



## Te Kārearea Agenda

**Date:** Wednesday, 21 August, 2019  
**Time:** 9:00 am  
**Location:** Council Chamber  
Forum North, Rust Avenue  
Whangarei  
**Attendees:** Her Worship the Mayor Sheryl Mai  
(Co-Chairperson)  
Taipari Munro (Co-Chairperson)  
Cr Crichton Christie  
Cr Vince Cocurullo  
Cr Tricia Cutforth  
Cr Sue Glen  
Cr Greg Innes  
Cr Sharon Morgan  
Cr Anna Murphy  
Allan Halliday  
Deborah Harding  
Delaraine Armstrong  
Janelle Beazley  
Merepeka Henley  
Violet Sade  
Sharon Kaipo  
Takiri Puriri

For any queries regarding this meeting please contact  
the Whangarei District Council on (09) 430-4200.

<b>1. Open Meeting</b>	
<b>2. Karakia/Mihi</b>	
<b>3. Apologies</b>	
<b>4. Introductions (Whakawhanaungatanga)</b>	
<b>5. Previous Minutes</b>	
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6.2 Possible reinstatement of the Strategic Alliance	45
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<b>7. General Business</b>	
<b>8. Closure of Meeting - Karakia</b>	

# Te Kārearea



## Te Pae Tawhiti/Vision:

“He Whenua Rangatira”

“Whangārei, a district of prosperity, wellbeing and empowered communities”

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## Te Kaupapa/Mission:

“Ka tūtuki te Kāwanatanga ā-rohe, ka puāwai hoki te kotahitanga me ōna tini kaupapa”

“Local Government that works through effective partnership and provides practical solutions”

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## Ngā Tikanga/Principles:

- He kitenga mutunga kore, mahi tahi, mahi pono – Strategic partnership working collaboratively and in good faith
  - Kia Māia – Providing leadership through courage
  - Te Manawatōpu – Of one heart and mind. We are stronger working together
  - Anga mua – Progressive and proactive
  - Me kōrero tika, tau noa ngā take – Open and frank mutually agreed outcomes
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## Te Kārearea Meeting Minutes

**Date:** Wednesday, 17 July, 2019  
**Time:** 9:00 a.m.  
**Location:** Terenga Paraoa Marae  
 10 Porowini Avenue  
 Whangarei

<b>In Attendance</b>	<b>Her Worship the Mayor Sheryl Mai (Co-Chairperson)</b> <b>Mike Kake (Acting Co-Chairperson)</b> <b>Cr Vince Cocurullo</b> <b>Cr Tricia Cutforth</b> <b>Cr Sharon Morgan</b> <b>Cr Anna Murphy</b> <b>Deborah Harding</b> <b>Janelle Beazley</b> <b>Merepeka Henley</b> <b>Sharon Kaipo</b> <b>Takiri Puriri</b>
<b>Not in Attendance</b>	<b>Aorangi Kawiti</b> <b>Taipari Munro</b> <b>Cr Crichton Christie</b> <b>Cr Sue Glen</b> <b>Cr Greg Innes</b> <b>Allan Halliday</b> <b>Delaraine Armstrong</b> <b>Violet Sade</b>
<b>Scribe</b>	<b>Jennie Thomas (Democracy Adviser)</b>

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**Also present:** Rob Forlong (WDC – CE), Dominic Kula (WDC General Manager – Strategy and Democracy), Aperahama Edwards (WDC Māori Relationships Manager), Debbie Taylor (EA to General Manager – Strategy and Democracy), Evan Cook (Senior Planner- District Plan)

**Community:**

Aorangi Edith Brady, Ngaire Cooper, Emma Cribb, Trina Hadfield, Donnella Philips and Jason Cooper, Maia Kawiti

**1. Open Meeting**

**2. Karakia/Mihi – Takiri Puriri and Taipari Munro**

**3. Apologies –** Delaraine Armstrong, Allan Halliday, Taipari Munro (early departure), Violet Sade, Crs Sue Glen, Greg Innes and Crichton Christie, Deborah Harding (late arrival), Carey Kake

**4. Introductions (Whakawhanaungatanga)**

Taiharuru marae members Trina Hadfield and Donnella Philips were introduced and welcomed.

**5. Previous Minutes**

**5.1 Minutes Te Kārearea 19 June 2019**

**Moved by** Janelle Beazley

**Seconded by** Cr Morgan

That the minutes of the Te Kārearea Strategic Partnership Forum meeting held on Wednesday, 19 June 2019, having been circulated, be taken as read and now confirmed and adopted as a true and correct record of proceedings of that meeting.

**Carried**

*Discussion from the previous minutes occurred after Item 6 – Community Forum*

- Alan Adcock (General Manager – Finance & Corporate) presented to Te Huinga on the new Council Civic Centre.
- Andre Hemara is organising a hui on the modelling of a flood gate for the community of Ngunguru.
- Sharon Kaipo and Cr Morgan provided an update and acknowledged the successful outcome for the Twin Bridges area, where they met with Grant Alsop (WDC - Field Officer) to discuss the possibility of toilets for the area. There will be portaloos provided in the summer months for tourists, but also for locals as this is a well used swimming spot. There is a slim possibility that funding could be secured in the future from the Tourism Infrastructure Fund (TIF) for more permanent toilets. Sharon Kaipo advised that she would be monitoring usage of the portaloos and would like to secure funding in the next LTP for a more permanent solution.
- Sharon Kaipo the bollard, two park benches and a concrete pad that have been installed at the reserve.

- Sharon Kaipo also advised, that there is research being undertaken in the community on the identity of the men who appear in the historic photo used on the Parakao toilet block.
- Cr Cocurullo called attention to the low levels at the Whau Valley dam, for this time of year, and encouraged everyone to be conscious of water usage. There was discussion on households being able, as a right, to install their own water tanks with the requirement that it be an independent water supply.
- Deborah Harding advised that members of the YAG have not yet attended Te Huinga meeting.
- If there is any development on the Okara-Old Boys Rugby Land proposal Te Kārearea will be updated by Council.

## 6. Community Forum (Hui a Hapori)

**Donnella Phillips along with Trina Hadfield** attended the meeting as representatives for Taiharuru marae. Donnella (Treasurer – Taiharuru Marae) addressed the meeting to share the vision, dream and goal for their hapu to establish their own marae at Taiharuru.

Acknowledgement was made of the time and effort undertaken by hapu, the Taiharuru Marae Inc Society members and tūpuna who have gone before us. The dedication of those who have gone before and the present members to see through this project was noted.

The motivation for the marae project stems from the dreams and aspiration for the future to enhance and provide a structural base for whanau and the wider community.

Donnella advised that they were seeking support from this forum for the recently submitted Whangarei District Council Partnership Fund application. At present our hapu do not have their own marae, they have nowhere to take our loved ones back to. There are no coastal marae between Ngunguru and Takahiwai. The community is supportive and are looking for support from this forum.

The project to establish a marae has been ongoing for 30-40 years. Some tūpuna that started this project have already passed over and they weren't able to see this come to fruition. The previous plans were over ten years old and comprised of three separate steel sheds. The new concept plans are for a more sustainable precast concrete construction.

Donnella acknowledged the financial support received so far from various funds including the Council Community fund that assisted with funding for the building consent fees. The marae has contracted an individual to assist with funding applications and more information can be obtained by getting in touch by email at [taiharurumarae@gmail.com](mailto:taiharurumarae@gmail.com).

Various forum members expressed their support for the ongoing work and project from present and past members. Advice was given from previous experiences, if you build the ablution block first, it allows those hapu from outside of the district to come and stay which help builds whanaungatanga.

Her Worship the Mayor thanked both Donnella and Trina for attending and presenting to the forum and advised that Councillors would be delighted to hear that funding included in the Long Term Plan was able to be used to respond to community led projects. She wished them luck with their application.

**Jason Cooper** also expressed his gratitude for the update on the project and acknowledged the korero on the presentation and the mahi from the hapu.

Jason advised he was here today to discuss the project funded by Te Puni Kokiri on hapu resource management protection. This project is coming to completion and Jason provided an update since the last time he presented to Te Kārearea.

The deliverable of the project was uplifting hapu resource management capability. A project team was formed. Aspects of the project looked at hapu relationships with local government and crown entity representatives and the challenges around capacity in contrast to hapu aspirations. Capacity themes emphasised three relational components of resourcing, representation and legislation. A final report will be provided on all these elements.

Jason extended an invitation to a presentation of the full report which will be held at Terenga Paraoa Marae 10.00am, 16 August 2019.

Mike Kake congratulated Jason on his perseverance on this. Jason acknowledged his team and hapu he has worked with.

## **7. Reports:**

### **7.1 Action Log July 2019**

**Moved by** Cr Vince Cocurullo

**Seconded by** Deborah Harding

That Te Kārearea Strategic Partnership Forum note the attached Action Log.

**Carried**

- Janelle Beazley advised that discussion had occurred and the Raurimu Avenue item can be closed.
- It was clarified that the barrier is erected at Whangarei Falls when water levels reach a certain point.

- Emma Cribb advised that painting had not occurred at the Haruru Playground. This will be investigated and possibly reopened on the Action Log.

## 7.2 Significant Natural Areas Mapping Project

**Moved by** Cr Tricia Cutforth

**Seconded by** Cr Anna Murphy

That Te Kārearea Strategic Partnership Forum notes this report.

**Carried**

Evan Cook (Senior Planner – District Plan) thanked the forum for the opportunity to speak to his report on the Significant Natural Areas mapping project. The project looks to protect biodiversity and is a requirement to meet obligations under the Regional Policy Statement (RPS) and will form the technical background to an upcoming change to the District Plan.

The three Northland councils, under the RPS, must identify and map important sites for biodiversity. Whangarei District Council, along with Kaipara and Far North have contracted ecologists Wildlands Consultants to develop guidelines to apply across Northland. A policy and rules will be developed to define these areas and then a consultation process will take place with stakeholders.

A steering group is being formed to bring everyone together early in the project. At this stage the group includes DoC, Federated Farmers, Forest and Bird, forestry interests, staff from regional and district councils and Iwi representatives from the Kaipara region.

As a proportion of Maori land in the Whangarei District is likely to be affected by the plan change, Council would like to have hapu representation on the steering group. Evan sought guidance on how to approach the question of representation, whether feedback should be sought from Te Huinga, as a whole, or representatives should be sought to join the panel.

Comment was made that, until the maps were provided, it would be difficult to establish what representation would look like.

There was a query on what skill set or knowledge would be seen as advantageous to the panel. Evan advised that although some knowledge in biodiversity could be an advantage, one of the objectives of the consultation would be to speak to people in relation to how the rules would affect them as they were developed.

After discussion on when the maps should be available it was decided that this item would be tabled for September's Te Huinga meeting.

It was queried, and Evan advised, that information already available including DoC reports on protected areas would be captured but with updated data from GIS maps, recent site visits etc. Sites of significance for Maori will likely fit have outstanding natural landscape already identified.

Merepeka Henley cautioned not to limit cultural sites of significance just to wāhi tapu, grave sites and middens when discussing overlaps of cultural sites. What is culturally significant for hapu should be considered.

It was queried what consultation would take place in other areas of the community once the mapping had been completed. Evan advised that mapping is only the first step in the process, once the affected areas have been established then there will be consultation with the landowners. A complete consultation process will take place.

Cr Murphy noted that biodiversity was not just about protecting trees and advised it would be interesting to see what interface this project had with the report that would be presented by Jason Cooper on 16 August.

### **7.3 Toilet Facilities at Whangaumu Bay**

**Moved by** Janelle Beazley

**Seconded by** Cr Vince Cocurullo

That the Te Kārearea Strategic Partnership Forum note the attached report from Rose Wellington.

**Carried**

Dominic Kula advised that he wished to acknowledge that there is a broader discussion relating to the experience of growth. The community forum has provided a platform to work through these issues. The Te Kārearea meeting was an opportunity for hapu members and staff to work together to find solutions. The situation will be monitored and services may be extended over the shoulder period.

Aperahama Edwards provided an update from a hapu position on the announcement made last weekend on the funding from TIF for extra infrastructure at Matapouri Bay which will address some of the pressures on the environment. The detrimental effects of the influx of visitor numbers impacts coastal areas from Whangaruru to Wellingtons Bay and coastal areas. This funding will allow for Matapouri finally to be able to mitigate some of these effects.

Aorangi Kawiti acknowledged the benefits of the public toilets at Ngunguru, including the sensor lights.

## **8. General Business**

Emma Cribb spoke of her desire to see pou erected in the district from Parihaka to the mall.

Emma requested that assistance be given to feeding the homeless through either Open Arms or the marae assisting with kai for the evening meals a couple of times a week. Janelle Beazley advised that this could be discussed with the marae.

Aorangi Kawiti also expressed her concern on the homelessness in Whangarei and expressed her hope that this discussion be taken back to Te Huinga and something can be done to assist with kai and/or clean warm clothing.

Merepeka Henley noted that other forums could be helping to address some of these issues and questioned how the leaders of Tai Tokerau are responding.

Merepeka also advised that she had not yet received a response to her submission to the Annual Plan regarding assistance to marae. Dominic Kula will follow up on the response letters that are being finalised at present.

## **9. Closure of Meeting – Karakia – Aperahama Edwards**

The meeting concluded at 12.00pm



## 6.1 Action Log Update July 2019

**Meeting:** Te Kārearea Strategic Partnership Forum  
**Date of meeting:** 21 August 2019  
**Reporting officer:** Dominic Kula – General Manager Strategy and Democracy

### 1 Purpose

To brief Te Kārearea Strategic Partnership Forum on the actions undertaken by Council for queries brought up at previous meetings as outlined in the attached Action Log.

### 2 Recommendation

That Te Kārearea Strategic Partnership Forum note the attached Action Log.

### 3 Background

Queries from previous Te Kārearea Strategic Partnership Forum meetings are added to the Action Log with Council updating actions.

### 4 Attachment

Action Log



OPEN		Item/Contact	Actions 13	Date logged	Date closed	Status
Democracy	Te Karearea Strategic Relationship Agreement	Relationship Agreement to be updated	Te Huinga and Council to form working parties to update the Relationship Agreement. 12/11/18 Copy of Council's amendments given to Te Huinga. 17/4/19 Deborah Harding suggested that the relationship agreement be added to the Te Huinga agenda. Dominic noted that Council elections will be taking place in October. He advised that the new Council would have to make decisions on any new structures. He suggested progressing the Te Huinga review before then and then for any discussion with the new council.	15/08/2018		Pending
Infrastructure	Project Management	Tia (Sandy Bay) Sandra Hawken	Sandy Bay Erosion Project The recent works were not done satisfactorily and consequently it was damaged in the storm. Local knowledge and experience to assist with projects in the future. Te Rangi Whakaahu Hapu would like to be engaged as cultural advisors (kaitiaki) to monitor any works in this area as Koiwi were found during the last lot of works. CRM created PRK014619 assigned to Sarah Irwin. Under review. WDC are still working through processes with DOC and NRC. Once we have a way forward we are planning a public meeting. 3/7/16 WDC awaiting for a response from DOC and NRC. Once this is resolved Sue Hodge will arrange to meet with Te Rangi Whakaahu hapu to talk through the proposal and the extent of works.	20/03/2019		Pending
Infrastructure	Toilets		Request for information from Sharon Kaipo on who Council had consulted with regarding photos used on the toilets at Parakao. 6/8/2019 Sharon Kaipo advised, that there is research being undertaken in the community on the identity of the men who appear in the historic photo used on the Parakao toilet block. 9/8/19 WDC advised photo copied from a photo hanging in the Parakao Café.	19/06/2019		Scheduled for closure
Planning and Development	District Plan	Addie Smith	Rangaiwhakaahu HEMP. A plan was never submitted to council. Does council have resourcing to help hapu create and implement a HEMP? CRM created DP002381 Staff are working through this request.	20/03/2019		Pending
Resource Management Act	RMA	Discussion on RMA	WDC staff to talk at Te Huinga meeting re specifics of RMA and District Plan. Discussion on RMA from Murray McDonald at 17 October TK meeting. Te Huinga to consider information presented and report back to TK.	17/10/2018		Pending
		Te Iwitahi Manihera Request	Te Iwitahi Manihera whanau request to designate the land known as Okara Hill/OBRC for Maori Purposes. At the meeting Her Worship the Mayor thanked both Peter and Ru for presenting to Te Kārearea and advised that it would no decisions or comment on this paper could be made by this forum. HWM acknowledged her appreciation of Te Iwitahi Manihera paper and advised that she would like to have further discussion with staff and councillors to investigate how to respond appropriately from Council, rather than from Te Kārearea. Council staff looking at request. An item will go up to Council at the 29 August meeting.	19/06/2019		Pending
Resource Management Act	RMA	Resource Consent Notifications	Council to look into electronic notification processes i.e. text, email, website. Murray McDonald to look into. 29/11/18 The work required to review the methods of advising iwi of resource consent applications is on our list of work.	17/10/2018		Pending

OPEN		Item/Contact	Actions 14	Date logged	Date closed	Status
Roading	Road Safety	Kris McDonald	<p>Access to urupa is dangerous and would like to see a convex mirror installed. Location at sharp corner before going into Matapouri.</p> <p>CRM created RDG060246 "The access to urupa just south of Matapouri on the coastal side of Matapouri Road is on the inside of a fairly blind curve. Removing vegetation and/or benching is unlikely to solve the sightline issues. Nick Marshall advised it does justify a mirror, but being fair to all our other ratepayers, this cost should be borne by the landowner(s). Mark Berry is the northern network inspector (this area). He can discuss this with the applicant. If they wish to proceed, he can help facilitate with our maintenance contractor Fulton Hogan, but the commission would be between the applicant and FH, not Council. We would just be the approving authority for them to install something on our land (road reserve). Typical cost is about \$750-900. Council require that this is installed by our maintenance contractors, to ensure it is installed correctly and safely. Recommend to install a mirror-steel convex mirror. The reason we use steel dome rather than glass is that we find the glass ones often are vandalised, and once cracked do not work well, whereas the steel ones even dented still work well.</p> <p>7/8/19 Hillary Malcom of WDC to ring Sandra Hawken and advise process and to be point of call if hapu would like to take this further.</p>	20/03/2019		Scheduled for closure
Youth	Focus on Youth (joint initiative)	Clarification has been requested on what this action means.	<p>Hapu have requested that Council develop some ideas for this initiative. Council will do so and report back to Te Karearea.</p> <p>This arose from a joint Council/Te Huinga workshop soon after the elections. No action to date. Ideas also required from Te Huinga.</p> <p>Te Karearea want Action on Youth Initiative. The Community Development Department will look into this and report back to Te Karearea.</p> <p>Jacki Cooper has recently been recruited as the new Community Development Adviser and will be working with the Youth Advisory Group (YAG). Jacki is available to engage with Te Karearea and its focus on a Youth Joint Initiative at their convenience. Jacki can be reached on Phone: 09 430 4200   DDI: 09 470 3033   Mobile: 027 446 2080 E: jacki.cooper@wdc.govt.nz</p> <p>Comment from TH that this topic will be included in their working group discussion of the Terms of Reference for clarification and prioritisation.</p> <p>17/7/19 Members of YAG formally invited to the TH meeting in September.</p>	19/04/2017		Pending
	Plight of the Homeless	Emma Cribb	<p>Emma Cribb asked how we can all help with the homeless situation in Whangarei. WDC presently has limited involvement and resourcing in this area. It is more of a central government focus. If this were to change WDC would need to look for an alteration in resourcing through the LTP. Open Arms (old Army Hall) provides a short term solution for this cause opening their doors from 7am-1pm. Other than that soul food provide an alternative for meals. All parties have the greatest sympathy to this issue. Janelle Beazley advised Emma that she would take her request for help through meals or shelter back to the marae and get a position on their thoughts.</p>	17/07/2019		Pending
	Pou	Emma Cribb	<p>Emma Cribb requested more pou in the Whangarei District.</p> <p>18/7/19 Maori Relationships Officer Andre Hemara had advised Emma to attend the Complete Streets Masterplan hui at the Hapū hub on 16 July to express her ideas. This proposal/process could be explored as the Masterplan is developed into a working draft. Suggestion that Te Huinga form a position on having more pou in Whangarei and then work with Council to look at how we could do this.</p>	17/07/2019		Pending

CLOSED		Item	Actions	Date logged	Date closed	Status
Rating	Rates structure review	In April 2017 Council provided Te Karearea with an overview of the Rating Structure review and agreed to discuss the rating of Maori land as a separate process from the wider engagement process. It was also agreed that Schedule 11 of the Rating Act would be a specific focus of that discussion. A suitable forum for this will be arranged in the near future.	<p>Interest in a workshop on schedule 11 was repeated.</p> <p>Te Huinga invited staff to attend a Te Huinga meeting to have a workshop on the Rating Policy. Also a report to Te Karearea was requested.</p> <p>The preferred rating policy will be included in the Consultation Document for the Long Term 2018-28 that will be provided to the members at this meeting.</p> <p>Treatment for Maori land will form part of broader Council rating review.</p> <p>Offer still stands for Rating team to visit Marae on invitation to work through options.</p>	19/04/2017	Jun-18	Closed
Papakainga Plan	Papakainga Plan Change	Updates on the Papakainga Plan Change were requested.	An update to be provided for the Papakainga Plan change appeal. A report will be on the agenda of the Te Karearea Meeting on 16 August 2017			Closed
Hapu Environmental Management Plans	Hapu Environmental Management Plans	<p>How does Council use them? Do not replace engagement, should facilitate it.</p> <p>Copy should be given to all Councillors after elections, part of induction program. Hapu presenting their hapu environment management plans (HEMPS)</p> <p>[Central to concern that they are not satisfied with involvement in RMA and Consents]</p>	<p>Hapu Environmental Management Plans (HEMPS) are used through the plan change preparation process to inform the plan change outcomes. Every plan change section 32 evaluation report includes a section analysing the proposed plan change regarding lodged HEMPS.</p> <p>Section 74 of the RMA specifies the matters that council must consider when preparing/changing a district plan. Section 74(2A) states that council must take into account any relevant planning document recognised by an iwi authority and lodged with the territorial authority, to the extent that its content has a bearing on the resource management issues of the district.</p> <p>All plan changes are released in draft form as part of pre-consultation, in the past this has included the presentation/workshopping of plan changes with Te Karearea and Te Huinga. Hapu representatives are sent copies of all draft plan changes for feedback and sent proposed plan changes for formal submission.</p> <p>District Plan staff are always available to meet with hapu to discuss concerns, this offer was readily taken up during the pre-consultation of PC94B Papakainga Phase 2. A copy of the plans held by WDC have been printed and put into a folder in the Councillors' Room.</p>	19/07/2017		Closed
Resource Consents	Participation in RMA matters	Concern expressed that Maori were not included in decisions on RMA matters – especially issuing of resource consents.	<p>4/8/17 - Again - there was concern that some hapu were not being notified of all resource consents.</p> <p>20/9/17 - Further concern was expressed that some hapu are not receiving notification of all resource consent applications as they expect.</p> <p>No changes have been made to notifying hapu of resource consents in their areas of interest. All go to hapu where they have an interest and/or Statutory Acknowledgement.</p>	4/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Pataua Boat Ramp and Camp Resource Consent	What does the consent allow to be built compared to what has been built?	What was approved was more than they built – WDC has put compliance in place. What is built is according to the consent.	19/07/2017		Closed
Resource Consents	Participation in RMA matters	Te Waiariki Trust (Pataua) Not getting resource consent notifications anymore.	We have not changed our process re: notifying iwi. Te Waiariki is within our system as having an interest in the Taiharuru, Pataua & Ngunguru areas. As such notified applications within those areas will be sent to Te Waiariki.	19/07/2017		Closed
Resource Consents	Water taken from Mimiha Creek - Helena Bay Holdings	Consent allowing water taken from Mimiha Creek for garden-irrigation. Should be reserved for Marae.	Application put on hold and referred back to Marae.	4/08/2017		Closed
Resource Consents	Raumanga Heights Block Subdivision	Raumanga Height Block Subdivision – Tribal & geological factors – caves can't be accessed	In relation to the Raumanga Heights subdivision (Trading Corporate Ltd), this will lapse on 7 November 2017 unless a survey plan is submitted to Council by that date. Feb 2018 - No survey plan submitted, nor any application to extend the consent. Confirmed as lapsed.	1/04/2017		Closed
Resource Consents	Clements Subdivision	Hapū have raised concerns about the non-notified consent granted for a subdivision adjacent to Pukenui Forest. A significant landscape which recently accommodated the release of kiwi, who have been recorded laying eggs. The subdivision has approved a significant roadway access which will have damaging effects on the flora and fauna of Pukenui Forest. Consultation process was with one hapū? What are the commercial interests associated with this subdivision? Will it be a gated community? Why was the existing access via the quarry not considered? If this is a housing subdivision does it fit within the social housing criteria? This consent can be likened to Te Mata Peak track in Hastings, local hapū had limited input and yet the consent was granted, disregarding the cultural and spiritual aspects of their maunga.	<p>15/8/18 Request and agreement for agenda item to go to October TK meeting in Council Chambers with presentation on how the RMA consent notification process and decisions work.</p> <p>The Pukenui Trust are keen to discuss this kaupapa face to face with hapū and are coordinating a hui with Dick Shepherd for Monday 23 July 2018. The emphasis for the hui is the proposed land swap that helps with connecting existing walkways. Hui was held at Ngararatunua Marae, all parties involved with the subdivision were in attendance and a robust discussion was had. Outcome was to meet again and discuss in detail the proposed land swap.</p> <p>Since the hui Mr Clement's Agent has compiled additional information in relation to issues raised, which will be tabled at the next formal meeting of the Pukenui Trust. Once the weather improves an on site meeting will be arranged with hapu and other interested parties to work through the proposal.</p> <p>5/10/18 Staff will present a summary of the notification processes and thresholds for consents to the October meeting of Te Karearea.</p> <p>07/10/18 Murray McDonald discussed with Te Karearea.</p>	18/07/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Winstones Quarry	<p>Winstone Quarry Development – there is concern about placing the overburden onto the Pegram land.</p> <p>GBC Winstones resource consent application for overburden (LU1700100) has been received.</p> <p>The application includes an assessment of effects on the limestone outcrop (Tonkin &amp; Taylor, Preliminary Overburden Disposal Area). There is only a small area of this on the site with the vast majority located to the north-west of the disposal area.</p> <p>The report concludes that there is a low to negligible risk of void collapse due to limited area underlain by limestone and the expected limited thickness of limestone in the area.</p> <p>The Hapu disagree, and have continued to express their concern at each meeting.</p>	<p>Update:</p> <p>Winstones have requested that the application be put on hold (suspended).</p> <p>Previous meetings:</p> <p>At the request of the CE, Murray McDonald asked CBC Winstones if they would specifically consult with Taipari Munro. They responded as follows:</p> <p>As described in our resource consent application, we have an on-going, working relationship with the Ruarangi Trustees, of which Marina Fletcher is our primary point of contact.</p> <p>Marina is in the final stages of preparing a Cultural Impact Assessment, which addresses the Pegram block proposal, among other matters. It is the preference of both parties to continue working together as we have done so, to date.</p> <p>The application was publicly notified on 12 July 2017 so parties were able to make submissions on the proposal. An independent commissioner with Tikanga Maori has been appointed to the Panel to hear submissions.</p> <p>The Hearing has been held. Decision July 2018.</p>	May/August 20	43313	Closed
Building Consents	Taiharuru Marae	<p>Requesting to seek compensation for building fees as the plans have not differed from original plan i.e. duplication of works and an existing building consent, and yet the marae is still asked to pay full payment. Marae are happy to meet half the costs of 11k. The marae will be a pivotal coastal marae within the Whangarei</p>	<p>CRM RDG056363</p> <p>An email response was sent 13/6/18. The original building consent lapsed in May 2015 with a refund given of \$4837.00. Unfortunately, the application for building consent would have to be a new application and this would attract the normal fee schedule. The only way for fee assistance is to apply to Councils Community Fund. There would be no guarantee of success of application if applied for.</p>	18/07/2018	15/08/2018	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Building Consents	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially.	Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	1/04/2018	Closed
Property	Waahi Tapu - sites of significance to Maori	There was general concern expressed regarding Sites of Significance register including: Is there funding for Hapu? The funding that was provided to Ngati Hau - how was it spent? What protection does recording a site give>	Information that has been received has been reviewed. it is now considered that 75% is collected. This is no longer an active plan change while awaiting further information. There is no additional Council funding for this at this time. Council initially funded this through Repo Consultancy. This funding was to cover costs to the Hapu and the consultant. It has all been spent without the full information being passed to Council from Hapu. The planned Sites of Significance Plan Change is reliant on this information so a new solution will be required. <ul style="list-style-type: none"> <li>• The total amount paid to the contractor was \$172,250 +GST. The contractor has detailed within invoices to Council payments to hapu including Te Parawhau. Council has no evidence of what happened to the 'hapu' payments.</li> <li>• Mapping information has been received from Ngati Kahu, Ngati Hau, Te Waiariki, Patuharakeke, half information from Ngati Wai and Ngati Hine and no data from Te Parawhau.</li> <li>• The contract required the consultant to obtain data from all of the above hapu plus Ngati Korora and Ngati Taka Pari</li> </ul> Information is held by Council in three ways: - Confidentially ("black" sites restricted to two staff with authority) - Open - Council-only. When an application is received for a consent that has a site on the land involved, the applicant is required to discuss the development with the relevant Hapu. Two reports are included on this agenda. One chronicles the history of the project, and the second recommends a way forward. Way forward agreed.	20/09/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Rubbish	Rubbish	Crane Road regular site for illegal dumping. Skips at village centres e.g. Pitiwai/Oakura? More transfer stations? (Over summer) e.g. Opotiki. Get volunteers/community involved? Rubbish from Christmas to Waitangi week at Ohinewai. Litter on Te Hongona Street and Puna Rere Drive.	These concerns were referred to the Waste Minimisation And Management Plan process			Closed
Rubbish	Waste Minisiation and Management Plan	A request was received to participate in the development of the Waste Minimisation and Management Plan.	The plan was sent to Te Huinga and considered at the July meeting.	Jun-17		Closed
Rubbish	Whangarei Waterfall issues	A number of issues in regard to the Whangarei Falls reserve were stated: - The water smells when it is low. - The water smells when it is low. - Buses and cars make it unsafe for pedestrians. - There are dogs wandering in the area.	These are on going issues continually being monitored by NRC, Parks, Waste and Regulatory Departments. When these issues occur, it is best for the public to call these issues into Council when they are occurring, straight away.	Nov-17		Closed
Rubbish	Tongatu Road Transfer Station	Hapū and marae allowance to dispose of refuse for free as Maori Land had been used for the Transfer station.	HWM, Councillors Morgan, Glen and Murphy visited site after last TK meeting but station was locked. The station is situated on road reserve and previous requests for free disposal have been declined. However, Council work alongside Marae to assist where possible for major events.	Jul-18	Aug-18	Closed
Water	3 Waters	Information on Three Waters Project	Request for Simon Weston to include Three Waters information in his next report to Te Karearea.	17/10/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Ngunguru Ford Road	<p>The condition of the road has deteriorated to a point that noxious weeds including gorse are a nuisance. A local resident has been maintaining the road of his own accord. As this is a widely used road for all the community it should be regularly maintained by Council. In contrast, Council have funded the maintenance of Te Toiroa Rd a paper road.</p>	<p>4/9/18 Update from Jeff Devine. "I have spoken to Violet Sade. She has requested that the section of Ngunguru Ford Rd that is formed but is currently only an access on a paper road, be taken over by Council and maintained by Council in the future.</p> <p>Council will assess the condition of the section of Ngunguru Ford road, and whether it meets Council standards, and then Council will discuss future options with Violet and the other landowners who live off this section of road."</p> <p>15/8/18 Jeff Devine had been in contact with Violet Slade and agreed to meet on site.</p> <p>Councillor Murphy contacted Jeff Devine who provided the following response. Cr Murphy forwarded this information onto Aorangi and is awaiting reply before further action.</p> <p>"Roding have previously answered questions about the maintenance of Council's section of Ngunguru Ford Rd.</p> <p>This section is a paper road, ie a section of road Council has not yet accepted as being up to the minimum required Council standard, and therefore not maintained by Council, hence the maintenance end signs.</p> <p>There is a lot of back history about ownership of the road, Maori Land and the Maori Land Court over many years. Parts of the road may have been upgraded to Council standards previously under different subdivisions privately but ongoing maintenance of these sections has not been continued.</p> <p>Now the whole of the remaining road has been declared public road by the Maori Land Court by Gazette Notice in 2013.</p> <p>So in Council terms it is a public road, privately maintained, (PPM)."</p>	18/07/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Porowini Terenga Paraoa Marae – Traffic Impact Report	<p>Three lanes on Tarewa Road cause an issue for the entrance. What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future. The Marae has a vehicle crossing on Tarewa Rd. There are 3 traffic lanes northbound in this location directly outside the vehicle crossing. Historically, there has been 2 lanes northbound in this location.</p>	<p>In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement.</p> <p>Porowini Terenga Paraoa Marae entrance – a marked “KEEP CLEAR” on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this.</p> <p>WDC Traffic Engineers have stated again that a “KEEP CLEAR” area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned.</p>	May-17		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Entrance to Otangarei via Puna Rere	Entrance to Te Hononga Street off Puna Rere Drive needs better signage and lighting – easy to miss.	<p>It was noted that the intersection is not clearly marked and has poor lighting. Request was to check for signage and lighting.</p> <p>4 July 2017 - There is a request for higher than standard signage and lighting. Options for the entrance to Te Hononga Street, Otangarei to be investigated and brought back to a future meeting.</p> <p>16/8/17 - Signage has also been requested to mark the entrance to the Otangarei Walkway.</p> <p>There is planned signage for the walkway.</p> <p>Investigations show that Puna Rere Dr has a Street Light at the intersection with Te Hononga St, and the intersection is clearly marked according to the roading standards.</p> <p>Otangarei Neighbourhood Safety Panel in principle, support signage around the entranceway to Otangarei and if possible signs for the park and the walkway. They would like to have some input in the design and location of the signs. The request for the Otangarei Community to create a sign will now progress through the Community Development Team, via their Community Village Planning. LED street lights are being installed over the next 18 months. These are an improvement over existing lights.</p> <p>Additional signage has been approved for:</p> <ul style="list-style-type: none"> <li>• "Otangarei" to be included on NZTA green destination sign at the corner of State Highway 1/Puna Rere Drive;</li> <li>• Signage has been included at the intersection of Puna Rere Drive/Te Hononga Street.</li> </ul>	May-17		Closed
Roading	Rewarewa Road	Land locked off Rewarewa Road	<p>Section that is possibly land locked off Rewarewa Road. This will need to be addressed via an outside meeting. Need more detail on property – exact location and lot number.</p> <p>Issue also of beside the waste management ponds, sightlines for going in and out.</p> <p>There is potential access available to the land via a paper road which can be developed by the land owners to facilitate any development.</p>	Jul-17		Closed
Roading	Pipiwai/Riponui Road	A slump/slip in the road had occurred. There had been a temporary fix with road markings and filling of slump area with hotmix but that this was only a temporary solution and a permanent solution needed to be found.	Work has been completed.	Mar-18	Apr-18	Closed
Roading	Parking at Rural Sports Parks	Parking at rural sports fields – cars block roads eg: Springs Sports Complex.	<p>There is no record of any complaints or enquiries on this matter. Should similar issues reoccur, please contact Council's after-hours number and our contractor will respond. If large events are known in advance, please inform Council and we can have enforcement people on site.</p>	Aug-17		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Pipiwai Road	A complaint to Roding re overflow of water from Pipiwai Road (near the FNDC end of Pipiwai Rd) directed onto whenua (land). There had been no consent given for this discharge to occur	Team have assessed the work and discussed it with the Roding Manager. Work carried out at this site by our contractors has not changed the direction of the stormwater runoff. WDC contractors have only cleared vegetation from existing water tables. If residents want to send all stormwater into one catchment, then Roding will require written permission from the land owner concerned. Other residents of this area have also approached council and we advised that the only work our contractors have done here is clear vegetation from existing water tables. There are no programmes in place to alter any existing stormwater drains for this area.	1/03/2018		Closed
Roading	Wrights Road	Registering an incident on Wright/Moore Rd, part of the road is unstable and not fixed properly.	CRM RDG055344 was raised initially for the Wrights/Moore Rd incident. The council was advised of the incident on 11th July. This accident did not meet the threshold required to notify WorkSafe NZ by either the contractor or ourselves. An internal investigation of the incident is being carried out by the contractor and we will be advised of the outcome at the end of the month.  The contractor will tidy up the shoulder where the truck went over when they come back to do the drainage works that have been programmed. This won't be until they finish the heavy metal overlay which should be the week after next. The slump was filled on 20th June and will most likely need another top up. A dig-out repair will be included in the contract for the seal extension that is planned for later this year. CRM RDG055347 – The slip is ongoing and the contractor will clean up again this week. We have engaged Opus to investigate and design a permanent repair. They will be in contact with you in due course to obtain permission to gain access to the top of the failure site.	18/07/2018	15/08/2018	Closed
Roading	Henare Road	The continuous rain we have had lately has damaged Road on numerous occasions. There are no drains or culverts until you get to the lowest point of the Road. Water overflow scours both sides of the road and causes potholes and corrugations.	Our Northern Roding Inspector has advised that there are works programed for Henare Road for within the next few weeks weather dependant.  7/5/2018 update – Contractor advised work completed. WDC Roding Inspector will be going out to take photos and ensure work is completed.	1/03/2018	7/05/2018	Closed
Roading	Ngunguru Ford Road	How many times does it get graded; cost of grading; cost to have it sealed. Why "Council Maintenance ends here" sign where it is; can it get moved to further along road?	The Council maintained portion of Ngunguru Ford Rd is 6.9 km long. The road was graded 10 times in the last 12 months. 1300m3 of metal was also placed on road during the last 12 months. A total of 25 CRM's have been received for Ngunguru Ford Rd in the last 12 months. However, a number were received at the same time from a number of different people reporting the same issue. Grading is generally programmed on a monthly routine but can be weather dependant. During the monthly routine all the roads in a particular area are graded generally at the same time over a week or so.	4/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Wrights Road		<p>Request to seal Ngunguru Ford Rd was made.</p> <p>Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018.</p> <p>Council is intending to repair 3 short sections of Kokopu Rd as the pavement in these locations has failed. These will be completed in the next few weeks. These are ongoing maintenance work required for all roads to keep the travelling public safe. These works do not include the sections of road with the various tight corners which are before the first section of the proposed works, as the pavement through these sections are ok.</p> <p>The logging companies previously investigated the potential use of Kokopu Rd for returning empty logging trucks because the narrow windy nature of this made this route unsafe as the trucks couldn't traverse the corners without crossing the centreline.</p> <p>Council has allocated \$1.3M to the sealing of an additional 2.5km of Wright and McCardle Rds this summer and tenders for the work close in early November. Therefore, we assume works will commence on the road later in November.</p> <p>Funding for the maintenance of Kokopu Rd and the funding for the seal extension works on Wright Rd come from different funding sources within NZTA and their funding rules do not allow the two activities to be mixed.</p> <p>Council is about to commence the agreed dust suppression programme of works on the District's unsealed logging routes in November.</p> <p>Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018.</p> <p>Seal Extensions – The budget has been increased to \$1m per year to seal roads, the first 2 years will be dedicated to sealing Wright road, criteria for prioritisation will need to be set by council for years following.</p>	19/07/2017	12/06/2018	Closed
Roading	Pipiwai Road	When is road maintenance progra Culvert close to their urupa "Te Wehenga" is too low and creates water logging and potential flooding. Suggestion to install a larger culvert to alleviate the situation. CRM RDG056363	<p>Roading Inspector Mark Barry has inspected this late last week and the culvert either side of the road is blocked. The land drainage need to be cleared to allow the culvert under the road to work, this is the landowner's responsibly.</p> <p>Mark tried to phone but not available. I will email her and advise today with our response.</p>	18/07/2018	15/08/2018	Closed
Reserves and Open Spaces	Southern Entranceway	Improving City Signage at Entranceway to city	<p>A presentation will be provided at the council chambers Te Karearea Meeting in October by Simon Weston.</p> <p>17/10/18 Presentation given by Simon Weston</p>	15/08/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Reserves and Open Spaces	Waka House	Peter Vaughan tabled a document with details of the planned waka enclosure for Onerahi this summer.	<p>Council staff have been working with Peter Vaughan of the Whangarei Waka Trust over the last 2-3 years to find a location for an enclosure to be built to store their waka. Council has offered a temporary site for the waka enclosure at the Aquatic Centre for up to 5 years. Council officers are working through the details of their use of this site. There are no allocated Council funds for this project, and Peter has been given details of possible funding sources for community projects to cover levelling and construction costs. Elected Members support the establishment of permanent facilities at Pohe Island once the infrastructure to support additional use is developed. This matter will be reported back to an Infrastructure Update Meeting.</p> <p>Went up to Infrastructure meeting 7 August with further information being requested. To go back up to 12 September Infrastructure update meeting.</p> <p>5/10/18 Futher information was requested at the September Infrastructure update meeting. To go back up to October Infrastructure meeting. Query on suitable location for temporary location of waka house. No funding is proposed from Council.</p> <p>17/10/18 Agenda item to go to Council for decision.</p> <p>12/11/18 Application for a temporary licence for a waka enclosure at Onerahi was declined. Council will work with Trust to find an alternative site.</p>	18/07/2018		Closed
Reserves and Open Spaces	New Playgrounds	Request that Kura be consulted along with nearby schools	<p>17/10/18 Request that Kura are consulted on any new playgrounds along with the school that are currently consulted with.</p> <p>5/11/18 Infrastructure staff contacted Evelyn Henare and are booked in to visit the junior students of Te Kura Kaupapa Maori o Te Rawhiti Roa regarding Potter Park. Council is also working on a consultation kit for any projects/works that will enable wider consultation with all of the effected community.</p>	17/10/2018		Closed
Reserves and Open Spaces	Entranceway Competition	Request for designs of entranceway competition in 2001 one of the winners whas a whale bone.	Staff from Parks, Business Records and the Communications Team worked together to try and find information on this design. While details of the proposal were found, designs were not. In reviewing Council resolutions budget was not approved to progress this.	15/08/2018		Closed
Parks	Blue Goose Entranceway	Future developments for the Blue Goose entranceway, potentially could host a cultural precinct which may include a marae for Otaika.	<p>The treatment of this entranceway is being considered as a new item for the Long Term Plan 2018.</p> <p>Entranceways – \$550k plus inflation planned for year 4/5</p>	20/09/2017	15/06/2018	Closed
Parks	Whangarei Falls	Safety-Concern was expressed at the danger for visitors to Whangarei Falls	Concern was expressed at the danger for visitors to Whangarei Falls	19/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Reserves and Open Spaces	Park off Boundary Road	Request from Emma Cribb to paint playground	17/10/18 Request from Emma Cribb to paint playground off Boundary Road. CRM created PRK013737 12/11/18 Spencer Jellyman has contacted Emma and is meeting her onsite to take a look. 29/11/18 Work starting week of 10 Dec. 15/1/19 - Painting on Haruru Playground completed.	17/10/2018		Closed
	Te Huinga	Funding being given to Te Huinga from TPK. Will Council match this \$ or \$.	Delaraine will provide details of funding to be provided to Te Huinga from TPK for Council to consider. 21/11/18 Delaraine provided details. Taipari advised that this matter is to be discussed at Te Huinga before being brought to Te Karearea. 19/12/18 Delaraine reiterated that funding needed further discussion to ensure TH is resourced for Resource Management and District Plan processes. 20/3/19 Discussion at Matapouri Marae that this is not Te Huinga funding and request to be removed.	17/10/2018		Closed
	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially	Nov 2017 - Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. April 2018 - The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	Apr-18	Closed
The Hub	Toilets at The Hub	Can these toilets be open to coincide with the Inter-city Bus timetable?	The toilets are only open when the i-Site is open – 9am-5pm seven days a week. There is a sign on the door directing people to other public toilets with clear directions on how to get to them for times when the i-Site is closed.	20/09/2017		Closed
Community	Maori Language Week	What is happening with this?	Te Reo in the workplace classes running for the month of September in the Library.			Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Community	Funding	Applying for funding from DIA to desex cats and dogs	<p>29/11/18 Email sent to DIA to ask for any information on this fund.</p> <p>3/12/18 DIA advised FNDC had applied for funding in 2017. They were successful and received \$15k, FNDC matched this. Unfortunately this fund through the DIA is no longer available.</p> <p>4/12/18 WDC Regulatory Manager advised that in 2016 the Government agreed to contribute \$0.85 million to target high-risk dogs, as part of a package of changes to reduce the risk and harm of dog attacks. Applications were sought from territorial authorities up until January 2017 to subsidise de-sexing programs for high risk dogs. Auckland Council were successful in their application and received grants for a total of approx. \$290,000 inclusive. WDC Bylaw Enforcement Coordinator, noted that Whangarei District Council had nearly 150 known dogs that are of menacing breed/type. WDC held conversations with Auckland Council Animal Management and they made available some of their received funds (with the approval of the DIA) to support WDC get their menacing dogs de-sexed. The DIA funding is for de-sexing high risk dogs (menacing and dangerous) only. Under this proposal, a Whangarei based veterinarian practice – Northland Vets have been contracted to provide neutering services. In June 2018 all known dog owners of a menacing type dog within WDC were sent a menacing classification for their dog. This classification required the dog to be de-sexed within one month (if it was not already). An explanation letter was included with the classification, which offered the free de-sexing and how to obtain this.</p> <p>Since June 2018 all new dogs of menacing breeds in the district are classified immediately (as per legislation), and are also eligible for free de-sexing if qualified.</p>	21/11/2018		Closed
			<p>Further information from WDC - When owners have their dogs de-sexed through the project they are also offered:</p> <ul style="list-style-type: none"> <li>• Free micro-chips provided by council to the vets, which can be performed during the de-sexing surgery.</li> <li>• Muzzles available at cost price.</li> </ul> <p>All dogs must be registered prior to being eligible for de-sexing. Over thirty dogs to date have been de-sexed as a result of the program. This program will continue within WDC until there are no funds left. It is hoped this program will help to:</p> <ul style="list-style-type: none"> <li>• Engage the community, and increase awareness regarding responsible and compliant dog ownership</li> <li>• Reduce the number of unwanted dogs, and associated welfare issues, such as: high rates of euthanasia in shelters and concerns around the safety of stray dogs.</li> <li>• Reduce the cycle of irresponsible breeding and rearing.</li> <li>• Encourage that dogs in Whangarei form a positive part of homes and communities.</li> </ul> <p>There has been no funding made available for the de-sexing of cats to territorial authorities and currently there is no cat control legislation within NZ to enforce this.</p>			
Community	Marae Resource Kits	Request for Marae resource kits of important documents e.g. LTP, Rating Policies, Fees and Charges, Urban design etc. Working on what documents would be of interest.	<p>A summary document of Council business is being compiled now that the LTP is completed. This will be tabled with Te Huinga along with key documents such as the adopted LTP, Fees and Charges and Papakainga Toolkit to generate discussion and enable further targeted resources to be identified for Hapu if required.</p> <p>12/11/18 Maori Resource document created and will be distributed to TH.</p> <p>4/4/19 Also available on WDC website <a href="http://www.wdc.govt.nz/Te-Whariki-Tangata/Pages/Maori-Resource-Kit.aspx">http://www.wdc.govt.nz/Te-Whariki-Tangata/Pages/Maori-Resource-Kit.aspx</a></p>	12/03/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
	Communication	Effective 2-way communication	Council calendar and a marae/hui calendar will be co-ordinated to look for opportunities to work together. Completed for Te Huinga Meetings. Marae have been contacted. Awaiting responses. Due to many marae reluctant to provide this information we have stopped asking.			Closed
Citizenship	Citizenship Ceremonies	Increasing migrant numbers to New Zealand raises concern of their competency of Māori culture and awareness. Some practices of other cultures are innocently disregarding Māori protocols i.e. coastal burials, ashes being spread over waterways. Is there a Korowai/Kaupapa Māori to be introduced at the induction stage of citizenship? Inform new migrants of the Māori cultural practices in the Whangarei District. Citizenships on local marae and Māori representation at Citizenship Ceremonies. Introduce cultural inductions for migrants and ESOL learners	<p>Invitation by Her Worship to attend the next Citizenship Ceremony in August and provide feedback on the process.</p> <p>Citizenship Ceremoney held 31 August. Feedback from Hapu is welcomed for following the ceremony.</p> <p>19/9/18 Merepeka Henley expressed thanks in being involved at the August Ceremony but would like to see a stronger Maori focus implemented. Merepeka would be contacting and working through the Department of Internal Affairs</p>	18/07/2018		Closed
Community	Hui with Council and hapu	Information sharing between Council and hapu	19/12/18 Agreement that hapu wanted to hear directly from Council on important information e.g. rates, RMA, District Plan etc. On Marae meetings held separately from TK. Open invitation from Council to be invited to any marae to discuss topics of interest.	19/12/2018	20/03/2019	Closed
	Annual Plan	LTP/ AP information	<p>Request from TH on a presentation on how the LTP/AP works and getting items in the budget.</p> <p>5/3/19 WDC will be attending the Te Huinga meeting on 7 March to present on the Annual Plan and the upcoming Elections.</p>	19/12/2018	20/13/09	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Reserves and Open Spaces	Southern Entranceway	Request to cut back dead Cabbage Trees at Southern Entranceway	<p>CRM created 24/8/18 PRK013527 for council contractors to action.</p> <p>5/10/18 Council has approved funding to enhance the entranceways by removing pest plants and undertaking a general tidy up. The tidy up of the cabbage tree is included in this work. Treescapes have provided a quote and is currently being assessed. Initial work planned to be undertaken in October.</p> <p>23/10/18 - Work still pending approval.</p> <p>12/11/18 Approval granted. Contractor starting work in two weeks.</p> <p>29/11/18 Work starting week of 10 Dec.</p> <p>15/1/19 Southern Entranceway work starting week of 21 Feb 2019.</p> <p>6/3/18 Work completed over last two weeks.</p>	15/08/2018	20/03/2019	Closed
Roading	Wetland Regeneration	Wetland Regeneration - freshwater agreement.	<p>Simon to provide further information on wetland regeneration work that is part of the roading project on Porowini Avenue. Delaraine advised of the hapu group that is part of the freshwater agreement who are looking for public projects for wetland regeneration. WDC do not attend but possibly should be part of the conversation. Simon advised that Opus were looking at managing water flows as part of the overall management of stormwater at present. It is not straightforward. Simon to come back with further information. CRM created RDG059627</p> <p>15/3/18 Matt de Boer spoke to Delaraine and explained input from Te Parawhau on the project during planning and design phase. Delaraine was happy to hear of the level of engagement undertaken.</p>	20/02/2019		Closed
Rates	Maori Land	Maori Land and Rating arrears. Council to look at working with marae to help people understand and feel comfortable with talking to council about rating and rating arrears. Explain the Rates Remission Policy. Request to put this on the agenda for discussion in further meetings. Hapu asked to invite Council to talk at their respective Marae when it suits their schedules.	<p>Te Huinga to produce a paper on Maori Tikanga on whenua and their consequential position on being rated.</p> <p>Opteon (our valuation service provider) will be reporting on the tri-annual general valuation in October or November 2018. They will be presenting to Council in October and to Te Huinga in November. Andre to work with TH to confirm date.</p> <p>17/10/18 The revaluation has been deferred so this will need to postponed until the first meeting after Christmas.</p> <p>19/12/18 Requested a presentation from Maori Land Court with a rating perspective?</p> <p>10/1/19 Meeting being organised for presentation on new valuations and rating.</p> <p>15/1/19 Richard Martin from Opteon invited to attend February TK meeting to present on new valuations.</p> <p>20/2/19 Alison Puchaux extended an open invitation for any Te Huinga hapu to contact her to invite Rating to discuss rates, arrears etc. Please email our mail room at mailroom@wdc.govt.nz. For those wanting to contact Richard Martin from Opteon his email address is richard.martin@opteonsolutions.com</p>	21/03/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
	Rubbish	Request for signage at Transfer stations	19/12/18 Janelle Beazley and Sharon Kaipo requested signage advising where transfer stations were located. CRM created WA073549. 6/3/18 CRM assigned to David Lindsay (WDC Solid Waste Engineer). David advised the signage at the transfer stations is in the process of being upgraded. New signs have been designed and will be erected in the near future. (target date April 2019)	20/02/2019		Closed
	Porowini Terenga Paraoa Marae – Traffic Impact Report	Three lanes on Tarewa Road cause an issue for the entrance. What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future. The Marae has a vehicle crossing on Tarewa Rd. There are 3 traffic lanes northbound in this location directly outside the vehicle crossing. Historically, there has been 2 lanes northbound in this location.	<p>In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement.</p> <p>Porowini Terenga Paraoa Marae entrance – a marked “KEEP CLEAR” on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this.</p> <p>WDC Traffic Engineers have stated again that a “KEEP CLEAR” area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned.</p> <p>19/9/18 Mira Norris - Raised matter again with regard to recent road works and traffic safety for the Marae. Reply - WDC to look at options. Also, expressed that hapu were not included in the consultation when WDC spoke to the marae trustees. Taipari suggested a hui with all parties WDC, hapu and marae trustees asap to resolve ongoing issues</p> <p>8/10/18 WDC having internal meetings to identify solutions. Once options clarified a meeting with hapu and marae trustees will be held.</p> <p>17/10/18 Janelle Beazley asked about the Whau Valley intersection and its short clearance way. Terenga Paraoa were advised they couldnt have a short clearance way because of it being too close to an intersection.</p>	May-17		<p>Closed</p> <p>Re-opened 19/9/18</p>

CLOSED		Item	Actions	Date logged	Date closed	Status
	Porowini Terenga Paraoa Marae – Traffic Impact Report		<p>25/10/18 Reply from Jeff Devine WDC inherited intersection/road at Whau Valley from the State Highway when Kamo Rd was revoked. But:</p> <ul style="list-style-type: none"> <li>• A vehicle using the clearway crosses 2 lanes</li> <li>• This is dangerous as cars can't see what's coming in the 2nd lane southbound and the northbound lanes for right turners out.</li> <li>• Here we have 2 northbound lanes so a car can stop waiting for a right turn in and others can pass heading North, although this movement still causes major safety issues and disruption to traffic at the intersection.</li> <li>• This a 3 legged intersection</li> <li>• And all of these create a dangerous situation that is not desirable.</li> </ul> <p>Porowini/Tarewa intersection:</p> <ul style="list-style-type: none"> <li>• This is a more complex 4 legged intersection with more associated turning movements to cater for</li> <li>• A vehicle using the clearway box would have to cross 3 lanes of traffic</li> <li>• A car turning right would have to cross 3 lanes and look for cars coming straight through heading south</li> <li>• We only have the one lane south so no place for cars to wait to right turn in to the clearway box.</li> <li>• Clearway boxes in these situations with multiple lanes and so close to traffic lights cause major operational issues for the light phasing and are just dangerous.</li> <li>• The simple solution is vehicles have to turn left into, and out of, the Marae carpark entrance and go round the block if necessary or go down the road and do a U-turn away from the intersection traffic where it is safer.</li> <li>• This is a major arterial road intersection in Council's network with in excess of 26,000 vehicle movement per day</li> </ul> <p>As a result, we cannot recommend the installation of a clearway box for the Marae carpark entrance.</p> <p>21/11/18 Taipari Munro advised Te Huinga will form a position on this and then ask for a hui to be convened between hapu, marae trustees and WDC.</p> <p>19/12/18 Taipari advised that he and Janelle will set a date early in the new year for</p>		17/04/2019	Janelle Beazley advised to close CRM 17/4/19
Roading	Planting of new shared path	Planting of new shared Path	<p>Cr Morgan advised of inconsistent planting in the Kensington Supermarket area of the new shared path. Also large tree varieties had been planted quite close together. What will this look like in 10 years time? There was further discussion on the shared path planting. Simon advised he will investigate and update the group. CRM RDG059631</p> <p>4/4/19 Mike Farrow, Principal Registered Landscape Architect confirmed that the photokawa in question are very deliberately planted in a tight grove to provide rapid scale and to lock up the steep bank that they sit upon as promptly as possible. Their canopies will merge over time to effectively read as a single tree. It has been my experience that it is not necessary to install trees as a singular specimen, although that is the norm.</p>	20/02/2019	17/04/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Street Light Pupipuhi Road	Overhead light at the State Highway 1/Puhipuhi Road intersection only activating part way through a vehicle movement.	<p>Customer Request logged under RDG056823 24/8/18. Because this is a State Highway job passed to NZTA. Fulton Hogan (NZTA contactor) contacted Allan Halliday to discuss location and fault.</p> <p>8/10/18 NZTA advised this has been programmed and work will be done on this light by the end of the October. There are a number of lights in this area and the contractor will do them all at the same time.</p> <p>19/12/18 Alan Halliday advised light still hasn't been fixed. We have contacted Fulton Hogan who is Transit's agent and asked them to look at again. 24/1/19 Email from Fulton Hogan "No this streetlight has not been fixed however it doesn't fail any OPM standards. The streetlight network is inspected every three (3) months to check for faults. Once faults are identified they are put into a register for repair. From here, repairs are programmed and carried out based on validation of repair." Debbie has asked Fulton Hogan to contact Alan directly to discuss.</p> <p>20/3/18 Alan Halliday advised light still not working.</p> <p>4/4/19 Email sent to Fulton Hogan to contact Alan Halliday and discuss with him.</p>	15/08/2018	17/04/2019	<p>Closed</p> <p>Reopened 19/12/18</p>
Animal Control	Dogs on Beaches	Kris McDonald	<p>Growing concern of dogs on the beach leaving faeces behind, an emphasis on owner responsibility to be enforced. Further signage on the beach and more education to dog owners.</p> <p>CRM created AC073174 assigned to Nina Darling. Dear Sandra</p> <p>It has just been brought to my attention that there were two queries arising from the last Te Karearea Strategic Partnership Forum that were received by the Health and Bylaws department in early April.</p> <p>In addition to the problem regarding stock in the Ngunguru River, which was referred to the Northland Regional Council, a concern was raised regarding people failing to clean up after their dogs in the Matapouri Beach/Wehiwehi Road area. My apologies for the oversight in not providing a response to you before now.</p> <p>In order to manage requests for new bylaw signage systematically and in the most cost effective way, these are now reviewed and actioned quarterly. I have therefore added the need for 'clean up after your dog' style signage at Matapouri to the list for the next review in early June.</p> <p>In addition, we are also currently looking at the best way to reach dog owners to better educate about prohibited areas, dog exercise areas, and responsible dog ownership, including cleaning up after dogs. This request is therefore timely, and we will factor how to better educate dogs exercising their dogs on the beach at Matapouri into this consideration.</p>	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Animal Control	Wandering Stock	Horahora River - cattle	Violet Slade advised Simon Weston of ongoing problems of stock getting into the Horahora River. NRC have been advised on several occasions. Simon to follow up. CRM CS007574 18/3/19 Email sent to NRC asking for an update. Advised that for these types of issues however you should phone the Regional Council's environmental hotline:0800 504 639.Please see also the Regional Council's 'contact us' page on their website. <a href="https://www.nrc.govt.nz/your-council/contact-us/contact-us/">https://www.nrc.govt.nz/your-council/contact-us/contact-us/</a> . CRM closed	20/02/2019	19/06/2019	Closed
Animal Control	Wandering stock	Jack Ikin	Wandering stock in the river at the first bridge at Ngunguru. Residents alerting Council of an environmental issue. CRM created AC073177 assigned to Nina Darling who has contacted Sandra Hawken with the following information. I was forwarded information regarding stock in the Ngunguru River by Council's Customer Services Department.The Regional Council is generally responsible for the issue of stock accessing waterways.I called the Northland Regional Council and alerted their customer services department of the issue you have raised.Advised that for these types of issues however you should phone the Regional Council's environmental hotline:0800 504 639.Please see also the Regional Council's 'contact us' page on their website. <a href="https://www.nrc.govt.nz/your-council/contact-us/contact-us/">https://www.nrc.govt.nz/your-council/contact-us/contact-us/</a> . CRM closed	20/03/2019	19/06/2019	Closed
Community	Correspondence to Marae	Request for all marae to receive copies of any important information from Council. Need to update data base of marae contacts. Andre and Janelle working on updating information.	Janelle advised contact information now complete. Andre will send completed list to Te Karearea and staff as appropriate. 23/10/18 Andre to request updated list from Janelle. 12/11/18 Janelle has sent around list to TH to update their details. Little feedback on updated details to date. Janelle has emailed out her most up to date contacts list with information she has been provided with.	12/03/2018	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Community Developm	Community Halls	Kris McDonald	<p>Support for marae with infrastructure possibly utilising a community facilities/hall funding from Council?</p> <p>CRM created CD000480 assigned to Cindy Velthuisen. Cindy emailed Sandra with funding details."I am responding to two questions you raised via the Te Karearea forum, about a volunteer coordinator and marae support.Our community funding is available for applications for a broad range of projects, amenities and services. Applicants need to be a not-for-profit incorporated society or charitable trust and be up to date with the required filing for those registers.An application can be made for wages for a volunteer coordinator on a 50% shared basis via our Community Fund, up to \$10,000. Facility development/maintenance can be applied for through either the Community Fund (up to \$10,000) or on a shared contributions basis through the Partnership Fund (up to \$150,000). The new funding round dates for the year starting July 2019 will be finalised this week, so from next week you can check on <a href="http://www.wdc.govt.nz/funding">www.wdc.govt.nz/funding</a> for closing dates and application forms.I also recommend marae look into the Oranga Marae fund, which is best placed to support Marae projects: <a href="https://www.communitymatters.govt.nz/httpswww-communitymatters-govt-nzoranga-marae/">https://www.communitymatters.govt.nz/httpswww-communitymatters-govt-nzoranga-marae/</a>.</p> <p>At the last TK meeting Sandra Boardman advised the Community Hall Strategy will be reviewed towards the end of 2019. This review process will be decided by full Council. Once details are confirmed we can update Te Huinga.</p> <p>CRM closed.</p>	20/03/2019	19/06/2019	Closed
Community Development		Kathryn Murupaenga-Ikin	<p>Time bank of your hours and expertise to contribute to your community on a voluntary basis. Would WDC resource a volunteer coordinator. CRM CD000481 created.</p> <p>Community Funding Officer emailed Sandra Hawken with information on funding. (info on previous CRM re Community Halls on page 2)</p>	20/03/2019	19/06/2019	Closed
District Plan	Sites of Significance	Mark	<p>Site of Significance - A development in Sandy Bay is within the vicinity of a waahi tapu which may be impacted. Matapouri had marked their sites but have not formally submitted to any territorial authority. Sandra Hawken is the local contact for Site of Significance queries. Hapu would like more information regarding the development work in progress. A kaitiaki Monitor may be needed.</p> <p>CRM created DP002383 assigned to Keryn Ryan who has email Sandra with the following information. Good morning Sandra. Thank you for clarifying the location of the works of concern.</p> <p>As advised by the RMA Manager, the subdivision dates back to 2008 and was a controlled activity. The survey plan has been approved but the final approval ( s224 certificate) has not been applied for.</p> <p>There are no specific conditions relating to sites of significance, but there is advice outlining the applicant's responsibilities in relation to archaeological sites.</p> <p>Richard Smales of Reyburn &amp; Bryant is acting for the applicant in this regard, and Council have forwarded him your concerns.</p> <p>You may wish to contact Richard directly to discuss your concerns. Please find Reyburn &amp; Bryant's contact details below: 09 438 3563 <a href="mailto:reception@reyburnandbryant.co.nz">reception@reyburnandbryant.co.nz</a></p>	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Elections		Desire expressed to encourage more Maori Candidates and more Maori voting.	This is a matter for the next local government elections to be held in 2019. In support of that process Council has committed to sponsorship funding to the Tai Tokerau Maori in Local Government Symposium	2/03/2019	19/06/2019	Closed
Infrastructure	Flooding	Kris McDonald	<p>Flooding issue from Wairoa stream adjacent to the marae, possible stop bank solution? CRM created WA075860 assigned to Matt de Boer. Whangarei District Council does not generally build infrastructure to protect private property from tidal inundation and erosion. While Council owns and maintains a number of seawalls across the district, these are designed to protect community infrastructure such as reserve land, roads and pipes. The marae land at Matapouri is located in an area predicted to be the subject of flooding in the future as sea levels continue to rise (see NRC map below). The aqua-coloured area indicated by the orange arrow shows the modelled extent of storm-tide inundation in 100yrs for the land in question.</p> <p>Again, how we as a community address sea level rise where it impacts existing land use will require a considered understanding of the extent of the hazards, an assessment of what we value, and the development of risk assessments and options to address these risks. In particular, Council needs to ensure that any response is equitable and meets the cultural and social needs of our entire community.</p> <p>In this case, it is fair to say that WDC would not currently consider building stop banks to protect the marae land as this goes against current Council policy. However, during the development of the Climate Change Adaptation Strategy, Council staff will be engaging with affected communities across the district and region to work together for appropriate responses to rising seas and other climate hazards.</p>	20/03/2019	19/06/2019	Closed
Infrastructure	Toilets	Sandra Hawken	Fear of leaching toilets at Pataua South into the water ways. Can this be looked at along with the other coastal toilets. CRM created WA075870 assigned to Grant Alsop. Grant replied All Coastal public toilet septic systems are serviced annually, with higher use locations having their tanks emptied monthly during the peak system. CRM closed.	20/03/2019	19/06/2019	Closed
Infrastructure	Project Management	Sandra Hawken	<p>Matapouri Beach Replenishment - Sandra Hawken has met with council, to date no feedback or response. WDC to respond/update hapū on this project.</p> <p>8/4/19 CRM created PRK014618 Email sent to Sandra Hawken from Sue Hodge. This consent process has taken a long time. Northland Regional Council asked for some additional information which has been provided and they recently agreed to publicly notify the consent.</p> <p>CRM closed</p>	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Infrastructure	Toilets	Rose Wellington	<p>The high volumes of holiday makers/tourists to Wellingtons Bay puts a strain on the infrastructure. Would Council consider additional/composting toilets? It was also raised that the land the toilet is located on is tapu (sacred).</p> <p>CRM created WA075497 assigned to Grant Alsop. Under review. Grant emailed Rose.</p> <p>Hi Rose,</p> <p>Thank you for your call regarding the need for an additional toilet at Whangaumu Bay. Sorry for the delay with replying to you. There is no plan at the moment to put another permanent toilet facility at that location.</p> <p>I appreciate that during the peak period of Dec, Jan &amp;Feb that the bay is very popular with locals and visitors to our district. During the other 9 months of the year that toilet block copes really well with the number of visitors.</p> <p>Therefore, I will look into the possibility of putting a couple of Portaloos out there for the peak season, as well as increasing the amount of daily cleans for the facilities. Regarding the existing toilet block being on land regarded tapu.I was unaware of that.I will speak with the Maori Relationship staff about what are the best options, moving forward with that site. CRM to be closed</p>	20/03/2019	19/06/2019	Closed
Parks	Reserves	Waka Ama storage	<p>20/3/19 - long term plans for reserve and waka storage facility</p> <p>Historically the Council Green between the two bridges was used for storing and launching Waka and boats. There is currently a boat ramp in this area. We would like to leave/ store our Waka, Waka-ama on the green. It is our hope to one day to build a permanent waka shelter and would like to discuss this further with Council.</p> <p>CRM created PRK014615 Assigned to Sue Hodge.</p> <p>6/5/19 Sue Hodge to meet with Sandra Hawken on the 6 May to discuss. Good afternoon Sandra</p> <p>Thank you for arranging the meeting ealier this month and it was unfortunate you couldn't attend however we had a very positive meeting. Based on this discussion consent is granted to store 2 waka generally in the area shown blue on the plan provided. Once the club is up and running and we have a better idea of of the level of use we may consider a more formal licence to occupy arrangement. CRM closed</p> <p>□</p>	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Parks	Reserves	Signage on council land in carparks, public toilet areas etc	Historically there has always been a Rahui on Rangi Tapu, placed by our Tupuna many years ago. Growing up we were always told to stay off the Maunga. Te Whanau O Rangiwhakaahu Hapu have made it public that a Rahui is going ahead. Our aim is to make another public statement before Easter weekend. The goal is to continue with awareness education to the public through different streams of media, signage, websites and local monitoring. The Hapu will be working with DOC for both short and long term management plans for both the Maunga Rangi Tapu and Te Wai O Te Taniwha (Mermaids Pool). We ask that the council support the kaupapa by helping with signage and allow signs to be erected on council land (e.g. car parks, public toilet areas etc). CRM created PRK014616 assigned to Stuart Jackson. Stuart has been in contact with Sandra Hawken. Parks met Sandra and agreed on signage which was installed prior to Easter. CRM Closed	20/03/2019	19/06/2019	Closed
Parks		Whale Bay Track	20/3/2019 - fence track to protect pa site and signage with historical information There is a Pa site on the Whale Bay / Cabbage Tree Bay peninsula. The pa is called Otara / Otatara. It is being significantly impacted by people walking the track. Koiwi was discovered recently and whanau were called to uplift and bury it. We would like that part of the track fenced and planted with local natives to prevent people wondering through the Pa area. Perhaps a carved pou could be erected to mark it as a culturally significant place. A sign with historical information could also be put up with the pou. CRM created PRK014617 assigned to Stuart Jackson. Stuart met with Sandra. Agree that WDC can construct some fencing to steer people away from accessing this area. Interpretative signage was also discussed and Hapu to agree if this is desirable. CRM Closed	20/03/2019	19/06/2019	Closed
Parks	Signage	Sandra Hawken	Te Aki Tai hapū at Whananaki South have concerns associated to their urupa, visitors are exploring the old caves which dangerous and sacred. Would Council consider resourcing signage and fencing to protect and for safety. CRM created PRK014623 assigned to Stuart Jackson. Stuart met with Sandra. Two options for the fence but the best might be that WDC supply the materials for Hapu to construct . WDC to be advised of favoured option. CRM closed.	20/03/2019	19/06/2019	Scheduled for closure

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Having a voice in RMA matters	Hapu expressed ongoing concern about input into RMA matters. They agreed Maori Planning Commissioners could address some of these concerns.	<p>WDC has asked for nominations from Te Huinga for possible Independent Planning Commissioners. Two names have been received. Council is also considering a request for a Mana Whakahono a Rohe from Patuharakeke.</p> <p>Council has received nominations for Commissioner training from Te Huinga. These people will be registered for the training during 2018.</p> <p>A request to Ministry for the Environment (MfE) officer Hauauru Rae – Kaitaataari Kaupapa Matua/Senior Policy Advisor for advice and guidance on commissioner training was accepted. A date is yet to be confirmed for him to attend a Te Huinga hui, Andre will maintain contact with Hauauru and coordinate a date.</p> <p>4/9/18 Awaiting confirmation from Hauaruru on dates that he is available to come up for training.</p> <p>2/10/18 MfE have a new staff member, Will Tait-Jamieson, and he will be inducted to the wider Northland Māori kaupapa. A number of relevant and generic kaupapa Māori from the Northland councils are being collated to update him. Once up to speed Will is going to look at suitable date options.</p> <p>5/11/18 Andre Hemara to follow up with MfE about when they will come up to Whangarei to speak at Te Huinga.</p> <p>10/12/18 Andre advised no further update. Still waiting to hear from MfE.</p> <p>15/1/19 Will Tait Jamieson is coming up to Whangarei in either Feb or March and will be working with Andre who will work with Te Huinga to arrange a suitable date.</p> <p>3/4/19 Will Tait-Jamieson is presenting to Te Huinga 4 April 2019.</p> <p>2/5/19 – MfE reps Lorena Roberts and Robert McLean met with Te Huinga, provided an overview of what MfE have to offer towards supporting kaitiaki with using the RMA. A one pager will be provided by Lorena and Robert and will be distributed when it is received.</p>	19/07/2017	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Signage	Waetford Rd to be renamed to Te Rapa	<p>Request from Sandra Hawken to rename part of Waetford Rd to "Te Rapa Rd"</p> <p>The section of "Waetford Rd" that crosses the end of Te Wairoa Rd and goes down to the Matapouri Spit is Maori Land and privately owned by shareholders. Te Rapa is the original name for the spit (known as "the point"). Our tupuna was named after the point. One day the street name Waetford Rd appeared when reference was made to this stretch of road. Our parents told us that when the Post Office was allocating street addresses "Te Rapa" became an add on to Waetford Rd extending it all the way down to the spit.</p> <p>The shareholders would like it's name returned to "Te Rapa".</p> <p>Section of the current road on the spit doesn't exist on WDC maps, it goes over other properties and an estuary reserve (Matapouri 34 Blk) in relation to earlier point regarding road name change Waetford Rd to Te Rapa.</p> <p>CRM created RDG060239 Please see link to the Road Naming Policy on our website which includes how to apply for a road name change.</p> <p><a href="http://www.wdc.govt.nz/PlansPoliciesandBylaws/Policies/Pages/Road-Naming-Policy.aspx">http://www.wdc.govt.nz/PlansPoliciesandBylaws/Policies/Pages/Road-Naming-Policy.aspx</a></p> <p>30/4/19 Phone call received in from Cushla Smith wanting to be keep informed on behalf of Te Wairoa Ahu Whenua Trust about any proposed road name changes for Waetford Road.</p> <p>Council encourages community support to be obtained prior to submitting any application.</p> <p>CRM Closed</p>	20/03/2019	19/06/2019	Closed
Roading	Road Safety	Kris McDonald Addie Smith	<p>Road side safety by 2nd bridge for pedestrians during peak holiday. Cars are parking dangerously close to the bridge, which creates an unsafe access for pedestrians. Residents are concerned that an accident may happen and suggested possibly using or painting yellow lines to deter parking close to the bridge.</p> <p>As a local resident, I am witness to several near miss accidents on road side by 2nd bridge for pedestrians during peak holiday. Seek vehicle control/moderation.</p> <p>CRM created RDG060245 Reply from Nick Marshall. "This seems on the face of it a reasonable request. In my view this 'shoulder' is actually a pedestrian path and should be upgraded to be so. I would have a look at MOTSAM (Marking standards), but I believe we can mark NSAAT (no stopping at all times) markings on approach to narrow bridges without need for council resolution. We can do a short term solution of NSATT markings, all four sides of the bridge (both approaches and departures) but should have a resolution. And long term install kerb and channel with footpath can be looked at when this section of road is next resealed (2022/23)." CRM closed</p>	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Road Safety	Tia (Sandy Bay)	<p>Mcauslin Road safety concerns</p> <p>Concerns for safety on this road. Children and horse riders, including mobility scooter users and Te Ara trail users are vulnerable to the unsafe road. Letters have been written and sent to Council. An accident has happened on this road, there is potential for a fatality.</p> <p>CRM created RDG060257 Council have recently cleared a lot of vegetation at this location to improve site lines. Te Araroa Trail is a national walkway which was implemented by a Trust, not Council. But as being responsible road controlling authorities we do have a level of responsibility. NZTA have recently acknowledged this and now do provide opportunities to bid for funding were 'dangerous' section of the Te Araroa Trail are. This is aimed at high speed, high volume roads such as Cove Road, not low speed urban roads. Therefore building a footpath will be by way of Councils new footpath budget and prioritisation matrix. We will add this to our list of request. Nick Marshall</p> <p>CRM closed.</p>	20/03/2019	19/06/2019	Closed
Roading	Paper Road?	Addie Smith	<p>Section of the current road on the spit doesn't exist on WDC maps, it goes over other properties and an estuary reserve (Matapouri 34 Blk)</p> <p>CRM created RDG060259</p> <p>See plans for detail of where the road is located.</p> <p><a href="https://kete.wdc.govt.nz/archive/alcplans/Plans/Title%20Plans/2003/14511%20[15508].jpg">https://kete.wdc.govt.nz/archive/alcplans/Plans/Title%20Plans/2003/14511%20[15508].jpg</a></p> <p><a href="https://kete.wdc.govt.nz/archive/alcplans/Plans/Title%20Plans/Others/15034.tif">https://kete.wdc.govt.nz/archive/alcplans/Plans/Title%20Plans/Others/15034.tif</a></p> <p>CRM closed.</p>	20/03/2019	19/06/2019	Closed
Roading	Traffic Management Plan	Mark	<p>Increased summer traffic movements in the settlement has impacts on environment. Residents suggest a traffic management plan will assist with sustainability.</p> <p>CRM created RDG060258 assigned to Hilary Malcolm. Our Senior Engineer has assessed this and do not believe traffic calming would solve these issues, speeds are really low when the berms are full of parked cars. CRM closed.</p>	20/03/2019	19/06/2019	Closed
Roading	Paper road maintenance	Jack Ikin	<p>Coastal cycleways should have signage on the tracks. Road maintenance on Old Kaiatea Road would be appreciated if completed for the last 600m</p> <p>CRM created Roding Cycleway signage RDG060260 assigned to Hilary Malcolm.</p> <p>RDG060260 - Old Kaiatea Road. Nick advises that council currently has only one cycleway in the region (Old Ngunguru Coach Trail), which does have signage. Based on national best practice. CRM Closed.</p> <p>RDG060261 Fulton Hogan for maintenance work programmed for May. CRM closed.</p>	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Signage	Kapa Kaitiaki signage	Kapa kaitiaki provides a hapū context to the signage in Matapouri. This signage is currently on private land. Will the council support and allow signage to be put up on council reserves/Car Parks/Green? CRM created RDG060264 assigned to Hilary Malcolm. Stuart Jackson has met with Sandra Hawken and they have agreed on signage which was installed prior to Easter.	20/03/2019	19/06/2019	Closed
Roading	Street Lighting	Dot Waetford	More street lighting in Matapouri would make a huge impact CRM created RDG060263 assigned to Brendon Tong. Council has converted approximately 3300 local road streetlights from the old technology mercury and sodium lights to the modern LED type. This has been done to realise energy, environment and maintenance cost savings which have quite significant benefits over the life of the lights. The funding from NZTA was conditional on only existing lights being replaced, i.e. funding is not available for new or additional lights on local roads. Because of that, replacement was done on a like-for-like basis. As a follow-up exercise a lighting survey was commissioned at the end of 2018 to provide objective data on the lighting service levels for our local roads. The intent of this is to assist in prioritizing future upgrades so that funds can be directed to those locations that need it most. The roads in Matapouri have been reviewed and of those reviewed, approximately half narrowly did not comply with the target level of service. Given the level of non-conformance is much less than 20% it is unlikely that Council will upgrade these roads in the near future as there are other roads that have no lighting at all and council needs to prioritise funding. CRM closed.	20/03/2019	19/06/2019	Closed
Roading	Roading	Clements Road, Matapouri	Cuts through Maori Land "Matapouri 3b2 Block". Hapu would like to discuss further with council as they believe proper process was not followed. They have similar queries over Te Wairoa Rd, Wehiwehi Rd and Mackie Place. CRM created RDG060266 assigned to Hilary Malcolm. The subdivision of this block of land was done by the Maori Land Owners at the time and was done via the Maori Land Court. Original survey (1B2D) completed in 1956 and the subdivision plan completed 1965 (via Maori Land Court). We have also found a letter from Council (2010), that contains a bit of history about the roads in that area. If people have concerns regarding the subdivision process then suggest that would require some research through the Maori Land Court.		19/06/2019	Closed
Roading	Porowini Ave/Maunu Road Intersection	Confirmation of details on intersection	Cr Cocurullo requested confirmation of details of the intersection Porowini Avenue/Maunu Road. The slide that Simon showed on his presentation was different to that showed at the last meeting Cr Cocurullo went to when it was discussed. 18/3/19 Information and map of intersection provided by Jon Wyeth of WDC. Copies emailed to TK members.	20/02/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Roading	Aorangi Kawiti	Ngunguru Ford Road - condition of road. Needs maintenance. CRM created RDG060202 to Fulton Hogan. Work programmed. CRM closed	20/03/2019	19/06/2019	Closed
Wastewater	Drainage	Morrison Rd to Te Wairoa Rd - underground drain	20/3/19 - investigate if drain is still operational and discuss a Healthy Waters Policy. There is an underground drain that runs from Morrison Rd to Te Wairoa Rd and drains into the Estuary. Could you tell us if the drain is still operational? Is it still needed? And if so can we discuss a "Healthy Waters Policy" for it. There seems to be very little information regarding the drain and its purpose. Can the council enlighten us about it? CRM created WA075856 assigned to Matt de Boer. There are two drains that run alongside Matapouri Rd draining into the estuary at Matapouri. On the north side of the road is a piped network that collects street runoff from Morrisons Rd, Matapouri Rd and Waetford Rd and discharges via a 450mm pipe into the estuary on the northern side of the road. On the south side of the road there is an open drain that collects street runoff and discharges to the estuary south of the road. Both of these drains form part of our stormwater network and are essential for preventing flooding on the road during rain events. Water enters the drain via kerb inlet sumps (see photo for an example of these inlets on the corner of Wehiwehi Rd) and continues down the pipe until it reaches the estuary outlet. Council is committed to improving the quality of stormwater discharged to our waterways and is investing in solutions for different parts of the district to help clean up stormwater, which often goes untreated into the local stream, river or harbour. A council engineer is available to discuss options for this outfall and meet with local residents if required. Council doesn't currently have a 'healthy waters policy' although we definitely look at waterway health when assessing new stormwater infrastructure. CRM closed	20/03/2019	19/06/2019	Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Infrastructure	Project Management	Raurimu Avenue	<p>Janelle Beazley queried the schedule and consultation of a slow roads project in Raurimu Avenue and the effects in relation to the school and kohanga in the area. CRM RDG061747</p> <p>Thank you for your request regarding installation of speed bumps in Raurimu Avenue.</p> <p>We get a number of requests for speed bump installation every year and we have a prioritisation process in place to assess such requests. Priority is determined by assessing every request against a number of factors including speed limit, speed related crash history, road geometry, cut through traffic and school routes. We have added your request to our list of pending requests, assessed it based on the aforementioned factors and it is currently a low priority on our list.</p> <p>Working to our annual budgets, we usually install speed bumps in 1-2 streets every year based on length of the street and number of speed bumps required. In year 18-19, we implemented traffic calming in Keyte St and Churchill St in Otangarei catchment. Our next highest priority which we are currently working on is the Avenues catchment (First Ave, Second Ave, Third Ave and Kauika Rd), which is likely to take 2 to 3 years to complete, working to our current annual budgets for traffic calming.</p> <p>When we are close to completing the avenues area, we will be assessing and prioritising all the pending requests again to determine our forward working programme for the following years. Raurimu Avenue will be automatically included in this prioritisation.</p>	19/06/2019		Closed
Infrastructure	Toilets		<p>Request from Sharon Kaipo for toilets to be installed at Twin Bridges.</p> <p>Simon Weston advised at the meeting that this is not on the schedule at present but toilets have been constructed at Parakao and Poroti. Council are putting in an application for funding through the Tourism Infrastructure Fund (TIF) for further toilets but he doubted that an application would be successful for Twin Bridges. There were comments made that this area is seeing more tourist and trucking traffic and it is an alternative arterial route North. Simon advised that we are always willing to reconsider but at the moment there are higher priority areas such as Ruakaka beach due to higher tourist numbers.</p> <p>17/7/19 Sharon Kaipo advised TK that since her meeting with Deputy Mayor Sharon Morgan portaloos have been delivered onsite and bollards around driveway. She thanked all those concerned.</p>	19/06/2019		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Planning and Develop	District Plan	Mark	District Plan needs to deter future development in Matapouri. Overloading infrastructure. CRM created DP002382 assigned to Melissa McGrath. Robert Burgoyne has been in touch with the customer and they advised that they would get in touch with further questions but no further correspondence has been received. 5/7/19 No further input received in. However, Matapouri is not identified as a growth node in Councils draft Growth Strategy and as such anticipated growth is limited to that already provided for in the District Plan.	20/03/2019		Closed
Democracy	Local Body Elections	Candidate Briefings	Request for information on candidate meetings. Information also on WDC website. Thursday 11 July 2019 - 5.30pm - Whangarei Terenga Paraoa Marae. WDC Candidate Hui in conjunction with NRC Wednesday 24 July 2019 - 5.30pm Parua Bay Community Centre. NRC Candidate Briefing in conjunction with WDC Thursday 25 July 2019 - 5.30pm Ruakaka Recreation Centre. NRC Candidate Briefing in conjunction with WDC Saturday 27 July 2019 - 10am Northland Regional Council. NRC Candidate Briefing in conjunction with WDC Thursday 8 August 2019 - 5.30pm - Hikurangi Friendship House. NRC Candidate Briefing in conjunction with WDC	19/06/2019		Closed

## 6.2 Possible reinstatement of the Strategic Alliance

**Meeting:** Te Karearea Strategic Partnership Forum  
**Date of meeting:** 21 August 2019  
**Reporting officer:** Te Huinga

### 1 Purpose

At the Te Huinga meeting held 1 August 2019 an enquiry was raised on reinstating the Strategic Alliance.

### 2 Recommendation

That Te Karearea Strategic Partnership Forum discuss the Strategic Alliance reinstatement.

### 3 Background

Deborah Harding or Delaraine Armstrong from Te Huinga will speak to the item.



## 6.3 Infrastructure Operational Report Update – August 2019

**Meeting:** Te Kārearea Strategic Partnership Forum  
**Date of meeting:** 21 August 2019  
**Reporting officer:** Simon Weston (General Manager Infrastructure)

### 1 Purpose

To ensure members of Te Kārearea Strategic Partnership Forum are well informed on Council's infrastructure programme.

### 2 Recommendation

That Te Kārearea note the Infrastructure Update Report.

### 3 Background

Please find attached the Infrastructure Update for the month of August 2019, outlining progress on Infrastructure works for the District.

### 4 Attachments

Infrastructure Operational Report from June/July 2019.



## *Infrastructure Group*

# *Te Kārearea Monthly Report*

**June 2019**

## Infrastructure Monthly Operational Report

Reporting Officer: Simon Weston (General Manager Infrastructure)

Date: August 2019, Te Kārearea Strategic Partnership Forum

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## Projects Overview

### Infrastructure Planning & Capital Works

Planning & Capital Works Projects	Current Stage	Expected Start Date	Expected Completion Date
<b>Major Projects - Sense of Place</b>			
New Town Basin Park	Design	2017	Jul-19
Camera Obscura (3rd party project)	Construction	Oct-19	Apr-20
Bascule Carpark	Construction	Mar-19	Aug-19
Car Park on Pohe Island	Construction	Jan-19	Aug-19
Tamaterau Carparks Upgrade	Design & Consenting	Feb-19	Aug-19
Town Basin Bus Facilities Upgrade	Project Planning	Apr-19	Aug-19
Restoring the Mauri of Matapouri	Project Planning	Jun-19	Aug-19
<b>Major Projects - Parks &amp; Recreation</b>			
Matapouri Beach Restoration	Consenting	Feb-19	Oct-19
Princes Road Seawall Renewal	Consenting	Mar-18	Jul-19
Otaika Sports Park Field Construction	Construction Stage 2	Nov-18	Apr-20
Laurie Hall Park Asset Renewals	Construction	Jan-19	Jun-19
Ruakaka Sports Field Lighting	Construction	Apr-19	Jul-19
Potter Park Playground	Construction	Apr-19	Jun-19
Laurie Hall Park Waterfall Refurbishment	Detailed Design	Feb-19	Jun-19
Mackesy Bush Track Renewal	Construction	Apr-19	Aug-19
Ngunguru Seawall Renewal	Consenting	May-19	On Hold
Ngunguru Youth Activity Zone	Procurement	Jun-19	Aug-19
Parihaka War Memorial Refurbishment	Construction	Jul-19	Sep-19
Pohe Island Destination Playground	Design	Mar-19	Aug-19
Pohe Island Skate Park	Design	Mar-19	Aug-19
Town Basin Playspace Renewal	Design	Mar-19	Aug-19
Hikurangi and Hukerenui Sportsfield Drainage	Construction	Oct-19	Dec-19
<b>Major Projects - Water</b>			
Whau Valley Water Treatment Plant	Construction	Mar-19	Oct-20
Ruakaka WTP Clarifier Upgrade	Construction	Mar-19	Dec-19
<b>Major Projects - Waste &amp; Drainage</b>			
Whangarei WWTP Odour Control	Detailed Design	Mar-19	Jul-19
Whangarei WWTP Consent renewal	Consent renewal	Jun-19	Apr-21
<b>Major Projects – Compliance &amp; Regulatory</b>			
New Animal Shelter	Assessing new site	2018	Jul-19
<b>Major Projects - Strategy</b>			
Complete Streets Masterplan – Whangarei City	Professional Services	Feb-19	Sep-19
<b>Major Projects – Venues &amp; Events</b>			
NEC Lighting Upgrade	Professional Services - RFP	Jun-19	Aug-19

## Waste and Drainage

Waste and Drainage Projects	Current Stage	Expected Start Date	Expected Completion Date
Hikurangi Sewer Rehabilitation Stage 2	Construction	Feb-19	Jun-20
Tarewa Rd/SH1 Sewer Crossing Stage 2	Construction (by NZTA)	Jul-19	Feb-20
Riverside Dr/Pohe Island Sewer Rising Main Replacement	Design & Planning	Mar-19	Aug-19
Tamingi St, Ruakaka Sewer Renewal	Construction	May-19	Aug-19
Leith Catchment Sewer Rehabilitation	Construction	Apr-19	Sept-19

## Water

Water Projects	Current Stage	Expected Start Date	Expected Completion Date
Water Treatment Plant Upgrades	Complete	Sep-19	Jun-19
Meter Replacement Contract 2018/19	Complete	Nov-19	Apr-19
Reticulation Programmed Works 2018/19	Complete	Sep-19	Jun-19
Minor Projects - Emergency Works	Construction	May-19	Dec-19
SCADA Upgrade	Construction	May-19	Jun-20

## Roading

Roading Projects	Current Stage	Expected Start Date	Expected Completion Date
LED Street Lighting – Twin Coast Discovery Upgrade	Complete	Nov-17	Dec-18
LED Street Lighting – Supply and Installation (V Category)	Construction	Jul-19	Jun-20
CON18052 Safety Improvements Package (Vinegar Hill Rd and Whangarei Heads Rd)	Construction	Aug-19	Jun-20
CON18064 Traffic Calming 18-19 (Kensington and Otangarei area)	Construction	Apr-19	Aug-20
CON18047 Maunu Rd / Porowini Ave Intersection Improvements	Construction	Jun-19	Jan-20
Bike Skills Training	Award	Mar-19	May-19
CON18012 KSP Stage 4b (Fisher Tc Underpass)	Construction	Sep-18	Aug-19
CON17056 KSP Stage 3 & 4 SP1 (Kamo Rd to Puna Rere Dr)	Construction	Nov-18	Oct-19
CON17056 KSP Stage 3 & 4 SP2 – (Jack St to Fisher Tc)	Construction	Dec-18	Dec-19
Te Matau a Pohe Road Light Replacement	Supply	Jul-19	Oct-19
Inner CBD Transport Model	Design	Dec-18	Jul-19

## Infrastructure Planning & Capital Works

### Major Capital Projects

An update on key projects managed by the team are as follows:

#### Major Projects - Sense of Place

- **New Town Basin Park:** The detailed engineering design is well underway. The procurement of an artist to design the central art piece has been completed. The Expression of Interest for the physical works contractor has closed and is being evaluated with the aim of shortlisting 3 to 4 contractors. The team are continuing to work closely with both internal and external stakeholders. Physical works will occur in parallel with construction of Hundertwasser Art Centre with Wairau Maori Art Gallery project. Construction of the new park will start in early 2020, with completion in late 2020.
- **Camera Obscura:** The external project team now have advised that most of the funding for the construction of a camera obscura on Pohe Island has been obtained. Construction is anticipated to start in October 2019 and take five to seven months. Last year's WDC landscape funding will be carried forward into the 2019/20 financial year.
- **Complete Streets Masterplan –** Masterplan draft now updated to incorporate feedback from council including an additional design principle. Road modelling work underway on the overall masterplan network and exploring alternatives around key intersections. Design palette format agreed, the content is now being populated. Consultation with hapu underway with first hui was to be held 16 July.
- **Pohe Island Central Carpark, William Fraser Memorial Park:** Construction began early January. Most of the light poles are installed and most concrete work completed. Planting is about to begin. Sealing of two lanes is complete but rainy weather is holding this work up.
- **Bascule Carpark & Park –** Construction of the park section of the project is underway now. Underground services works are underway in the carpark. Work will start on the sealed carpark area with completion planned for August 2019. The Hatea Loop and coffee shop outlet will remain open for the duration of the construction.
- **Pohe Island Destination Playground, Skate Park and Public toilets:** Design is well underway with physical works planned for 2019/2020.
- **Town Basin Bus Facilities Upgrade –** The project brief and scope has been prepared and the project is being resourced for design work to commence in July. Works include extending the bus bays in front of The Hub and layout changes to both town basin carparks. Construction needs to be integrated with the Hundertwasser and Town Basin Playground Renewal projects, to be completed by late 2020.
- **Tamaterau Beach Carparks Upgrades –** partly funded by the Tourism Infrastructure Fund, the project includes the carpark at the beach reserve and the pull off area beside the road. Design work is underway. An arborist report has identified that some trees on the roadside pull off area are in poor health and options for ensuring their survival are being investigated. Community consultation will recommence when more is known about the trees.
- **Restoring the Mauri of Matapouri Stage 1 –** partly funded by the Tourism Infrastructure Fund in June 2019, the project includes new public toilets and changing rooms with water supply and on-site wastewater systems, upgrading the 2 beachside carparks, recycling and rubbish facilities, landscaping and various signage to inform visitors. Investigations to identify constraints for wastewater and water supply are commencing in July. Consent for wastewater disposal will be required. Council will work closely with Te Rangiwhakaahu Hapu and the wider community throughout. The project will run through to the end of 2020.

#### Major Projects - Parks & Recreation

- **Matapouri Beach Restoration:** Peer review of the engineering design is complete and comments were addressed. Community consultation is complete and the consent application with Northland Regional Council (NRC). NRC publicly notified the application. The consent hearing has been rescheduled to 13-14 August 2019 to accommodate availability of experts.
- **Princes Road Seawall:** The design for Princes Road seawall has been updated based on feedback from the Engineer and Arborist. The required consents for been applied for from WDC and NRC.

- Ngunguru Seawall Renewal: Detailed design for Stage 2 along Ngunguru Road frontage is complete and has incorporated some items gathered from the community feedback. Resource Consent has been lodged with NRC earlier this year. Following comment from the Department of Conservation an additional coastal assessment report was prepared and submitted in April 2019. Feedback has indicated that any coastal reclamation is highly unlikely to receive consent. Unspent funding will be carried forward into the new financial year.
- Sandy Bay Beach Restoration: Waiting for DOC approval and resource consent before detailed design can be completed and community consultation is undertaken.
- Otaika Sports Park Field Construction: Construction of stage 1 which includes two new sports fields, lighting, irrigation and drainage is completed, and the fields are now in use for the winter season 2019. Physical works on stage 2 commenced in November 2018. The works include the construction of one new field and the refurbishment of an existing field, including lighting, irrigation and drainage. Stage 2 fields will be ready for the following winter season April 2020.
- Ruakaka Sports Field Lighting: Most of the work has been completed and the lights are up and running. Some minor works will be required in July, including replacement of a faulty driver.
- Laurie Hall Park Asset Renewal: The lighting has now been installed and construction is complete.
- Laurie Hall Park Waterfall: The detailed design is underway for the redesign of the waterfall area in Laurie Hall Park. The geotechnical investigation has been completed.
- Potter Park, Tikipunga - The civil works are complete with footpaths, cycle track and furniture installed. Playground and shade sail installation will begin shortly.
- Ngunguru Youth Activity Zone – Detailed design underway. Procurement for construction to begin August. Co-ordination with field drainage plans ongoing. Construction planned for November.
- Mackesy Bush Track Upgrade – Physical works on the tracks is well underway. Some delays have occurred due to the recent wet weather.
- Parihaka War Memorial Refurbishment – Project split into 3 Phases. Phase 1 – restoration of monument, cenotaph modifications and electrical/lighting upgrade is now underway with site works planned for August-September. Design of steps and planter/wall complete. Procurement to be completed by early August.
- Abbey Caves New Carpark and Public Toilets – Concept design completed. The project has received partial Tourism Infrastructure Funding in June 2019 and can now proceed to design and consenting phase.
- Hikurangi and Hukerenui Sports field Drainage: The Physical work contracts have been awarded to Tractors Ag and Turf. Construction work will begin between October and December 2019.
- Town Basin Playground Renewal: Design is underway in conjunction with Pohe Island to ensure that complementary activities are provided in each playground. Construction to be complete by late 2020.
- Town Basin Wharf Renewal: Renewal works are planned to start in February 2020 when a barge is available.

### Major Projects - Water

- New Whau Valley Water Treatment Plant – Construction contract was awarded to Broadspectrum on 7 February 2019. Earthworks commenced in March 2019. Building consent was granted in May 2019. Construction is estimated to take 20 months, and physical works are due for completion in October 2020. Commissioning of plant is planned immediately after completion. However, the dam needs to be full, and commissioning cannot be too close to Christmas and the peak demand period. Risk is that commissioning may have to wait until mid-2021.
- Ruakaka WTP Clarifier Upgrade: Design finalised, shop drawings and hardware procurement underway. Site works planned to begin August 2019. Equipment due to arrive in NZ August 2019. Construction expected to continue until December 2019.

### Major Projects - Waste & Drainage

- Whangarei WWTP Odour Control: Detailed design has commenced for odour control to be installed in the process units which are contributing to off-site odour – includes equalisation basin, sludge tanks and the inlet works. Construction cost estimate is in the order of \$7m including renewal of existing tanks with internal corrosion-resistant coating.

- Whangarei WWTP Resource Consent – The current discharge consent will expire in April 2022. Waste & Drainage has prepared for the consent renewal process via an extensive monitoring programme of discharge levels which will help proactively manage issues with NRC and other stakeholders. Draft consent strategy is being reviewed.
- Tarewa Road/SH1 Sewer Crossing - The first stage of the crossing, northbound lane offline section, is planned to start July 2019, and will be completed within two weeks. The second section cannot be installed until the completion of the pavement widening works. This is expected to be completed in February 2020, and should take 2-3 weeks to complete in total.

### Major Projects - Compliance & Regulatory

- New Animal Shelter: Due diligence assessment on a new site is now complete.

### Major Projects – Venues & Events

- Northland Events Centre (NEC) Lighting Upgrade: A professional services consultant specialised in sports fields lighting has been engaged to assist with the project. The physical works are proposed to be tendered out in August 2019.

### Infrastructure Planning

The Proposed Regional Plan for Northland (PRPN) decision version was released in June 2019. It was determined that WDC and FNDC would not pursue an appeal, but would join any appeals as a s274 party.

WDC Designations Plan Change has been approved by Council and we are awaiting notice as the Requiring Authority to accept the recommendations.

The WDC Trees Plan Change has completed its appeal period. WDC Infrastructure is supporting the District Plan Team in providing technical advice on the impact of any appeal.

The WDC Urban and Services Plan Change is currently out for submissions. Infrastructure Planning are compiling a submission based on the requirements of the operational functions of the infrastructure department. This is being done in conjunction with the District plan team as part of fixing errors and omissions from the original drafting and reviews.

The team is continuing to review a steady stream of subdivision and land use consent applications that have a parks or infrastructure element and assessing consent conditions. The quality of landscape information is noted to have declined within the applications.

Planning assessments and consents are being prepared for capital projects requiring District and Regional consents including the New Town Basin Park, Pohe Island Playground, and the Ngunguru Skatepark.

Work has recommenced on the Tutukaka Reserve Management Plan. Engagement with stakeholders will happen in 2019 (subject to resource availability) to identify current issues and options for reserve use and development. Formal consultation processes will follow once a draft plan is prepared.

### Landscape Architects

The New Town Basin Park construction documentation is being prepared. A team of consultants are working in parallel with the landscape architect team to deliver full construction documentation. The team are also managing the artist sculpture for the main feature piece. Draft communication plan with the public is underway.

Concepts have been received for the refurbishment of the 'Town Basin Playground' the 'New Destination Playground on Pohe Island' as well as the Refurbishment of the Pohe Island Skatepark. Internal workshops have been run with staff and feedback provided to consultants. Awaiting final concept plans to be able to share with the Working Party and then wider public.

New jobs are about to be activated. Camera Obscura landscape design, Matapouri, Waipu Skatepark and Town Basin Bus Upgrades.

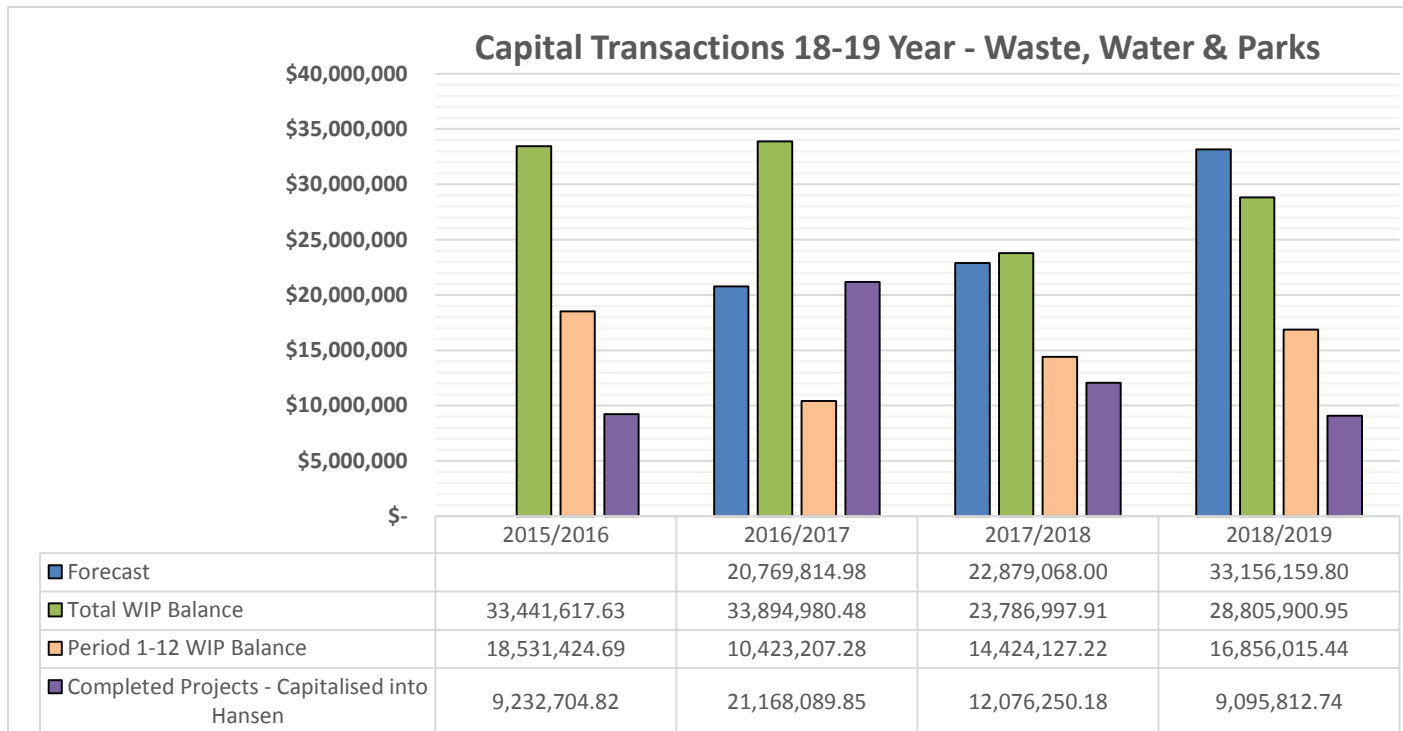
Involvement in various other projects including the City Centre Plan, Parihaka War Memorial, Ball Clock and Ngunguru Skatepark are ongoing.

Construction is underway on Pohe Island Central Carpark, Bascule Park, and Potter Park. The landscape team will be part of the project team monitoring construction to ensure design outcomes are achieved on these projects.

## Infrastructure Development

### Asset Capitalisation

The final total of capitalised projects for year end is just over 9 million.



### Valuation of Assets

The draft valuation has been provided by the valuers and we are continuing working through that to determine current market value of infrastructure assets.

### Development Engineering

The number of applications received in June were 23, this is still a high number of applications for this time of the year. We are still relying on external consultants to assist us in processing applications. We currently have one Development Engineer and one Development Engineer vacancy due to an internal promotion. We are currently recruiting for this position and had to re-advertise due to the previous round being unsuccessful.

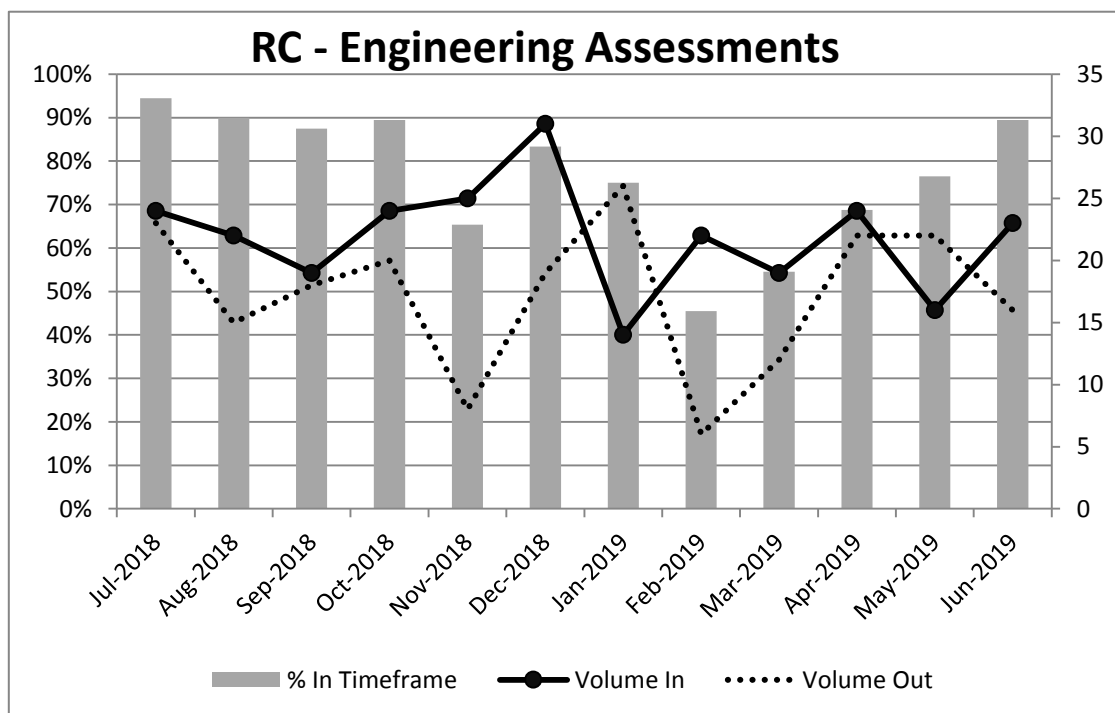
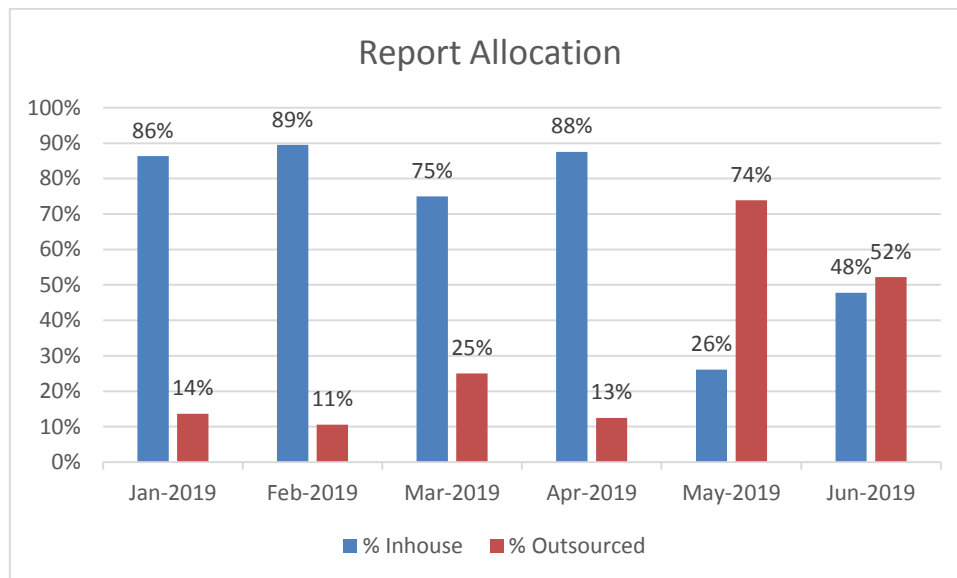
We received several 2 Lot applications, 6 Lots along Millington Road, vesting of an Esplanade reserve along Te Hihi Stream in Maunu and the development of a playground on the corner of Vinegar Hill and Corks Road.

Notice of Requirement to designate land at 39 Great North Road for Educational Purposes.

The Development Engineers have been processing applications and engineering plans with an increased complexity and an increase in the requirement for Peer Reviews.

The engineering plans for Stage 3 of The Landing development, 77 Lots, are currently being assessed by both Council staff and external professionals.

Engineering plans are also being assessed for Totara Parklands Stages 6a and b, 47 Lots and Kotata Stages 4c and 4d, 24 Lots and a road to vest.

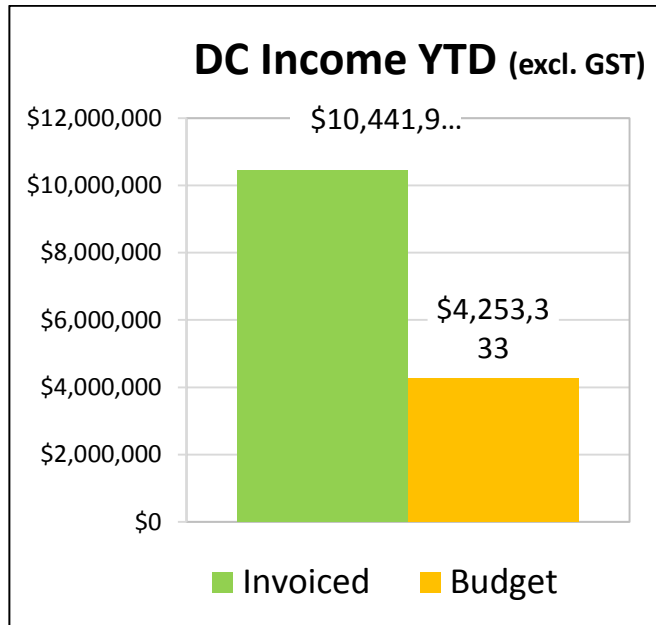
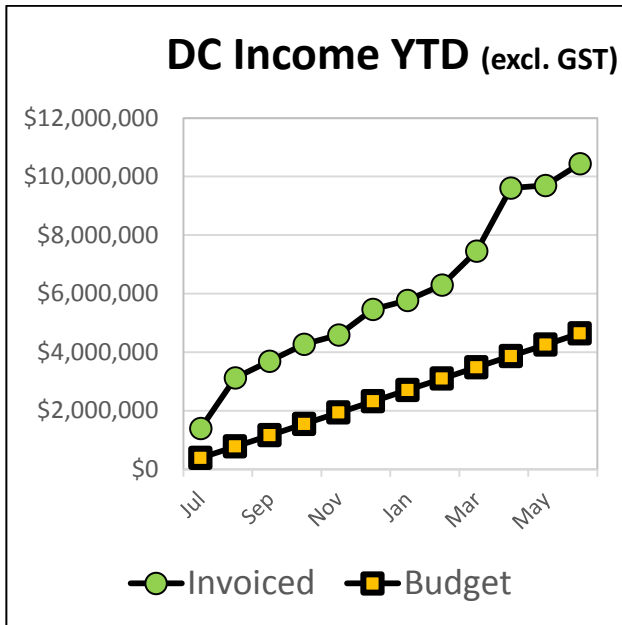


The 8-day level of service for engineering report delivery has increased this month to 89%. We anticipate this value will fluctuate as we have staff and consultants taking leave but we expect this to improve as we recruit a development engineer and engage more consultants on our engineering panel.

### Development Contributions

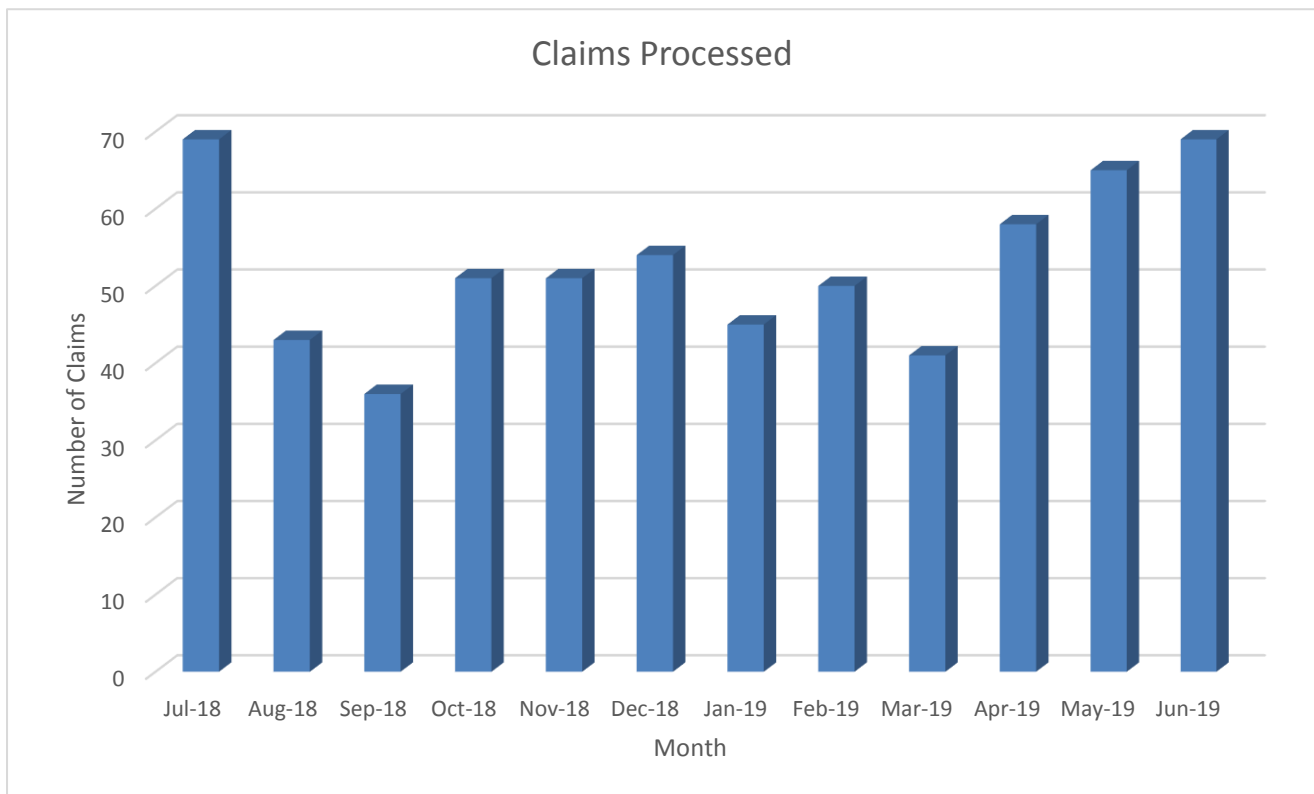
End of Year (EOY) income is \$10,441,975.00 well above budgeted income. It is timely to remember that development contributions income is cost recovery revenue. Development contributions help recover costs incurred for providing additional capacity to service growth, either past or planned projects.

All Resource consent, building consent and public utility applications are assessed for development contributions. The total number of assessments made this calendar year is 150.



## Infrastructure Support

The 2018-19 financial year saw the team process 632 contract claims with an increase around year end.



Work on updating the Vehicle Crossing Proformas alongside IT has been completed and is now loaded in Tech One Production.

All other aspects of work are continuing well with business as usual.

## Health and Safety

### Accidents & Incidents Reported in June

The number and types of incidents reported relating to Infrastructure staff, contractors or in Infrastructure locations where members of the public may have been impacted is shown below.

	Staff	Infrastructure Contractors	Infrastructure Volunteers	Public incidents	Public incidents (not in workplaces)	Totals this month	(Totals YTD 2018-19)	(Totals YTD 2017-18)	(Totals YTD 2016-17)	I&S Totals 2015-16
Worksafe NZ Breach - Prohibition Notice	0	0	0	0	0	0	1	0	1	0
WorkSafe Notifiable Event	0	0	0	0	1	0	2	0	2	0
Lost Time Injury	0	3	0	0	0	3	11	9	8	4
Medical Treatment Injury	0	2	0	0	0	2	34	51	40	39
Occupational Health Exposure	1	1	0	0	0	2	3	1	5	0
Minor injury	0	4	0	1	0	5	93	108	119	57
Discomfort and Pain	1	2	0	0	0	3	31	40	36	29
Breach of rule incidents	0	2	0	0	1	3	8	12	0	0
Incident/Near Miss	4	10	0	0	0	14	189	204	189	292
<b>Totals</b>	<b>6</b>	<b>22</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>23</b>	<b>365</b>	<b>425</b>	<b>400</b>	<b>421</b>

Table 1 – Incidents and running totals – Note: figures accurate to 15/7/19.

Company	Incident	Pain and Discomfort	Minor Injury	Occupational health exposure	Medical Treatment Injury	Lost Time Injury	Breach	Totals
Northland Waste Ltd	2	1	2		1	3	1	10
Recreational Services Ltd	1		1					2
Treescape			1					1
Mckays Ltd								
Fulton Hogan	1							1
Robinson Asphalt's Ltd	2							2
Broadspectrum	1			1			1	2
Quik-shot Ltd								
HEB Construction								
Plant Pro Ltd					1			1
Downer	1							1
Northern Districts Security								
Forte Civil								
Northland Park Care								
John Duff Roofing								
Clements Contractors Ltd	1							1
Hydrotech	1	1						2
<b>Totals</b>	<b>9</b>	<b>2</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>23</b>

Table 2: Contractors reported incidents, June 2019 (Note: figures accurate to 15/7/19)

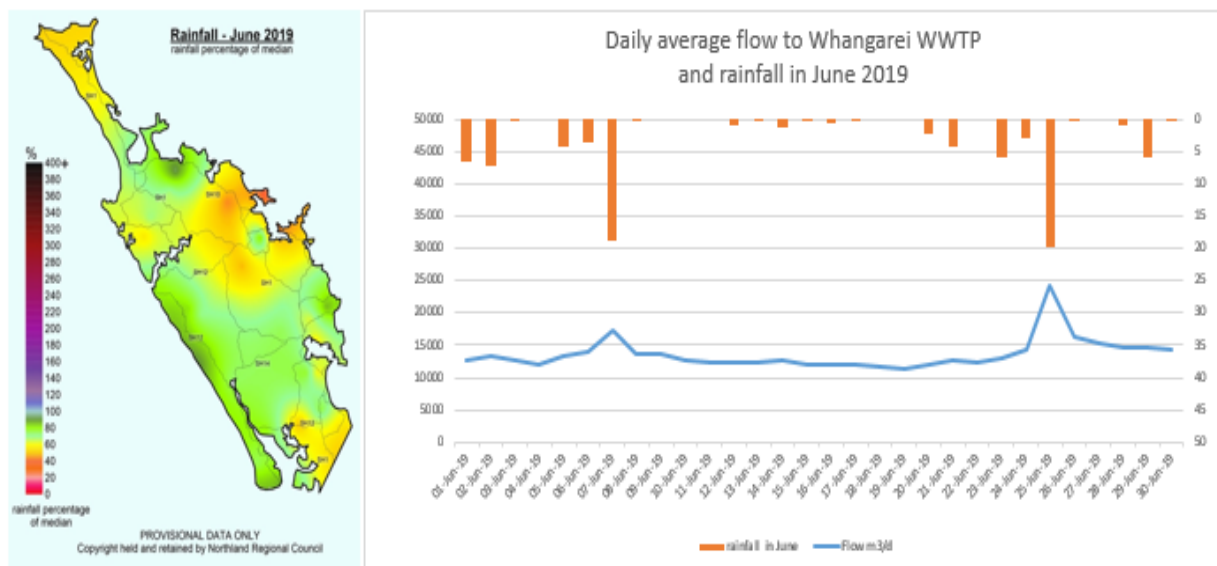
Downer NZ Ltd won the Health and Safety award at the Northland Civil Contractor awards night. Council sponsored the Health and Safety Award.

## Waste and Drainage

### Operations and Maintenance

#### Whangarei WWTP

In the first five days of June the flow fluctuated within the range of 12,000 to 14,000 m<sup>3</sup>. Recorded rainfall of 26 mm between 5 to 7 June boosted the flow which reached its second highest peak of around 18,000 m<sup>3</sup>. Between 8 and 19 June the plant received a gradually declining flow and reached its lowest point at approximately 11,500 m<sup>3</sup> on 19 June. The trend repeated from 24 to 26 June where 3 consecutive rain events, with a recorded total of 28 mm, soared the flow to its June peak at 25,000 m<sup>3</sup>. After that a gradually declining trend was experienced similar to the mid June period. It appeared that June was a dry month with little rain as the flow was 40% compared to the corresponding period in 2018.



**Figure: NRC image depicting the percentage of normal rainfall and graph depicting illustrating the daily average flow in m<sup>3</sup>/d through Whangarei WWTP in June 2019**

Activities carried out at the main plant during June included:

- Aluminum Sulphate was ordered to control the *Microthrix parvicella* that had been causing the bulking and foaming in the aeration basin. The dosing rate was 300 l/d at the RAS. The sludge blanket condition improved with dosing and the sludge level was stable at less than 1.0 m.
- Fire extinguishers were bought back from rural plants for testing and servicing. Afterwards they were returned to their sites.
- The Alter-natives water supply agreement has been reviewed by Legal and was signed. Treated wastewater to be supplied to the nursery and landscaping company.

#### Odour Treatment for Whangarei WWTP:

Odour treatment for the inlet works considered 2 options for the extraction fan ducting. One of which would have high ducting in the high flow structure which won't create a trip hazard but will be costlier. The other ducting option will be installed at lower level and cross the high flow structure at the cover level with a "step". Two options are under examination.

W&D and the consultant received input from Fibre Reinforced Plastics (FRP) suppliers to incorporate into the specimen design of the covers and supporting beams for the Equalisation Basin (EQ). As a result, the basin had to be emptied so that the mixer's dimension could be measured. This design is focussed around safety and corrosion resistance. Concrete coating is being considered to provide extra protection for the inlet structure as well as the EQ basin.

The Maccoochydore Wastewater Treatment Plant in Queensland Australia uses chemical dosing to control odour. This alternative solution, to the covering, ventilation and treatment of foul air, is being investigated. Once information gathering, cost analysis (Whole Life Costs - Capex and Opex), and plant impacts have been considered, W&D should be in a position to select the most suitable solution or hybrid solution for odour treatment at the main plant.

## Resource Consent renewal for Whangarei WWTP

The current resource consent for the Whangarei WWTP – which allows treated wastewater to be discharged through wetlands to Whangarei Harbour - will expire in April 2022. The renewal process may result in changes to discharge quality conditions. Any change to consent conditions are unknown. However, it could result in the need for major upgrades to the plant. In the worst-case scenario, a new WWTP may be required to be built. To address this issue, W&D department will:

- Undertake an extensive monitoring programme of the discharge levels. This provides an accurate, evidence based approach to consent renewal, and seeks to measure cost to community against environmental benefits. Having this data means that the risk can be well understood and minimised and enable Council to proactively respond to future requirements of plant upgrading.
- Proactively manage issues with NRC and other stakeholders including making submissions on regional plans, where appropriate.

The target date to lodge the consent application shall be in April 2021. Hence, a consultant has been engaged to support the re-consenting process. A summary of steps to be carried out between June 2019 to April 2021 are as follows:

- Baseline monitoring
  - Implement an extended monitoring programme at the WWTP. Programme to include monitoring of nutrients, specifically Nitrogen and Phosphorus, as well as discharge quality from the wetland
  - Commission NRC to extend their existing receiving environment monitoring programme to include greater frequency and parameters such as chlorophyll-a and nutrients
- WWTP treatment performance
  - Understand the current process design of the plant and its efficiency
  - Plant performance analysis and comparison with best practice models
- Stakeholder consultation
  - Develop an action plan, implement a consultation strategy and establish a working group
- Technical preparations for resource consent application
- Resource consent application

## Health and Safety

Machinery risk first round review completed. Waste and Drainage are currently awaiting feedback from H&SE manager to undertake further risk analysis for plant operators.

## Rural WWTP Operation & Maintenance

### Ruakaka:

- Surface aerator was serviced;
- Ruakaka irrigation point set was raised to 500 m<sup>3</sup>/d
- Spraying of roadways and irrigation rising main was completed;

### Waipu:

- Waipu RIB (Rapid Filtration Basin) 1 expansion was completed
- RIB4 soil bund and contouring completed, fence lines cleared, couple of days for the works to be completed.
- Entrance signage to the plant was replaced.

### Ngunguru

- UV system was serviced. New UV lamps were replaced in June 2019

## People and Capability

The vacant position of Waste and Drainage manager has been filled.

## Reticulation

There were no spill incidents recorded in June 2019.

## Capital Works Projects

### Sewer & Stormwater CAPEX

Hikurangi Sewer Rehabilitation Stage 2: Civil works which involve replacement and upgrading of lines is complete. Currently finalising and reviewing CCTV footage to scope sewer relining. Sewer relining is expected to commence in July and be completed by May 2020.

### Sewer and Stormwater Renewals

Tamingi St (Ruakaka) Sewer Replacement: Hydrotech have so far completed the replacement of 600m of rising main and 200m of gravity main. Approximately 90m remains to be relined.

Leith Catchment Sewer Rehab: Relining of 900 meters of 150mm diameter gravity sewer at Leith St, Morningside by Hydrotech is over 50% complete. The relining contractor (Reline NZ) is currently not on site.

Hatea River Sewer Rising Main Replacement: This work involves replacing the asbestos cement sewer rising main under the Hatea River. Preparation of the design and tender documents is underway. Draft conditions for the NRC resource consent have been received and accepted.

Keyte St Sewer: Replacement of 220m of 150mm diameter sewer lines has commenced. Expected to be complete by mid-August.

## Solid Waste Operations

Compared to 2017/18 the amount of kerbside rubbish collected in 2018/19 has declined by 1%. The tonnes of rubbish collected at rural transfer stations has declined by 21%. The reasons for this are thought to include increased recycling at the transfer stations and stricter application of charging for rubbish at the transfer stations. The recycling rate at rural transfer stations since July 2018 is 47%.

Compared to 2017/18 the amount of kerbside recycling collected in 2018/19 has increased by 2%. An increase in the amount of glass collected has been offset by a decline in the amount of paper and card collected. Since July 2018 the average recycling rate for kerbside waste has been 37% i.e. above the target of 35% in the annual plan.

5136 recycling crates were given out to the public in the last year. A tender for the procurement of new glass only recycling crates has been released.

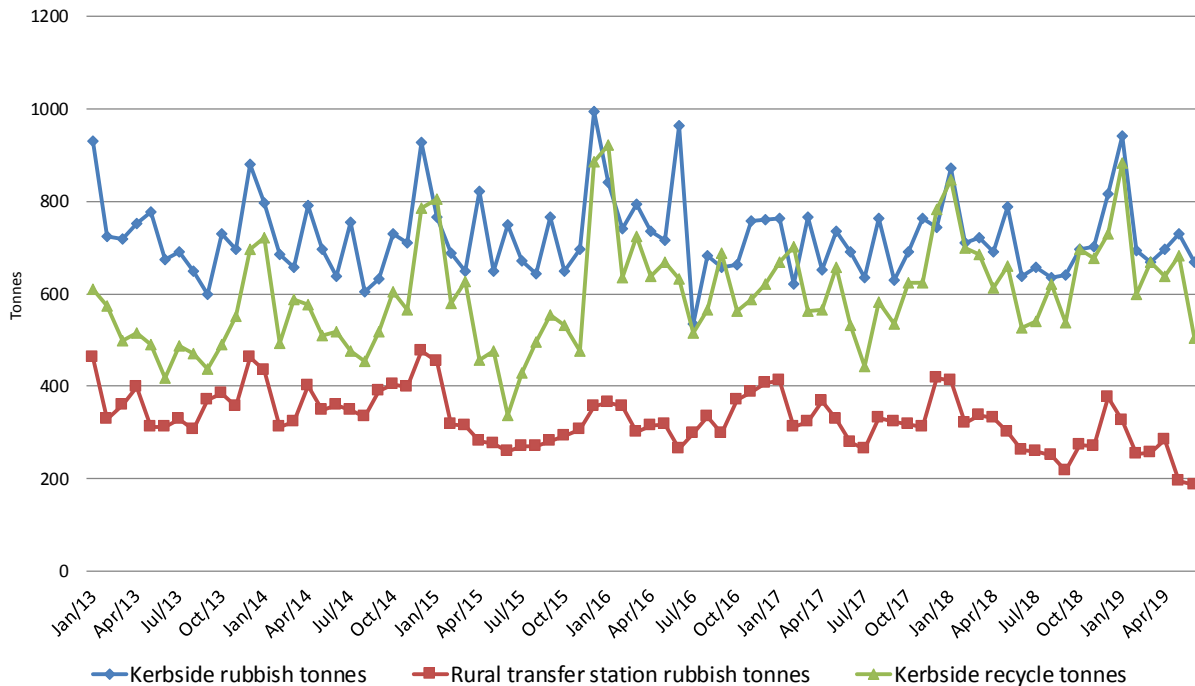
Relative to last year there has been a drop in the number of Customer Requests related to rubbish and recycling collections and also fly tipping reports.

Monthly waste tonnages are shown in the table and charts below.

Rubbish Collection Tonnes	2017/18	2018/19	RTS Tonnes	2017/18	2018/19	Recycling Tonnes	2017/18	2018/19
June	637	668	June	262	185	June	526	505
May	789	730	May	299	195	May	660	683
April	690	696	April	329	283	April	611	636
March	722	668	March	335	255	March	685	669
February	711	694	February	320	252	February	700	598
January	873	942	January	412	326	January	848	883
December	742	816	December	439	377	December	783	730
November	764	703	November	311	270	November	624	677
October	690	695	October	316	271	October	623	696
September	630	640	September	323	208	September	527	538
August	764	636	August	330	249	August	441	620
July	634	658	July	264	257	July	583	540
Total for period	8646	8546	Total for period	3940	3128	Total for period	7611	7775

## Kerbside Rubbish and Recycling Collection and Rural Transfer Station Operations

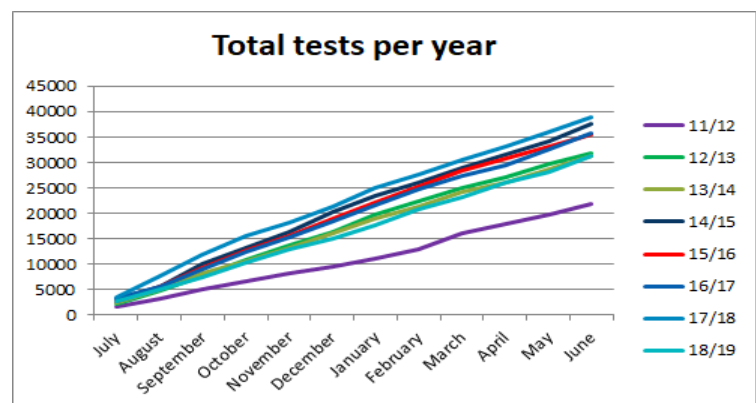
**Solid Waste Tonnes Jan 2013 - Year to Date**



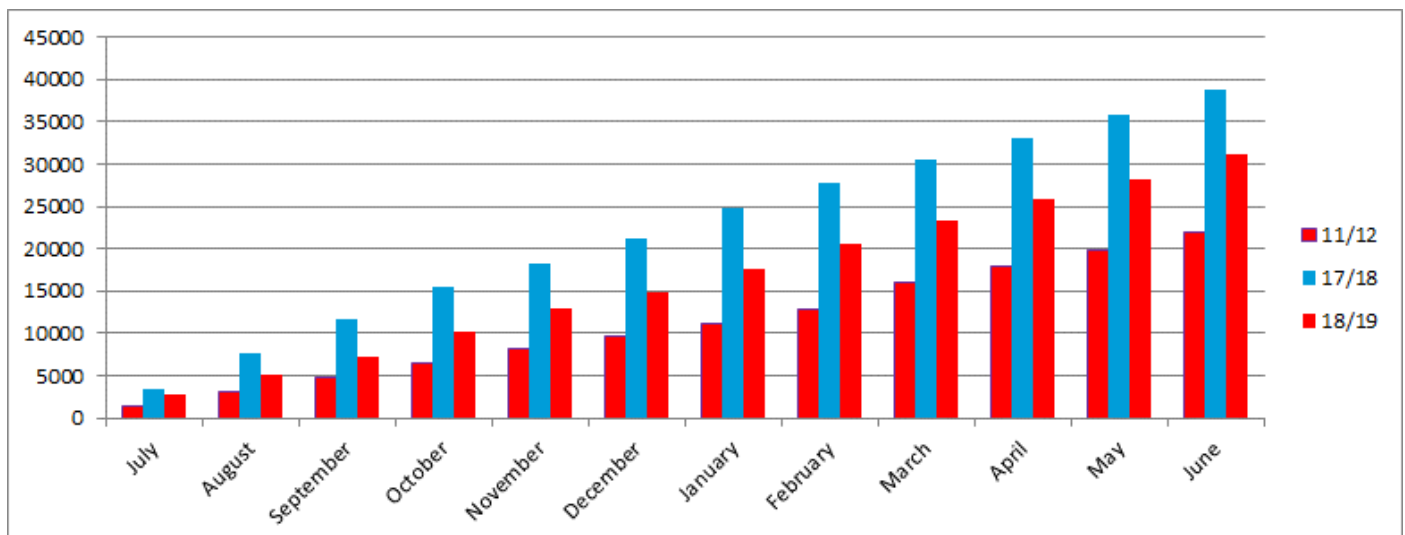
### Laboratory Report

During June the Laboratory analysed 729 samples requiring 2981 tests.

Overall for 2019 the laboratory experienced a 19.6% reduction in total tests performed when compared with 2018. This is the first year of work following losing the shared service work from Northland Regional Council. As NRC work had provided 25% of our workload, we have experienced some growth in our base workload.



In the graph below the red columns represent our work load prior to sharing services (left red column) with NRC and for the current year (right red column). The blue column is our workload in 2018, with NRC shared service work. There has been steady growth in our work over the past few years.



**Figure 1 Total tests for year ending 30 June 2012, 2018 and 2019**

## Roading - Transportation

### Maintenance Contracts

#### North Area

Ordered works completed this month are as follows:

#### Ordered works completed.

Heavy Metal overlays were completed on: Adams Rd, Crows Nest Rd, Mine Rd, Puketotara Rd, Waiotu Block Rd and Riponui Road

Maintenance Metalling was completed on: Addison Rd, Pigs Head Rd, Ngunguru Ford Rd, Dunford Rd, Gray Rd, Halvorson Rd, Houto Rd, Jubilee Rd, Kauri Mountain Rd, Knight Rd, Lamb Rd, Lovell Rd, Marlow Rd, Opouteke Rd, Otakairangi Rd, Puketititoi Rd, Rapids Rd, Riponui Rd, Ross Rd Smith Rd, Stratton Rd, Tahere Rd, Taraunui Rd, Te Toiroa Rd, Thorburn Rd, Webb Rd, Whangaruru Wharf Rd, Wilson Rd, Wood Rd and Worsnop Rd.

Drainage maintenance and reformation was completed on: Campbell Rd, Crows Nest Rd, Matapouri Rd, Ngunguru Ford Rd, Riponui Rd and Taihoa Rd.

Sealed surface water cutting was carried out on: MARUA RD AND NGUNGURU

- 40,000m<sup>2</sup> of Heavy metal overlays = approx. 12,000m<sup>3</sup> aggregate
- 3,500m<sup>3</sup> of Maintenance metaling
- 13km of Drainage maintenance and reformation
- 3,200m<sup>2</sup> of Watercutting

Routine works completed this month were as follows:

- 701 Unsealed pothole repairs
- 114 Culvert marker installations
- 44km of Grading unsealed roads
- 104 Sealed pothole repairs
- 9km Roadside envelope/vegetation pruning
- 52 Edge marker replacements & 49 edge marker clean and straighten

#### South Area

Ordered works completed this month were as follows:

#### Unsealed Roads

- Maintenance grading on WRC roads for early post-race
- Metaling program completed in Brooke Road, Finlayson Brook Road, Massey Road and Glenmohr Road. Starting Millbrook Road and Waipu Gorge Road.

#### Sealed Roads

Site assessments are underway – when weather allows

### Rehabilitation / Construction

Waiting on test information to be able to continue with designs

#### Resurfacing

Railway Rd footpath  
 First stage of TAB carpark

#### Line marking

Remark around Tikipunga is on-going with Maungakaramaea completed. Working dayshift only, as temperatures are too cold for paint to dry at night. Focus has been Whangarei & Kamo, on-going in the South.

#### Drainage

- Riverside - Stubb Rd started – *Completed*
- Pipiwai Rd started
- Water tabling started in Waipu area

**Vegetation**

- Walkways near completion.

### **Footpaths and Shared Paths**

- Anzac Road footpath and Kerb & Channel - completed.
- Whangarei Falls 95% complete.
- Avenues have started and is still on going
- Ormiston Rd, Onerahi – *completed*
- Kiripaka Rd footpath – *started*
- Audit ongoing of all walkways within our area



Ormiston Rd Footpath

### **Other**

- Cover Rd under slips- *completed*
- TAB Building removed – Vine St
- Riverside Stub Rd – *completed*, Drainage ready for next stage
- 

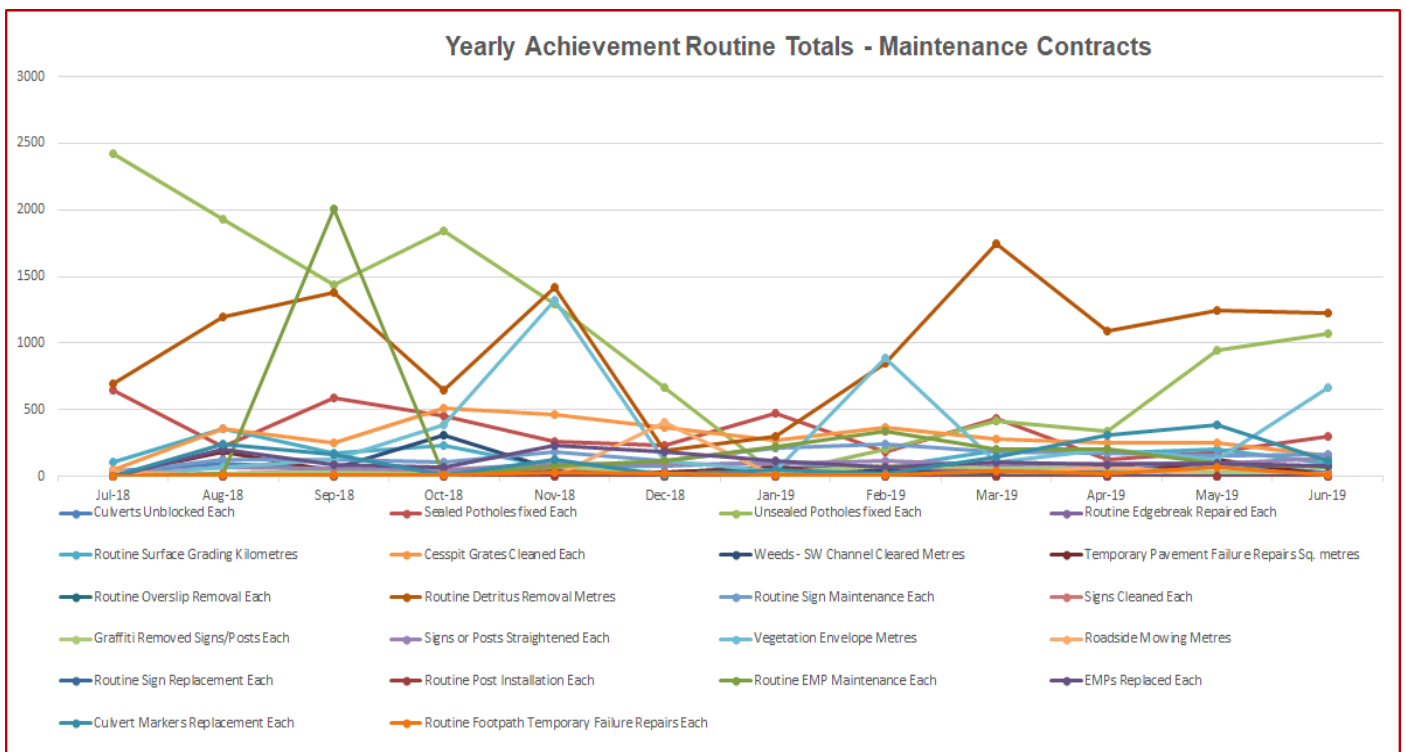
### **Routine Works**

- Unsealed road inspections carried out with focus on pavement strengthening and adding maintenance aggregate
- Focus on putting together drainage programme

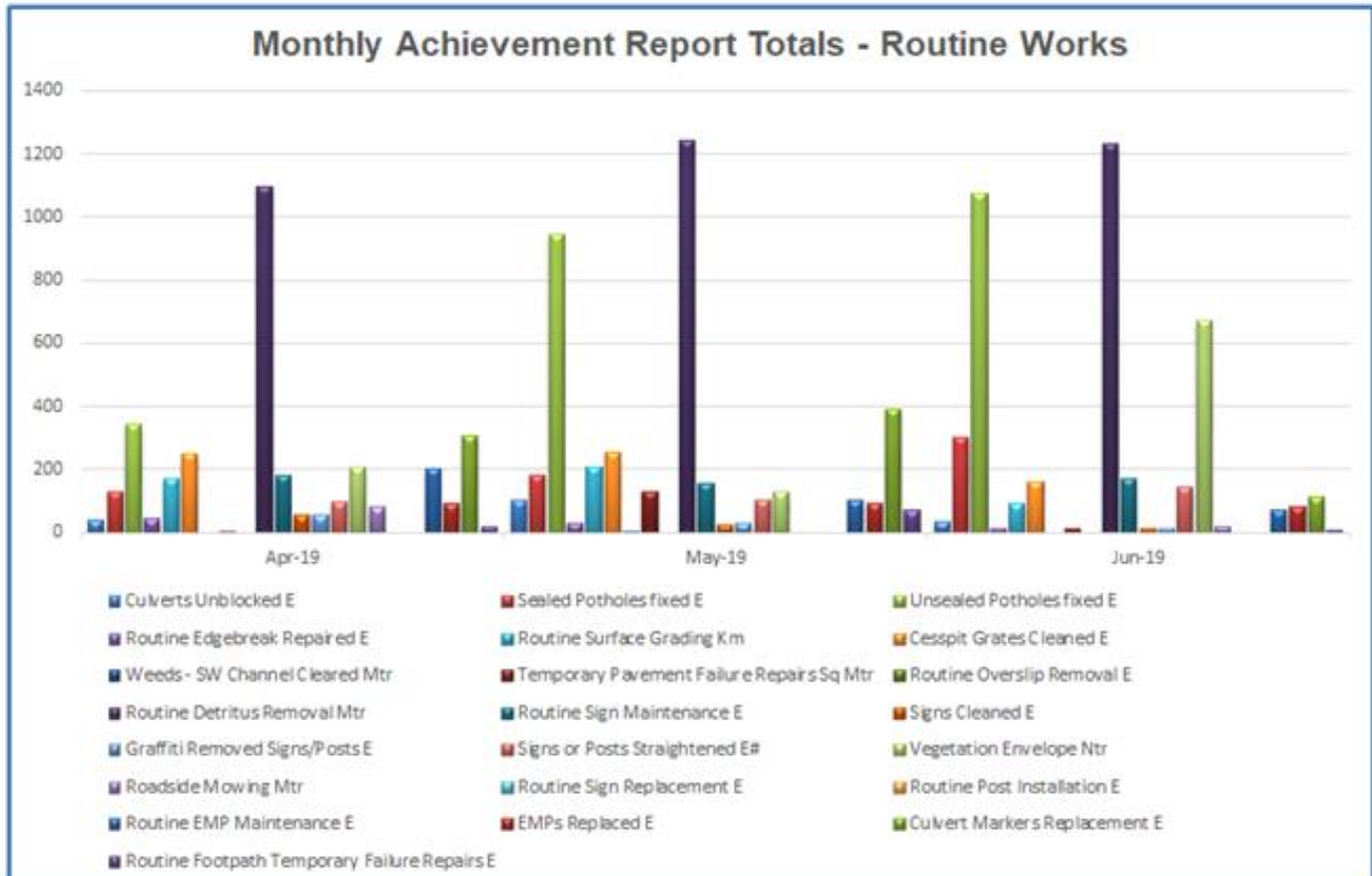
### **Cyclic Operations**

Focus on channel cleaning and weed spraying.

### MAINTENANCE CONTRACTS ROUTINE TOTALS



### Maintenance Contract Routine Achievement Graph



Activity	Culverts Unblocked	Sealed Potholes fixed	Unsealed Potholes fixed	Routine Edgebreak Repaired	Routine Surface Grading	Cesspit Grates Cleaned	Weeds - SW Channel Cleared	Temporary Pavement Failure Repairs	Routine Overslip Removal	Routine Detritus Removal	Routine Sign Maintenance	Signs Cleaned	Graffiti Removed Signs/Posts	Signs or Posts Straightened	Vegetation Envelope	Roadside Mowing	Routine Sign Replacement	Routine Post Installation	Routine EMP Maintenance	EMPs Replaced	Culvert Markers Replacement	Routine Footpath Temporary Failure Repairs
Units	E	E	E	E	Km	E	Mtr	Sq Mtr	E	Mtr	E	E	E	E#	Ntr	Mtr	E	E	E	E	E	E
Apr-19	38	130	342	44	171	251	0	4	0	1093	179	56	56	96	205	81	0	0	201	92	308	18
May-19	100	183	946	30	206	254	1	129	0	1243	157	26	30	103	129	0	0	0	100	94	392	70
Jun-19	35	302	1073	15	94	160	0	12	0	1229	170	15	15	142	671	20	0	0	71	82	114	9

## Projects

### Low Cost Low Risk Projects (Minor Safety)

- **Major Intersections (Capacity):**

- Porowini Avenue/Maunu Road intersection improvements – Physical Works contract awarded to United Civil. Possession of site June 2019 and programme completion for January 2020.
- Maunu Road/Central Avenue intersection improvements – Concept design complete and property negotiations progressing. Funding for construction deferred by NZTA.

- **High Risk Rural Roads:**

- Murphy's Bend
  - Short Term – surfacing & curve signage (2018-19)
  - Long Term – design of curve realignment and shape correction (2019-21)
- Vinegar Hill Rd – Guardrail, curve realignment near Riversong Rd, hazard protection and curve advisory signage – contract awarded, works to commence in August
- Fisherman's Point (Whangarei Heads Rd)
  - Short Term – survey and review curve shape & surface drainage (2019-20)
  - Long Term – reshape curve and surfacing (2019-20)
- Whangarei Heads Rd / Pepi Rd intersection guardrail - contract awarded, works to commence in August
- Cove Rd Culvert Extension (Waipu Cycleway Stage 2a) – to be built with Cycleway Construction (2019-20).
- Cove Rd Guardrail (Waipu Cycleway Stage 2b)
  - Finalise property negotiations (2019) – one property remaining
  - Implement (2019-20).

### High Risk Intersections (Safety):

- Kamo Rd / Kensington Ave Intersection – modify phasing to improve safety (filter-phase) (2019-20)
- Kamo Rd / Station Rd Intersection – improve capacity and safety by increasing stacking distance (2019-20)
- Bank St / Rust Ave Intersection – improve capacity and safety by increasing stacking distance (2019-20)
- Bank St / Vine St Intersection – improve capacity and safety by increasing stacking distance (2019-20)
- Corks Rd / Gillingham Intersection – safety improvements. Guardrail installation completed 18-19, curve widening planned with 19-20 reseal
- Five-Finger Roundabout & Walton Street – detailed review of crashes; report (2018-19)
- Mill Rd / Whareora Rd Intersection – guardrail. Design complete, Implement 2021-24
- Riverside Dr/Awaroa River Rd – improved right turn bay – implement 2019-20 construction season
- Intersection and rail crossing upgrades as part of Kamo Shared Path:
  - Kamo Rd – signalised pedestrian crossing and upgrade to rail crossing (May-August 2019)
  - Kamo Bypass – new rail level crossing adjacent to road-rail crossing in Kamo Bypass – we are working through the business case with NZTA and KiwiRail.

- **Pedestrian facilities:**

- Hikurangi Township - zebra and school access safety improvements. Working with Hikurangi Revive and the school to provide alternative access to school with improve pedestrian crossing for local business. (2019-20)
- Corks Rd Zebra – relocation of Zebra Crossing in Corks Rd near Totara Grove School – implement early 19-20
- Hatea Drive crossing – new pedestrian crossing (median islands) in Hatea Drive near Rurumoki Street (access to Mair Park) – implement early 19-20
- Whangarei Heads Rd – upgrade pedestrian crossing to a School Kea Crossing (2019-20)
- Tangihua Rd (Maungakaramaea) – upgrade pedestrian crossing to a School Kea Crossing (2018-19) – complete.
- Potter Park – Corks Rd and Vinegar Hill Rd footpath connections and pedestrian crossings to access new Potter Park playground – to be completed by end of August 2019
- Lupton Ave – upgrades to zebra crossings completed, two new raised zebra crossings – near completion

- **School zones:**

- Finalising our multi-criteria assessment tool, due 2019
- Tikipunga School, Kamo Intermediate School & Glenbervie School sites to be upgraded, signs have arrived, but will be installed early in year 2 of the LTP.

- **Slow Streets:**

- Kensington and Otangarei area – Keyte St and Churchill St raised platforms and raised median islands at various intersections – completed July 2019
- Kensington Area; Dinnis Ave, Wallace St, & Lupton Avenue - implement early 19-20
- Kamo Area; Fisher Tc & Carlton Cr – associated with Kamo Shared Path (2019-21).
- Avenues; First, Second and Third Avenue between Kauika Rd and Central Ave (2019-21).

**Speed Management:**

Recommendations to proceed with consultation on speed limit changes for first tranche high priority areas to be presented to Council in August 2019 for approval to consult.

- **Walking and Cycling (Shared Paths):**

- Kamo Shared Path:
  - Stage 1 (CON16020 Rust Avenue to Cross Street) – complete
  - Stage 2 (CON16086 Cross Street to Kamo Road) - complete
  - Stage 3 (Kamo Rd to Jack Street) – 35% of concrete poured, due to open in late-August 2019.
  - Stage 4 (Adams Place to Fisher Terrace) – earthworks and services phase nearly complete, concreting due to start after Stage 3. Due to open late-2019.
    - Stage 4b (Fisher Terrace Underpass) – Underpass is installed, due to be completed in May.
  - Stage 5 (Fisher Tc to Kamo village)
    - Design is nearly complete for future links to Village, Kamo Intermediate & High Schools.
    - We are seeking funds from NZTA for Stage 5 and other key minor links. Currently updating the existing business case before NZTA finishes their assessment of our proposal.
- Raumanga Shared Path – we are seeking funding for Bernard St to Maunu Rd portion and improvements to existing length between Cafler Park and Tarewa Park.
- City Centre including Onerahi link and improvements to Hatea Loop – this is being led through a combination of 'Blue Green Network', 'Inner City Development Plan', 'complete streets' and 'Speed Limit Reviews'. Over the next 12 months we will do further analysis of what the best combination of solutions are, ready for submission to the next LTP. We will need to complete a business case to obtain funding from NZTA.

- **NZTA Northland Integrated Cycle Network**

- NZ Transport Agency, with funding from the Provincial Growth Fund (PGF) has completed a Detailed Business Case for 13 Coastal Trails within Northland. This is one of 6 detailed business cases that the agency received funding to complete in Northland, as part of the Twin Coast Discovery Highway and Byways Programme Business Case. The business case identified the economic potential of these trails and prioritise them for implementation. This will enable the councils to leverage off the business case for future funding opportunities such as PGF. Business Case is complete and has been submitted to the NZTA board for adoption and consideration. We are still awaiting feedback.

- **Waipu Walk & Cycle Trust**

- Stage 2a Cullen Rd to Waipu Cove – Physical works has started, this involves some associated road works to be completed by Council.
- Stage 2b McLean Rd to Cullen Rd – We are working with DOC and Iwi to confirm the best route, likely this will be follow road rather than through the esplanade reserve.
- Stage 3 Riverview Place to Cullen Rd – the missing link to connect Waipu to Waipu Cove. Route planning works has nearly been completed, with an aim to finalise the route by Christmas and implement next few

years. We have ruled out following the estuary after consultation with DOC, due to the Wild Life Refuge encompassing the area we were seeking to utilise.

## • New Footpaths

- We have awarded most of the works to Broadspectrum and Downers:
  - Paranui Valley Rd – works are complete, balance to be built of future years.
  - Tawhai PI – works started
  - Porowini Ave (near Z gas station) – near completion
  - Okara Drive (Porowini Ave to Commerce St) – near completion
  - Railway Rd – connection with Railway Rd – Works commenced, to be completed by August 2019
  - Albert St (Woods Rd to Clyde St) – works deferred until land ownership is resolved between Council and LINZ.

## • Te Matau a Pohe Road Light Replacement

- The order for the We-ef luminaires has been placed on 21 June and the luminaires are likely to arrive in Whangarei in October 2019.
- In July, we will be engaging a consultant to prepare an installation contract which is likely to be tendered in September and awarded in October. The installation of the luminaires is likely to be undertaken in November 2019.

## • LED Street Light Conversion

- The remaining 1,200 V-Category (arterial road) lights in Whangarei City have arrived on 13 May.
- The installation of the V-Category retrofit lights (ie swapping the old light for new LED) has been awarded to Currie Electrical and this work is to commence in July. It will take 4 months for these lights to be installed.
- New tender documents are also being prepared for the installation of completely new V-Category infill streetlights (ie those requiring new poles). The tenders are likely to go out in October when the contractors are likely to have less work on.
- In addition to the above, there are another 360 V-Category lights that have been designed for rural towns. The orders for these lights are likely to be placed in July.
- We are currently investigating both Auckland Transport's central management system (CMS) and the NB Smart Cities CMS to control the new LED streetlights.

## • Inner CBD Transport Model

- The Inner CBD Transport Model has been delayed while it is being peer reviewed. It is now expected to be completed by mid July and then packages of upgrade options will be modelled over the next two months, with results being known by mid September. These options will include proposals identified in the Whangarei City Transportation Network Strategy and those resulting from the Complete Streets Masterplan project.

## Whangarei District Road Safety Promotion Report June 2019

Road Toll	Total for all 2011	Total for all 2012	Total for all 2013	Total for all 2014	Total for all 2015	Total for all 2016	Total for all 2017	Total for all 2018	End June 2018	End June 2019	Annual Average 2006/10
Whangarei	1	6	9	10	11	9	14	14	11	8	13
Kaipara	0	4	3	1	2	9	5	5	2	3	4
Far North	6	4	9	7	10	9	22	16	9	5	13
Totals	7	14	21	18	23	27	41	35	22	16	30

### Key Activities for June:

**SAiD (Stop Alcohol Impaired Driving):** 4 completed the June course being 68 for the year.,

**Drive Soba:** 8 are completing a course in July which had a delayed start due to insufficient numbers. There has been no withdrawal of the in-court Drug and Alcohol counsellor.

**Licensed Controller Qualification:** In the 6 months data collection in November 2018, clubs reported combined volunteer hours of approximately 1796 over the previous 6 months

### Young Drivers Programme Passes

Ngatiwai : 1 Learners(33 ytd), 2 restricted (20ytd)and ) 1 Full licence (4ytd).

People Potential: 18 Learners (202 ytd) 1 Restricted (42ytd) 2 Full (19ytd) 6 mentors active.

**Motorcycle Safety: Get Ride Ready** planning is in hand for a September public event in the town basin, preceded by a month of mulit media advertising and promtion. This will coincide with the National MAM(Motorcycle Awareness Month).

**Restraints:** The programme has been completed for the year.

**RYDA:** Programme completed for the year.

### Fatigue Stops:

Date	Vehicles	People		Vehicles	People
19.10.18	64	162	15.02.19	28	46
21.12.18	187	77	1.03.19	Reserve	Day
25.01.19	199	78	18.04.19	<b>67</b>	<b>153</b>

### Speed Promotion

1. **Cinema** advertising is complete for the year.
2. **Drive Smarta:** The first two pilot programmes have been run. 1 of 2 completed the first course, and 3 out of 4 the second. Programmes are being run in the Probation Offices which will build the relationship and should result in further participants. Referrals have already been directly received from defence counsel and judges. We anticipate Police referrals increasing from next month.
3. **The digital platform multimedia programme** commenced in March and is now complete.

**Health and Safety:** No health and Safety issues have been reported this month.

**Other activities/Mtgs:** Leave 2 weeks, Mtg NDHB re forward planning, Final Reporting processes, NZTA professional development workshop,

## Parks and Recreation

### Operations

#### Walking Tracks

Work continues apace with the Mackesy Track upgrades. Winter weather was kind for the time of year but still hampered progress slightly. This work will near completion in July if the weather allows. Accidental discovery of midden was investigated by council's archaeologist. This proved to be eroded material from a known site further up the bank.

A couple of trees required clearance within the Coronation Reserve where they fell over the Walking Tracks. Inspection of trees does take place and weak ones removed where observed on a pro-active basis.

A CPI adjustment was made to the maintenance contract following the first anniversary.

#### Tree Maintenance

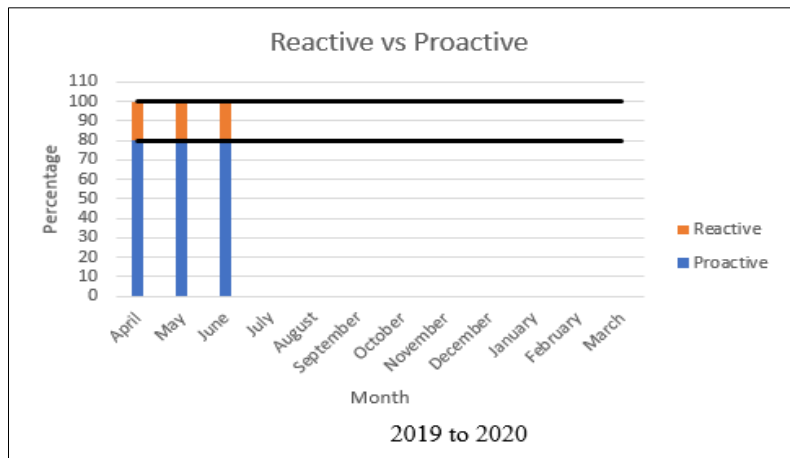
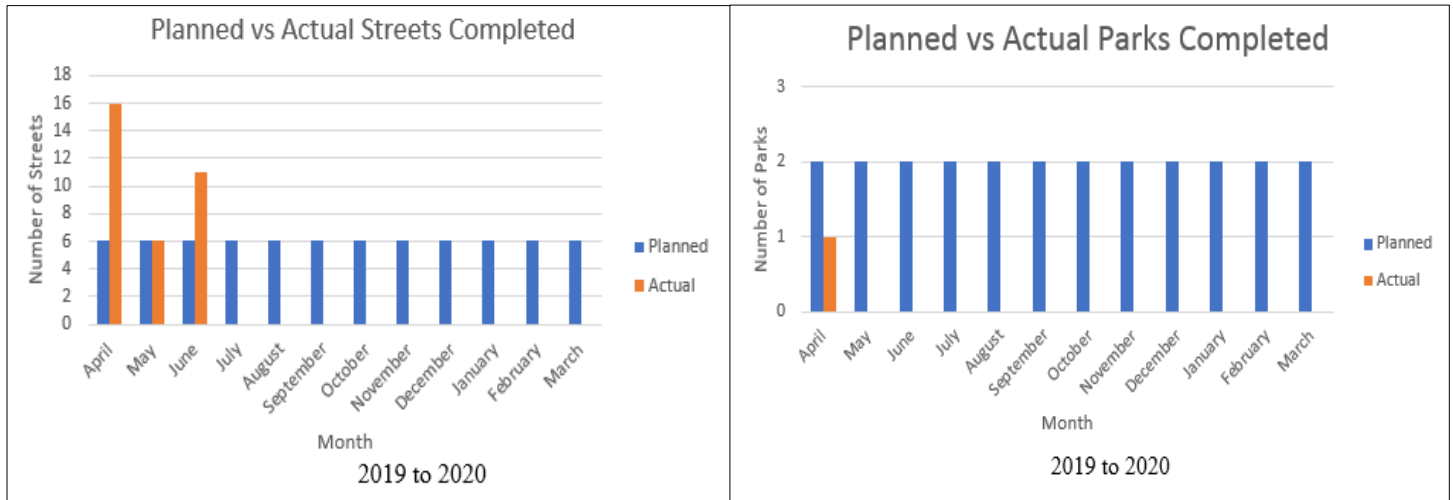
Treescape had two full crews on the contact during June and a large stump grinder was brought up to Whangarei in addition. Emphasis is now on trimming street trees and 11 roads were completed.

One remaining casuarina on Matai Street has been dismantled. The stump still needs to be ground down after time ran out to complete this job. The total cost of dismantling, chipping, cutting, grinding and re-instating with full-time road traffic control amounted to about \$60k. The whole removal process went well and without any incidents which is gratifying.

### Key district issues

- Young Drivers
- Alcohol and/or drugs
- Speed
- Rural speed zone loss of control/head on

Treescape managed to remain around 80% proactive again this month, which is a target. Six tree related CRM were received by Treescape and a further ten in the Parks Office. There was one minor injury this month when an operator walked into the fall zone of a palm tree at Kensington Park. A report has been received on this.



## Coastal Structures

73 programmed inspections were completed in June covering all step structures coastal structures, suspension bridges and Seawalls.

Paradise Shores seawall walkway maintenance was completed as planned with no issues.



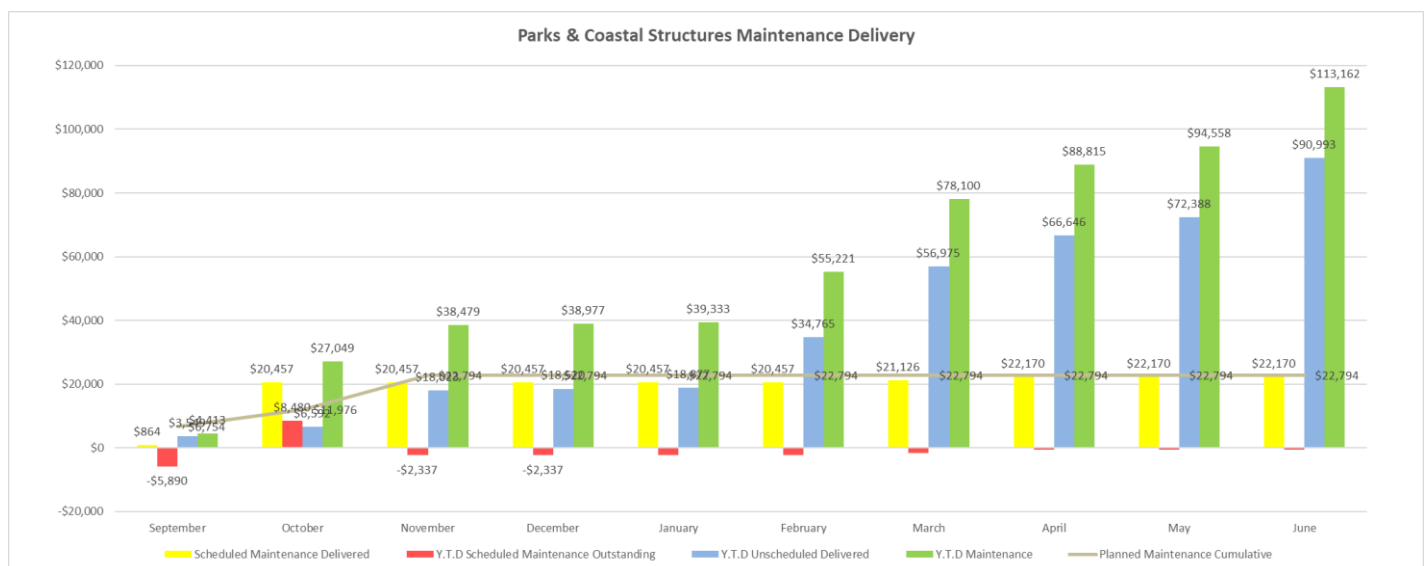
*Paradise Shores Seawall/Path*

Just prior to this year's Beach to Basin Fun run a Tomo appeared on a section of Beach Rd Seawall adjacent to the yacht club.. Being an older Seawall design there is no Geotextile cloth and fines are being washed from behind the wall resulting in slumping. A site visit on 11<sup>th</sup> July highlighted numerous new soft patches of ground.

WSP/OPUS are preparing a high-level options report due 19<sup>th</sup> July 2019.



*Beach Rd Seawall*



## Sports Fields

Below average rainfall of 82.8mm and cooler temperatures were the feature of June's weather conditions. Most fields are still coping well with wear.

The new fields at Otaika are now in use. The football field here was being used too much and on investigating staff found Northland Football Club using the field as well as the local Central Brown Club. That was more use for a brand new field than was allowed and the code was spoken to as a result.

Renovation work continued through June as ground conditions remained favourable, with another 8ha of fields being vertidraind. Sand topdressing of several fields was carried out, and fertilizer applied to carry fields through the winter. Hora Hora rugby and William Fraser soccer fields have been over used, and clubs reminded of the consequences if that continues.

Design work for renewal of training lights at Hora Hora sports park is underway.

Renewal of training lights at Otangarei rugby league field is nearing completion with poles on site, and about to be lifted into place.

Some of the rain gardens in the Aquatic Centre car park have been renewed and replanted. The soil in these gardens was particularly consolidated due to foot traffic through them. Fences have now be erected down the middle of the gardens, and pedestrian bridges at strategic points placed to direct people over them in a controlled manner. Flood Valves have also been fitted to the storm water outfalls to the Hatea River as required by NRC.

Average of audit results was 97.1 %, against a target of 90%.

## Parks and Gardens

While we had 82mm of rain this month and there are a few sites starting to get a little soft, the annual rainfall figures (by financial year) illustrate how dry the last 12 months have been. We had 868mm of rain in the last 12 months, the driest year since 2009 / 10 (830mm). An average rainfall year would normally be around 1200 to 1300mm of rain.

The Contractor completed their annual infill planting, except for a couple of sites such as Whangarei Falls and Waiarohia reserve which are awaiting prep work. They have also undertaken additional plantings for WDC, such as at Cafler Park, the Town Basin, Aquatic Centre and Food for Life garden. More plantings such as the Entrance ways are scheduled in for the upcoming weeks.

Most Annual bedding displays are showing great colour and performing well. The Poppies in the sundial bed at the Town Basin had to be removed due to some fungus. The contractor has undertaken lots of mulching at various sites including Pah Rd Roundabout, Cafler Park, Lookout Hill, Fourth Ave TI, Fifth Ave TI, Wilson Ave, Tarewa Park, Spotlight, Five Finger RA, Rose St, Pebble Beach RA, Ridgeway Dr, Highfield Way, Mander Park, Onerahi Lookout and Otaika Shops. There will be a concentration on mulching as many sites as possible in the next few months in an aid to reduce the amount of spraying required over summer.

As mentioned above, some parks and reserves are getting wet and soft now. Parks like Raumanga Valley Reserve, Waiarohia Reserve and areas of Pohe Island will be unmowable soon as the contractor will be unable to get on them safely or without causing turf damage. The cooler winter conditions have slowed down the grass growth, reducing the need for mowing. We are now getting the usual turf damage caused by people are driving off the roads onto berms or reserves and leaving heavy wheel ruts.

During the month of June, the contractor refurbished signs at Ocean Beach, Church Bay and Wooleys Bay, painted the steps at Whangarei Falls and repaired a total of about 20 picnic tables. The drains were cleared at Tait St, Mair Park and Hodges Park several times. The staining of handrails at Oceans Beach and Mt Manaia Lookout was completed.

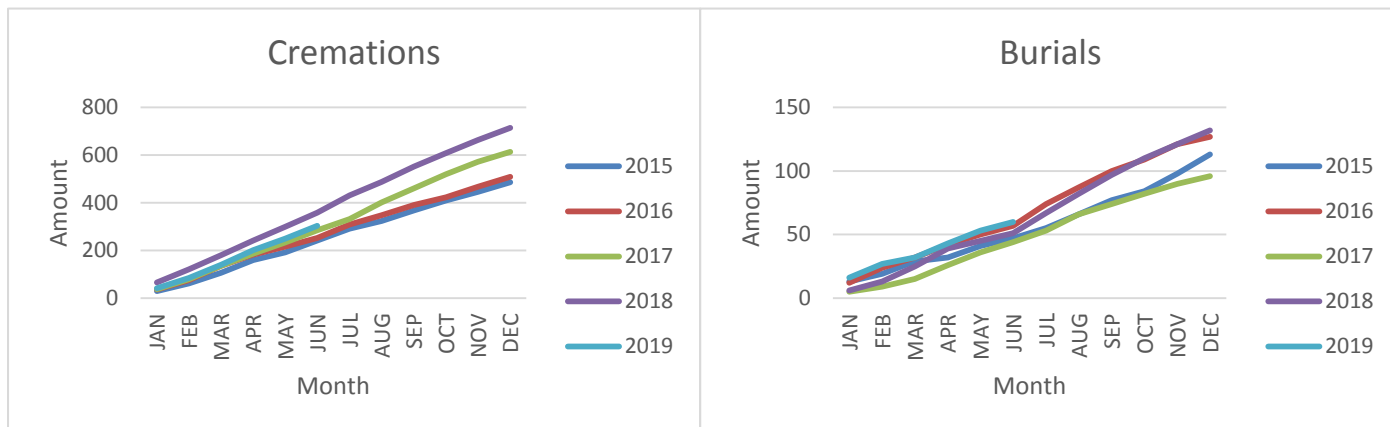
New picnic tables at Laurie Hall Park were installed in late June and in early July new tables will be installed in Cafler Park.

## Playgrounds and Skate Parks

June was another quiet month with playgrounds. We only had a couple of issues including a broken spring at Ngunguru (waiting for replacement spring to arrive) and a slippery swing bridge, a broken steering wheel on the car at Mander Park and a report of magic mushrooms in the softfall at Ruakaka. The contractor inspected the playground and found no evidence of mushrooms. The basket swing at Mander park was replaced.

There has been a delay in the construction of Potter Park playground which will now start in early July. The other park development work will be completed in early July.

## Cemetery



There were 7 Burials this month and 17 ash burials. This year cremations are tracking lower than 2018 while Burials area tracking higher than the last 4 years.

Even though we haven't had a lot of rain, what we have had is sitting on the surface making it difficult to prepare graves and mow the lawns without making a mess.

At Maunu Cemetery, a shelter belt was removed to the north of the cemetery to provide for new burial plots. Photo to the right.

## Botanica

Visitor numbers for June: 1974.

A busy month covering for staff away with illness.



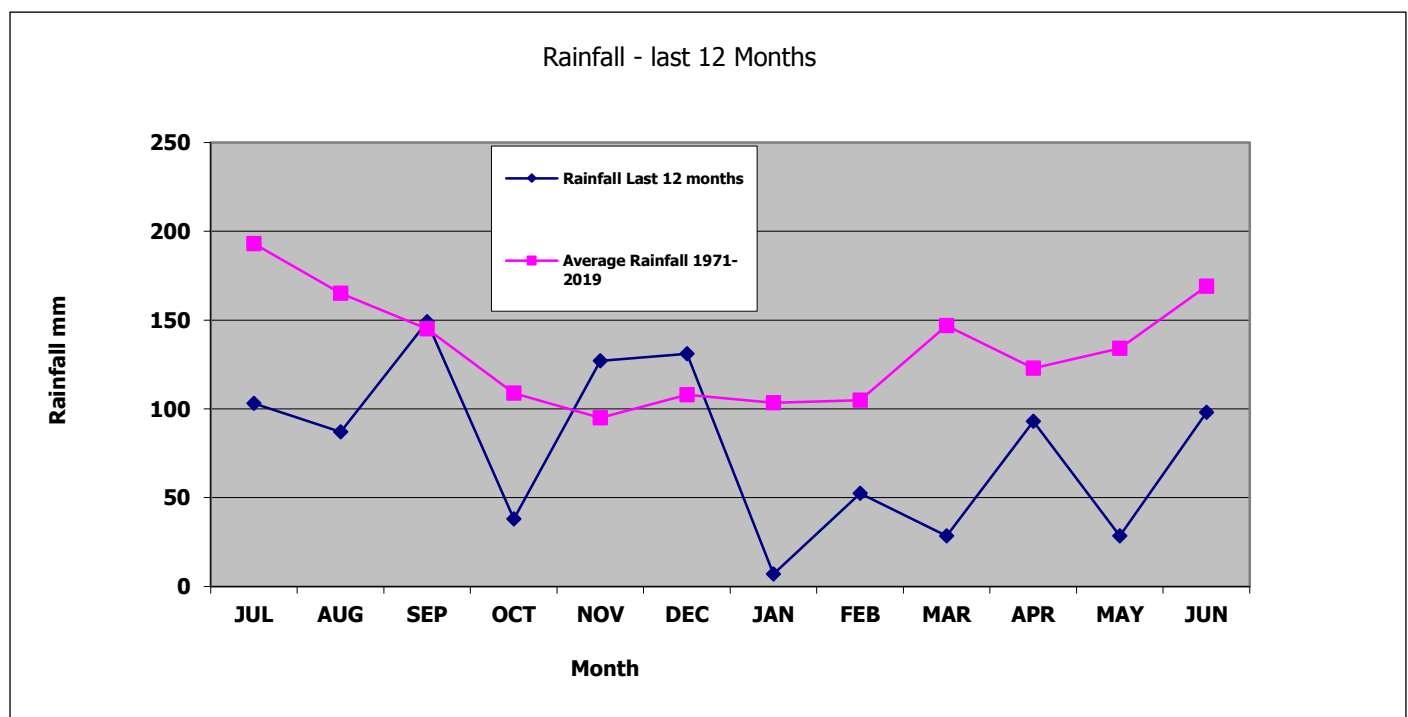
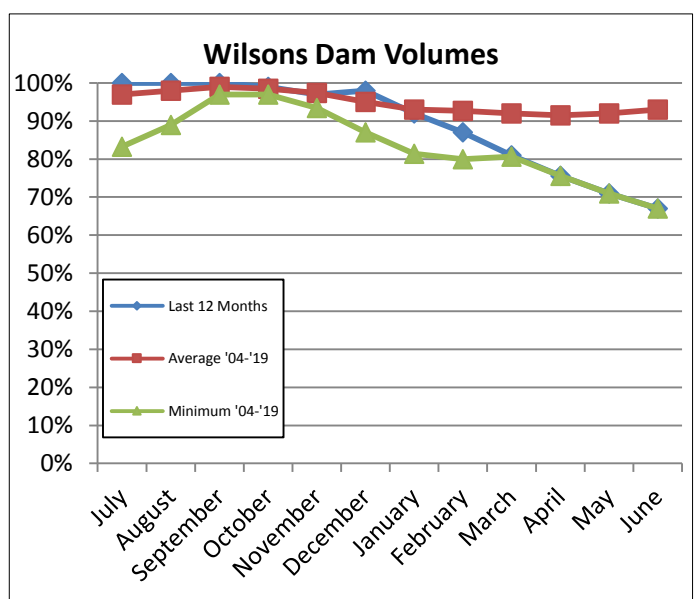
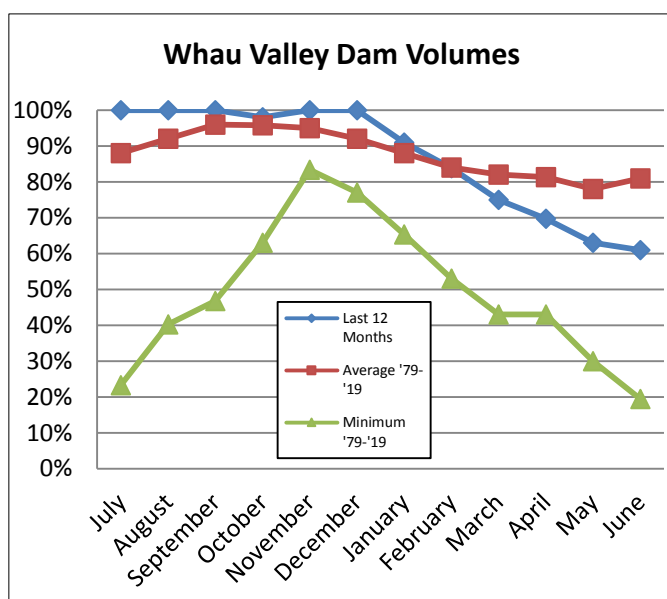
Date	From	Rate your visit/ Comment/ What interested you most today
1 June 2019	UK	Great. Cactus & Orchids
1 June 2019	France	Great
3 June 2019	Slovakia	Great. Punga Fern
6 June 2019	Whangarei	Great. Great place
6 June 2019	Whangarei	Great. Wonderful place, wonderful staff. Thank you.
14 June 2019	Hokianga	Great. Wonderful effort & many thanks
16 June 2019	Whangarei	Great. What an absolute treasure! I've never been here and absolutely love it here! So many different areas to look at, such diversity and beauty. Magical and beautiful. Thank you.
22 June 2019	Kaitaia	Great good to come back after 20 odd years with the kids.
23 June 2019	USA	Great. Ferns

## Water Servicers

### Operations

#### Rainfall and Water Sources

Only 98mm of rain fell at Whau Valley water treatment plant in June. This was well below the average for June of 169mm and continues the trend of consecutive months with below average rain. The half yearly total was only 308mm which is well below the average of 780mm and over 100mm less than the previous lowest of 425mm experienced in 1987. The total rainfall for the year July 2018 to June 2019 was only 942mm, the first time a whole year has had less than 1,000mm of rain. The rainfall deficit for the year to date now sits at 473mm. As a consequence, most of the rivers and springs remain low. Whau Valley Dam has now dropped to 61% and Wilsons Dam at 67%. Whau Valley Dam is now well below the average for the time of year of 81% and Wilsons is at an all-time low. The levels are beginning to be of concern and although we should still get rain over winter, normal to below normal rainfall amounts are predicted. If this eventuates then we may not receive enough rain to top up the dams and groundwater tables. Going into summer with low dam levels would increase the risk of water issues if we were to have a dry summer.



## Production Report

### Compliance

Whau Valley WTP – Plant was fully compliant for protozoa and bacteriological.

Ruakaka WTP – Plant was fully compliant for protozoa and bacteriological.

Ahuroa WTP – Plant was fully compliant for protozoa and bacteriological.

Ruddells WTP – Plant was fully compliant for protozoa and bacteriological.

Poroti WTP – Plant was fully compliant for protozoa and bacteriological.

Maungakaramea WTP – Plant was fully compliant for protozoa and bacteriological.

Mangapai WTP – Plant was fully compliant for protozoa and bacteriological.

### Other works

The algal bloom at Wilsons Dam appears to finally be dying off, however, they are fluctuating a bit which may be as a result of rain washing nutrients into the dam. Levels recorded recently are a lot lower than during the summers and we are hopeful that we may finally get rid of all the algae over the winter. We have turn the compressor off to allow the water to settle and will start it again as the water temperature begins to increase in Spring.

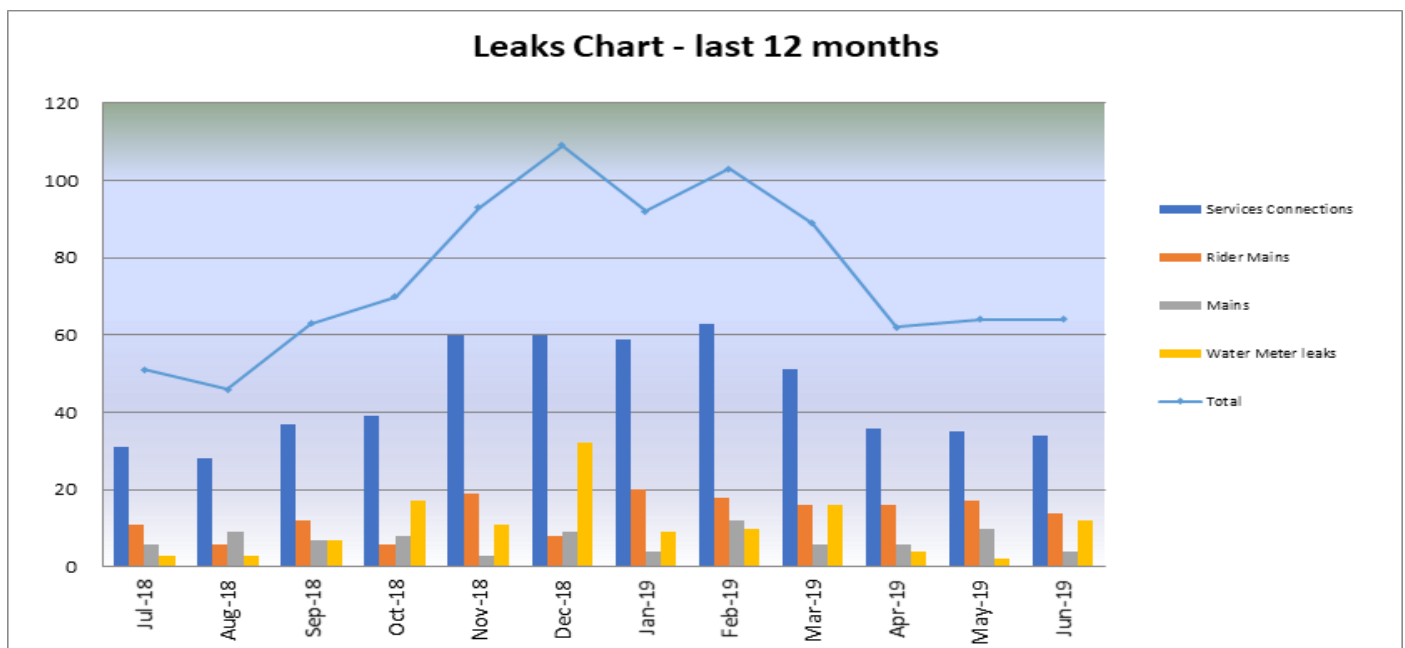
### Distribution Report

#### Water Statistics

46	Connection leaks repaired
18	Rider/Main leaks repaired
41	New connections installed
37	Faulty meters replaced

A total of 46 service connection leaks were repaired together with 18 main and rider main leaks. The number of leaks is similar to last month and is expected to remain low over winter. However, as part of the ongoing leak detection programme, contractors will be targeting some high-risk areas to try and identify unreported leaks. A total of 41 new water connections were installed during the month and 37 meters were replaced after being reported faulty by the meter reader.

The following chart shows the number of leaks per category of pipe fixed under the maintenance contract during the last year.



## Capital Works

### Whau Valley WTP upgrade

The contract to construct the new water treatment plant at Whau Valley was awarded to Broadspectrum on 7 February. The Contractor has undertaken additional test bores to confirm the length of piles required. The delivery of piles is now expected in July from overseas. It is anticipated that piling works will start in on 16<sup>th</sup> July and continue for 9 weeks. The contractor has proposed to install the piles using a vibrating hammer to minimise noise. Noise and vibration will be closely monitored at nearby residences. The earthworks have been completed including the stormwater treatment system. Planning is underway for the pipelines in Whau Valley Road and first buildings. However, the majority of the buildings will not progress until after the piling is complete in September.

## Ruakaka Clarifier Upgrade

The contract for the clarifier upgrade has been awarded to electrical company SEL Ltd. They ordered the scrapper equipment which has a long delivery time as it needs to come from overseas. However, as the upgrading of the clarifiers will require one clarifier at a time to be off line for up to six weeks. It is programmed for the first clarifier to be upgraded in August. The second will be done once the first has been successfully commissioned.

## Water Meter Replacement

This year's meter replacement contract was awarded to Broadspectrum. The contract started in early October and ran through until April. In total the contractor replace 778 meters. Next year's water meter replacement contract is being prepared.

## Reticulation Programmed Works

So far this year mains have been replaced in King Street, Kensington and Corks Road, Tikipunga. The water main feeding the Whangarei Heads near the golf club had failed a number of times over that last 12 months and was replaced under urgency in April. A further rider main replacement contract has now been awarded to the Watertight Company and involves mains replacements in Dinniss Ave, Albert St, Brake Ave, Sherwood Rd, Henry St and Lovatt Cres. It is expected that it will take until September to complete all these mains. The water main that runs from the intersection of Fairway Drive and Whau Valley Road up towards the first one lane bridge on the way to the Dam is also being replaced. This main is cast iron, was installed in 1902 and it badly corroded. As the work area overlaps the new main installation area associated with the new water treatment plant, Broadspectrum have been awarded the work. They provided a price below the Engineers Estimate and using the incumbent contractor will help to minimise the impact to the public.

## Consents and Compliance

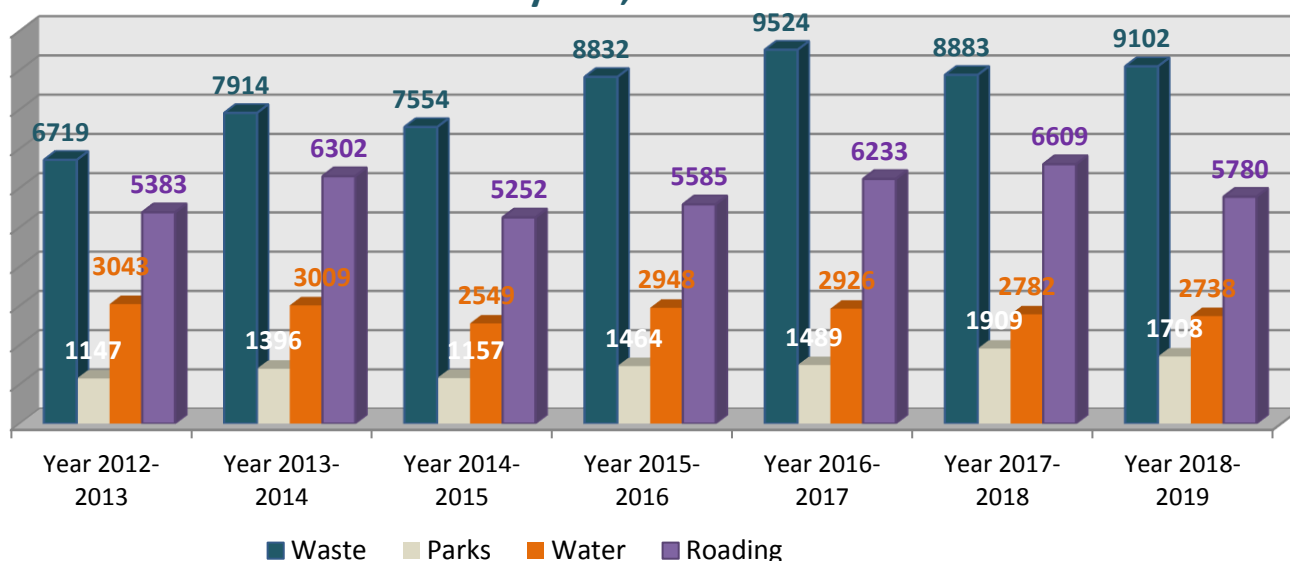
### Laboratory Water Quality Tests

Description	Number of Tests	Failures	Results	Goal	Retest
E. Coli leaving WTP	15	0	100%	100%	N/A
E. Coli within distribution	59	0	100%	100%	Pass
Free Available Chlorine within distribution (above 0.2mg/l)	59	0	100%	95%	N/A

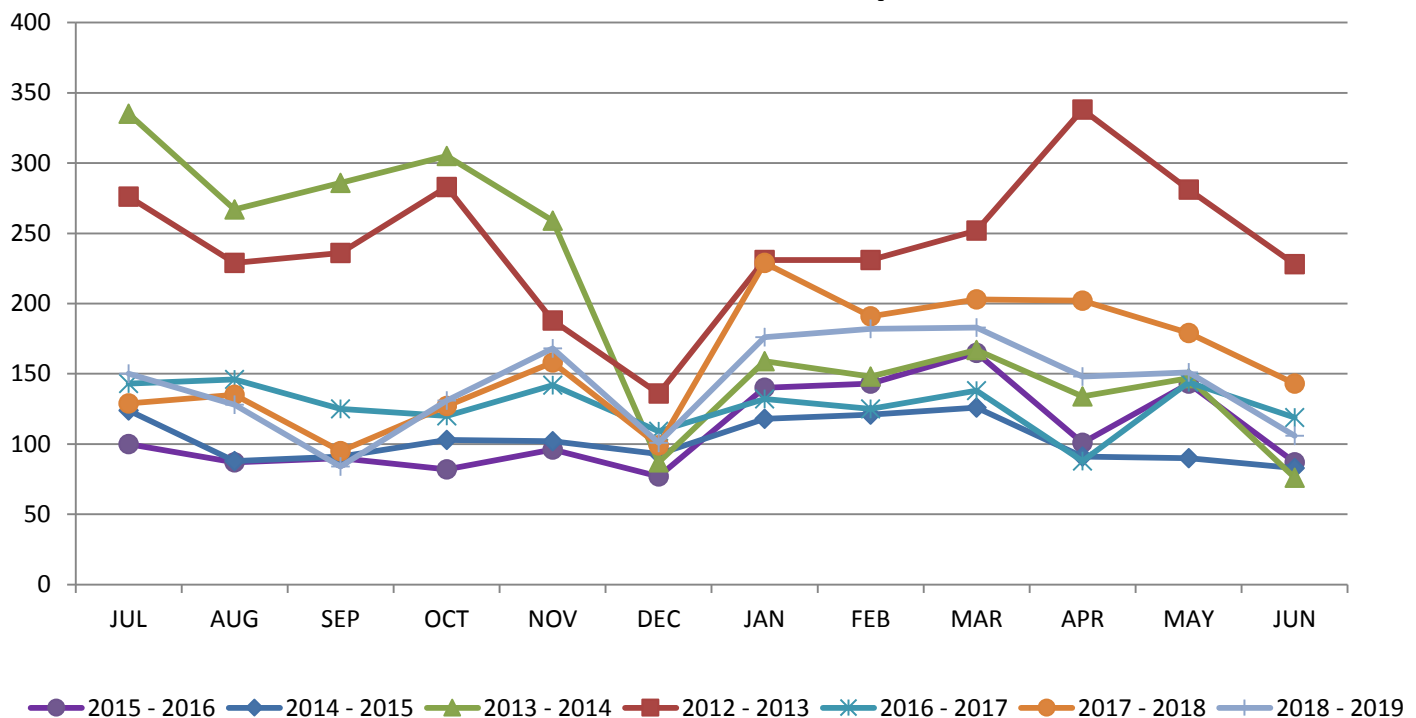
## Customer Request Management Services (CRMs)

The Infrastructure Group received a total of 1462 CRMs in the month of June 2019 and 19328 CRMs received in total for 2018-2019 financial year. A total of 20,183 CRMs were received for the Infrastructure Group in 2017-2018.

### Total CRMs for the Infrastructure Departments over the last 6 years, 2013 - 2019



## Parks - Total Service Requests



The Parks and Recreation team received 106 CRMs in June 2019. Impressed feedback was received on 3 CRMs in June (including 1 "Bouquet CRM"), with no dissatisfied customer feedback for the month.

Here are some examples-

### June Impressed-

**PRK014469-** A business requested Pohutukawa trees be trimmed at 15 Railway Rd as they were overhanging the fence and catching on trucks.

Impressed feedback- *Treescape trimmed the trees. Customer said "Thank you for the tree pruning. All excellent"*

**PRK014891-** A number of lights were reported as out on loop walkway.

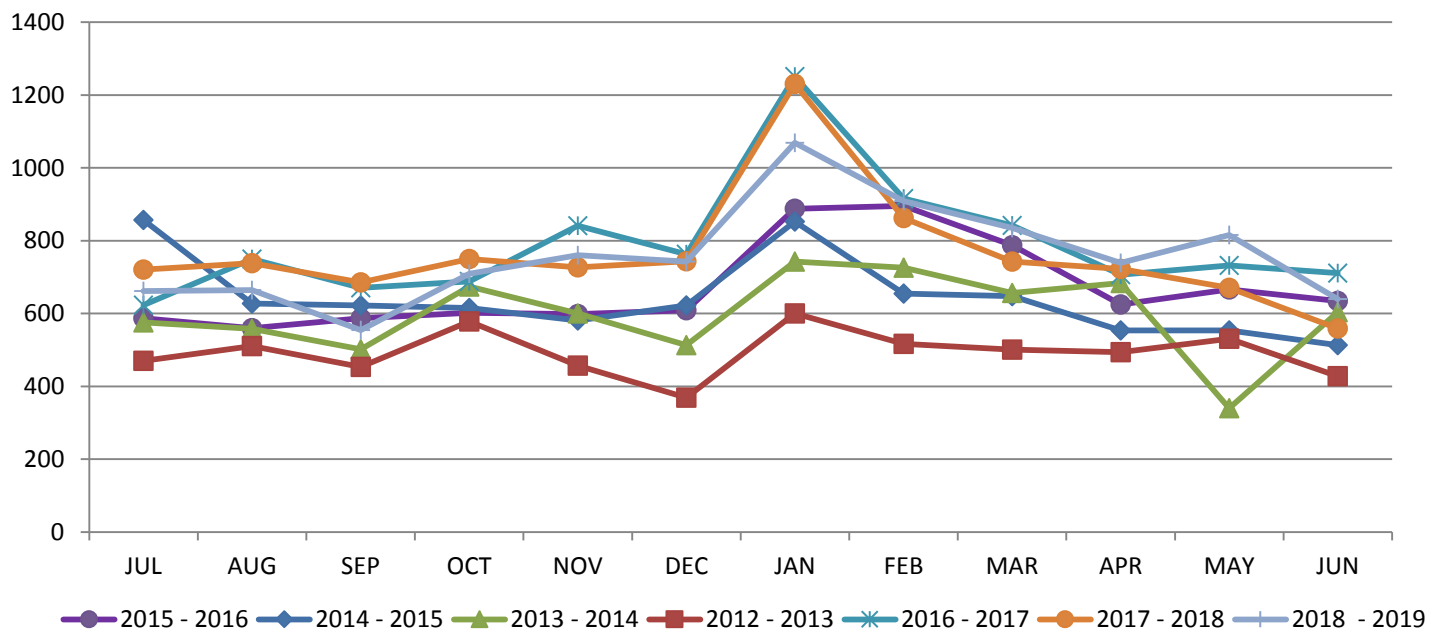
Impressed Feedback- *Northpower repaired the lights promptly and the customer advised this with thanks.*

**PRK015017** Bouquet CRM- *Fantastic job of planting a hundred trees along the Blacksmith creek walk area. Well done and looks amazing!*

The top five CRM issues for our Parks and Recreation Department for the month of **June** were:

- General Parks queries- 48 (eg access to reserves, Drone requests etc)
- Tree and Street Tree queries- 28 (eg tree fallen over/branches down)
- Cemetery enquiries- 8 (Burial enquiries etc)
- Playgrounds- 6 (Queries & issues re playgrounds)
- Pest Plants- 4 (Queries & issues related to Pest Plants)

## Waste - Total Service Requests



The Waste and Drainage Team received 640 CRMs in June 2019. There were 2 impressed CRMs recorded for June and 1 count of dissatisfied feedback were received. Some examples of the calls are below-

### June Impressed-

**WA076966** - Fly Dumping advised in the alleyway at the Balmoral End. Tent, shopping trolley and other assorted items.

Impressed Feedback- *"Very happy with service received"*

**WA077235**- 3 supermarket bags of rubbish found near the narrow part of the hill at Whareora Rd.

Impressed Feedback- *"Now gone thanks". Customer advises that this seems to be a regular dumping spot. They will keep an eye on it and advise when more rubbish appears here.*

**WA077455** Bouquet CRM- *Customer phoned to say both the public toilets at Taiharuru were "nice and clean thanks"*

### June Dissatisfied

**WA077084**- The rubbish truck driver did not drive far enough down Tangihua Rd and therefore did not collect a rubbish bag at the end.

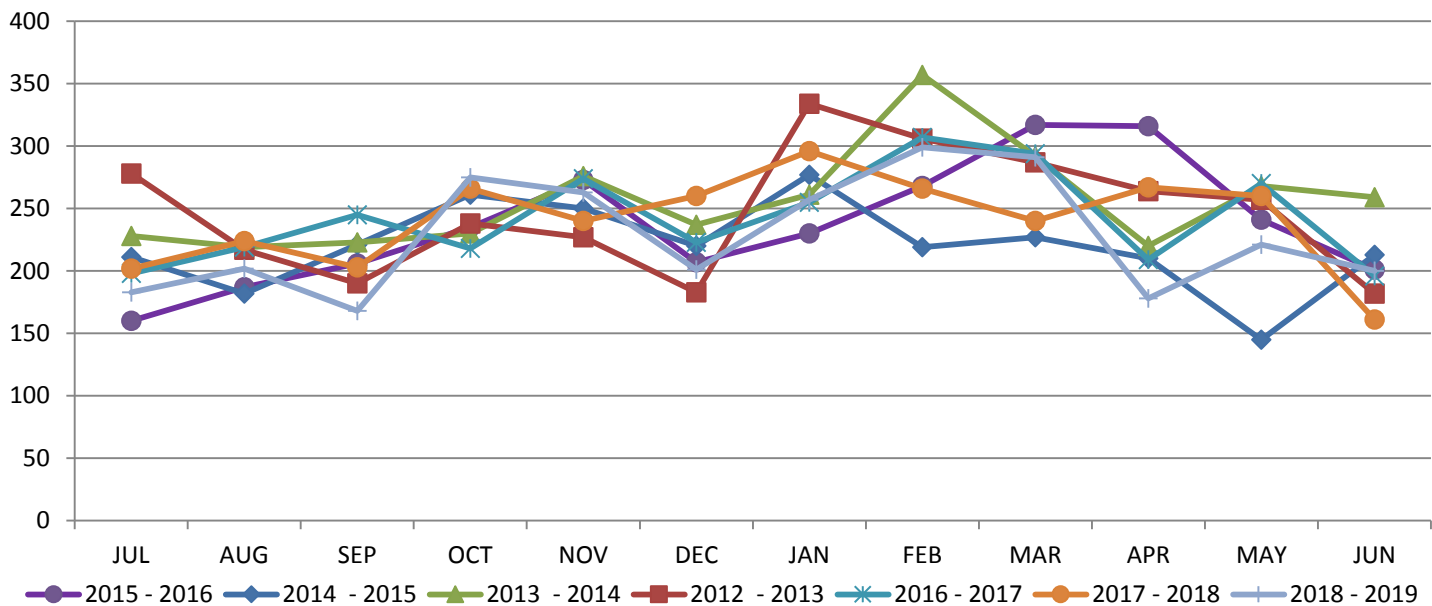
Dissatisfied feedback- *"NO, the problem has NOT been resolved. Rubbish not picked up again today. Im sure the council wouldn't appreciate it if we decided to act the same and only sometimes pay our rates!"*

NWL advise that GPS showed that driver had not gone far enough on that occasion. The driver was spoken with (who said that there is often nothing at the end of this road) and will be ensuring that the far end of the road is always checked.

The top five CRM issues for our Waste and Drainage Department for the month of **June** were:

- Rubbish Queries – 121 calls (non-collection, fly tipping etc)
- Public Toilet queries/complaints 48 (eg Blocked toilet, soap dispenser empty).
- Sewer queries- 28 (eg blocked waste drain)
- Stormwater queries- 18 (eg blocked storm drains)
- General Waste queries- 15 (eg blocked storm drain)

## Water - Total Service Requests



The Water Services team received 200 CRMs in June 2019. Water Services received 9 impressed calls during the month of June, with 1 dissatisfied call also received. Here's some examples of the feedback-

### June Impressed-

**WT032135-** A caller advised that Water at 32 Albany Road was tasting muddy, and at 36 Albany Road it was discoloured.

Impressed Feedback- *Downer flushed the lines here and the caller later advised that they were impressed with the service and confirmed that this was tasting a lot better.*

**WT032053-** A customer reported a huge leak at Kiripaka Rd and said that there was so much water that it was going into the garage at one property.

Impressed Feedback- *This was due to a failed old AC watermain and a lot of digging was required plus a lot of fencing needed to be washed down following this event. The customer was impressed with the service and the clean-up.*

### June Dissatisfied-

**WT031282-** Metalled edge of the road at The Braigh, Waipu has big gouge in it from a rubbish truck. This was a soft spot from a previous water main repair. Customer requested this be compacted properly as people often walk along this point. (Downer Water compacted and metalled this but the same thing happened again a month later.)

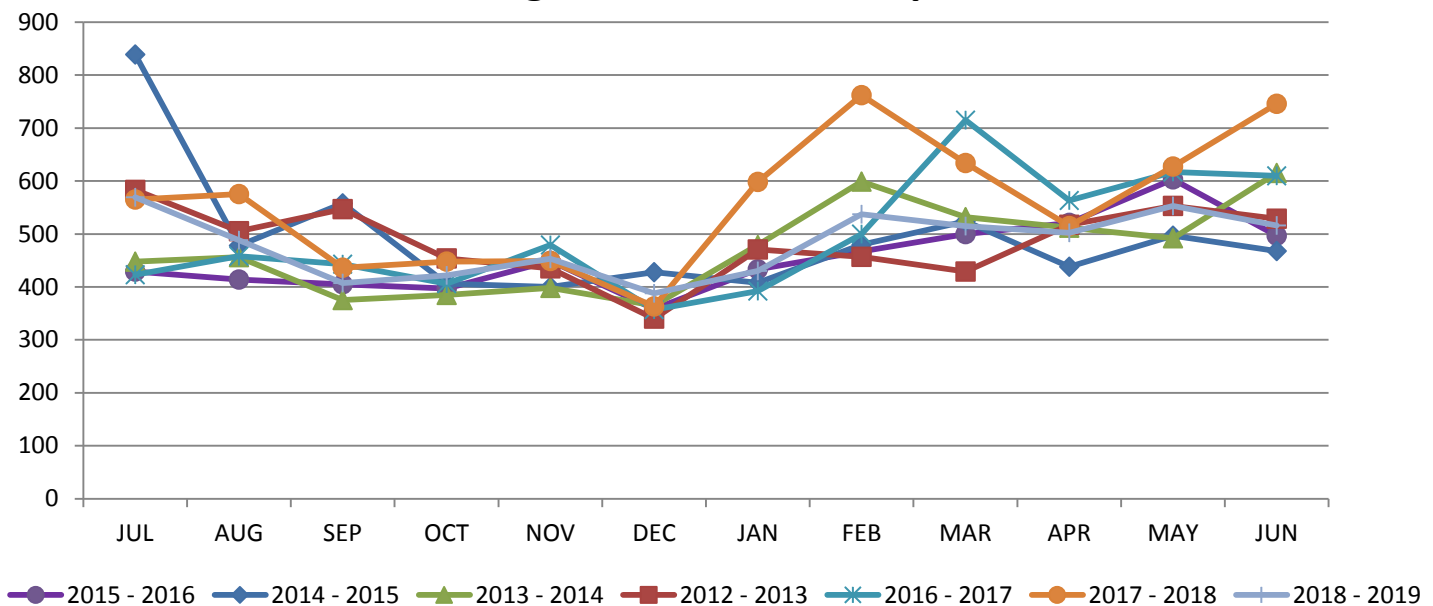
Dissatisfied feedback- *My score is a 3 (disappointed). After my first contact the hole was filled in by the looks of just putting metal over top. One week later when it was driven over again another big sunken wheel hole happened.*

*This was left for at least a month then I see about a week ago metal was put in the hole again with a couple of road cones sitting on top. I'm guessing the cones will be removed soon & I'm hoping that the next time it's driven over we won't have the same problem again. When the metal path was first installed the ground was compacted and so trucks and school buses could run along there with no problem but since the water leak the metal area is squishy.*

The top five CRM issues for our Water Department for the month of **June** were:

- Water Leaks- 70 (Leak repairs or concerns)
- Meter Box Queries- 36 (New box, new meters)
- General Water Queries- 21 (General water enquiries)
- Water Investigations- 9 (Queries requiring investigation such as supply feeds)
- Fire Hydrants- 8 (Fire Hydrant leaks and issues)

## Roading - Total Service Requests



The Roding Team received 516 Customer Service Requests in June 2019. Thirty-Eight follow up calls were made in the month of June. Eighteen customers found our service acceptable. Five customers were dissatisfied. Fifteen customers were impressed by the Roding team and contractors.

### Impressed Calls

#### RDG060878 - Eden Terrace

Street light outside 27/29 Eden Terrace is not working

**Feedback** – Excellent service. Thank you

#### RDG060995- Waikiekie North Road

Rally road Waikiekie North Rd needs servicing ASAP.

**Feedback** - All done, quick swipe by grader put metal on surface

#### RDG061287 - Wilson Road

Bad potholes on Wilson Road, particularly on the bridge approaches

**Feedback** – Customer very pleased to see this work done on road.

### Dissatisfied Calls

#### RDG061277 - Houto Road

Large pot holes in Houto Road, hazardous as motorists move to the wrong side of the road to avoid them. Road has been metaled, but not graded and now it is very slick as well as being pot holed and corrugated.

**Feedback** - Caller is not happy at all

**Follow-Up** – Fulton Hogan contacted the customer and the road was repaired on 01/07/2019

#### RDG061024 – Gray Road

Metal top up required. The road is a mud slide

**Feedback** – Customer still not happy with the condition of the lime rock

**Follow-Up** – Roding Inspector checked the road and email explaining how lime rock works sent to customer.

The top five CRM issues for our Roding Department for the month of June 2019 were:

- 72 reports of Roding General E.g. General and Safety issues.
- 76 reports of Unsealed roads E.g. Maintenance and repair of unsealed roads.
- 45 reports of Maintenance on Sealed roads E.g. Pot holes and Sweeping.
- 38 reports of Trees E.g. Trees and vegetation
- 34 reports of Stormwater E.g. Clearing and maintenance. .

**END OF REPORT**



## 6.4 Three Waters Reform Update – August 2019 Announcement

**Meeting:** Te Kārearea  
**Date of meeting:** 21 August 2019  
**Reporting officer:** Simon Weston (General Manager Infrastructure)

### 1 Purpose

To provide an update and inform Te Kārearea of the joint announcement made by the Ministers of Local Government and Health regarding the Three Waters Reform.

### 2 Recommendation

That Te Kārearea note the Three Waters Reform Update.

### 3 Background

The Government is reviewing how to improve the regulation and supply arrangements of drinking water, wastewater and stormwater (three waters) to better support New Zealand's prosperity, health, safety and environment. Most three waters assets and services, but not all, are owned and delivered by local councils.

The Three Waters Review is a cross-agency initiative led by the Minister of Local Government. Other involved agencies and portfolios include: Health, Environment, Finance, Business Innovation and Employment, Commerce and Consumer Affairs, Primary Industries, Climate Change, Infrastructure, Civil Defence and Emergency Management, Housing and Urban Development, Transport, Conservation, and Rural Communities.

The review, beginning in mid-2017, ran in parallel to the latter stages of the Havelock North Inquiry into drinking water safety following the campylobacter outbreak in 2016. Up to 5500 people were ill as a result and four people are thought to have died from associated causes.

The initial findings of the review were consistent with many of the Havelock North Inquiry's findings, and raised broader questions about the effectiveness of the regulatory regime for the three waters, and the capability and sustainability of water service providers.

## 4 Discussion

In July, the Government approved a suite of regulatory reforms to help ensure safe drinking water, and deliver improved environmental outcomes from New Zealand's wastewater and stormwater systems (a link to the joint announcement from the Ministers of Local Government and Health is available at: <https://www.beehive.govt.nz/portfolio/labour-led-government-2017-2020/local-government>).

A new regulatory framework for drinking water will include:

- an extension of the regulatory coverage to all drinking water suppliers, except individual household self-suppliers;
  - a multi-barrier approach to drinking water safety, including mandatory disinfection of water supplies, with exemptions only in appropriate circumstances;
  - stronger obligations on water suppliers and local authorities to manage risks to sources of drinking water; and
  - strengthened compliance, monitoring and enforcement of drinking water regulation.
- While regional councils will remain the primary regulators for the environment, there will be stronger central oversight of wastewater and stormwater regulation, including:
- requirements for wastewater and stormwater operators to report annually on a set of national environmental performance measures;
  - national good practice guidelines for the design and management of wastewater and stormwater networks; and
  - monitoring of emerging contaminants in wastewater and stormwater, and coordinating national responses where necessary.

A new dedicated water regulator will be established to oversee the regulatory regime. The regulator will have a range of responsibilities and functions, including sector leadership; standards setting; compliance, monitoring and enforcement; capability building; information, advice and education; and performance reporting. The scope, roles and institutional form of the regulator (including whether to include regulation of all three waters within a single regulator, or separate entities) will be the subject of further Cabinet consideration in September this year.

The majority of these reforms will be implemented through a Water Services Bill. The Government is aiming to introduce this Bill by the end of the year, with possible enactment by mid-2020. The legislation will include transitional arrangements to allow water suppliers to adjust to the regulations, with support from the new regulator, if necessary.

Full details about these decisions are available in the Cabinet paper and associated Regulatory Impact Assessment 'Strengthening the regulation of drinking water, wastewater and stormwater'.

Further information about the next steps for three waters reform is available in the Cabinet paper 'A plan for three waters reform'.

A presentation regarding the announcement will be provided during the meeting.

## 5 Significance and engagement

The decisions or matters of this Agenda do not trigger the significance criteria outlined in Council's Significance and Engagement Policy, and the public will be informed via Agenda publication on the website.