that needs to addressed, SH1 is a NZTA roading network, the issue will be noted.

Recent Keep NZ Beautiful campaign was a great success for the communities.

Responsibility should also be the onus of the community to maintain and manage refuse

Next meeting will be held in Chambers, items for discussing Te Kārearea Relationship Agreement and various presentations.

# 9. Closure of Meeting - Karakia

The meeting concluded at 12.15 pm.



# 6.1 Action Log - October 2018

**Meeting:** Te Kārearea Strategic Partnership Forum

Date of meeting: 17 October 2018

Reporting officer: Dominic Kula - General Manager Strategy and Democracy

# 1 Purpose

To brief Te Kārearea Strategic Partnership Forum on the actions undertaken by Council for queries brought up at the previous meetings outlined in the attached action log.

# 2 Recommendation

That Te Kārearea Strategic Partnership Forum notes the action log.

# 3 Attachment

**Action Log** 

	OPEN	Item	A\$tions	Date logged	Date closed	Status
Roading	Street Light Pupipuhi Road	Overhead light at the State Highway 1/Puhipuhi Road intersection only activiating part way through a vehicle movement.	Customer Request logged under RDG056823 24/8/18. Because this is a State Highway job passed to NZTA. Fulton Hogan (NZTA contactor) contacted Allan Halliday to discuss location and fault.  8/10/18 NZTA advised this has been programmed and work will be done on this light by the end of the October. There are a number of lights in this area and the contractor will	15/08/2018		Scheduled for closure
Roading	Porowini Terenga Paraoa Marae  – Traffic Impact Report	What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future.	do them all at the same time.  In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement.  Porowini Terenga Paraoa Marae entrance – a marked "KEEP CLEAR" on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this.  WDC Traffic Engineers have stated again that a "KEEP CLEAR" area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned.  19/9/18 Mira Norris - Raised matter again with regard to recent road works and traffic safety for the Marae. Reply - WDC to look at options. Also, expressed that hapu were not included in the consultation when WDC spoke to the marae trustees. Taipari suggested a hui with all parties WDC, hapu and marae trustees asap to resolve ongoing issues  8/10/18 WDC having internal meetings to identify solutions. Once options clarified a meeting with hapu and marae trustees will be held.	May-17		Re-opened 19/9/18
Rates	Maori Land	Maori Land and Rating arrears. Council to look at working with marae to help people understand and feel comfortable with talking to council about rating and rating arrears. Explain the Rates Remission Policy. Request to put this on the agenda for discussion in further meetings. Hapu asked to invite Council to talk at their respective Marae when it suits their schedules.	Te Huinga to produce a paper on Maori Tikanga on whenua and their consequential position on being rated.  Opteon (our valuation service provider) will be reporting on the tri-annual general valuation in October or November 2018. They will be presenting to Council in October and to Te Huinga in November. Andre to work with TH to confirm date.	21/03/2018		Pending
Resource Consents	Having a voice in RMA matters	Hapu expressed ongoing concern about input into RMA matters. They agreed Maori Planning Commissioners could address some of these concerns.	WDC has asked for nominations from Te Huinga for possible Independent Planning Commissioners. Two names have been received. Council is also considering a request for a Mana Whakahono a Rohe from Patuharakeke.  Council has received nominations for Commissioner training from Te Huinga. These people will be registered for the training during 2018.  A request to Ministry for the Environment (MfE) officer Hauauru Rae – Kaitaatari Kaupapa Matua/Senior Policy Advisor for advice and guidance on commissioner training was accepted. A date is yet to be confirmed for him to attend a Te Huinga hui, Andre will maintain contact with Hauauru and coordinate a date.  4/9/18 Awaiting confirmation from Hauaruru on dates that he is available to come up for training.  2/10/18 MfE have a new staff member, Will Tait-Jamieson, and he will be inducted to the wider Northland Māori kaupapa. A number of relevant and generic kaupapa Māori from the Northland councils are being collated to update him. Once up to speed Will is going to look at suitable date options.	19/07/2017		Pending

C	PEN	Item 122tions Date log			te logged Date closed S	Status
Resource Consents	Clements Subdivision	Hapū have raised concerns about the non-notified consent granted for a subdivision adjacent to Pukenui Forest. A significant landscape which recently accommodated the release of kiwi, who have been recorded laying eggs. The subdivision has approved a significant roadway access which will have damaging effects on the flora and fauna of Pukenui Forest. Consultation process was with one hapū? What are the commercial interests associated with this subdivision? Will it be a gated community? Why was the existing access via the quarry not considered? If this is a housing subdivision does it fit within the social housing criteria? This consent can be likened to Te Mata Peak track in Hastings, local hapū had limited input and yet the consent was granted, disregarding the cultural and spiritual aspects of their maunga.	15/8/18 Request and agreement for agenda item to go to October TK meeting in Council Chambers with presentation on how the RMA consent notification process and decisions work.  The Pukenui Trust are keen to discuss this kaupapa face to face with hapū and are coordinating a hui with Dick Shepherd for Monday 23 July 2018. The emphasis for the hui is the proposed land swap that helps with connecting existing walkways. Hui was held at Ngararatunua Marae, all parties involved with the subdivision were in attendance and a robust discussion was had. Outcome was to meet again and discuss in detail the proposed land swap.  Since the hui Mr Clement's Agent has compiled additional information in relation to issues raised, which will be tabled at the next formal meeting of the Pukenui Trust. Once the weather improves an on site meeting will be arranged with hapu and other interested parties to work through the proposal.  5/10/18 Staff will present a summary of the notification processes and thresholds for consents to the October meeting of Te Karearea.	18/07/2018		Scheduled for closure
Reserves and Open Spaces	Entranceway Competition	Request for designs of entranceway competition in 2001 one of the winners whas a whale bone.	Staff from Parks, Business Records and the Communications Team worked together to try and find information on this design. While details of the proposal were found, designs were not. In reviewing Council resolutions budget was not approved to progress this.	15/08/2018		Scheduled for closure
Reserves and Open Spaces	Southern Entranceway	Request to cut back dead Cabbage Trees at Southern Entranceway	CRM created 24/8/18 PRK013527 for council contractors to action.  5/10/18 Council has approved funding to enhance the entranceways by removing pest plants and undertaking a general tidy up. The tidy up of the cabbage tree is included in this work. Treescapes have provided a quote and is currently being assessed. Initial work planned to be undertaken in October.	15/08/2018		Scheduled for closure
Reserves and Open Spaces	Southern Entranceway	Improving City Signage at Entranceway to city	A presentation will be provided at the council chambers Te Karearea Meeting in October by Simon Weston.	15/08/2018		Scheduled for closure
Reserves and Open Spaces	Waka House	Peter Vaughan tabled a document with details of the planned waka enclosure for Onerahi this summer.	Council staff have been working with Peter Vaughan of the Whangarei Waka Trust over the last 2-3 years to find a location for an enclosure to be built to store their waka. Council has offered a temporary site for the waka enclosure at the Aquatic Centre for up to 5 years. Council officers are working through the details of their use of this site. There are no allocated Council funds for this project, and Peter has been given details of possible funding sources for community projects to cover levelling and construction costs. Elected Members support the establishment of permanent facilities at Pohe Island once the infrastructure to support additional use is developed. This matter will be reported back to an Infrastructure Update Meeting.  Went up to Infrastructure meeting 7 August with further information being requested. To go back up to 12 September Infrastructure update meeting.  5/10/18 Futher information was requested at the September Infrastructure update meeting. To go back up to October Infrastructure meeting. Query on suitable location for temporary location of waka house. No funding is proposed from Council.	18/07/2018		Pending
Youth	Focus on Youth (joint initiative)	Clarification has been requested on what this action means.	Hapu have requested that Council develop some ideas for this initiative. Council will do so and report back to Te Karearea.  This arose from a joint Council/Te Huinga workshop soon after the elections. No action to date. Ideas also required from Te Huinga.  Te Karearea want Action on Youth Initiative. The Community Development Department will look into this and report back to Te Karearea.  Jacki Cooper has recently been recruited as the new Community Development Adviser and will be working with the Youth Advisory Group (YAG). Jacki is available to engage with Te Karearea and its focus on a Youth Joint Initiative at their convenience. Jacki can be reached on Phone: 09 430 4200   DDI: 09 470 3033   Mobile: 027 446 2080 E: jacki.cooper@wdc.govt.nz  Comment from TH that this topic will be included in their working group discussion of the Terms of Reference for clarification and prioritisation.	19/04/2017		Pending

	OPEN	Item	<b>A</b> Gtions	Date logged	Date closed	Status
Community	Correspondence to Marae	Request for all marae to receive copies of any important information from Council. Need to update data base of marae contacts. Andre and Janelle working on updating information.		12/03/2018		Pending
Community	Marae Resource Kits	LTP, Rating Policies, Fees and Charges, Urban design etc. Working on what documents would be of interest.	A summary document of Council business is being compiled now that the LTP is completed. This will be tabled with Te Huinga along with key documents such as the adopted LTP, Fees and Charges and Papakainga Toolkit to generate discussion and enable further targetted resources to be identified for Hapu if required.	12/03/2018		Pending
	Te Karearea Strategic Relationship Agreement	Relationship Agreement to be updated	Te Huinga and Council to form working parties to work on updating the Relationship Agreement.	15/08/2018		Pending

	CLOSED	Item	Actions	Date logged	Date closed	Status
Rating	Rates structrure review	Karearea with an overview of the Rating Structure review and agreed to discuss the rating of Maori land as a separate process from the wider engagement process. It was also agreed that Schedule 11 of the Rating Act would be a specific focus of that discussion. A suitable forum for	Interest in a workshop on schedule 11 was repeated.  Te Huinga invited staff to attend a Te Huinga meeting to have a workshop on the Rating Policy. Also a report to Te Karearea was requested.  The preferred rating policy will be included in the Consultation Document for the Long Term 2018-28 that will be provided to the members at this meeting.  Treatment for Maori land will form part of broader Council rating review.  Offer still stands for Rating team to visit Marae on invitation to work through options.	19/04/2017	Jun-18	Closed
Papakainga Plan	Papakianga Plan Change		An update to be provided for the Papakainga Plan change appeal. A report will be on the agenda of the Te Karearea Meeting on 16 August 2017			Closed
Hapu Environmental Management Plans	Hapu Environmental Management Plans	How does Council use them? Do not replace engagement, should facilitate it. Copy should be given to all Councillors after elections, part of induction program. Hapu presenting their hapu environment mangemnt plans (HEMPS) [Central to concern that they are not satisfied with involvement in RMA and Consents]	Hapu Environmental Management Plans (HEMPs) are used through the plan change preparation process to inform the plan change outcomes. Every plan change section 32 evaluation report includes a section analysing the proposed plan change regarding lodged HEMPs.  Section 74 of the RMA specifies the matters that council must consider when preparing/changing a district plan. Section 74(2A) states that council must take into account any relevant planning document recognised by an iwi authority and lodged with the territorial authority, to the extent that its content has a bearing on the resource management issues of the district.  All plan changes are released in draft form as part of pre-consultation, in the past this has included the presentation/workshopping of plan changes with Te Karearea and Te Huinga. Hapu representatives are sent copies of all draft plan changes for feedback and sent proposed plan changes for formal submission.  District Plan staff are always available to meet with hapu to discuss concerns, this offer was readily taken up during the pre-consultation of PC94B Papakainga Phase 2.  A copy of the plans held by WDC have been printed and put into a folder in the Councillors' Room.	19/07/2017		Closed
Resource Consents	Participation in RMA matters	were not included in decisions on RMA matters – especially issuing of resource consents.	4/8/17 - Again - there was concern that some hapu were not being notified of all resource consents. 20/9/17 - Further concern was expressed that some hapu are not receiving notification of all resource consent applications as they expect.  No changes have been made to notifying hapu of resource consents in their areas of interest. All go to hapu where they have an interest and/or Statutory Acknowledgement.	4/07/2017		Closed

	CLOSED	Item	Actions	Date logged	Date closed	Status
Resource Consents	Pataua Boat Ramp and Camp Resource Consent		What was approved was more than they built – WDC has put compliance in place. What is built is according to the consent.	19/07/2017		Closed
Resource Consents	Participation in RMA matters	Te Waiariki Trust (Pataua) Not getting resource consent notifications anymore.	We have not changed our process re: notifying iwi. Te Waiariki is within our system as having an interest in the Taiharuru, Pataua & Ngunguru areas. As such notified applications within those areas will be sent to Te Waiariki.	19/07/2017		Closed
Resource Consents	Water taken from Mimiha Creek - Helena Bay Holdings	Consent allowing water taken	Application put on hold and referred back to Marae.	4/08/2017		Closed
Resource Consents	Raumanga Heights Block Subdivision	Raumanga Height Block Subdivision – Tribal & geological factors – caves can't be accessed	In relation to the Raumanga Heights subdivision (Trading Corporate Ltd), this will lapse on 7 November 2017 unless a survey plan is submitted to Council by that date. Feb 2018 - No survey plan submitted, nor any application to extend the consent. Confirmed as lapsed.	1/04/2017		Closed
Resource Consents	Winstones Quarry	Winstone Quarry Development  - there is concern about placing the overburden onto the Pegram land. GBC Winstones resource consent application for overburden (LU1700100) has been received. The application includes an assessment of effects on the limestone outcrop (Tonkin & Taylor, Preliminary Overburden Disposal Area). There is only a small area of this on the site with the vast majority located to the north-west of the disposal area. The report concludes that there is a low to negligible risk of void collapse due to limited area underlain by limestone and the expected limited thickness of limestone in the area. The Hapu disagree, and have continued to express their concern at each meeting.	Update: Winstones have requested that the application be put on hold (suspended).  Previous meetings: At the request of the CE, Murray McDonald asked CBC Winstones if they would specifically consult with Taipari Munro. They responded as follows:  As described in our resource consent application, we have an on-going, working relationship with the Ruarangi Trustees, of which Marina Fletcher is our primary point of contact.  Marina is in the final stages of preparing a Cultural Impact Assessment, which addresses the Pegram block proposal, among other matters. It is the preference of both parties to continue working together as we have done so, to date.  The application was publicly notified on 12 July 2017 so parties were able to make submissions on the proposal. An independent commissioner with Tikanga Maori has been appointed to the Panel to hear submissions.  The Hearing has been held. Decision July 2018.	May/August 20	43313	Closed

	CLOSED	Item	Actions	Date logged	Date closed	Status
Building Consents	Taiharuru Marae	Requesting to seek compensation for building fees as the plans have not differed from original plan i.e. duplication of works and an existing building consent, and yet the marae is still asked to pay full payment. Marae are happy to meet half the costs of 11k. The marae will be a pivotal coastal marae within the Whangarei	An email response was sent 13/6/18. The original building consent lapsed in May 2015 with a refund given of \$4837.00. Unfortunately, the application for building consent would have to be a new application and this would attract the normal fee schedule. The only way for fee assistance is to apply to Councils Community Fund. There would be no guarantee of success of application if applied for.	18/07/2018	15/08/2018	Closed
Building Consents	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially.	Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	1/04/2018	Closed
Property	Waahi Tapu - sites of significance to Maori	There was general concern expressed regarding Sites of Significance register including: Is there funding for Hapu? The funding that was provided to Ngati Hau - how was it spent? What protection does recording a site give>	Information that has been received has been reviewed. it is now considered that 75% is collected. This is no longer an active plan change while awaiting further information. There is no additional Council funding for this at this time. Council initially funded this through Repo Consultancy. This funding was to cover costs to the Hapu and the consultant. It has all been spent without the full information being passed to Council from Hapu. The planned Sites of Significance Plan Change is reliant on this information so a new solution will be required.  • The total amount paid to the contractor was \$172,250 +GST. The contractor has detailed within invoices to Council payments to hapu including Te Parawhau. Council has no evidence of what happened to the 'hapu' payments.  • Mapping information has been received from Ngati Kahu, Ngati Hau, Te Waiariki, Patuharakeke, half information from Ngati Wai and Ngati Hine and no data from Te Parawhau.  • The contract required the consultant to obtain data from all of the above hapu plus Ngati Korora and Ngati Taka Pari Information is held by Council in three ways:  • Confidentially ("black" sites restricted to two staff with authority)  • Open  • Council-only.  When an application is received for a consent that has a site on the land involved, the applicant is required to discuss the development with the relevant Hapu.  Two reports are included on this agenda. One chronicles the history of the project, and the second recommends a way forward.  Way forward agreed.			Closed

	CLOSED	Item	Actions	Date logged	Date closed	Status
Rubbish	Rubbish	Crane Road regular site for illegal dumping. Skips at village centres e.g. Pipiwai/Oakura? More transfer stations? (Over summer) e.g. Opotiki. Get volunteers/community involved? Rubbish from Christmas to Waitangi week at Ohinewai. Litter on Te Hongona Street and Puna Rere Drive.	These concerns were referred to the Waste Minimisation And Management Plan process			Closed
Rubbish	Waste Minisiation and Management Plan	A request was received to participate in the development of the Waste Minimisation and Management Plan.	The plan was sent to Te Huinga and considered at the July meeting.	Jun-17		Closed
Rubbish	Whangarei Waterfall issues	A number of issues in regard to the Whangarei Falls reserve were stated:  - The water smells when it is low.  - The water smells when it is low.  - Buses and cars make it unsafe for pedestrians.  - There are dogs wandering in the area.	These are on going issues continually being monitored by NRC, Parks, Waste and Regulatory Departments.  When these issues occur, it is best for the public to call these issues into Council when they are occurring, straight away.	Nov-17		Closed
Rubbish	Tongatu Road Transfer Station	dispose of refuse for free as Maori Land had been used for the	HWM, Councillors Morgan, Glen and Murphy visited site after last TK meeting but station was locked. The station is situated on road reserve and previous requests for free disposal have been declined. However, Council work alongside Marae to assist where possible for major events.	Jul-18	Aug-18	Closed

	CLOSED	Item	Actions	Date logged	Date closed	Status
Roading	Ngunguru Ford Road	deteriorated to a point that noxious weeds including gorse are a nuisance. A local resident has been maintaining the road of his own accord. As this is a widely used road for all the community it should be regularly maintained by Council. In contrast, Council have funded the maintenance of Te Toiroa Rd a paper road.	4/9/18 Update from Jeff Devine. "I have spoken to Violet Sade. She has requested that the section of Ngunguru Ford Rd that is formed but is currently only an access on a paper road, be taken over by Council and maintained by Council in the future.  Council will assess the condition of the section of Ngunguru Ford road, and whether it meets Council standards, and then Council will discuss future options with Violet and the other landowners who live off this section of road."  15/8/18 Jeff Devine had been in contact with Violet Slade and agreed to meet on site.  Councillor Murphy contacted Jeff Devine who provided the following response. Cr Murphy forwarded this information onto Aorangi and is awaiting reply before further action.  "Roading have previously answered questions about the maintenance of Council's section of Ngunguru Ford Rd.  This section is a paper road, ie a section of road Council has not yet accepted as being up to the minimum required Council standard, and therefore not maintained by Council, hence the maintenance end signs.  There is a lot of back history about ownership of the road, Maori Land and the Maori Land Court over many years. Parts of the road may have been upgraded to Council standards previously under different subdivisions privately but ongoing maintenance of these sections has not been continued.  Now the whole of the remaining road has been declared public road by the Maori Land Court by Gazette Notice in 2013.  So in Council terms it is a public road, privately maintained, (PPM)."	18/07/2018		Closed

CLOSED	Item	Actions	Date logged	Date closed	Status
Roading Porowini Terenga Paraoa Marae – Traffic Impact Re	What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future.	In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement.  Porowini Terenga Paraoa Marae entrance – a marked "KEEP CLEAR" on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this.  WDC Traffic Engineers have stated again that a "KEEP CLEAR" area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned.	May-17		Closed

	CLOSED	Item	Actions	Date logged	Date closed	Status
Roading	Entrance to Otangarei via Puna Rere	Entrance to Te Hononga Street off Puna Rere Drive needs better signage and lighting – easy to miss.	It was noted that the intersection is not clearly marked and has poor lighting. Request was to check for signage and lighting.  4 July 2017 - There is a request for higher than standard signage and lighting. Options for the entrance to Te Hononga Street, Otangarei to be investigated and brought back to a future meeting.  16/8/17 - Signage has also been requested to mark the entrance to the Otangarei Walkway.  There is planned signage for the walkway.  Investigations show that Puna Rere Dr has a Street Light at the intersection with Te Hononga St, and the intersection is clearly marked according to the roading standards.  Otangarei Neighbourhood Safety Panel in principle, support signage around the entranceway to Otangarei and if possible signs for the park and the walkway. They would like to have some input in the design and location of the signs. The request for the Otangarei Community to create a sign will now progress through the Community Development Team, via their Community Village Planning. LED street lights are being installed over the next 18 months. These are an improvement over existing lights.  Additional signage has been approved for:  ""Otangarei" to be included on NZTA green destination sign at the corner of State Highway 1/Puna Rere Drive;  Signage has been included at the intersection of Puna Rere Drive/Te Hononga Street.	May-17		Closed
Roading	Rewarewa Road	Land locked off Rewarewa Road	Section that is possibly land locked off Rewarewa Road. This will need to be addressed via an outside meeting. Need more detail on property – exact location and lot number. Issue also of beside the waste management ponds, sightlines for going in and out. There is potential access available to the land via a paper road which can be developed by the land owners to facilitate any development.	Jul-17		Closed
Roading	Pipiwai/Riponui Road	A slump/slip in the road had occurred. There had been a temporary fix with road markings and filling of slump area with hotmix but that this was only a temporary solution and a permanent solution needed to be found.	Work has been completed.	Mar-18	Apr-18	Closed
Roading	Parking at Rural Sports Parks	Parking at rural sports fields – cars block roads eg: Springs Sports Complex.	There is no record of any complaints or enquiries on this matter. Should similar issues reoccur, please contact Council's after-hours number and our contractor will respond. If large events are known in advance, please inform Council and we can have enforcement people on site.	Aug-17		Closed

	CLOSED	Item	Actions	Date logged	Date closed	Status
Roading Roading	Pipiwai Road	A complaint to Roading re overflow of water from Pipiwai Road (near the FNDC end of Pipiwai Rd) directed onto whenua (land). There had been no consent given for this discharge to occur	Team have assessed the work and discussed it with the Roading Manager. Work carried out at this site by our contractors has not changed the direction of the stormwater runoff. WDC contractors have only cleared vegetation from existing water tables. If residents want to send all stormwater into one catchment, then Roading will require written permission from the land owner concerned.  Other residents of this area have also approached council and we advised that the only work our contractors have done here is clear vegetation from existing water tables. There are no programmes in place to alter any existing stormwater drains for this area.	1/03/2018		Closed
Roading	Wrights Road	Registering an incident on Wright/Moore Rd, part of the road is unstable and not fixed properly.		18/07/2018	15/08/2018	Closed
Roading	Henare Road	The continuous rain we have had lately has damaged Road on numerous occasions. There are no drains or culverts until you get to the lowest point of the Road. Water overflow scours both sides of the road and causes potholes and corrugations.	Our Northern Roading Inspector has advised that there are works programed for Henare Road for within the next few weeks weather dependant.  7/5/2018 update – Contractor advised work completed. WDC Roading Inspector will be going out to take photos and ensure work is completed.	1/03/2018	7/05/2018	Closed
Roading	Ngunguru Ford Road	How many times does it get graded; cost of grading; cost to have it sealed. Why "Council Maintenance ends here" sign where it is; can it get moved to further along road?	The Council maintained portion of Ngunguru Ford Rd is 6.9 km long. The road was graded 10 times in the last 12 months. 1300m3 of metal was also placed on road during the last 12 months. A total of 25 CRM's have been received for Ngunguru Ford Rd in the last 12 months. However, a number were received at the same time from a number of different people reporting the same issue.  Grading is generally programmed on a monthly routine but can be weather dependant. During the monthly routine all the roads in a particular area are graded generally at the same time over a week or so.	4/07/2017		Closed

CLOSED		Item	Actions		Date closed	Status
Roading	Wrights Road		Request to seal Ngunguru Ford Rd was made.  Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018.  Council is intending to repair 3 short sections of Kokopu Rd as the pavement in these locations has failed. These will be completed in the next few weeks. These are ongoing maintenance work required for all roads to keep the travelling public safe. These works do not include the sections of road with the various tight corners which are before the first section of the proposed works, as the pavement through these sections are ok.  The logging companies previously investigated the potential use of Kokopu Rd for returning empty logging trucks because the narrow windy nature of this made this route unsafe as the trucks couldn't traverse the corners without crossing the centreline.  Council has allocated \$1.3M to the sealing of an additional 2.5km of Wright and McCardle Rds this summer and tenders for the work close in early November. Therefore, we assume works will commence on the road later in November.  Funding for the maintenance of Kokopu Rd and the funding for the seal extension works on Wright Rd come from different funding sources within NZTA and their funding rules do not allow the two activities to be mixed.  Council is about to commence the agreed dust suppression programme of works on the District's unsealed logging routes in November.  Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018.  Seal Extensions – The budget has been increased to \$1m per year to seal roads, the first 2 years will be dedicated to sealing Wright road, criteria for prioritisation will need to be set by council for years following.	19/07/2017	12/06/2018	Closed
Roading	Pipiwai Road	flooding. Suggestion to install a larger culvert to alleviate the	Roading Inspector Mark Barry has inspected this late last week and the culvert either side of the road is blocked. The land drainage need to be cleared to allow the culvert under the road to work, this is the landowner's responsibly.  Mark tried to phone but not available. I will email her and advise today with our response.	18/07/2018	15/08/2018	Closed
Reserves and Open Spaces						

	CLOSED	Item	Actions	Date logged	Date closed	Status
Parks	Blue Goose Entranceway	Future developments for the Blue Goose entranceway, potentially could host a cultural precinct which may include a marae for Otaika.	The treatment of this entranceway is being considered as a new item for the Long Term Plan 2018.  Entranceways – \$550k plus inflation planned for year 4/5	20/09/2017	15/06/2018	Closed
Parks	Whangarei Falls	Safety-Concern was expressed at the danger for visitors to Whangarei Falls	Concern was expressed at the danger for visitors to Whangarei Falls	19/07/2017		Closed
Cemeteries						
	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it	Nov 2017 - Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. April 2018 - The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	Apr-18	Closed
The Hub	Toilets at The Hub		The toilets are only open when the i-Site is open – 9am-5pm seven days a week. There is a sign on the door directing people to other public toilets with clear directions on how to get to them for times when the i-Site is closed.	20/09/2017		Closed
Funding and Grants						
Community	Maori Language Week	What is happening with this?	Te Reo in the workplace classes running for the month of September in the Library.			Closed
	Communication	Effective 2-way communication	Council calendar and a marae/hui calendar will be co-ordinated to look for opportunities to work together. Completed for Te Huinga Meetings.  Marae have been contacted. Awaiting responses. Due to many marae reluctant to provide this information we have stopped asking.			Closed



# 6.2 Presentation from Department of Internal Affairs Whangārei

**Meeting:** Te Kārearea Strategic Partnership Forum

Date of meeting: 17 October 2018

**Reporting officer:** Dominic Kula – General Manager Strategy and Democracy

# 1 Purpose

To inform Te Kārearea Strategic Partnership Forum of funding available through Oranga Marae.

#### 2 Recommendation

That Te Kārearea Strategic Partnership Forum notes the presentation.

# 3 Background

Mere Paul from the Whangārei office of the Department of Internal Affairs and Delwyn Hewson from Te Puni Kokiri wish to present funding available through Oranga Marae at Te Kārearea Strategic Partnership Forum.

Oranga Marae is a programme of support, advice and investment for marae. It gives whanau and hapū advice and support to help develop their marae and achieve their goals. This support may include building projects and activities to revitalise cultural knowledge.

A key goal of the programme is to strengthen the ability of marae to pass on their ancestral knowledge of whaikorero, karanga and local mātauranga, tikanga and kawa to descendants.

Oranga Marae supports the following outcomes:

- marae are safe and healthy, contributing to the well-being of iwi, hapū and whānau
- people are engaged on the marae and an increasing number of events and activities are held to ensure the transmission of mātauranga Māori
- marae increasingly contribute to the revitalisation of te reo and tikanga Māori
- whānau work together to develop the marae

Oranga Marae is provided by Te Puni Kōkiri and the Department of Internal Affairs. It replaces the Lottery Marae Heritage and Facilities Fund (LMHF), which has permanently closed.



# 6.3 Infrastructure Operations Report Update – October 2018

**Meeting:** Te Kārearea Strategic Partnership Forum

Date of meeting: 17 October 2018

**Reporting officer:** Simon Weston (General Manager Infrastructure)

# 1 Purpose

To update the members of Te Kārearea Strategic Partnership Forum of Council's infrastructure programme.

## 2 Recommendation

That Te Kārearea Strategic Partnership Forum note the Infrastructure Operations Report Update.

# 3 Background

Please find attached the Infrastructure Operations Report for the month of October 2018, outlining progress on Infrastructure works for the District from August 2018.

#### 4 Attachments

Infrastructure Operations Report – October 2018

# Te Kārearea Strategic Partnership Forum Infrastructure Operations Report Update - October 2018

# **Infrastructure Projects Overview**

Planning & Capital Works Projects	Current Stage	Due
Sense of Place Projects		
Car Park to Park	Design	Jun-19
Camera Obscura (3 <sup>rd</sup> party project)	Funding applications	Dec-18
Bascule Carpark	Design	Sep-18
William Fraser Memorial Park (Pohe Island) Carpark	Design	Sep-18
Major Projects - Parks & Recreation		
Matapouri Beach Restoration	Consenting	May-19
One Tree Point Seawall Investigation	Investigation	Jun-18
Seawall Renewals 17/18	Construction/Procurement/Consenting	Aug-18
Otaika Sports Park Field Construction Stg 1	Construction	Apr-19
Otaika Sports Park Field Construction Stg 2	Design	Sept-19
Hikurangi Multiuse Hardcourt - lighting	Tendered	Oct-18
Laurie Hall Park	Design	Sep-18
Ruakaka Sports Field	Consenting	Oct-18
Quarry Gardens Car Park	Feasibility Ongoing	Sep-18
Limestone Island Pontoon Replacement	Construction	Oct-18
Whangarei Falls Carpark Amenity Upgrades	Construction	Nov-18
Potter Park playground	Design	Oct-18
Laurie Hall Park Waterfall Refurbishment	Investigation	Sep-18
Otangarei Sports Park Toilet	Investigation	Sep-18
Mackesy Bush track renewal	Investigation	Sept-18
Ngunguru Seawall renewal	Detailed Design	Oct-18
Dog Park Drainage	Design	Oct-18
Ngunguru Youth Activity Zone	Investigation	Sep-18
Parihaka War Memorial Refurbishment	Investigation	Oct-18
Major Projects - Water		
Ridermain Replacement 2018/19	Construction	Aug-18
Reservoir Rehabilitation 2017/18	Complete	Jun-18
Whau Valley Water Treatment Plant	Detailed Design	Nov-18
Ruakaka WTP Clarifier Upgrade	Detailed Design	Sep-18
Major Projects - Waste & Drainage		
Tarewa Emergency Storage	Construction	Sept-18
Teal Bay Stormwater Upgrade	Tender	Oct-18
Whangarei WWTP Odour Control	Preliminary investigations	Oct 2018
Major Projects - Regulatory		
New Animal Shelter	Tender Evaluation - Design	Sept-18
Major Projects - Strategy		
Complete Streets Masterplan – Whangarei City Core	Investigation	Oct-18

# **Waste and Drainage**

Waste and Drainage Projects	Current Stage	Due
Construction of Rama Rd Stages 2	Construction	Sept-18
Langs Bridge PS-Rising Main Replacement	Construction	Complete
Union St-Hikurangi Sewer Upgrade	Construction	Sept-18
Takahe Sewer Diversion	Design	Sept-18
Hikurangi Sewer Rehabilitation Stage 2	Design	Sept 2018

#### Water

Water Projects	Current Stage	Due
Water Treatment Plant Upgrades	Design	Jun-19
Meter Replacement Contract 2017/18	Tender	Apr-19
Reticulation Programmed Works 2017/18	Tender	Jun-19
Minor Projects - Emergency Works	Design	Jun-19
SCADA Upgrade	Design	Jun-20

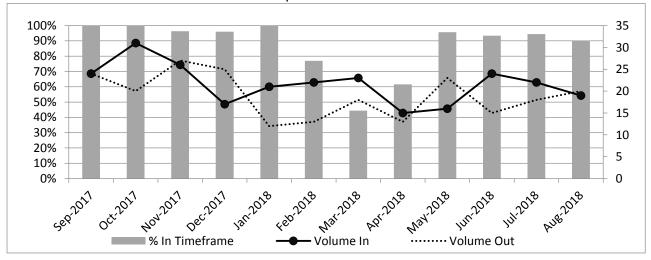
# Roading

. Touching		
Roading Projects	Current Stage	Due
General Bridge maintenance 17/18	Construction	Completed
Scour protection Bridge maintenance 17/18	Construction	Completed
LED Street Lighting – Twin Coast Discovery Upgrade	Construction	Oct-18
LED Street Lighting – Supply and Installation (V Category)	Design/Construction	Sept-18/Apr-19
CON17091 Porowini / Tarewa Intersections Improvements	Construction	Dec-18
Vinegar Hill Road Safety Improvements	Tender	Nov-18
CON18047 Maunu Rd / Porowini Ave Intersection Improvements	Tender	Sep-18
New Footpaths	Tender	Nov-18
Road Safety Promotion (2019-21)	Tender	Mar-19
Bike Skills Training	Tender	Sep-19
CON16020 Kamo Shared Path Stage 1 (Rust Ave to Cross St)	Complete	Sep-18
CON16086 Kamo Shared Path Stage 2 SP1 (Cross St to Wrack St)	Construction	Oct-18
CON16086 Kamo Shared Path Stage 2 SP2 (Wrack St to Kamo Rd)	Construction	Nov-18
CON18012 Kamo Shared Path Stage 4b (Fisher Tc Underpass)	Construction	Jan-19
CON17056 Kamo Shared Path Stage 3 (Kamo Rd to Puna Rere Dr)	Tender	Aug-18
CON17056 Kamo Shared Path Stage 4a (Jack St to Fisher Tc)	Tender	Aug-18
CON17083 Kamo Shared Path – Siemens Stage 1	Construction	Oct-18
CON18026 Kamo Shared Path – Siemens Stage 2	Construction	Oct-18
CON18048 Demolition of 15 Maunu Rd (enabling works)	Construction	Sep-18

# **Infrastructure Development**

# **Development Engineering**

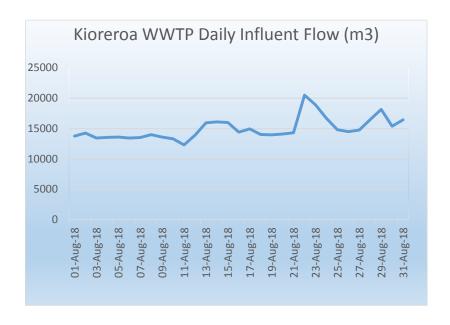
The volume of applications received has dropped slightly, but there is some backlog to clear from previous high volume applications. Applications processed within timeframe is 90%. The 12-month rolling average is 89%. We have engaged a panel of consultants to draw on, typically the cost will be on charged to the Resource Consent. This will result in improved timeframes and cover for staff on leave.



**Figure 1 RC Application - Engineering Assessments** 

# **Waste and Drainage**

#### **Operations and Maintenance**

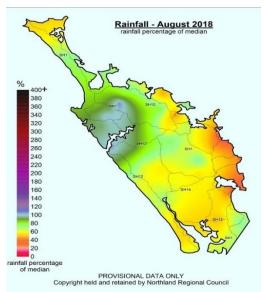


#### Whangarei WWTP

NRC image depicting the percentage of normal rainfall and graph illustrating the flow in m<sup>3</sup>/d through Whangarei WWTP

#### **Health and Safety**

Evacuation drill completed at main WWTP. All fire extinguishers checked with a couple of replacements required. Council's Health and Safety Manager came to site for a debrief following the chemical discharge investigation where the team investigated the source of a large chemical discharge to the Kioreroa sewer pump station catchment. A partially full waste oil drum was moved to the dangerous goods store and full drums were taken away by the recovery company. One staff member completed confined space entry refresher. We completed site audit on United Civil Construction during Hatea tank work, no issues identified. We reviewed biological hazard and swamp weed clearing hazard. Six monthly test and tag completed on confined space entry equipment, register updated. Staff were sized for dust mask fit with



certificates presented. New lock out devices purchased for difficult breakers in load centre 1. Angle grinder training completed and passed by all except with one staff member yet to complete. Emergency stop being installed on lathe and drill press. Isolation lock out point being installed on lathe with only experienced trained operators to use.

# **Kioreroa WWTP Operation**

Plant is generally operating well, mixed liquor suspended solids are a little higher than desired so wasting of sludge rates have been slowly increased. The biogas generator engine broke a crankshaft so the motor is currently with Mikes Engine Reconditioners for a service.

Boiler 1 not running up on high fire, inlet line found to be heavily fouled, now operating well after the line being cleaned.

#### **Kioreroa WWTP Maintenance**

Waste Activated Sludge (WAS) gravity belt thickener cleaned. Supernatant pump yearly inspections completed. Defac polymer handling area water blasted. Secondary clarifier 3 and 4 chain guards repaired and strengthened. New secondary clarifier drive wheel assembly being fabricated with wheel at LEP for vulcanising. Biogas generator LH exhaust header pipe replaced. Equalisation basin pump yearly inspections completed. Decanter 1 currently being serviced at Alfa Laval. Activated sludge pump yearly inspections completed. Main air compressor 1 serviced. Storm water outlet adjacent to load centre 2 has failed, Hydrotech to repair.

# **Rural WWTP Operation**

Discussions are continuing with the Hikurangi membrane supplier around possible warranty claim, although the membrane plant is off line, therefore non-compliant, testing is showing there to be very little effect on the receiving water environment. All other rural plants are operating well.

#### **Rural WWTP Maintenance**

Waipu inlet screen PLC replaced. Hatea tip bucket auto greasers replaced. Strengthening angle installation completed at Hatea storage tank. Tutukaka and Ngunguru UV's cleaned with lamp and sleeve replaced on rack 1 at Ngunguru. Waipu rapid infiltration beds are being scraped clean and clean sand is being added.

#### **Human Resources**

Shaw and Toby progressing well with their national certificate in wastewater treatment. Shaw is completing his certificate under the old system whereas Toby is completing his as an apprentice with predominantly on line learning and assessments.

#### Reticulation

There were 2 sewerage spills in August.

Date Spill Ceased	Location	Cause	Volume (m³)	Type of Sewage	Action Taken
3/8/18	90 Ritchie Road Parua Bay	Both pumps and telemetry faulted	<5	Raw/unscreened	Both pump faults cleared and telemetry issue resolved, NRC and DHB notified.
16/8/18	Riverside sewer pump station	Leak through hole is reflux valve with valve chamber drain line blocked also	<.1	Raw/unscreened	NRC and DHB notified, drain line cleared, valves replaced

#### **Capital Works Projects**

**Hikurangi-Union Street sewer:** Section of pipe that was renewed required replacement due to unknown service line redirecting the bursting head, meaning the pipe was installed off grade. This section will require replacement by open trenching and is scheduled once ground conditions allow.

**Langs Bridge Sewer Rising Main Replacement:** Complete and commissioned. Installation went to budget and plan.

Ruakaka WWTP- Rama Rd Irrigation Stage 2&3-installation of pipelines and valves is complete. New pumps enroute. Contractor performed well and project met budget. This project was the contractor first major work for Council who's tender came in well under the engineers estimate and next highest price.





**Takahe St Sewer Diversion**: This project which will resolve the sewage overflow in Takahe St, Tikipunga, is currently out for tender.

**Stormwater Strategic Plan** Morphum have nearly completed the stormwater strategy. The strategy will inform stormwater information requirements and catchment prioritisation.

**Wastewater and stormwater asset data collection** This project is out for tender. This is the programmed inspection of assets.

**Hikurangi Stage 2** This project to renew sewer assets in Hikurangi is ready to be tendered. Council have issued 21 letters to Hikurangi households to address major infiltration issues. We have a had a good response to date with 8 faults repaired and re-inspected.

**Porowini Ave Stormwater Quality Improvement** Tenders are out for the design of a stormwater treatment system for the water body adjacent to the Porowini railway overbridge.

**Kioreroa WWTP Odour Control** Beca have been awarded the contract to design odour control works, due for construction in 2019/2020. Site inspections were completed in September. The NIWA climate station, located on council land near the plant, has provided invaluable information to assist the design.

#### Sewer and Stormwater Renewals

**Woods Rd:** Replacement with stainless steel at both ends of the bridge connecting to existing AC main has been completed.

Port Rd: replacement of 80 meters of 225mm gravity sewer is underway.

**Morningside stormwater:** 125 meters of stormwater renewals approved at Morningside.

## **Consents and Compliance**

A summary of compliance issues are presented below.

Plant	Issue	Progress
Waipu	Compliant currently but	Staff have discussed with NRC its proposal to change the
	flow rate is higher than	consent condition to 1,000 m <sup>3</sup> /d. This will allow for between 10 to
	500 m <sup>3</sup> /d consent limit	30 years growth depending on rate. Groundwater modelling has
	and will lead to non-	been completed and staff have engaged with Patuharakeke,
	compliance. The	neighbours, DoC and NDHB who are generally in support of the
	consent is a based on	proposal. The application will be lodged shortly.
	an annual average	
Waiotira	Compliant No Issues	
Portland	Compliant No Issues	

Ruakaka Compliant The extension of the Rama Rd irrigation system is required to			
Ruakaka	Compliant		
	High flow rates	meet flow consent conditions and as noted above is near	
	Consent renewal	completion.	
	Wetland improvements		
		We lodged an application to amalgamate the two consents for	
		the plant into one and have had two pre-hearing meetings with	
		notified parties. These have progressed well and our anticipation	
		is that the consent can be issued without a hearing. NIWA have	
		prepared a report on the wetland and have recommended	
		remedial works which will be completed over summer.	
Whangarei	Compliant	The plant has recovered from the toxic solvent shock event and	
	Toxic shock	the effluent is now compliant.	
	High flow UV	'	
	disinfection	A higher than consented bacterial level was recorded through the	
		storm UV system earlier in the year. This was addressed through	
		modification of the UV lamp cleaning system. The system	
		performed well and was in compliance in the last storm event.	
Hikurangi	Non-complaint	There has been no further advance on rectifying the membrane	
rintararigi	Defective membrane	and it is still inoperable. The supplier has investigated cleaning	
	Defective membrane	options and are being chased to get this underway. We have	
		increased testing to assess effects. Even without the membrane	
		the system is performing well and no adverse effects have been	
		detected. The wastewater is treated via an oxidation pond,	
		aerated pond and covered floating wetland system.	
		We are investigating alternatives to the membrane gueb as LIV	
		We are investigating alternatives to the membrane, such as UV,	
		and suppliers have visited the site and preliminary design is	
		underway.	
		A report was issued to NRC in September setting out the above	
Tutukaka	Compliant	A new UV has been installed to address the risk of non-	
		compliance over summer peak loads.	
Ngunguru	Non-compliant on	Additional sampling is underway to assist an options	
3 3	ammonia	assessment. Further investigations are being prepared to assess	
		effects. The discharge is complaint with public health risk factors	
	Current median of	such as disinfection rates.	
	24.75mg/L versus		
	consent requirement of		
	20mg/L		
Tutukaka	Compliant	The operations team are looking at ways to mitigate risk of non-	
ratakaka	System becomes	compliance over peak summer demand. As a biological system it	
	stressed over peak	takes time to adapt to change in influent loads.	
	summer load	takes time to adapt to change in initident loads.	
	Summer IUau		

# Hikurangi Swamp Flood Management Scheme

Rewinding of the spare 240 HP Pleuger pump is completed.

Planting of 26,000 native trees on Jordon Valley Rd was completed by Akerama Resource Management Unit who were engaged by Council. This completes the projects carried out under the Living waters / WDC shared works programme.

# **Infrastructure Planning & Capital Works**

# **Major Projects**

# **Major Projects: Sense of Place**

- New Town Basin Park (formerly known as Carpark to Park): Initial project scoping is complete, including concept design and budget estimate. The team are working on procuring the services required to undertake the detailed design of the different elements and working closely with key stakeholders. The Working Party is meeting as required. Consultation with hapū and advisory groups is planned for September. A decision has been made to time the physical works so that they do not interfere with the construction of Hundertwasser Art Centre. Construction of the new park will start in early 2020, with completion in late 2020.
- Camera Obscura: The external project team are in the process of seeking funding for the construction
  of a camera obscura on Pohe Island. Preloading of the site with metal was completed in April.
  Construction was planned to start in September 2018, however this has now been postponed as
  approvals for funding applications are still pending. Construction is now planned to commence in
  February with a five month anticipated built. On completion of the physical works WDC will undertake
  the landscaping around the sculpture in June / July. This means that some 50% of the WDC funding
  may need carrying forward into the next financial year.
- Complete Streets Masterplan City Core Precinct: Investigation and scope development underway, to include delivery of a streetscape design manual. Workshop to develop requirements and guiding principles for consultants brief to be held 25<sup>th</sup> September. Tender for professional services to be held in November with contract award planned for December.

# **Major Projects: Parks & Recreation**

- Matapouri Beach Restoration: Peer review of the engineering design is complete and comments are being addressed. Community consultation is underway and the consent application will be lodged August. It is anticipated that replenishment works will start in April 2019.
- One Tree Point Seawall Investigation: The investigation has looked at the entire length of coast around the One Tree Point area and will be the first step to develop a consistent approach to erosion management in the area. The preliminary draft of the report has been completed and awaiting feedback from Councillors and Patuharakeke before finalising the options and presenting to the public in September.
- Seawall Renewals 17/18: Ritchie Road seawall construction is complete. Taurikura seawall construction has started and is due to be completed early September.
- Ngunguru Seawall Renewal: Detailed design for Stage 2 along Ngunguru Road frontage is now
  underway and has incorporated some items gathered from the community feedback. Resource Consent
  will be lodged in October. Funding is available in 2018/19 to renew the seawall only, including
  construction of access stair cases, a boat ramp upgrade and a new wheel chair access onto the beach.
  Additional funding will be necessary in the years to come to achieve the community's desired outcomes
  like additional parking, safe pedestrian crossings, landscaping of the amenity space including a water
  feature and a boardwalk.
- Sandy Bay Beach Restoration: A long-term solution to manage the dune erosion at Sandy Bay has been decided and a Resource Consent for the work is being prepared. Once this has been completed, a concept plan will be presented to the community. This plan will include dune protection areas.
- Otaika Sports Park Field Construction: Construction of stage 1 which includes two new sports fields, lighting, irrigation and drainage is currently underway, and the fields will be ready for the winter season April 2019. Detailed design for stage 2 was completed in August. Approval was given to directly negotiate a price with stage 1 contractor Recreational Services, and physical works are planned to commence in November.
- Hikurangi Multiuse Hardcourt: Construction of the hardcourt is complete. Resource Consent to install the lighting has been granted. Lighting will be installed by October 2018.
- William Fraser Memorial Park Development Pohe Island: Professional Services have been awarded to Hawthorn Geddes to design and document the central island carpark through to physical works. Tender documentation is currently being finalised.

- Ruakaka Sports Fields: The design for the two new fields and refurbishment of the existing fields is completed. The consent process will start soon for the construction of new light poles to replace the existing and this will occur this financial year. Construction of the new fields cannot start until the sand mound has been removed. An ROI has not found any contractors interested in the sand removal. Other options for sand removal are being worked through.
- Laurie Hall Park: Design for stage 2 of the upgrade of Laurie Hall Park is under revision. Construction
  of the new pathways and lighting is planned to start in the 2018/19 financial year after Armistice Day
  celebrations on 11 November.
- Laurie Hall Park Waterfall: An investigation is underway for the renewal of the waterfall in Laurie Hall Park.
- Limestone Island Pontoon Pontoon has been designed and priced. Pontoon is being fabricated.
   Installation to begin October 2018.
- Abbey Caves Car Park and Toilet Facility Hawthorne Geddes have provided the final concept plans, report and Engineers Estimate. Funding being sought for construction.
- Quarry Gardens Car Parking Facility –Discussions are ongoing with the Trust. Final concept plans and an Engineers Estimate should be completed by the end of October.
- Bascule Carpark Stakeholder engagement and detailed design is underway. The construction works will be tendered in September 2018.
- Whangarei Falls Carpark Amenity Upgrades the contract has been awarded to Robinson Asphalts and physical works are to begin in September 2018.
- Potter Park, Tikipunga The concept design is under revision. The outcome will be a children's playground with footpaths, bollards, and trees. Construction is planned for early 2019.
- Ngunguru Youth Activity Zone A community workshop was held on 28 August. Site survey and geotech report to be started in September. Design discussions underway with landscape architects and skate park designer.
- Otangarei Sports Park Toilet: Initial discussions are underway re the location of the new toilet to be constructed on the Otangarei Sports Park.
- Mackesy Bush Track Upgrade The works will be undertaken as a design and build contract and the tender process is currently underway.
- Dog Park Drainage initial consultation with stakeholders has been completed and design is underway.
- Parihaka War Memorial Refurbishment Initial stakeholder meeting held with RSA and hapu to discuss scope. Site visit completed with Northpower to begin internal condition assessment. Discussions ongoing to align project with upcoming work on radio masts. Investigation and scope to be completed in October.

# **Major Projects: Water**

- New Whau Valley Water Treatment Plant: The detailed design is currently underway. Following the 'Expression of Interest' for construction three contractors were shortlisted. Detailed design is programmed to be completed in November 2018. The building consent will be lodged once peer reviews of the geotechnical and structural aspects of the detailed design have been completed. Tendering for the physical works contract is planned for November December. Approval to award contract will be sought at the 13<sup>th</sup> December Full Council Meeting. Construction is planned to commence in February 2019, and is estimated to take 20 months.
- Ruakaka WTP Clarifier Upgrade: Detailed design work is complete with a Hazop to be held on 14th September. Procurement process for physical works to begin in October. Site works scheduled to begin after high demand period ends, estimated to be in March 2019.
- Ridermain Replacements 2018/19: Broadspectrum have started installation of the new ridermain at King Street. Construction at Corks Road will commence early October.
- Three Mile Bush Reservoir: Previous site location studies are currently being assessed and validated, with additional site investigation work to be performed to inform site selection process.
- Reservoir Rehabilitation 2017/18: Contract works are complete.

# Major Projects: Waste & Drainage

- Tarewa Storage and Emergency Overflow Tank: Construction is close to completion and commissioning planned to be completed at the end of August 2018. NZTA will take over parts of the site in August for construction of the Tarewa intersection upgrade project, possibly saving costs on reinstatement and disestablishment.
- Teal Bay Stormwater Upgrade: Detailed design is complete and RFT for the Physical Works Contract is ready for release.
- Whangarei WWTP Odour Control: Beca have been engaged to undertake further dispersion modelling
  using Meteorological Service data. Once this is complete, detailed design for odour control to be
  installed in the process units which are significantly contributing to off-site odour effects will be
  undertaken

# **Major Projects: Compliance & Regulatory**

 New Animal Shelter: A suitable site has been selected and a professional services RFP is currently being evaluated for detailed design and price estimate for construction. Construction will be undertaken in 2020/21.

# Infrastructure Planning

Work continues on the comprehensive review of designations held by WDC. This requires research on the history and function of each designation to establish whether it has been given effect to. In many cases, corrections or changes to the designation are needed to provide for the effective ongoing operation of the facility.

The Proposed Regional Plan for Northland submission was lodged in early November 2017. Evidence has been presented to the hearing panel on 28 August 2018. Additional work requested by the panel is being prepared.

Co-ordination of infrastructure group input to District Plan changes is continuing.

The team is continuing to review a steady stream of subdivision and land use consent applications.

Work has recommenced on the Tutukaka Reserve Management Plan. Research of the history and titles is complete, and a minor correction to formalise the road reserve area has been approved. The background and work done to date is being reviewed in light of current knowledge. Engagement with stakeholders will happen in the second half of 2018 to identify current issues and options for reserve use and development. Formal consultation processes will follow once a draft plan is prepared.

### Landscape Architects

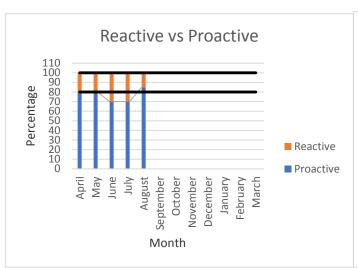
The team is very busy with various project designs including leading the concept design of Pohe Island Masterplan, Pohe Island Central Carpark, the New Town Basin Park (Carpark to Park) Project, and Whangarei Falls Amenity Upgrades. Work is under way on the City Core Precinct Plan workshops. Collaboration with NZTA is ongoing to improve amenity planting at key locations along the state highway network, and ensure future maintenance is kept to a high standard through residential areas and entranceways.

# **Parks and Recreation**

# **Operational updates**

# **Public Tree maintenance**

A focus for this contract has been on gaining efficiencies by working in a structured proactive way, while still managing any CRM's that may be received. This month the contractor met their Key Performance Indicator (KPI) of 80% proactive 20% reactive and exceeded their average of completing inspection and work on 6 streets. The large jump includes a number of streets where they had not completed works due to reasons such as requiring specialist equipment, vehicle to be moved or traffic management.





# Walking Track maintenance:

After the Infrastructure Committee supported measures to reduce the spread of Kauri Die Back (KDB) planning is underway to close one route of the Mackesy Bush walking track which crosses over the roots of large kauri trees and fence around the kauri grove within Mair Park off Banff Street.

Work is planned on the Matapouri Headland track as it has become eroded through heavy use. This is only possible during the summer months due to the need to access the track over farmland.

A variation to the Walking Track contract is being processed to undertake regular maintenance of the Te Toiroa cycleway at Ngunguru.

The mountain bike park at Parihaka has now been mapped and artwork is available to be used both on-site and for our web-site or other promotional material. The new arrangement working with the MTB club for track maintenance seems to be working well. The 'Rainbow' track constructed last year is very popular but requires some snagging work to be completed before the retainer is released.

# **Coastal Structures**

Unscheduled repairs were undertaken on the Hihiaua Seawall. Recent assessment had not identified immediate concern in this area, however given the expansion of the cultural centre and proposed waka gantry in the immediate area it was prudent to bring repairs forwards.





Further assessment of the Town Basin Wharf area identified multiple piles near the canopy bridge in very poor condition. High level review recommends replacement within a year. Detailed investigation to identify the full scope of the works, including the surface will be undertaken to ensure works are undertaken at the same time as Carpark to Park construction and some materials may be recycled into the park.



# **Sports Fields**

Another favourable month weather-wise saw 75 mm of rain falling, and fields coping very well with that. No closures were necessary, and most sport programmes were drawing to a close.

The Mitre 10 Cup is in full swing now and that means Northland team training at Pohe Island until mid October.

The contractor is mapping out the spring renovation programme, and codes and clubs are being canvassed for their Summer season field requirements.

Construction of the new disability change room at the Aquatic Centre is slower than hoped due to unexpected delays in material supply and is expected to be completed late-September.

The council has taken over the old ablution block at Hikurangi previously owned by the Hikurangi Rugby League Club. The club was unable to repair the building and after some serious vandalism the building became a danger to public. The council will do basic repairs and allocate its use initially to the Whakapara Pony Club, but will welcome the league club back to use it should it return to play at the park in the future. Average of audit results was 97% against a target of 90%.

## **Parks and Gardens**

Good weather for the sports parks but below average rainfall for our gardens and lower than average temperature for the month (12.2C).

The annual bedding displays are starting to look past their best around the city. At Laurie Hall Park the highlight in for the month was the broccoli harvest. A healthy crop was harvested and donated to the Salvation Army Food Bank who were very grateful. Silverbeet and Parsley will be given away in October when it comes to change over of the bedding display.

The mowing of some Parks fell behind this month due to quite a few parks still being wet and contractor staff shortages due to sickness and annual leave. In particular, Hihiaua and Raumanga were un-mowable during August due to wet conditions. These are programmed priority sites for early next month.

A lot of vehicle damage occurred throughout the District including coastal turf areas at Waikaraka Beach, Tamatera, Princes Road in Ruakaka and Waiarohia Reserve.

Freedom campers are still around in small numbers and continue to cause turf damage to reserves.

Pest plant control was undertaken for the Whitebait Connection group at Gillingham Reserve, between AH Reed and the Whangarei Falls as well as at Brentwood Ave. The team also managed to plant some older stock plants from the yards along Puna Rere Drive.

It was interesting to find a home-based child care group making use of the wettest and muddiest spot they could find on this reserve, giving the children the 'Natural' experience. Hard to get grumpy with them, when you saw the great fun the kids were having. It will need some spring renovations though, photo to the right.

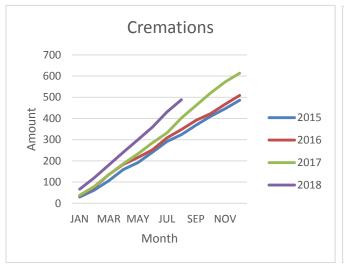
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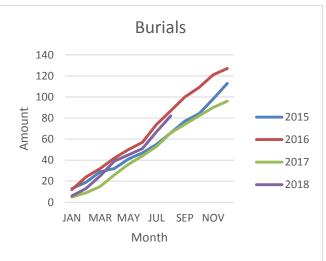
# Playgrounds and Skate Parks

August was a pretty quiet month for playgrounds with the contractor only having to make 2 repairs outside his normal maintenance. They repaired the seesaw at Sherwood Park and the swing at Langs Beach.

We have designs for this year's playground renewals (King St, Hikurangi, Norfolk Ave, Reotahi) and the new playground at Potter Park (Vinegar Hill Road). We will visit the Hikurangi Primary school and Whangarei Heads Primary school in September to carry out consultation with the children. Consultation for Potter Park will be carried out at the start of the 4<sup>th</sup> school term.

# Cemetery





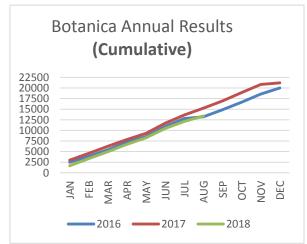
Another busy month with 15 burials. Our second natural burial took place after the deceased read about the first natural burial in the paper before her passing. We also had our first natural ash burial with the family choosing a Rimu placed in the centre of the field.

# **Botanica**

The staff at Botanica have been nursing a Crimiun back to health after a number of years of neglect. After a long period of recovery, it has finally flowered again. Looks fantastic.

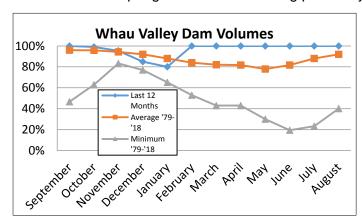


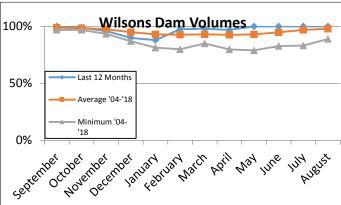
Information is now being collated and high level findings will be presented to the Committee in November.

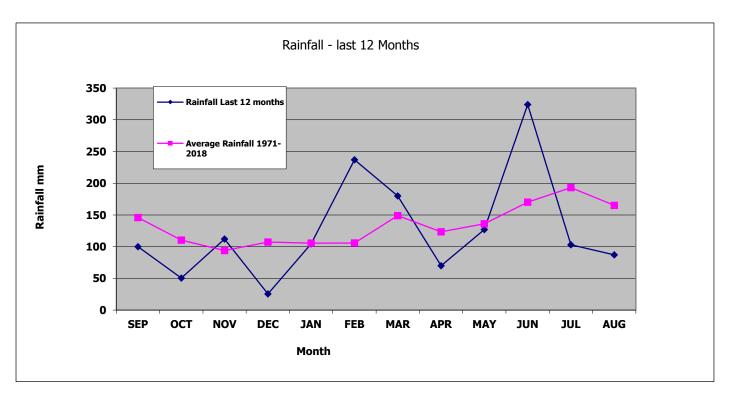


# **Rainfall and Water Sources**

Only 87mm of rain fell at Whau Valley water treatment plant in August which is half the monthly average of 165mm. In spite of the relatively low rainfall for the last two months both dams are full and all other water sources have good flows. The rainfall surplus for the year has dropped to 83mm with over 1,200mm of rain having fallen already this year. The long range forecast is for rainfall and river flows to return to normal or below normal for Spring and there is a strong possibility of an El Nino weather pattern developing this year.







# Compliance

All treatment plants were fully compliant for August with no major incidents. After a year of sampling, during which 26 separate protozoa samples were taken from the Wilsons Dam, we have been able to conclude that the water in this catchment is not high risk. This means that whilst we still need to fully treat the water, failure of one of the barriers may not necessarily result in a non-compliance. This coupled with the new UV unit installed at Ruakaka has reduced the risk of transgressions at this site as happened in 2016/2017.

### **Capital Works**

Work is progressing on the detailed design for the new Whau Valley water treatment with draft drawings being completed and finalised designs being discussed. After detailed geotechnical analysis it has been confirmed that piled foundations will be required under the whole site. Contracts have been awarded for programmed works to replace water mains in Kings Street and Corks Road and also for this year's meter replacements. Design work is ongoing for the scrappers for the clarifiers at Ruakaka and it is hoped complete this in September. However, site works may have to be undertaken after the summer peak demand period.

# Roading

### **Maintenance**

The month of August marked the second month of the Council's new Maintenance & Renewals Contracts. The focus for the contract management and delivery teams throughout the month of August has included:

- Continued contract mobilization, embedding processes, and team development.
- Network inspections and creation of fault dispatches to develop the September program and build the 3-month rolling forward works program.
- Surfacing renewal site assessments and designs.
- Surfacing renewal pre-seal repairs programming.
- Pavement rehabilitation investigation and design.

Authorised work this month has been minimal due to the transition into our new contracts, forming programs for approval and organising resources. Inspections have been in full swing this month and the routine works programme has evolved. Our inspectors have been following our inspection program as intended, however the dedicated routine crews are struggling to keep up with the works identified hence the need for more resources this month during the transition period.

# Pavement Rehabilitation and Seal Extensions.

Site investigation and design works for all 18/19 rehabilitation sites are underway and site walk overs have been completed with staff and contractors. The seal extension design for Wright Road is progressing with enabling works beginning in late August including vegetation clearing, drainage improvements and retaining.

# **Bridge Repair**

18/19 bridge repairs programme has been finalised and design work started. With a target date of letting contracts prior to Christmas. The annual bridge inspection programme is underway and will be used to determine the bridge maintenance / scour protection works for 18/19.

# **LED Street Light Conversion**

The upgrade of the V-Category (Arterial road) lights on the Twin Coast Discovery Highway in Whangarei City, which is being undertaken by Currie Electrical, has been completed.

The V Category lights has been included in the Twin Coast Discovery Highway contract as a variation and is currently underway. This work is expected to be completed in October.

The remaining 1,200 V-Category lights are currently being designed and these designs are due in late September. Given that there is a 3-4 month lead time, this will result in these lights arriving in January 2019. The installation of these lights is likely to be undertaken by June 2019.

We are currently awaiting the results of LGNZ's business case for the central management system (CMS) to control the new LED streetlights.

# **Kamo Cycleway**

Stage 1 (CON16020 Rust Avenue to Cross Street)

- Civil and KiwiRail repairs are complete, fibre optic and CCTV works stated and due to completed in September.
- Vinery Lane to Cross Street section of Stage 1 is currently open to the public. Rust Avenue to Vinery Lane however, is closed, awaiting completion of CCTV installation works. Once CCTV cameras are operational, this section of Stage 1 will be opened for public use. Hopefully by the end of October.

Stage 2 (CON16086 Cross Street to Kamo Road)

- SP 1 Cross Street to Wrack St is mostly complete opened to public late August.
- Manse St / Lupton Ave intersection improvements are complete, Broadspectrum is working with KiwiRail to complete the rail crossing improvements over the next few months, with the pedestrian signal crossing works programmed concurrently – target completion date of October 2018 due to delays on critical rail signals equipment from overseas.
- SP 2 Wrack St to Kensington Ave is also nearly complete, with a target completion of September.

Stage 3 (Kamo Rd to Jack Street) and Stage 4 (Adams Place to Fisher Terrace) out to tender.

Stage 4b (Fisher Terrace Underpass) – Awarded to Broadspectrum

- KiwiRail 50% review was completed prior to tendering.
- Underpass construction is to take place during the Christmas railway shutdown (24th December 2018 to 2 January 2019).

Stage 5 (Fisher Tc to Kamo village)

- Scoping design underway for future links to Kamo Intermediate, Kamo High School and Kamo Village. This will involve a combination of shared paths and traffic calming (greenways).
- Note that this section is not part of the 2015-18 programme of works and will be completed as part of the 2018-21 LTP.

# The Walking and Cycling Strategy

The draft strategy has been adopted by Council and been publicly consulted on during June. We are reviewing the responses and making recommendations for amendments before taking to Council for final adoption in late September 2018.

The Regional Council have adopted a Regional Walking & Cycling Strategy, which was developed by the Four Northern Councils and Northland Inc.

NZTA Programme Business Case – NZTA secured \$250k from Governments Provincial Growth Fund for developing a PBC for the development of regional cycle trails. Council is working with NZTA to develop a strong business case which we will leverage off to make our applications to the PGF for a number of routes in our District.

# Whangarei District Road Final Safety Promotion August 2018

# **Key Activities for August:**

**SAiD (Stop Alcohol Impaired Driving):** In August 6 completed the programme, 14 ytd.

**Drive Soba:** Contract negotiations are in progress. Two programmes running until 14 September and 8 November have 7 and 13 attending.

**Young Drivers Learners Licences:** Contract negotiations are in progress with People Potential and Ngatiwai Iwi Education. The July programme at People Potenatial had 16 complete, 15 sit and 13 passed.

### reopie

**Speed:** Bus back advertising of the National Speed message "In my shoes" completed in August.

**Community Mentor Driver Programme**: At People Potential the programme is ongoing while contract negotiations are in progress and 3 restricted licences were passed in July with 12 mentors active Contract Negotiations are in progress with Ngatiwai Education. Investigations are commencing for anew Mentor Programme to be set up in Bream Bay.

**Restraints**:Contract negotiations with Plunket are underway. The programme is agreed for 4 workshops, 4 checkpoints, 2 events 3-4 ECE workshops 2 Crt workshops,

**Fatigue Stops**: The programme will commence in October with the first of 5 stops at Labour weekend and will continue through the summer season.

**RYDA:** The Transport Agency is engaging in an external review prior to deciding whether to continue to fund this programme. A further event is planned for September for Christian renewal and Tikipunga High School.

# **Northland Road Toll**

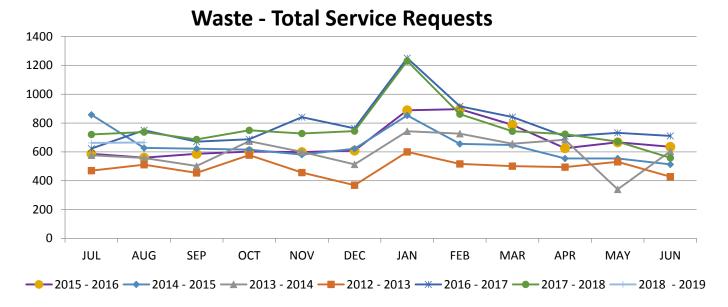
Road Toll	Combined Total for all 2017	Total at end of August 2018	Northland SH Network August 2018	Northland Local Roads August 2018
Whangarei	14	12	7	5
Kaipara	5	2	2	0
Far North	22	9	6	3
Totals	41	23	13	8

# Key district issues

- Young Drivers
- Alcohol and/or drugs
- Speed
- Rural speed zone loss of control/head on
- Intersections

# **Customer Request Management Services (CRMs)**

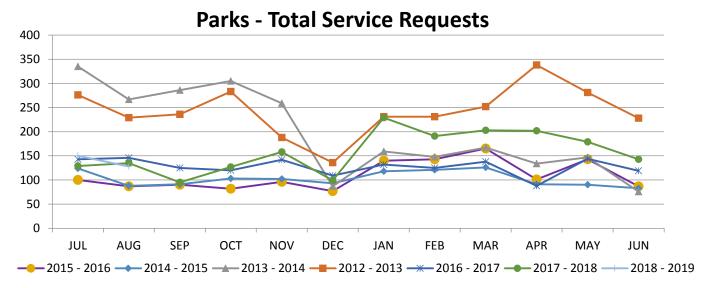
The Infrastructure Group received a total of 1483 CRMs in the month of August 2018. 14,355 CRMs for 2018 to-date with 28,852 CRMs in total for 2017.



The Waste and Drainage Team received 665 CRMs in August 2018. There were 10 impressed CRMs recorded for the month. No instances of dissatisfied feedback were received.

The top five CRM issues for our Waste and Drainage Department for the month of August were:

- Rubbish Queries 128 calls (non-collection, fly tipping etc)
- Public Toilet queries/complaints 53 (eg Soap dispenser empty).
- Recycling queries and complaints- 34 (eg Bin missed during collection)
- Sewer queries- 27 (eg blocked waste drain)
- Stormwater queries- 24 (eg blocked storm drain)

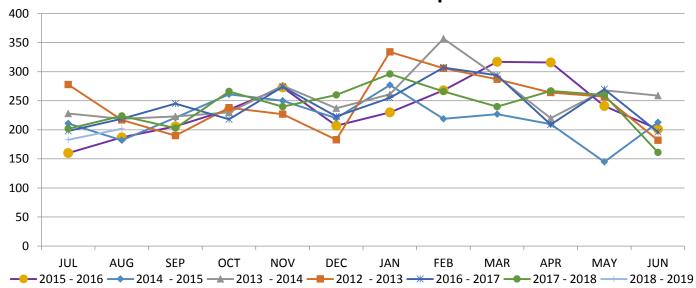


The Parks team received 128 CRMs in August 2018. There were 3 Impressed CRMs received for the month and there was 1 dissatisfied feedback call.

The top five CRM issues for our Parks and Recreation Department for the month of August were:

- General Parks queries- 45 (eg access to reserves, Drone requests etc)
- Tree and Street Tree queries- 41 (eg tree fallen over/branches down)
- Walkways- 8 (Issues on walkways)
- Cemetery enquiries- 7 (Burial enquiries etc)
- Mowing- 3 (Mowing of Parks and playgrounds)

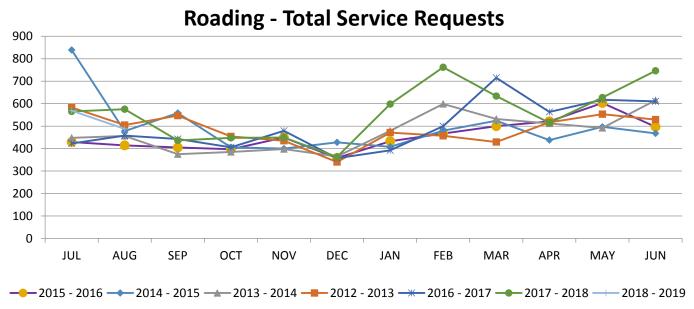
# **Water - Total Service Requests**



The Water team received 202 CRMs in August 2018. The Water Team received 12 impressed calls during the month. No instances of dissatisfied feedback were received.

The top five CRM issues for our Water Department for the month of August were:

- Water Leaks- 83 (Leak repairs or concerns)
- Meter Box Queries- 36 (New box, new meters)
- Water Valve/Toby- 18 (damaged/leaking)
- General Water Queries- 16 (land enquiries etc)
- No Water- 10 (Water supply not functioning)



The Roading Team received 488 Customer Service Requests in August 2018. There were 38 follow up calls made in the month of August 2018. Six customers were dissatisfied. Twenty-three customers found our service acceptable. Nine customers were impressed by the Roading team and contractors.

The top five CRM issues for our Roading Department for the month of August 2018 were:

- 1. 65 reports of Roading General
- 2. 57 reports of Unsealed networks
- 3. 53 reports of Roading Maintenance
- 4. 53 reports of Parking Meters
- 43 reports of Signs issues
- E.g. General and Safety issues.
- E.g. Maintenance on unsealed network.
- E.g. General maintenance sweeping and pot holes.
- E.g. Maintenance and repair.
- E.g. Maintenance of signs.



# 6.4 Iwi Involvement in the Resource Consent Process

**Meeting:** Te Kārearea Strategic Partnership Forum

Date of meeting: 17 October 2018

Reporting officer: Murray McDonald, Manager - RMA Consents

# 1 Purpose

This report is to clarify the resource consent process in relation to iwi/hapu participation.

# 2 Recommendation

That Te Kārearea Strategic Partnership Forum note the information contained in this report.

# 3 Discussion

Resource consent applications can be processed in one of three methods; non-notified, limited notified or publicly notified (full notification). The method depends on a number of factors including the category of activity (controlled, restricted discretionary, discretionary or non-complying), any notification rules contained in the district plan, the level of environmental effects, whether written approvals from affected parties have been provided and tests within legislation. WDC is bound by legislation and staff have limited discretion to involve iwi/hapu in the processing of applications.

There are several "myths" about the RMA. Firstly, there is no presumption of notification which allows public participation in the resource consent process. The RMA was amended in 2009 which removed such a presumption. Further changes to the RMA in 2017 further reduced the circumstances when an application would require public notification. In essence, the general rule is that consent applications are not notified and public notification of applications is relatively rare. Also, contrary to popular belief, the Resource Management Act 1991 (RMA) provides no additional rights for iwi/hapu to be considered as an affected party beyond any other person (except in the case of affected customary rights groups or affected customary marine titles groups) unless the district plan contains such provisions. Also the RMA specifically precludes a consent authority from requiring an applicant to undertake consultation with any party, including iwi. Good practice does include consultation with affected parties. An applicant must provide the consent authority with an identification of persons affected, any consultation undertaken and any response to the views of any person consulted.

As a result of an appeal to the Whangārei District Proposed Plan in 2004 by the Ngāraratunua Marae Committee, Council agreed that it would ensure that consultation would occur with the Committee on all resource consent applications within the outlined area. Due to amendments to the RMA (which meant that applicants can no longer be required to consult), Council has been unable to require such consultation. To overcome this if an applicant has not consulted with the Committee, the application is forwarded for comment.

When a resource consent application is received for processing, it is assessed for completeness and is either accepted or rejected. If accepted the Council's practice note for the distribution of applications to iwi groups is followed. The following factors trigger that a resource consent should be forwarded to iwi:

- Applications within the Ngāraratunua Marae area are forwarded if the applicant has not undertaken consultation
- Being on or near a site of significance to Māori as shown on the district plan maps.
- Being on or near an archaeological site.
- All publicly notified applications are sent to iwi.

All applications are listed on Council's website for public viewing. Copies of applications can be forwarded on request.

Responses to the forwarding of the applications can assist Council in coming to a determination as to whether the iwi should be considered as an affected party or if the assessment of cultural effects is adequate. A cultural impact assessment may be required (depending on the category of activity) if the proposed activity is on, adjacent to or likely to impact on:

- A site or of cultural or historic significance to tangata whenua,
- Flora and fauna of cultural significance to tangata whenua,
- Areas of historical or spiritual importance to tangata whenua,
- Areas with significant landscape values to tangata whenua,
- Waterways or wetlands of importance to tangata whenua.

Once adequate information is provided a determination as to affected party status and the environmental effects (including cultural) can be made. Reliance is placed on Council's Māori Relationship staff to determine which iwi or hapu should be notified or consulted with by applicants.

The current process is dated and we think it should be reviewed in discussion with iwi to ensure that Council is meeting its legislative responsibilities and to ensure adequate opportunities for iwi involvement in the RMA process whilst recognising the tight timeframes required for the process.

Providing a process that meets these goals is not a simple task and has caused issues between consent authorities, iwi/hapu and applicants. The amendments to the RMA sought to primarily engage and consult with iwi/hapu through the Plan preparation process rather than having the continual discussions in relation to individual resource consents. In attempting to further address this on-going issue, the RMA was amended through the Resource Legislation Amendments 2017. The amendments seek to facilitate improved working relationships between iwi and councils and to enhance Māori participation in resource management processes. The amendments include amended consultation requirements on draft plans, section 32 evaluation reports must include summaries of advice received from iwi authorities and how it will use that advice, consultation with iwi authorities over the use of commissioners with an understanding of tikanga māori and the introduction of Mana Whakahono ā Rohe. Input into the policies, objectives and rules of the district plan is considered to be a more effective method of engagement than debating individual applications where Council's discretion on cultural matters is likely to be limited.

The purpose of a Mana Whakahono ā Rohe is to provide mechanisms for councils and iwi to come to agreements on ways tangata whenua may participate in RMA decision-making and to assist councils with their statutory obligations to tangata whenua under the RMA. This should improve working relationship between councils and iwi/hapu. The advantages of

using Mana Whakahono to formalise RMA process arrangements is that it is an agreement between Council and iwi rather than internal processing arrangements. Such an agreement may identify who has delegation from iwi to consult with Council and how iwi can participate in the resource management process. To date Council are working with Patuharakeke Trust Board in developing a Mana Whakahono agreement. It is likely that this agreement will form a basis for other such agreements.

# 4 Significance and engagement

The decisions or matters of this Agenda do not trigger the significance criteria outlined in Council's Significance and Engagement Policy, and the public will be informed via Agenda publication on the website.