

# Te Kārearea Agenda

Date:	Wednesday, 17 April, 2019
Time:	9:00 am
Location:	Council Chamber
	Forum North, Rust Avenue
	Whangarei
Attendees:	Her Worship the Mayor Sheryl Mai (Co-Chairperson)
	Taipari Munro (Co-Chairperson)
	Cr Crichton Christie
	Cr Vince Cocurullo
	Cr Tricia Cutforth
	Cr Sue Glen
	Cr Greg Innes (Chairperson)
	Cr Sharon Morgan
	Cr Anna Murphy
	Allan Halliday
	Deborah Harding
	Delaraine Armstrong
	Janelle Beazley
	Merepeka Henley
	Violet Sade
	Sharon Kaipo
	Takiri Puriri

For any queries regarding this meeting please contact the Whangarei District Council on (09) 430-4200.

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Te Kārearea Strategic Relationship Agreement





# Te Pae Tawhiti/Vision:

"He Whenua Rangatira"

"Whangārei, a district of prosperity, wellbeing and empowered communities"

# Te Kaupapa/Mission:

"Ka tūtuki te Kāwanatanga ā-rohe, ka puāwai hoki te kotahitanga me ōna tini kaupapa"

1

"Local Government that works through effective partnership and provides practical solutions"

# Ngă Tikanga/Principles:

- He kitenga mutunga kore, mahi tahi, mahi pono Strategic partnership working collaboratively and in good faith
- Kia Māia Providing leadership through courage
- Te Manawatöpu Of one heart and mind. We are stronger working together
- Anga mua Progressive and proactive
- Me korero tika, tau noa nga take Open and frank mutually agreed outcomes





# Te Kārearea Meeting Minutes

Date: Time: Location:	Wednesday, 20 March, 2019 9:00 a.m. Matapōuri Marae 7 Mackie Place Matapōuri Bay
In Attendance	Her Worship the Mayor Sheryl Mai (Co- Chairperson) Taipari Munro (Co-Chairperson) Cr Crichton Christie Cr Greg Innes Cr Sharon Morgan Cr Anna Murphy Allan Halliday Janelle Beazley Merepeka Henley Aorangi Kawiti
Scribe	Andre Hemara

**Also present:** Dominic Kula (WDC General Manager – Strategy and Democracy), Aperahama Edwards (WDC Māori Relationships Manager), Merryn Statham (WDC Consultation Advisor), Shelley Wharton (WDC Manager Infrastructure Planning and Capital Works), Mike Kake (Ngati Hau rep)

## **Community:**

Sandra Hawken, Mark McMath, Kris McDonald, Jack Ikin, Kathryn Murupaenga-Ikin, Addie Smith, Rose Wellington, Tia Lloyd

# 1. Open Meeting

# 2. Karakia/Mihi - Te Whanau o Rangiwhakaahu taumata

Prior to the commencement of the meeting a minute silence was observed for the recent tragedy in Otautahi.

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# 3. Apologies

Cr Tricia Cutforth, Cr Vince Cocurullo, Deborah Harding, Cr Sue Glen, Rob Forlong, Cr Greg Martin, Takiri Puriri, Violet Sade, Delaraine Armstrong, Deborah Harding

Moved byCr Greg InnesSeconded byJanelle Beazley

That the apologies be noted.

Carried

# 4. Introductions (Whakawhanaungatanga)

## 5. **Previous Minutes**

# 5.1 Minutes Te Kārearea 20 February 2019

Moved byJanelle BeazleySeconded byCr Sharon Morgan

That the minutes of Te Kārearea Strategic Partnership Forum meeting held on Wednesday, 20 February 2019, having been circulated, be taken as read and now confirmed and adopted as a true and correct record of proceedings of that meeting.

# Carried

# 6. Community Forum (Hui a Hapori)

O a se altra de la serie de la se	Described a south second that some table dags dags better and
Sandra Hawken	Provided a written report that was tabled and spoke to each
	point raised within the report. (report attached)
	Matapouri Beach Replenishment
	Met with Council, to date no feedback or response.
	Reserves
	Currently using the Council reserve for waka ama storage.
	What is the process for long-term use/maintenance?
	Urupa
	Te Aki Tai hapū at Whananaki South have concerns
	associated to their urupa, visitors are exploring the old caves
	which dangerous and sacred. Would Council consider signage
	to protect and for safety.
Kris McDonald	Flooding
	Raised concerns about potential flooding from the Wairoa
	Stream adjacent to the marae. Suggested to build stop banks
	for protection.
	Road Safety
	Road side safety by 2nd bridge for pedestrians during peak

	<ul> <li>holiday. Cars are parking dangerously close to the bridge,</li> <li>which creates and unsafe access for pedestrians (possibly yellow lines, to deter parking close to the bridge).</li> <li>Access to urupa on is dangerous and would like to see a convex mirror installed.</li> <li><b>Dogs on Beach</b></li> <li>Growing concern of dogs on the beach, an emphasis on owner responsibility to be enforced.</li> <li><b>Marae Facilities</b></li> <li>Support for marae with infrastructure possibly utilising a community facilities/hall funding from Council?</li> <li><b>Refuse</b></li> <li>A growing concern during the summer peak period.</li> </ul>
Mark McMath	Sites of Significance (SoS)
	A development in Sandy Bay is within the vicinity of a waahi
	tapu which may be impacted.
	Matapouri had marked their sites but have not formally
	submitted to any territorial authority.
	Planning
	District Plan needs to deter further development
	Traffic Management
	Increased summer traffic movements in the settlement has
	impacts on environment, a traffic management plan will assist
	with sustainability.
	Māori Land March
	Spoke of the historical march to Parliament and reiterated that
	whenua in Matapouri was the instigation for the march.
Cr Innes	Hapū Environment Management Plans (HEMP's)
	HEMP's are valuable source of information from hapu that are
	considered by Council.
	Growth Strategy
	Coastal Growth is increasing. 30-50 Growth Strategy is due for
	discussion encourages individuals, whanau and communities
	to submit.
Aperahama Edwards	Sites of Significance (SoS)
-	Sites of Significance queries to Sandra Hawken for Te
	Whanau o Rangiwhakaahu hapū.
Addie Smith	HEMP's
	There is a Rangiwhakaahu HEMP that is yet to be submitted.
	Road Safety
	As a local resident, I am witness to several near miss
	accidents on road side by 2nd bridge for pedestrians during
	peak holiday.
	Sites of Significance (SoS)
	Some sites have been identified but not all.
	Matapouri Spit
	Section of the current road on the spit doesn't exist on WDC

	mana it was a way athere are are and an actuary record
	maps, it goes over others properties and an estuary reserve
	(Matapouri 34 Blk).
	Toilets
	Fear of leaching toilets into the waterways (Pataua South as
	an example and others in the coastal areas).
Taipari Munro	Sites of Significance (SoS)
	Hori Parata may have some knowledge of where the plans are
	for Rangiwhakaahu?
Rose Wellington	Toilets – Wellingtons Bay
	The high volumes of holiday makers/tourists to Wellingtons
	Bay puts a strain on the infrastructure. Would Council consider
	composting toilets? It was also raised that the land the toilet is
	located on is tapu (sacred).
Cr Anna Murphy	Responding to query relating to reserves, suggested to talk to
	Parks Manager.
Jack Ikin	Cycleways
	Coastal cycleways should have signage on the tracks. Road
	maintenance on Old Kaiatea Road would be appreciated if
	completed for the last 600m.
	Ngunguru River
	Wandering stock in the river at the first bridge.
Kathryn Murupaenga-Ikin	Volunteering and Time Banking
	Time bank of your hours and expertise to contribute to your
	community on a voluntary basis. Would WDC resource a
	volunteer coordinator.
	Wai Māori
	The decline of fresh water is worldwide, sustaining it is a huge
	responsibility for all. Retro fitting houses with water tanks
	throughout the district would help towards sustainability.
Tia Llloyd	Mcauslin Road safety concerns
	Concerns for safety on this road. Children and horse riders,
	including mobility scooter users and Te Ara trail are vulnerable
	to the unsafe road. Letters have been written and sent to
	Council. An accident has happened on this road, there is
	potential for a fatality.
	Sandy Bay Erosion Project
	The recent works were not done satisfactorily and
	consequently it was damaged in the storm.
Merepeka Henley	Contacts
	Create a database of contacts from this hui to inform of the
	issues and their progress.
Aorangi Kawiti	Ngunguru Ford Road
	Ongoing issues with the conditions of this road, access and
	visibility.
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# 7. Reports:

# 7.1 Action Log March 2019

Moved By Cr Greg Innes Seconded By Merepeka Henley

That Te Kārearea Strategic Partnership Forum note the attached Action log.

## Carried

Page 15	Porowini Terenga Paraoa Marae
	Marae trustees hosted a beneficiaries' hui recently and raised pertinent
	issues related to marae. The trustees support growth in Whangarei and
	realise that hapū and marae trust views are mixed relating to the roading
	network adjacent to the marae. Preference is to talk to the marae trustees.
Page 16	Street Light Puhipuhi Road
	Still waiting for a result relating to this issue.
Page 18	Te Huinga Funding
	To clarify, the funding from TPK is through Nga Tirairaka o Ngati Hine and
	not directly involving Te Huinga.
Page 20	Clements Subdivision
	Deputy Mayor reported that a hui was held with Te Parawhau and Marina
	Fletcher is in the process of writing a Cultural Impact Assessment (CIA). A
	follow up hui will be hosted by Te Parawhau on 26 March 2019, 10am at
	Barge Park.

# 7.2 Annual Plan 2019 - 20 Information Sharing

Presentation by Merryn Statham

Alan Halliday	Silting that resulted from the drain clearance at Hikurangi Swamp.
Kathryn Murupaenga-Ikin	Concern was expressed about gentrification of the area, creating housing shortages for locals and driving them out of the area.

## 8. General Business

# 8.1 General Business

Rose Wellington	Tuatenui 4B
	Requested that this agenda item to be deferred to the next Te
	Kārearea marae hui at Ngunguru Marae in May 2019.
Cr Chricton Christie	Mermaid Pools
	Agrees with the hapū to put a rahui on the pools.

	Sewerage scheme for Matapouri
	Consider a sewerage scheme for the Matapouri township to alleviate the issue?
Cr Anna Murphy	Kapa Kaitiaki Project
	Congratulated the local hapu initiative which promoted the
	hapū, marae and a Māori presence to Matapouri.
Alan Halliday	Elver Transfer
	The annual survey is about to start with Nga Kaitiaki o Nga
	Wai Māori.
	NZ Rail
	Railway corridor discussions was held in Otiria. Akerama
	marae will be hosting the next hui.
Dot Waetford	Te Huinga and Te Kārearea
	Would appreciate an understanding of the two forums and
	how they relate to the community.
	Gentrification and infrastructure
	As residents of Matapouri the gentrification of the
	township/area is impacting on infrastructure. Locals are
	getting rated out and people are buying properties, better
	management of people is needed. Street lights
	More street lights in Matapouri would make a huge impact. Kapa Kaitiaki signage
	Kapa kaitiaki provides a hapū context to the signage in
	Matapouri.
Addie Smith	Water quality
	Water sourced through a local bore has a mild lime content
	which can be detrimental to the community.
Cr Innes	Growth strategy
	Encourage communities to submit. The strategy is a
	mechanism for growth management in the district.
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# 9. Closure of Meeting – Karakia – Taipari Munro

Meeting closed at 12.30 pm



# 6.1 Action Log Update April 2019

Meeting:	Te Kārearea Strategic Partnership Forum
Date of meeting:	17 April 2019
Reporting officer:	Dominic Kula – General Manager Strategy and Democracy

# 1 Purpose

To brief Te Kārearea Strategic Partnership Forum on the actions undertaken by Council for queries brought up at previous meetings as outlined in the attached Action Log.

# 2 Recommendation

That Te Kārearea Strategic Partnership Forum note the attached Action Log.

# 3 Background

Queries from previous Te Kārearea Strategic Partnership Forum meetings are added to the Action Log with Council updating actions.

# 4 Attachment

Action Log



	OPEN	Item	Actions 11	Date logged	Date closed	Status
Roading	Porowini Terenga Paraoa Marae – Traffic Impact Report	Three lanes on Tarewa Road cause an issue for the entrance. What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future. The Marae has a vehicle crossing on Tarewa Rd. There are 3 traffic lanes northbound in this location directly outside the vehicle crossing. Historically, there has been 2 lanes northbound in this location.	In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement. Porowini Terenga Paraoa Marae entrance – a marked "KEEP CLEAR" on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this. WDC Traffic Engineers have stated again that a "KEEP CLEAR" area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is double-laned. 19/9/18 Mira Norris - Raised matter again with regard to recent road works and traffic safety for the Marae. Reply - WDC to look at options. Also, expressed that hapu were not included in the consultation when WDC spoke to the marae trustees. Taipari suggested a hui with all parties WDC, hapu and marae trustees asap to resolve ongoing issues 8/10/18 WDC having internal meetings to identify solutions. Once options clarified a meeting with hapu and marae trustees will be held. 17/10/18 Janelle Beazley asked about the Whau Valley intersection and its short clearence way. Terenga Paraoa were advised they couldnt have a short clearnance way because of it being too close to an intersection.	May-17		Closed Re-opened 19/9/18
			<ul> <li>25/10/18 Reply from Jeff Devine</li> <li>WDC inherited intersection/road at Whau Valley from the State Highway when Kamo Rd was revocated. But:</li> <li>A vehicle using the clearway crosses 2 lanes</li> <li>This is dangerous as cars can't see what's coming in the 2nd lane southbound and the northbound lanes for right turners out.</li> <li>Here we have 2 northbound lanes so a car can stop waiting for a right turn in and others can pass heading North, although this movement still causes major safety issues and disruption to traffic at the intersection.</li> <li>This a 3 legged intersection</li> <li>And all of these create a dangerous situation that is not desirable.</li> <li>Porowini/Tarewa intersection:</li> <li>This is a more complex 4 legged intersection with more associated turning movements to cater for</li> <li>A vehicle using the clearway box would have to cross 3 lanes of traffic</li> <li>A car turning right would have to cross 3 lanes and look for cars coming straight through heading south</li> <li>We only have the one lane south so no place for cars to wait to right turn in to the clearway box.</li> <li>Clearway boxes in these situations with multiple lanes and so close to traffic lights cause major operational issues for the light phasing and are just dangerous.</li> <li>The simple solution is vehicles have to turn left into, and out of, the Marae carpark entrance and go round the block if necessary or go down the road and do a U-turn away from the intersection traffic where it is safer.</li> <li>This is a major arterial road intersection in Council's network with in excess of 26,000 vehicle movement per day.</li> <li>As a result, we cannot recommend the installation of a clearway box for the Marae carpark entrance.</li> <li>21/11/18 Taipari Munro advised Te Huinga will form a position on this and then ask for a hui to be convened between hapu, marae trustees and WDC.</li> <li>19/12/18 Taipari advised that he and Janelle will set a date early in the new year for trustees to meet and form a pos</li></ul>			
Roading	Planting of new shared path	Planting of new shared Path	Cr Morgan advised of inconsistent planting in the Kensington Supermarket area of the new shared path. Also large tree varieties had been planted quite close together. What will this look like in 10 years time? There was further discussion on the shared path planting. Simon advised he will investiage and update the group. CRM RDC059631 4/4/19 Mike Farrow, Principal Registered Landscape Architect confirmed that the photukawa in question are very deliberately planted in a tight grove to provide rapid scale and to lock up the steep bank that they sit upon as promptly as possible. Their canopies will merge over time to effectively read as a single tree. It has been my experience that it is not necessary to install trees as a singular specimen, although that is the norm.	20/02/2019		Scheduled for closure

	OPEN	Item	Actions 12	Date logged	Date closed	Status
Roading	Street Light Pupipuhi Road	Overhead light at the State Highway 1/Puhipuhi Road intersection only activiating part way through a vehicle movement.	Customer Request logged under RDG056823 24/8/18. Because this is a State Highway job passed to NZTA. Fulton Hogan (NZTA contactor) contacted Allan Halliday to discuss location and fault. 8/10/18 NZTA advised this has been programmed and work will be done on this light by the end of the October. There are a number of lights in this area and the contractor will do them all at the same time. 19/12/18 Alan Halliday advised light still hasnt been fixed. We have contacted Fulton Hogan who is Transit's agent and asked them to look at again. 24/1/19 Email from Fulton Hogan "No this streetlight has not been fixed however it doesn't fail any OPM standards. The streetlight network is inspected every three (3) months to check for faults. Once faults are identified they are put into a register for repair. From here, repairs are programmed and carried out based on validation of repair." Debbie has asked Fulton Hogan to contact Alan directly to discuss. 20/3/18 Alan Halliday advised light still not working. 4/4/19 Email sent to Fulton Hogan to contact Alan Halliday and discuss with him.	15/08/2018		Closed Reopened 19/12/18
Roading	Signage	Waetford Rd to be renamed to Te Rapa	Request from Sandra Hawken to rename part of Waetford Rd to "Te Rapa Rd" The section of "Waetford Rd" that crosses the end of Te Wairoa Rd and goes down to the Matapouri Spit is Maori Land and privately owned by shareholders. Te Rapa is the original name for the spit (known as "the point"). Our tupuna was named after the point. One day the street name Waetford Rd appeared when reference was made to this stretch of road. Our parents told us that when the Post Office was allocating street addresses "Te Rapa" became an add on to Waetford Rd extending it all the way down to the spit. The shareholders would like it's name returned to "Te Rapa". Section of the current road on the spit doesn't exist on WDC maps, it goes over other properties and an estuary reserve (Matapouri 34 Blk) in relation to earlier point regarding road name change Waetford Rd to Te Rapa.	20/03/2019		Pending
Wastewater	Drainage	Morrison Rd to Te Wairoa Rd - underground drain	20/3/19 - investigate if drain is still operational and discuss a Healthy Waters Policy. There is an underground drain that runs from Morrison Rd to Te Wairoa Rd and drains into the Estuary. Could you tell us if the drain is still operational?Is it still needed? And if so can we discuss a "Healthy Waters Policy" for it. There seems to be very little information regarding the drain and its purpose. Can the council enlighten us	20/03/2019		Pending
Parks	Reserves	Waka Ama storage	about it? 20/3/19 - long term plans for reserve and waka storage facility Historically the Council Green between the two bridges was used for storing and launching Waka and boats. There is currently a boat ramp in this area. We would like to leave/ store our Waka, Waka-ama on the green. It is our hope to one day to build a permanent waka shelter and would like to discuss this further with Council.	20/03/2019		Pending
Parks	Reserves	Signage on council land in carparks, public toilet areas etc	Historically there has always been a Rahui on Rangi Tapu, placed by our Tupuna many years ago. Growing up we were always told to stay off the Maunga. Te Whanau O Rangiwhakaahu Hapu have made it public that a Rahui is going ahead. Our aim is to make another public statement before Easter weekend. The goal is to continue with awareness education to the public through different streams of media, signage, websites and local monitoring, The Hapu will be working with DOC for both short and long term management plans for both the Maunga Rangi Tapu and Te Wai O Te Taniwha (Mermaids Pool). We ask that the council support the kaupapa by helping with signage and allow signs to be erected on council land (e.g. car parks, public toilet areas etc).	20/03/2019		Pending
Parks		Whale Bay Track	20/3/2019 - fence track to protect pa site and signage with historical information 20/3/2019 - fence track to protect pa site and signage with historical information There is a Pa site on the Whale Bay / Cabbage Tree Bay peninsula. The pa is called Otara / Otatara. It is being significantly impacted by people walking the track. Koiwi was discovered recently and whanau were called to uplift and bury it. We would like that part of the track fenced and planted with local natives to prevent people wondering through the Pa area. Perhaps a carved pou could be erected to mark it as a culturally significant place. A sign with historical information could also be put up with the pou.	20/03/2019		Pending
Roading	Road Safety	Kris McDonald Addie Smith	Road side safety by 2nd bridge for pedestrians during peak holiday. Cars are parking dangerously close to the bridge, which creates an unsafe access for pedestrians. Residents are concerned that an accident may happen and suggested possibly using or painting yellow lines to deter parking close to the bridge. As a local resident, I am witness to several near miss accidents on road side by 2nd bridge for pedestrians during peak holiday. Seek vehilce control/moderation.	20/03/2019		Pending
Roading	Road Safety	Kris McDonald	Access to urupa is dangerous and would like to see a convex mirror installed. Location at sharp corner before going into Matapouri.	20/03/2019		Pending
Infrastructure Community Developme	Flooding ent Community Halls	Kris McDonald Kris McDonald	Flooding issue from Wairoa stream adjacent to the marae, possible stop bank solution? Support for marae with infrastructure possibly utilising a community facilities/hall funding from Council?	20/03/2019 20/03/2019		Pending Pending

	OPEN	Item	Actions 13	Date logged	Date closed	Status
Animal Control	Dogs on Beaches	Kris McDonald	Growing concern of dogs on the beach leaving faeces behind, an emphasis on owner responsibility to be enforced. Further signage on the beach and more education to dog owners.	20/03/2019		Pending
			Fear of leaching toilets at Pataua South into the water ways. Can this be looked at along with the other costal toilets.	20/03/2019		Pending
Roading	Road Safety	Tia (Sandy Bay)	Mcauslin Road safety concerns Concerns for safety on this road. Children and horse riders, including mobility scooter users and Te Ara trail users are vulnerable to the unsafe road. Letters have been written and sent to Council. An accident has happened on this road, there is potential for a fatality.	20/03/2019		Pending
Infrastructure	Project Management	Sandra Hawken	Matapouri Beach Replenishment - Sandra Hawken has met with council, to date no feedback or response. WDC to respond/update hapu on this project.	20/03/2019		Pending
Infrastructure	Project Management	Tia (Sandy Bay) Sandra Hawken	Sandy Bay Erosion Project The recent works were not done satisfactorily and consequently it was damaged in the storm. Local knowledge and expereince to assist with projects in the future. Te Rangi Whakaahu Hapu would like to be engaged as cultural advisors (kaitiaki) to monitor an works in this area as Koiwi were found during the last lot of works.	20/03/2019		Pending
Planning and Development	District Plan	Addie Smith	Rangaiwhakaahu HEMP (re-instate to WDC) A plan was never submitted to council. Does council have resourcing to help Hapu create and implement a HEMP?	20/03/2019		Pending
Roading	Paper Road?	Addie Smith	Section of the current road on the spit doesn't exist on WDC maps, it goes over other properties and an estuary reserve (Matapouri 34 Blk)	20/03/2019		Pending
Roading	Traffic Management Plan	Mark	Increased summer traffic movements in the settlement has impacts on environment. Residents suggest a traffic management plan will assist with sustainability.	20/03/2019		Pending
Parks	Signage	Sandra Hawken	Te Aki Tai hapū at Whananaki South have concerns associated to their urupa, visitors are exploring the old caves which dangerous and sacred. Would Council consider resouring signage and fencing to protect and for safety.	20/03/2019		Pending
Infrastructure	Toilets	Rose Wellington	The high volumes of holiday makers/tourists to Wellingtons Bay puts a strain on the infrastructure. Would Council consider additional/composting toilets? It was also raised that the land the toilet is located on is tapu (sacred).	20/03/2019		Pending
Planning and Development	District Plan	Mark	District Plan needs to deter future development in Matapouri. Overloading infrastructure.	20/03/2019		Pending
Roading	Paper road maintenance	Jack Ikin	Coastal cycleways should have signage on the tracks. Road maintenance on Old Kaiatea Road would be appreciated if completed for the last 600m	20/03/2019		Pending
		Kathryn Murupaenga-Ikin	Time bank of your hours and expertise to contribute to your community on a voluntary basis. Would WDC resource a volunteer coordinator.	20/03/2019		Pending
Animal Control	Wandering stock	Jack Ikin	Wandering stock in the river at the first bridge at Ngunguru. Residents alerting Council of an environmental issue.	20/03/2019		Pending
Roading	Signage	Kapa Kaitiaki signage	Kapa kaitiaki provides a hapū context to the signage in Matapouri. This signage is currently on private land. Will the council support and allow signage to be put up on council reserves/Car Parks/Green?	20/03/2019		Pending
Roading	Street Lighting	Dot Waetford	More street lighting in Matapouri would make a huge impact	20/03/2019		Pending
reading	Roading	Aorangi Kawiti	Ngunguru Ford Road - condition of road. Needs maintenance.	20/03/2019		Pending
Roading	Roading	Clements Road, Matapouri	Cuts through Maori Land "Matapouri 3b2 Block". Hapu would like to discuss further with council as they believe proper process was not followed. They have similars queries over Te Wairoa Rd, Wehiwehi Rd and Mackie Place.			Pending
District Plan	Sites of Significance	Mark	Site of Significance - A development in Sandy Bay is within the vicinity of a waahi tapu which may be impacted. Matapouri had marked their sites but have not formally submitted to any territorial authority. Sandra Hawken is the local contact for Site of Significance queries. Hapu would like more information regarding the development work in progress. A kaitiaki Monitor may be needed.	20/03/2019		Pending
Roading	Porowini Ave/Maunu Road Intersection	Confirmation of details on intersection	Cr Cocurullo requested confirmation of details of the intersection Porowini Avenue/Maunu Road. The slide that Simon showed on his presentation was different to that showed at the last meeting Cr Cocurullo went to when it was discussed. 18/3/19 Information and map of intersection provided by Jon Wyeth of WDC. Copies to be provided on request at next TK meeting	20/02/2019		Scheduled for closure
Resource Management Act	RMA	Discussion on RMA	WDC staff to talk at Te Huinga meeting re specifics of RMA and District Plan. Murray McDonald to look into. 11/3/19 Murray McDonald advised no further update.	17/10/2018		Pending

C	DPEN	Item	Actions 14	Date logged	Date closed	Status
Resource Management Act	RMA	Resource Consent Notifications	Council to look into electronic notification processes i.e. text, email, website. Murray McDonald to look into. 29/11/18 The work required to review the methods of advising iwi of resource consent applications is on our list of work to be done and is likely to be in the first quarter of next year. 11/3/19 Murray McDonald advised no further update.	17/10/2018		Pending
Resource Management Act	RMA	Discussion on RMA from Murray McDonald at October TK meeting	Te Huinga to consider information presented and report back to TK	17/10/2018		Pending
Resource Consents	Having a voice in RMA matters	Hapu expressed ongoing concern about input into RMA matters. They agreed Maori Planning Commissioners could address some of these concerns.	<ul> <li>WDC has asked for nominations from Te Huinga for possible Independent Planning Commissioners. Two names i have been received. Council is also considering a request for a Mana Whakahono a Rohe from Patuharakeke.</li> <li>Council has received nominations for Commissioner training from Te Huinga. These people will be registered for the training during 2018.</li> <li>A request to Ministry for the Environment (MfE) officer Hauauru Rae – Kaitaatari Kaupapa Matua/Senior Policy Advisor for advice and guidance on commissioner training was accepted. A date is yet to be confirmed for him to attend a Te Huinga hui, Andre will maintain contact with Hauauru and coordinate a date.</li> <li>4/9/18 Awaiting confirmation from Hauaruru on dates that he is available to come up for training.</li> <li>2/10/18 MfE have a new staff member, Will Tait-Jamieson, and he will be inducted to the wider Northland Māori kaupapa. A number of relevant and generic kaupapa Mãori from the Northland councils are being collated to update him. Once up to speed Will is going to look at suitable date options.</li> <li>5/11/18 Andre Hemara to follow up with MfE about when they will come up to Whangarei to speak at Te Huinga. 10/12/18 Andre advised no further update. Still waiting to hear from MfE.</li> <li>15/1/19 Will Tait Jamieson is coming up to Whangarei in either Feb or March and will be working with Andre who will work with Te Huinga to arrange a suitable date.</li> <li>3/4/19 Will Tait-Jamieson is presenting to Te Huinga 4 April 2019.</li> </ul>	19/07/2017		Scheduled for closure
Waterways		Horahora River - cattle	Violet Slade advised Simon Weston of ongoing problems of stock getting into the Horahora River. NRC have been advised on several occasions. Simon to follow up. CRM CS007574 18/3/19 Email sent to NRC asking for an update.	20/02/2019		Pending
Youth	Focus on Youth (joint initiative)	Clarification has been requested on what this action means.	Hapu have requested that Council develop some ideas for this initiative. Council will do so and report back to Te Karearea. This arose from a joint Council/Te Huinga workshop soon after the elections. No action to date. Ideas also required from Te Huinga. Te Karearea want Action on Youth Initiative. The Community Development Department will look into this and report back to Te Karearea. Jacki Cooper has recently been recruited as the new Community Development Adviser and will be working with the Youth Advisory Group (YAG). Jacki is available to engage with Te Karearea and its focus on a Youth Joint Initiative at their convenience. Jacki can be reached on Phone: 09 430 4200   DDI: 09 470 3033   Mobile: 027 446 2080 E: jacki.cooper@wdc.govt.nz Comment from TH that this topic will be included in their working group discussion of the Terms of Reference for clarification and prioritisation.	19/04/2017		Pending
Community	Correspondence to Marae	Request for all marae to receive copies of any important information from Council. Need to update data base of marae contacts. Andre and Janelle working on updating information.	Janelle advsied contact information now complete. Andre will send completed list to Te Karearea and staff as appropriate. 23/10/18 Andre to request updated list from Janelle. 12/11/18 Janelle has sent around list to TH to update their details. Little feedback on updated details to date.	12/03/2018		Pending
	Te Karearea Strategic Relationship Agreement	Relationship Agreement to be updated	Te Huinga and Council to form working parties to work on updating the Relationship Agreement. 12/11/18 Aperahama has given a copy of Council's amendments to Te Huinga.	15/08/2018		Pending

CLOSED		Item	Actions	Date logged	Date closed	Status
Rating	Rates structrure review	Karearea with an overview of the Rating Structure review and agreed to discuss the rating of Maori land as a separate process from the wider engagement process. It was also agreed that Schedule 11 of the Rating Act would be a specific focus of that discussion. A suitable forum for	Interest in a workshop on schedule 11 was repeated. Te Huinga invited staff to attend a Te Huinga meeting to have a workshop on the Rating Policy. Also a report to Te Karearea was requested. The preferred rating policy will be included in the Consultation Document for the Long Term 2018-28 that will be provided to the members at this meeting. Treatment for Maori land will form part of broader Council rating review. Offer still stands for Rating team to visit Marae on invitation to work through options.	19/04/2017	Jun-18	3 Closed
Papakainga Plan	Papakianga Plan Change	Change were requested.	An update to be provided for the Papakainga Plan change appeal. A report will be on the agenda of the Te Karearea Meeting on 16 August 2017			Closed
	Hapu Environmental Management Plans	not replace engagement, should facilitate it. Copy should be given to all Councillors after elections, part of induction program. Hapu presenting their hapu environment mangemnt plans (HEMPS) [Central to concern that they are not satisfied with involvement in RMA and Consents]	Hapu Environmental Management Plans (HEMPs) are used through the plan change preparation process to inform the plan change outcomes. Every plan change section 32 evaluation report includes a section analysing the proposed plan change regarding lodged HEMPs. Section 74 of the RMA specifies the matters that council must consider when preparing/changing a district plan. Section 74(2A) states that council must take into account any relevant planning document recognised by an iwi authority and lodged with the territorial authority, to the extent that its content has a bearing on the resource management issues of the district. All plan changes are released in draft form as part of pre-consultation, in the past this has included the presentation/workshopping of plan changes with Te Karearea and Te Huinga. Hapu representatives are sent copies of all draft plan changes for feedback and sent proposed plan changes for formal submission. District Plan staff are always available to meet with hapu to discuss concerns, this offer was readily taken up during the pre-consultation of PC94B Papakainga Phase 2. A copy of the plans held by WDC have been printed and put into a folder in the Councillors' Room.	19/07/2017		Closed
Resource Consents	Participation in RMA matters	were not included in decisions on RMA matters – especially issuing of resource consents.	<ul> <li>4/8/17 - Again - there was concern that some hapu were not being notified of all resource consents.</li> <li>20/9/17 - Further concern was expressed that some hapu are not receiving notification of all resource consent applications as they expect.</li> <li>No changes have been made to notifying hapu of resource consents in their areas of interest. All go to hapu where they have an interest and/or Statutory Acknowledgement.</li> </ul>	4/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Pataua Boat Ramp and Camp Resource Consent	be built compared to what has been built?	What was approved was more than they built – WDC has put compliance in place. What is built is according to the consent.	19/07/2017		Closed
Resource Consents	Participation in RMA matters	Te Waiariki Trust (Pataua) Not getting resource consent notifications anymore.	We have not changed our process re: notifying iwi. Te Waiariki is within our system as having an interest in the Taiharuru, Pataua & Ngunguru areas. As such notified applications within those areas will be sent to Te Waiariki.	19/07/2017		Closed
Resource Consents	Water taken from Mimiha Creek - Helena Bay Holdings	Consent allowing water taken from Mimiha Creek for garden- irrigation. Should be reserved for Marae.	Application put on hold and referred back to Marae.	4/08/2017		Closed
Resource Consents	Raumanga Heights Block Subdivision	Raumanga Height Block Subdivision – Tribal & geological factors – caves can't be accessed	In relation to the Raumanga Heights subdivision (Trading Corporate Ltd), this will lapse on 7 November 2017 unless a survey plan is submitted to Council by that date. Feb 2018 - No survey plan submitted, nor any application to extend the consent. Confirmed as lapsed.	1/04/2017		Closed
Resource Consents	Clements Subdivision	effects on the flora and fauna of Pukenui Forest. Consultation	<ul> <li>15/8/18 Request and agreement for agenda item to go to October TK meeting in Council Chambers with presentation on how the RMA consent notification process and decisions work.</li> <li>The Pukenui Trust are keen to discuss this kaupapa face to face with hapū and are coordinating a hui with Dick Shepherd for Monday 23 July 2018. The emphasis for the hui is the proposed land swap that helps with connecting existing walkways.</li> <li>Hui was held at Ngararatunua Marae, all parties involved with the subdivision were in attendance and a robust discussion was had. Outcome was to meet again and discuss in detail the proposed land swap.</li> <li>Since the hui Mr Clement's Agent has compiled additional information in relation to issues raised, which will be tabled at the next formal meeting of the Pukenui Trust. Once the weather improves an on site meeting will be arranged with hapu and other interested parties to work through the proposal.</li> <li>5/10/18 Staff will present a summary of the notification processes and thresholds for consents to the October meeting of Te Karearea.</li> <li>07/10/18 Murray McDonald discussed with Te Karearea.</li> </ul>	18/07/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Resource Consents	Winstones Quarry	<ul> <li>Winstone Quarry Development         <ul> <li>there is concern about placing the overburden onto the Pegram land.</li> <li>GBC Winstones resource consent application for overburden (LU1700100) has been received.</li> <li>The application includes an assessment of effects on the limestone outcrop (Tonkin &amp; Taylor, Preliminary Overburden Disposal Area). There is only a small area of this on the site with the vast majority located to the north-west of the disposal area.</li> <li>The report concludes that there is a low to negligible risk of void collapse due to limited area underlain by limestone and the expected limited thickness of limestone in the area.</li> <li>The Hapu disagree, and have continued to express their concern at each meeting.</li> </ul> </li> </ul>	Update: Winstones have requested that the application be put on hold (suspended). Previous meetings: At the request of the CE, Murray McDonald asked CBC Winstones if they would specifically consult with Taipari Munro. They responded as follows: As described in our resource consent application, we have an on-going, working relationship with the Ruarangi Trustees, of which Marina Fletcher is our primary point of contact. Marina is in the final stages of preparing a Cultural Impact Assessment, which addresses the Pegram block proposal, among other matters. It is the preference of both parties to continue working together as we have done so, to date. The application was publicly notified on 12 July 2017 so parties were able to make submissions on the proposal. An independent commissioner with Tikanga Maori has been appointed to the Panel to hear submissions. The Hearing has been held. Decision July 2018.	May/August 20	43313	Closed
Building Consents	Taiharuru Marae	not differed from original plan i.e. duplication of works and an existing building consent, and yet	CRM RDG056363 An email response was sent 13/6/18. The original building consent lapsed in May 2015 with a refund given of \$4837.00. Unfortunately, the application for building consent would have to be a new application and this would attract the normal fee schedule. The only way for fee assistance is to apply to Councils Community Fund. There would be no guarantee of success of application if applied for.	18/07/2018	15/08/2018	Closed

	Actions
s expressed for the ntre and support for contribute to it	Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 gr has been secured for Stage 1 to proceed in the near future.

Date logged

Date closed

Status

Building Consents	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially.	Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	1/04/2018	Closed
Property	Waahi Tapu - sites of significance to Maori	there funding for Hapu? The	Information that has been received has been reviewed. it is now considered that 75% is collected. This is no longer an active plan change while awaiting further information. There is no additional Council funding for this at this time. Council initially funded this through Repo Consultancy. This funding was to cover costs to the Hapu and the consultant. It has all been spent without the full information being passed to Council from Hapu. The planned Sites of Significance Plan Change is reliant on this information so a new solution will be required.  • The total amount paid to the contractor was \$172,250 +GST. The contractor has detailed within invoices to Council payments to hapu including Te Parawhau. Council has no evidence of what happened to the 'hapu' payments. • Mapping information has been received from Ngati Kahu, Ngati Hau, Te Waiariki, Patuharakeke, half information from Ngati Wai and Ngati Hine and no data from Te Parawhau. • The contract required the consultant to obtain data from all of the above hapu plus Ngati Korora and Ngati Taka Pari Information is held by Council in three ways: - Confidentially ("black" sites restricted to two staff with authority) - Open - Council-only. When an application is received for a consent that has a site on the land involved, the applicant is required to discuss the development with the relevant Hapu. Two reports are included on this agenda. One chronicles the history of the project, and the second recommends a way forward. Way forward agreed.	20/09/2018		Closed

CLOSED

Item

CLOSED		Item	Actions	Date logged	Date closed	Status
Rubbish	Rubbish	Crane Road regular site for illegal dumping. Skips at village centres e.g. Pipiwai/Oakura? More transfer stations? (Over summer) e.g. Opotiki. Get volunteers/community involved? Rubbish from Christmas to Waitangi week at Ohinewai. Litter on Te Hongona Street and Puna Rere Drive.	These concerns were referred to the Waste Minimisation And Management Plan process			Closed
Rubbish	Waste Minisiation and Management Plan	A request was received to participate in the development of the Waste Minimisation and Management Plan.	The plan was sent to Te Huinga and considered at the July meeting.	Jun-17		Closed
Rubbish	Whangarei Waterfall issues		These are on going issues continually being monitored by NRC, Parks, Waste and Regulatory Departments. When these issues occur, it is best for the public to call these issues into Council when they are occurring, straight away.	Nov-17		Closed
Rubbish	Tongatu Road Transfer Station	dispose of refuse for free as Maori	HWM, Councillors Morgan, Glen and Murphy visited site after last TK meeting but station was locked. The station is situated on road reserve and previous requests for free disposal have been declined. However, Council work alongside Marae to assist where possible for major events.	Jul-18	Aug-18	Closed
Water	3 Waters	Information on Three Waters Project	Request for Simon Weston to include Three Waters information in his next report to Te Karearea.	17/10/2018		Closed

CLOSED	Item	Actions	Date logged	Date closed	Status
Roading Ngunguru Ford Road	deteriorated to a point that noxious weeds including gorse are a nuisance. A local resident has been maintaining the road of his own accord. As this is a widely- used road for all the community it should be regularly maintained by Council. In contrast, Council have funded the maintenance of Te Toiroa Rd a paper road.	<ul> <li>4/9/18 Update from Jeff Devine. "I have spoken to Violet Sade.</li> <li>She has requested that the section of Ngunguru Ford Rd that is formed but is currently only an access on a paper road, be taken over by Council and maintained by Council in the future.</li> <li>Council will assess the condition of the section of Ngunguru Ford road, and whether it meets Council standards, and then Council will discuss future options with Violet and the other landowners who live off this section of road."</li> <li>15/8/18 Jeff Devine had been in contact with Violet Slade and agreed to meet on site.</li> <li>Councillor Murphy contacted Jeff Devine who provided the following response. Cr Murphy forwarded this information onto Aorangi and is awaiting reply before further action.</li> <li>"Roading have previously answered questions about the maintenance of Council's section of Ngunguru Ford Rd.</li> <li>This section is a paper road, ie a section of road Council has not yet accepted as being up to the minimum required Council standard, and therefore not maintained by Council, hence the maintenance end signs.</li> <li>There is a lot of back history about ownership of the road, Maori Land and the Maori Land Court over many years. Parts of the road may have been upgraded to Council standards previously under different subdivisions privately but ongoing maintenance of these sections has not been continued.</li> <li>Now the whole of the remaining road has been declared public road by the Maori Land Court by Gazette Notice in 2013.</li> <li>So in Council terms it is a public road, privately maintained, (PPM)."</li> </ul>	18/07/2018		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
<b>CLOSED</b> Roading	Porowini Terenga Paraoa Marae – Traffic Impact Report	Three lanes on Tarewa Road cause an issue for the entrance. What can be improved in future? It was noted that the three lanes on Tarewa Road have caused an issue for the entranceway. Request was that the committee would like to see the Traffic Impact Report for this and what can be improved in the future.	In 2012 the right turn bay was added by taking land and widening the road on the opposite side of the road. Apart from this widening, all other works were undertaken within the road reserve. No resource consent was required and therefore no Traffic Impact Report was completed and was not a requirement. Porowini Terenga Paraoa Marae entrance – a marked "KEEP CLEAR" on Tarewa Road was discussed as an option to provide safer entrance to the Marae. Traffic engineers declined this request. It was asked that WDC re-consider this. WDC Traffic Engineers have stated again that a "KEEP CLEAR" area will not be possible. This is because of the nearness of the vehicle entrance to the traffic lights and that it is	Date logged May-17	Date closed	Status
		directly outside the vehicle crossing. Historically, there has been 2 lanes northbound in this location.				

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Entrance to Otangarei via Puna Rere	Entrance to Te Hononga Street off Puna Rere Drive needs better signage and lighting – easy to miss.	It was noted that the intersection is not clearly marked and has poor lighting. Request was to check for signage and lighting. 4 July 2017 - There is a request for higher than standard signage and lighting. Options for the entrance to Te Hononga Street, Otangarei to be investigated and brought back to a future meeting. 16/8/17 - Signage has also been requested to mark the entrance to the Otangarei Walkway. There is planned signage for the walkway. Investigations show that Puna Rere Dr has a Street Light at the intersection with Te Hononga St, and the intersection is clearly marked according to the roading standards. Otangarei Neighbourhood Safety Panel in principle, support signage around the entranceway to Otangarei and if possible signs for the park and the walkway. They would like to have some input in the design and location of the signs. The request for the Otangarei Community to create a sign will now progress through the Community Development Team, via their Community Village Planning. LED street lights are being installed over the next 18 months. These are an improvement over existing lights. Additional signage has been approved for: • "Otangarei" to be included on NZTA green destination sign at the corner of State Highway 1/Puna Rere Drive; • Signage has been included at the intersection of Puna Rere Drive/Te Hononga Street.	_		Closed
Roading	Rewarewa Road	Land locked off Rewarewa Road	Section that is possibly land locked off Rewarewa Road. This will need to be addressed via an outside meeting. Need more detail on property – exact location and lot number. Issue also of beside the waste management ponds, sightlines for going in and out. There is potential access available to the land via a paper road which can be developed by the land owners to facilitate any development.	Jul-17		Closed
Roading	Pipiwai/Riponui Road	A slump/slip in the road had occurred. There had been a temporary fix with road markings and filling of slump area with hotmix but that this was only a temporary solution and a permanent solution needed to be found.	Work has been completed.	Mar-18		3 Closed
Roading	Parking at Rural Sports Parks	Parking at rural sports fields – cars block roads eg: Springs Sports Complex.	There is no record of any complaints or enquiries on this matter. Should similar issues reoccur, please contact Council's after-hours number and our contractor will respond. If large events are known in advance, please inform Council and we can have enforcement people on site.	Aug-17		Closed

CLOSED		Item	Item Actions		Date closed	Status
D						
Roading Roading	Pipiwai Road	(land). There had been no	Team have assessed the work and discussed it with the Roading Manager. Work carried out at this site by our contractors has not changed the direction of the stormwater runoff. WDC contractors have only cleared vegetation from existing water tables. If residents want to send all stormwater into one catchment, then Roading will require written permission from the land owner concerned. Other residents of this area have also approached council and we advised that the only work our contractors have done here is clear vegetation from existing water tables. There are no programmes in place to alter any existing stormwater drains for this area.	1/03/2018		Closed
Roading	Wrights Road		CRM RDG055344 was raised initially for the Wrights/Moore Rd incident. The council was advised of the incident on 11th July. This accident did not meet the threshold required to notify WorkSafe NZ by either the contractor or ourselves. An internal investigation of the incident is being carried out by the contractor and we will be advised of the outcome at the end of the month.	18/07/2018	15/08/2018	Closed
			The contractor will tidy up the shoulder where the truck went over when they come back to do the drainage works that have been programmed. This won't be until they finish the heavy metal overlay which should be the week after next. The slump was filled on 20th June and will most likely need another top up. A dig-out repair will be included in the contract for the seal extension that is planned for later this year. CRM RDG055347 – The slip is ongoing and the contractor will clean up again this week. We have engaged Opus to investigate and design a permanent repair. They will be in contact with you in due course to obtain permission to gain access to the top of the failure site.			
Roading	Henare Road	The continuous rain we have had lately has damaged Road on numerous occasions. There are no drains or culverts until you get to the lowest point of the Road. Water overflow scours both sides of the road and causes potholes and corrugations.	Our Northern Roading Inspector has advised that there are works programed for Henare Road for within the next few weeks weather dependant. 7/5/2018 update – Contractor advised work completed. WDC Roading Inspector will be going out to take photos and ensure work is completed.	1/03/2018	7/05/2018	Closed
Roading	Ngunguru Ford Road	How many times does it get graded; cost of grading; cost to have it sealed. Why "Council Maintenance ends here" sign where it is; can it get moved to further along road?	The Council maintained portion of Ngunguru Ford Rd is 6.9 km long. The road was graded 10 times in the last 12 months. 1300m3 of metal was also placed on road during the last 12 months. A total of 25 CRM's have been received for Ngunguru Ford Rd in the last 12 months. However, a number were received at the same time from a number of different people reporting the same issue. Grading is generally programmed on a monthly routine but can be weather dependant. During the monthly routine all the roads in a particular area are graded generally at the same time over a week or so.	4/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
Roading	Wrights Road		Request to seal Ngunguru Ford Rd was made. Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018. Council is intending to repair 3 short sections of Kokopu Rd as the pavement in these locations has failed. These will be completed in the next few weeks. These are ongoing maintenance work required for all roads to keep the travelling public safe. These works do not include the sections of road with the various tight corners which are before the first section of the proposed works, as the pavement through these sections are ok. The logging companies previously investigated the potential use of Kokopu Rd for returning empty logging trucks because the narrow windy nature of this made this route unsafe as the trucks couldn't traverse the corners without crossing the centreline. Council has allocated \$1.3M to the sealing of an additional 2.5km of Wright and McCardle Rds this summer and tenders for the work close in early November. Therefore, we assume works will commence on the road later in November. Funding for the maintenance of Kokopu Rd and the funding for the seal extension works on Wright Rd come from different funding sources within NZTA and their funding rules do not allow the two activities to be mixed. Council is about to commence the agreed dust suppression programme of works on the District's unsealed logging routes in November. Further seal extensions and how they are prioritised will be considered as part of the Long Term Plan 2018. Seal Extensions – The budget has been increased to \$1m per year to seal roads, the first 2 years will be dedicated to sealing Wright road, criteria for prioritisation will need to be set by council for years following.	19/07/2017	12/06/2018	Closed
Roading	Pipiwai Road	larger culvert to alleviate the	Roading Inspector Mark Barry has inspected this late last week and the culvert either side of the road is blocked. The land drainage need to be cleared to allow the culvert under the road to work, this is the landowner's responsibly. Mark tried to phone but not available. I will email her and advise today with our response.	18/07/2018	15/08/2018	Closed

17/10/18 Presentation given by Simon Weston

by Simon Weston.

A presentation will be provided at the council chambers Te Karearea Meeting in October

15/08/2018

Closed

Reserves and Open

Spaces

Southern Entranceway

Improving City Signage at

Entranceway to city

CLOSED		Item	Actions	Date logged	Date closed	Status
Reserves and Open Spaces	Waka House	Peter Vaughan tabled a document with details of the planned waka enclosure for Onerahi this summer.	Council staff have been working with Peter Vaughan of the Whangarei Waka Trust over the last 2-3 years to find a location for an enclosure to be built to store their waka. Council has offered a temporary site for the waka enclosure at the Aquatic Centre for up to 5 years. Council officers are working through the details of their use of this site. There are no allocated Council funds for this project, and Peter has been given details of possible funding sources for community projects to cover levelling and construction costs. Elected Members support the establishment of permanent facilities at Pohe Island once the infrastructure to support additional use is developed. This matter will be reported back to an Infrastructure Update Meeting. Went up to Infrastructure meeting 7 August with further information being requested. To go back up to 12 September Infrastructure update meeting. 5/10/18 Futher information was requested at the September Infrastructure update meeting. To go back up to October Infrastructure meeting. Query on suitable location for temporary location of waka house. No funding is proposed from Council. 17/10/18 Agenda item to go to Council for decision. 12/11/18 Application for a temporary licence for a waka enclosure at Onerahi was declined. Council will work with Trust to find an alternative site.	18/07/2018		Closed
Reserves and Open Spaces	New Playgrounds	Request that Kura be consulted along with nearby schools	17/10/18 Request that Kura are consulted on any new playgrounds along with the school that are currently consulted with. 5/11/18 Infrastructure staff contacted Evelyn Henare and are booked in to visit the junior students of Te Kura Kaupapa Maori o Te Rawhiti Roa regarding Potter Park. Council is also working on a consultation kit for any projects/works that will enable wider consultation with all of the effected community.	17/10/2018		Closed
Reserves and Open Spaces	Entranceway Competition	Request for designs of entranceway competition in 2001 one of the winners whas a whale bone.	Staff from Parks, Business Records and the Communications Team worked together to try and find information on this design. While details of the proposal were found, designs were not. In reviewing Council resolutions budget was not approved to progress this.	15/08/2018		Closed
Parks	Blue Goose Entranceway	Future developments for the Blue Goose entranceway, potentially could host a cultural precinct which may include a marae for Otaika.	The treatment of this entranceway is being considered as a new item for the Long Term Plan 2018. Entranceways – \$550k plus inflation planned for year 4/5	20/09/2017	15/06/2018	3 Closed
Parks	Whangarei Falls	Safety-Concern was expressed at the danger for visitors to Whangarei Falls	Concern was expressed at the danger for visitors to Whangarei Falls	19/07/2017		Closed

CLOSED		Item	Actions	Date logged	Date closed	Status
				47/40/0040		0
Reserves and Open Spaces	Park off Boundary Road	paint playbround c 1 2	<ul> <li>17/10/18 Request from Emma Cribb to paint playground off Boundary Road. CRM created PRK013737</li> <li>12/11/18 Spencer Jellyman has contacted Emma and is meeting her onsite to take a look.</li> <li>29/11/18 Work starting week of 10 Dec.</li> <li>15/1/19 - Painting on Haruru Playground completed.</li> </ul>	17/10/2018		Closed
	Te Huinga	Funding being given to Te Huinga from TPK. Will Council match this \$ or \$.	Delaraine will provide details of funding to be provided to Te Huinga from TPK for Council to consider. 21/11/18 Delaraine provided details. Taipari advised that this matter is to be discussed at Te Huinga before being brought to Te Karearea. 19/12/18 Delaraine reiterated that funding needed further discussion to ensure TH is resourced for Resource Management and District Plan processes. 20/3/19 Discussion at Matapouri Marae that this is not Te Huinga funding and request to be removed.	17/10/2018		Closed
	Hihiaua Cultural Centre	Support was expressed for the Cultural centre and support for Council to contribute to it financially	Nov 2017 - Council has committed \$500,000 to the Hihiaua Cultural Centre. It will be available to them when certain milestones are achieved. Fundraising has started and a \$675,000 grant has been secured for Stage 1 to proceed in the near future. April 2018 - The Crown (Provisional Growth Fund) has contributed a further \$1M Construction due to start this year.	19/04/2017	Apr-18	8 Closed
The Hub	Toilets at The Hub	Can these toilets be open to coincide with the Inter-city Bus timetable?	The toilets are only open when the i-Site is open – 9am-5pm seven days a week. There is a sign on the door directing people to other public toilets with clear directions on how to get to them for times when the i-Site is closed.			Closed
Funding and Grants						
Community	Maori Language Week	What is happening with this?	Te Reo in the workplace classes running for the month of September in the Library.			Closed

CLOSED		Item	Item Actions		Date closed	Status
Community	Funding	Applying for funding from DIA to desex cats and dogs	29/11/18 Email sent to DIA to ask for any information on this fund. 3/12/18 DIA advised FNDC had applied for funding in 2017. They were successful and received \$15k, FNDC matched this. Unfortunately this fund through the DIA is no longer available. 4/12/18 WDC Regulatory Manager advised that in 2016 the Government agreed to contribute \$0.85 million to target high-risk dogs, as part of a package of changes to reduce the risk and harm of dog attacks. Applications were sought from territorial authorities up until January 2017 to subsidise de-sexing programs for high risk dogs. Auckland Council were successful in their application and received grants for a total of approx. \$290,000 inclusive.WDC Bylaw Enforcement Coordinator, noted that Whangarei District Council had nearly 150 known dogs that are of menacing breed/type. WDC held conversations with Auckland Council Animal Management and they made available some of their received funds (with the approval of the DIA) to support WDC get their menacing dogs de-sexed. The DIA funding is for de-sexing high risk dogs (menacing and dangerous) only. Under this proposal, a Whangarei based veterinarian practice – Northland Vets have been contracted to provide neutering services. In June 2018 all known dog owners of a menacing type dog within WDC were sent a menacing classification for their dog. This classification required the dog to be de-sexed within one month (if it was not already). An explanation letter was included with the classification, which offered the free de-sexing and how to obtain this. Since June 2018 all new dogs of menacing breeds in the district are classified immediately (as per legislation), and are also eligible for free de-sexing if qualified.			Closed
			<ul> <li>Further information from WDC - When owners have their dogs de-sexed through the project they are also offered:• Free micro-chips provided by council to the vets, which can be performed during the de-sexing surgery. • Muzzles available at cost price.</li> <li>All dogs must be registered prior to being eligible for de-sexing.Over thirty dogs to date have been de-sexed as a result of the program. This program will continue within WDC until there are no funds left. It is hoped this program will help to:</li> <li>Engage the community, and increase awareness regarding responsible and compliant dog ownership</li> <li>Reduce the number of unwanted dogs, and associated welfare issues, such as: high rates of euthanasia in shelters and concerns around the safety of stray dogs.</li> <li>Reduce the cycle of irresponsible breeding and rearing.</li> <li>Encourage that dogs in Whangarei form a positive part of homes and communities. There has been no funding made available for the de-sexing of cats to territorial authorities and currently there is no cat control legislation within NZ to enforce this.</li> </ul>			
Community	Marae Resource Kits	Request for Marae resource kits of important documents e.g. LTP, Rating Policies, Fees and Charges, Urban design etc. Working on what documents would be of interest.	A summary document of Council business is being compiled now that the LTP is completed. This will be tabled with Te Huinga along with key documents such as the adopted LTP, Fees and Charges and Papakainga Toolkit to generate discussion and enable further targetted resources to be identified for Hapu if required. 12/11/18 Maori Resource document created and will be distributed to TH. 4/4/19 Also available on WDC website http://www.wdc.govt.nz/Te-Whariki- Tangata/Pages/Maori-Resource-Kit.aspx	12/03/2018		Closed

CLOSED		Item	Actions		Date closed	Status
	Communication	Effective 2-way communication	Council calendar and a marae/hui calendar will be co-ordinated to look for opportunities to work together. Completed for Te Huinga Meetings. Marae have been contacted. Awaiting responses. Due to many marae reluctant to provide this information we have stopped asking.			Closed
Elections Citizenship	Citizenship Ceremonies			18/07/2018		Closed



# 6.2 Elections 2019

Meeting:	Te Kārearea Strategic Partnership Forum
Date of meeting:	Wednesday 17 April 2019
Reporting officer:	Kathryn Candy, Senior Legal Adviser

# 1 Purpose

To update the Te Kārearea Strategic Partnership Forum on the 2019 local body elections.

# 2 Recommendation

That the Te Kārearea Strategic Partnership Forum notes this report.

# 3 Discussion

The triennial local body elections will be held on Saturday 12 October 2019.

## 3.1 Key Dates:

The timetable for the election is attached, and the following summarises key dates:

- Friday 19 July 2019 Nominations open
- Friday 16 August 2019 12 noon Nominations close
- Friday 20 September 2019 Wednesday 25 September 2019 Delivery of voting documents
- Friday 20 September 2019 Saturday 12 October 2019 noon Special Voting Period
- Saturday 12 October 2019 Election Day voting closes at noon
- Saturday 12 October 2019 Thursday 17 October 2019 Official count
- Thursday 17 October 2019 Wednesday 23 October 2019 Declaration of result
- Mid-December 2019 Return of electoral donations and expenses

#### 3.2 What we are electing:

The election on 12 October will be for Whangarei District Council councillors and the Mayor as well as for members of the Northland Regional Council and the Northland District Health Board.

In 2018 Council undertook a representation review of the district's wards and boundaries to determine whether they still reflected communities of interest and provided effective representation for the people of Whangarei. The outcome of that review was that the number of councillors in the district will remain at 13 plus the Mayor, the wards will remain the same, but the boundaries of four of those wards will change slightly. Due to an appeal that was received after Council made its final decision on this review, the Local Government Commission reviewed Council's decision and has recently declared that the final decision of Council was appropriate.

So, the 2019 election will be for:

- The Mayor
- Ward Councillors:
  - Bream Bay (2)
    - o Denby (3)
  - Hikurangi-Coastal (2)
  - Mangakahia-Maungatapere (1)
  - Okara (4)
  - Whangarei Heads (1)

The ward boundaries that have been slightly amended are between Okara and Bream Bay wards, and Denby and Hikurangi-Coastal wards. The maps of these changes are attached.

#### 3.3 How to stand:

A candidate must be a New Zealand citizen, on the parliamentary roll and nominated by two people in the ward that the person is standing for, or for a mayoral nomination they must be in the district.

## 3.4 Electoral Officer:

Council has an independent Electoral Officer who runs the election – Mr. Dale Ofsoske from Election Services. Council provides support to the Electoral Officer by assisting with the receiving of nominations and special votes as well has undertaking administrative tasks to ensure that the election runs smoothly.

## 3.5 Previous Council decisions that affect the election:

Council has already made some decisions in the lead up to the 2019 election. They are to use the first past the post voting system, and to retain the status quo of no Māori wards.

## **3.6 Election Protocols:**

For every election, Council provides to staff election protocols to assist staff with issues that may arise during the pre-election period (12 July - 12 October). These protocols cover the need for staff to be politically neutral, guidance if an employee wants to stand for council, and the use of council resources for campaigning.

## 3.7 Promotion of election process:

The Local Government Act 2002 has recently changed to make it a requirement of the Chief Executive of Council to "facilitate and foster representative and substantial elector participation in elections...". Council is currently working on its promotion campaign to encourage more diversity on Council and to increase voter turnout. More information on this will be presented to the meeting.

# 4 Attachments

Timetable Triennial Election 12 October 2019 Ward boundary change – Denby/Hikurangi-Coastal Ward boundary change – Okara/Bream Bay





- Current Whangarei Ward Boundaries
- Proposed Ward Boundary Bream Bay / Okara

LACHMANNEL

NWATTLE LANE

Meshblock Boundary

# Legal Road

- ------ ACCESSWAY; SERVICE LANE
- ------ ARTERIAL; COLLECTOR; ROAD
- ------ RAILWAY
- ------ STATE HIGHWAY

# Whangarei Wards

Bream Bay Ward
Denby Ward
Hikurangi-Coastal Ward
Mangakahia-Maungatapere Ward
Okara Ward
Whangarei Heads Ward

# Proposed Ward Boundary - Bream Bay / Okara

<del>33</del>

NELL PL

BOUNTY

SOUTH ENDAVE

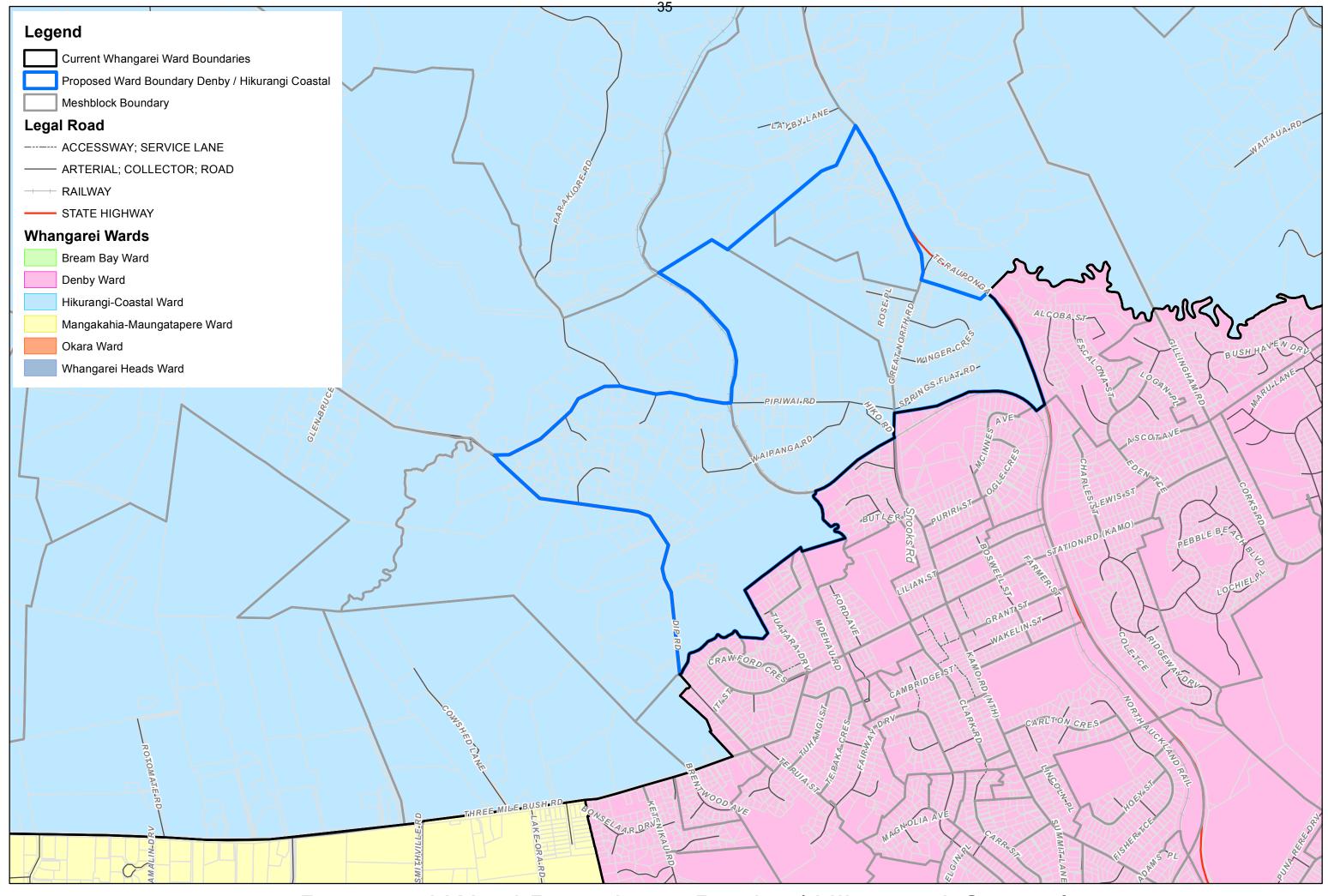
R'ANGER-PL-TO

IKATERE-PL-Z

-AWATEA.ST







# Proposed Ward Boundary - Denby / Hikurangi-Coastal





# TIMETABLE Triennial election

Whangarei District Council 12 OCTOBER 2019

# SATURDAY 12 OCTOBER 2019

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Saturday 2 March - Tuesday 30 April 2019	Ratepayer roll enrolment confirmation forms sent [Reg 16, LER]		
Saturday 2 March - Saturday 6 July 2019	Preparation of ratepayer roll [Reg 10, LER]		
May 2019	National ratepayer roll qualifications and procedures campaign [Sec 39, LEA]		
Monday 1 July 2019	Electoral Commission's enrolment update campaign commences		
Wednesday 17 July 2019	Public notice of election, calling for nominations, rolls open for inspection [Sec 42, 52, 53, LEA]		
Friday 19 July 2019	Nominations open / roll open for inspection [Sec 42, LEA]		
Friday 16 August 2019	Nominations close (12 noon) / roll closes [Sec 5, 42, 55 LEA, Reg 21, LER]		
Wednesday 21 August 2019	Public notice of day of election, candidates' names [Sec 65, LEA]		
by Monday 16 September 2019	Electoral officer certifies final electoral roll [Sec 51, LEA. Reg 22, LER]		
Friday 20 September - Wednesday 25 September 2019	Delivery of voting documents [Reg 51, LER]		
That 20 September - Weanesday 25 September 2015	Delivery of voting documents [keg 51, Lek]		
Friday 20 September - Saturday 12 October 2019	Progressive roll scrutiny [Sec 83, LEA] Special voting period [Sec 5 LEA, Reg 35, LER] Early processing period [Sec 80, LEA]		
	Progressive roll scrutiny [Sec 83, LEA] Special voting period [Sec 5 LEA, Reg 35, LER]		
Friday 20 September - Saturday 12 October 2019	Progressive roll scrutiny [Sec 83, LEA] Special voting period [Sec 5 LEA, Reg 35, LER] Early processing period [Sec 80, LEA]		
Friday 20 September - Saturday 12 October 2019 by Friday 11 October 2019	Progressive roll scrutiny [Sec 83, LEA] Special voting period [Sec 5 LEA, Reg 35, LER] Early processing period [Sec 80, LEA] Appointment of scrutineers (12 noon) [Sec 68, LEA] Election day [Sec 10, LEA] Close of voting (12 noon) [Sec 84, LEA] Progress and preliminary results available as soon as practicable after close of		
Friday 20 September - Saturday 12 October 2019 by Friday 11 October 2019 Saturday 12 October 2019	Progressive roll scrutiny [Sec 83, LEA] Special voting period [Sec 5 LEA, Reg 35, LER] Early processing period [Sec 80, LEA] Appointment of scrutineers (12 noon) [Sec 68, LEA] Election day [Sec 10, LEA] Close of voting (12 noon) [Sec 84, LEA] Progress and preliminary results available as soon as practicable after close of voting [Sec 85, LEA]		

LEA = Local Electoral Act 2001

LER = Local Electoral Regulations 2001









# 6.3 Infrastructure Operational Report Update – April 2019

Meeting:	Te Kārearea Strategic Partnership Forum
Date of meeting:	17 April 2019
Reporting officer:	Simon Weston (General Manager Infrastructure)

# 1 Purpose

To ensure members of Te Karearea Partnership Forum are well informed on Council's infrastructure programme.

# 2 Recommendation

That Te Kārearea note the Infrastructure Update Report.

# 3 Background

Please find attached the Infrastructure Update for the month of April, outlining progress on Infrastructure works for the District.

## 4 Attachments

Infrastructure Operational Report – Highlights from January – February 2019.



# Infrastructure Operational Report Update for Te Kārearea Strategic Partnership Forum – April 2019

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# **Projects Overview**

# Infrastructure Planning & Capital Works

Planning & Capital Works Projects	Current Stage	Expected Start Date	Expected Completion Date
Sense of Place Projects			
New Town Basin Park	Design	2017	Jun-19
Camera Obscura (3rd party project)	Funding applications	unknown	unknown
Bascule Carpark	Construction	Mar-19	Jun-19
William Fraser Memorial Park on Pohe Island Carpark	Construction	Jan-19	May-19
Major Projects - Parks & Recreation			
Matapouri Beach Restoration	Consenting	Feb-19	Jun-19
One Tree Point Seawall Investigation	Completed	-	-
Seawall Renewals 17/18	Design/Consenting	Mar-18	Mar-19
Otaika Sports Park Field Construction	Construction Stages 1 & 2	-	Apr-19 / Apr-20
Laurie Hall Park Asset Renewals	Construction	-	Apr-19
Ruakaka Sports Field Lighting	Procurement	Jan-19	Feb-19
Whangarei Falls Carpark Amenity Upgrades	Planting	Apr-19	May-19
Potter Park playground	Construction	Apr-19	May-19
Laurie Hall Park Waterfall Refurbishment	Detailed Design	Feb-19	May-19
Otangarei Sports Park Toilet	Completed	-	Feb-19
Mackesy Bush track renewal	Design/Consenting	Dec-18	Mar-19
Ngunguru Seawall renewal	Consenting	May-19	unknown
Dog Park Drainage	Construction	Feb-19	May-19
Ngunguru Youth Activity Zone	Design	Feb-19	Apr-19
Parihaka War Memorial Refurbishment	Design	Feb-19	Apr-19
Pohe Island Destination Playground	Design	Mar-19	Jun-19
Pohe Island Skate Park	Design	Mar-19	Jun-19
Town Basin Playspace renewal	Design	Mar-19	Jun-19
Major Projects - Water			
Whau Valley Water Treatment Plant	Construction	Mar-19	Dec-20
Ruakaka WTP Clarifier Upgrade	Construction	Mar-19	Nov-19
Major Projects - Waste & Drainage			
Teal Bay Stormwater Upgrade	Construction	Feb-19	Apr-19
Whangarei WWTP Odour Control	Detailed Design	Mar-19	Jun-19
Major Projects - Regulatory			
New Animal Shelter	On Hold – Site reassessment		Jun-19
Major Projects - Strategy			
Complete Streets Masterplan – Whangarei City Core	Design	Feb-19	April-19

Water

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Water Projects	Current Stage	Expected Start Date	Expected Completion Date
Water Treatment Plant Upgrades	Construction	Sep-19	Jun-19
Meter Replacement Contract 2018/19	Construction	Nov-19	Apr-19
Reticulation Programmed Works 2018/19	Construction	Sep-19	Jun-19
Minor Projects - Emergency Works	Construction	May-19	Oct-19
SCADA Upgrade	Design	Jan-19	Jun-19
New Whau Valley Water Treatment Plant	Construction	Mar-19	Jun-21

# Waste and Drainage

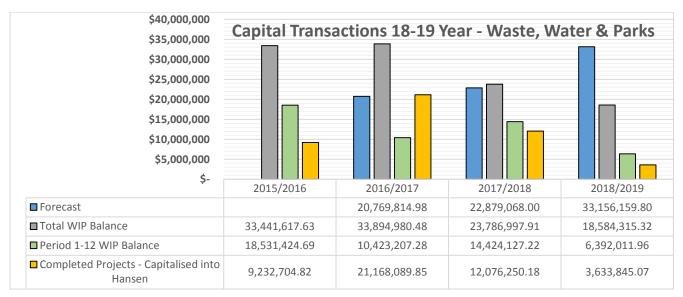
Waste and Drainage Projects	Current Stage	Expected Start Date	Expected Completion Date
Takahe Sewer Diversion	Construction	Nov-18	Mar-19
Hikurangi Sewer Rehabilitation Stage 2	Construction	Feb-19	Oct-20
Tarewa Rd/SH1 Sewer Crossing Stage 2	Construction	Mar-19	Aug-19
Porowini Ave Stormwater Quality Improvement	Tender	Mar-19	Apr-19
Riverside Dr/Pohe Island Sewer Rising Main Replacement	Investigation	Mar-19	May-19
Timangi St-Ruakaka Sewer Renewal	Investigation	Mar-19	Apr-19

# Roading

Roading Projects	Current Stage	Expected Start Date	Expected Completion Date
LED Street Lighting – Twin Coast Discovery Upgrade	Complete	Nov-17	Dec-18
LED Street Lighting – Supply and Installation (V Category)	Tender	Mar-19	Apr-19
CON17091 Porowini/ Tarewa Intersections Improvements	Construction	Complete	Complete
Vinegar Hill Road Safety Improvements	Construction		Dec-19
CON18047 Maunu Rd / Porowini Ave Intersection Improvements	Tender Evaluation and Award	Mar-19	Apr-19
Road Safety Promotion (2019-21)	Tender	-	Apr-19
Bike Skills Training	Award	-	Apr-19
CON18012 KSP Stage 4a (Fisher Tc Underpass)	Construction	-	Apr-19
CON17056 KSP Stage 3 & 4b SP1 (Kamo Rd to Puna Rere Dr)	Construction	-	Jun-19
CON17056 KSP Stage 3 & 4b SP2 – (Jack St to Fisher Tc)	Construction	-	Jun-19
Te Matau a Pohe Road Light Replacement	Design	Dec-18	Mar-19
Inner CBD Transport Model	Design	Dec-18	May-19

# Infrastructure Development Asset Capitalisation

Capital works projects as-built completions are very slow so there is very little capitalisation in this area, but there is a steady flow of vested assets from sub-divisions as well as the plant equipment renewals in some areas.



# Asset Data Management

The relaunch meeting for the AMS/GIS project has taken place and the project is gearing up with a visit from the Tech Project Manager earlier in March. Componentisation was completed on target and the focus has turned to preparing for workshops scheduled for late March, early to mid-April. A sample set of data is to be used to set up a familiarisation pilot project to enable the team to get a hands-on feel for the new application which should then lead to more detailed discussions surrounding the final build design.

The GIS users group meeting was held in Whangarei in mid-March which showcased some of the up and coming features in ESRI GIS applications. There are some very exciting tools which would be of huge benefit to the organisation both in efficiency and in practicality and it shall be interesting to see if these are at least considered for future development and become part of the new GIS strategy.

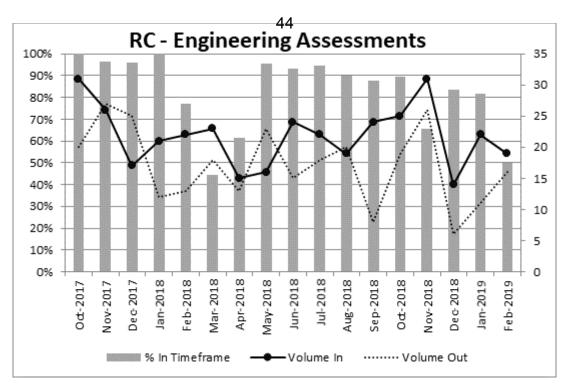
## **Development Engineering**

The number of applications received in February were 19, slightly less than the 22 received in the previous month. Applications completed within the service level agreement timeframe was 50%, compared to 82% in the previous month. A higher number of reports were completed in February, 16 compared to 11 completed in January. The higher number of reports completed contributed to a lower percentage done within timeframes. The staff are currently involved in more complex engineering designs and requests for developer's meetings where multiple developers are responsible for upgrading communal infrastructure. This is due to the rezoning of the district. The Development Engineers are still receiving support from consultants for processing new applications and approving engineering plans. We now have an external Engineer residing in the Council office once a week to assist staff with increased workloads.

The Development Engineers are currently aiding in the preparation of Subdivision applications for two 100 Lot subdivisions on Sands Road. Council services will be extended in this area by means of a cost share agreement.

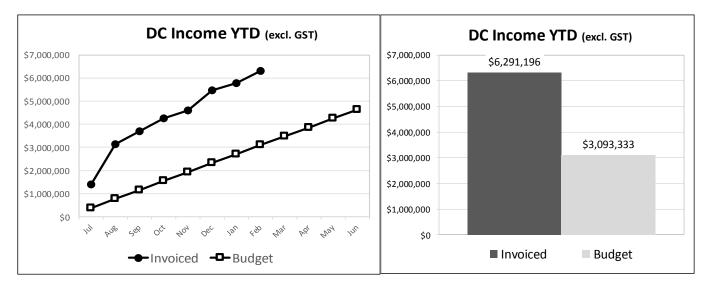
Staff are currently updating the reporting templates to accommodate the new District Plan Rules recently adopted.

Engineering plans currently under review include The Landing, OTP Stage 3 (77 Lots) and infrastructure to vest, Evo Land Ltd in Amalin Drive, Kamo (13 Lots) and infrastructure to vest, Tamure Place in Ruakaka, (81 Lots) and infrastructure to vest, Kotata (46 Lots) and infrastructure to vest.



#### **Development Contributions**

Year to date (YTD) income is \$6,291,196 this is well above budgeted YTD of \$3,093,333. The end of year budget has been revised to \$8Million. The year to date income reflects the strong development market.



All Resource consent, Building Consent and Public Utility applications are assessed for development contributions. Of the 137 that required detailed assessment 69 were assessed as having a liability for contributions.

#### Infrastructure Support

Internal audits have now begun with the Water Services Manual audited and 3 procedure audits scheduled for March.

Work on internal process improvements is tracking well with 4 processes being value stream mapped with improvements made and 2 new processes created this month.

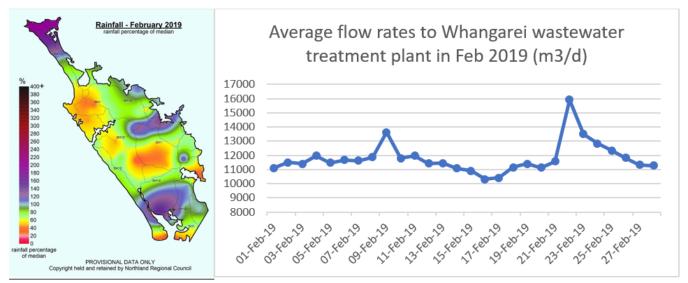
Vehicle crossing proformas have now been tested along with IT and the issues are being ironed out before going live in Tech One production.

All old contract purchase orders have now been closed in preparation for the new contract solution going live.

UAT1 testing for the contract solution has been completed with a few issues to be ironed out before the UAT2 testing begins in March. There is a predicted go live of 1<sup>st</sup> April 2019. Some extra resource will be required while key staff are undertaking the testing.

Quarterly PDP meetings have been successful in keeping the team on track to achieving KPIs. Short term and long term goals are steadily progressing.

#### Waste and Drainage Operations and Maintenance



NRC image depicting the percentage of normal rainfall and graph illustrating the daily average flow in m<sup>3</sup>/d through Whangarei WWTP in February 2019

Daily average flow to Whangarei wastewater treatment plant had a fluctuation trend in February. It reached its lowest point at 10,000 m3/d. Cyclone Oma hit Whangarei on 23 Feb 2019, veered off with little rain. However, farmers welcomed the rain during the dry periods. The peak flow reached it maximum at 16,000 m3/d. In comparison with the same period last year, the total flow to the plant was approximately 40% less.

#### Health and Safety

There was an incident in Whangarei wastewater treatment plant. It was a 3 amp switch for a turbidity sensor that popped when a technician turned it off. The switch was enclosed to eliminated the water to get in directly. The operator was sent to Whitecross for a check-up and he was fine. The plant had already checked the switch and found only kind of its type. However, plant operators and manager are vigilant to eliminate further risk associated with this particular type of switch.

#### **Rural WWTP Operation and Maintenance**

- Tutukaka: some faulty solenoids identified. Repairs were undertaken
- Waipu sand filter No 2 and No 3 were cleaned and top up
- Hydrotech subcontractor- has sprayed the wetland to clear broadleaf at the Waiotira plant

#### People and Capability

The position for the Engineering Officer had been interviewed. HR is undertaking the final reference check.

#### Reticulation

There were 3 spill incidents recorded in February 2019 due to line blockages . All areas were disinfected and cleared.

#### **Capital Works Projects**

#### Sewer and Stormwater CAPEX

**Takahe St Sewer Diversion:** This project will resolve the sewage overflow in Takahe St, Tikipunga. The work is being undertaken by Boadspectrum and is 90 percent complete. The work is currently on hold waiting for the water main to be relayed where it clashes with the new manhole at Takahe St.

**Hikurangi Sewer Rehabilitation Stage 2:** This project is to rehabilitate Hikurangi sanitary sewer network to reduce groundwater infiltration and restore structural integrity of the pipes. The contract was awarded to Quik-shot. Pre-construction CCTV inspection of the sewer lines is underway and civil work/open cut pipe installation is expected to start mid-March.

**Tarewa Trunk Sewer SH1 Crossing:** The final crossing of the 600mm diameter sewer under SH1 is being constructed by Downer as part of the NZTA's Tarewa Rd/SH1 intersection upgrade. Installation is planned to start in March but will be completed in two stages to suit construction methodology of the main road widening works. The second stage will be completed later this year.

**Riverside Dr/Pohe Island Sewer Rising Main Replacement:** Opus have been engaged to investigate options to replace the sewer rising main under the estuary at Pohe Island. The existing pipe is asbestos cement and has reached its end of service life.

**Porowini Ave Stormwater Quality Improvement:** This project is for construction of a storm water treatment system for the water body adjacent to the Porowini railway overbridge. The tender for construction will close at the end of March.

**Whangarei WWTP Odour Control:** Beca have been awarded the contract to design odour control works, due for construction in 2019/2020. Further investigation works are underway.

#### **Sewer and Stormwater Renewals**

Tamingi St: Currently investigating options to replace or renew sewer at Tamingi St, Ruakaka.

#### **Consents and Compliance**

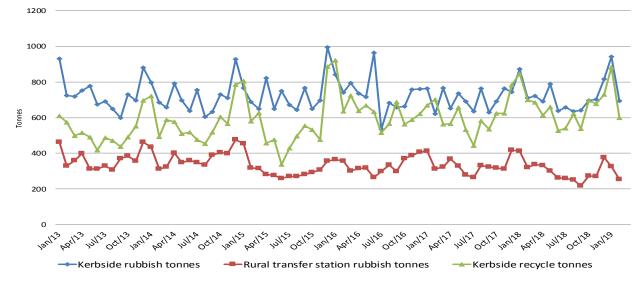
After summer holiday peak, except Ngunguru, all plants are fully compliant with resource Consent. A surface aerator for the Ngunguru plant was turned on 24/7 to support the oxygen transfer, to try and improve the nitrification process. From the internal monitoring process, the wetland did not assist the removal of nutrients in wastewater.

#### **Solid Waste Operations**

Extra summer coastal settlement collections ceased after Waitangi Day and the amount of material collected indicates that the extra collection service is used by very few households after the first week of January.

Negotiation regarding the variation of the recycling collection contract is ongoing.

The resource consent hearing for the Parua Bay transfer station has been postponed pending further engagement with locals.



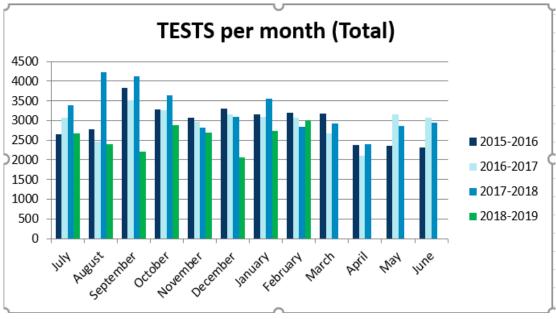


The toilet block at Parakao has been replaced and very well received by local residents, photo below.



#### Laboratory Report

During February, the laboratory processed 868 samples requiring 3011 tests. 47% of jobs were reported within five working days.



Number of tests performed for the month with year ending 2019 :

# **Infrastructure Planning and Capital Works**

#### Major Projects: Sense of Place

- New Town Basin Park (Carpark to Park): The team are working on procuring the services required to
  undertake detailed design of the different elements. Playground, lighting, toilet, and shade canopy
  design works have been awarded; the water feature procurement is underway; and artist procurement
  is being planned. The team are continuing to work closely with both internal and external stakeholders.
  Physical works will occur in parallel with construction of Hundertwasser Art Centre with Wairau Maori
  Art Gallery project. Construction of the new park will start in early 2020, with completion in late 2020.
- Camera Obscura: The external project team are in the process of seeking funding for the construction
  of a camera obscura on Pohe Island. Preloading of the site with metal was completed in April 2018.
  Construction is postponed until funding is secured. Construction is anticipated to take five months. On
  completion of the physical works WDC will undertake the landscaping work around the sculpture. Some
  of the WDC funding may carry forward into the next financial year.

- Complete Streets Masterplan Contract has been awarded to Isthmus Group (with Flow as subconsultants). Kick-off meeting and city walk planned for early March. Uploading of data and further sessions with WDC stakeholders to follow.
- Pohe Island Central Carpark, William Fraser Memorial Park on Pohe Island development: Construction began early January. To date, all power and fibre ducting and cables are installed. All stormwater pipes and manholes have been installed and raingarden construction is nearing completion. Car park aisles are under construction with kerb and channel expected to be laid during March.
- Bascule Carpark Contract for construction of a sealed car park with 63 car parks and 8 camper van parks along with a rain garden has been awarded in February 2019, and construction will start March 2019. Completion is planned for June 2019. Stages two (lighting and CCTV) and three (landscape elements like boardwalk and seating) will be awarded once funding becomes available. The coffee container will remain open for the duration of the construction; however it is understood the café staff will take a week annual leave sometime during construction.

## **Major Projects: Parks and Recreation**

- Matapouri Beach Restoration: Peer review of the engineering design is complete and comments are being addressed. Community consultation is complete and the consent application has been lodged. It is anticipated the consent will be publicly notified in March. Dependent on the consenting timeline, it is hoped that replenishment works will start in May 2019.
- One Tree Point Seawall Investigation: The investigation has looked at the entire length of coast around the One Tree Point area and is the first step to develop a consistent approach to erosion management in the area. The final report has been completed based on feedback from Councillors and the One Tree Point community.
- Seawall Renewals 18/19: Ritchie Road and Taurikura seawalls are complete. The design for Princes Road seawall has been updated based on feedback from the Engineer and Arborist. The team are working on getting the new design out to all stakeholders and applying for consents from NRC and WDC.
- Ngunguru Seawall Renewal: Detailed design for Stage 2 along Ngunguru Road frontage is now completed and has incorporated some items gathered from the community feedback. Resource Consent has been lodged and referred to Department of Conservation, which will increase the timeframe. Funding is available in 2018/19 to renew the seawall only, including construction of access stair cases.
- Sandy Bay Beach Restoration: A long-term solution to manage the dune erosion at Sandy Bay has been proposed and a Resource Consent for the work has been lodged. Some of the car park site is managed by DOC and a concession has been applied for.
- Otaika Sports Park Field Construction: Construction of stage 1 which includes two new sports fields, lighting, irrigation and drainage is completed, and the kikuyu stolens are being watered daily to assist with the establishment and have the fields ready for this winter season April 2019. Physical works on stage 2 commenced in November. The works include the construction of one new field and the refurbishment of an existing field, including lighting, irrigation and drainage. Stage 2 fields will be ready for the following winter season April 2020.
- Ruakaka Sports Fields: Lighting physical works tender has been award to Davco Electrical Services who will be getting underway in March. Construction of the new fields cannot start until the sand mound has been removed. An option for sand removal to the Ruakaka Wastewater Treatment Plant is being worked through.
- Laurie Hall Park Asset Renewal: Construction is underway and Robinson Asphalts are working to finish in time for ANZAC Day.
- Laurie Hall Park Waterfall: The detailed design is underway for the redesign of the waterfall area in Laurie Hall Park.
- Whangarei Falls Carpark Amenity Upgrades Construction is now complete. Grassing and planting will be completed closer to autumn when the weather is suitable.
- Potter Park, Tikipunga The civil works tender has been awarded to Steve Bowling Contracting. Construction is planned for March/April 2019 after playground and shade sail installation, and in consideration of school holidays.

- 49 Ngunguru Youth Activity Zone Concept design complete, review with WDC team held in February. Initial . concept review with sports complex and Cr. Murphy held 13 March. Full community consultation session planned for mid-April.
- Otangarei Sports Park Toilet: The new toilet, including the mural is now completed.
- Mackesy Bush Track Upgrade The detailed design of the tracks has been approved and the team are working on obtaining the consents that need to be in place before works start in March.
- Dog Park Drainage Construction underway. Topsoil removed, paths being formed, new furniture installed. Bunds are almost completed which will improve the amenity of this area.
- Parihaka War Memorial Refurbishment Design of steps and modifications to planter/wall underway. . Procurement planned for March, with construction not starting until after ANZAC Day.

#### **Major Projects - Water**

- New Whau Valley Water Treatment Plant Construction contract was awarded to Broadspectrum on 7 February 2019. Building consent was lodged in October 2018 and is currently being assessed. Earthworks commenced in March 2019. Construction is estimated to take 20 months, to the end of 2020. Commissioning of plant needs to occur while dam and river are full.
- Ruakaka WTP Clarifier Upgrade: Tender evaluation complete with Service Engineers Ltd (Auckland) . being awarded the contract. Site works expected to begin mid-2019, after high demand period ends.

#### Major Projects: Waste and Drainage

- Teal Bay Stormwater Upgrade: Contractor is established on site and construction has begun.
- Whangarei WWTP Odour Control: Design has commenced for odour control to be installed in the process units which are contributing to off-site odour - includes equalisation basin, sludge tanks and the inlet works. All air quality monitoring was completed to prioritise those areas which were the main contributors to the odour.

#### Major Projects: Compliance and Regulatory

New Animal Shelter: WSP Opus have been awarded the professional services contract. The site chosen for the location of the shelter has been assessed and has been found to incur construction costs well beyond the budget. Alternative sites are being identified.

#### Infrastructure Planning

The Proposed Regional Plan for Northland submission was lodged in early November 2017, with evidence presented at the 28 August 2018 NRC hearing. The commissioners report is likely to go to NRC Council meeting in April/May 2019, after which further review of the final version is required to inform whether there are any matters that WDC should appeal.

Co-ordination of infrastructure group input to District Plan changes is continuing.

WDC Designations Plan Change hearing was held 26 February where expert planning evidence of Infrastructure Group as the 'Requiring Authority' was presented. The hearing was adjourned for 2 weeks to allow mediation to occur between the Requiring Authority and a submitter.

Notice has been received from The Department of Conservation that The Minster wishes to review a number of delegations to Territorial Authorities in the Reserves Act 1977. Some legal implications have arisen due to changes made in 2013, prompting this review. Potential changes are being considered and comments collated. Feedback is due by 26 April 2019.

The team is continuing to review a steady stream of subdivision and land use consent applications that have a parks or infrastructure element and assessing consent conditions.

Planning assessment and consents are being prepared for capital projects requiring District and Regional consents.

Work has recommenced on the Tutukaka Reserve Management Plan. Engagement with stakeholders will happen in 2019 (subject to resource availability) to identify current issues and options for reserve use and development. Formal consultation processes will follow once a draft plan is prepared.

Over summer customer complaints and enquiries about reserve encroachments increased. The development of a formal Encroachment on Reserves Policy is being discussed with the Parks team. The Infrastructure Planner position has been filled.

#### Landscape Architects

The New Town Basin Park is in the final design development stage. A team of consultants are assisting the landscape architect team to deliver full construction documentation. Trees have been ordered to guarantee stock and size for planting in late 2020.

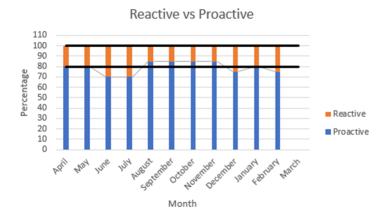
Community consultation has been undertaken by the team for both the 'Refurbishment of the Town Basin Playground' and the 'New Destination Playground on Pohe Island'. Tenders have been awarded to a Play Specialist to start design work on these two projects as well as skate park designer for the refurbishment and extension of the Pohe Island Skate Park. Consultation for the skate park is about to be undertaken to drive the correct design brief. The Pohe Island Masterplan is under final review.

Construction is underway on Laurie Hall Park Upgrades, Pohe Island Central Carpark and Bascule Park. The landscape team will be part of the project team monitoring construction to ensure design outcomes are achieved on these projects.

# **Parks and Recreation**

# Operational updates Public Tree maintenance

Treescape had quite a strong month with roughly 1.5 crews working on the contract. A high number of CRM have resulted from the warm summer where trees have grown very strongly but are also extremely brittle due to low moisture levels. Strong winds now could lead to a high number of failures. The table below shows that we have fallen below our target of being 80% proactive.



#### Walking Track maintenance

The small amount of rain that did fall in February was enough to trigger a weed strike and some of our tracks are now affected. Northland Park Care have been alerted and are actively cutting and spraying.

The Boswell Track off Waimahanga Road has high use and this is exposing culvert boxes as well as larger rocks and roots, which are a potential safety hazard. It had been hoped that a full upgrade of the northern section of this track might be undertaken by NTA with NZTA subsidy but it appears that funding source could be years away. An interim solution will be needed and costings are being sought from the contractor.

March concludes the first year of the Walking Track Maintenance Contract and the KPI results have generally been excellent.

Variations will be applied to include the Ngunguru Old Coach Trail cycleway and Boswell extension to Pah Road on behalf of Roading.

#### **Coastal Structures**

Limestone Island gangway was removed, repaired and reinstalled within 24hrs. Some minor modifications to the gangway runners were also completed to reduce stresses.

Work is underway on the Urquhart's bay wharf steps replacement. Photos below.



A CRM was received requesting rocks at Grannies  $B_{ay}^{51}$  (Onerahi) be removed to improve swimming. This work was completed leaving only rocks requiring machinery. Photo below.



#### **Sports Fields**

Another dry month with only 57 mm rain, however that rain was quite well distributed and enabled fields to survive the heat reasonably well. Growth has dropped off significantly though.

Scarifying (dethatching) operations have been carried on several of the couch fields. The new fields at Otaika are growing in reasonably well although getting the kikuyu to complete coverage is taking longer than anticipated, so under sowing with ryegrass will be done to ensure these fields are ready to be used this winter season.

Renovation work will continue through March with transitioning of couch fields into ryegrass for the winter, under sowing traditional grass fields to boost sward cover, and end of season renovations of the grass cricket blocks.

Winter codes are beginning to send in field requests for the upcoming winter season and extra staff have enabled good progress satisfying code demands for early season games and training.

Average of audit results was 96.8 %, against a target of 90%.

#### Parks and Gardens

A little bit of rain during the month helped the annual bedding displays although the contractor is struggling to keep certain islands watered due to current TMP restrictions. Dry conditions also led to the dying of plants, especially in the south (Ruakaka and Waipu), where there is a lot of struggling and dying plants.

The contractor gave Ocean Beach carpark gardens a large overhaul in conjunction with Treescape. Visibility has been improved greatly. Mulching has been undertaken of various sites such as Vine St CP, Mariners Heaven, Wolfe St CP, Cafler Park and some others.

The contractors mowing team have been kept busy this last month, with staff absences leaving their teams shorthanded. The grass has been rejuvenated with the bit of rain greening up the grass and increasing growth rates. In the beach areas, growth is still a bit slow. Freedom campers are still around the place, so the contractor cannot always finish areas to spec.

The contractor has been refurbishing 2 unused seats ready to be installed at Potter Park. They have installed bollards and chain gate at Norfolk Reserve in Reotahi, replaced a footbridge at Munro PI, Ngunguru and refurbished several signs. The One Tree Point boat ramp has been water blasted again on the 14th of February. The contractor struck the problem that the low tides are too high to get right to the bottom of the boat ramp and they are getting lots of CRM's coming in regarding this.

Our pest plant work continues to go well. Our pest plant control team continue to do good work, this month doing a thorough job removing the weeds from Hodges Park. The Natural Area Maintenance work has started systematically tidying up the following sites (Whangarei Falls, AH Reed, Mair Park, Parihaka and Coronation Reserve).

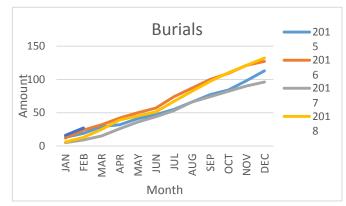
#### **Playgrounds and Skate Parks**

There was a bit of vandalism and some breakages on the playgrounds during February. At the Town Basin some ropes on a climber were cut, a swing seat and chains were stolen from Kamo Sports Park. At Tait St one of the platforms was smashed up.

The Laurie Hall shade sail is now up, but we will need to replace the sail ready for next spring. The contractor is topping up the cushion fall at a number of playgrounds around the district to ensure we maintain the minimum depth of safety fall.

The playground in Hikurangi has been completed and the Norfolk St playground in Reotahi has started. This will be finished in mid-March. After that we will start the last playground for the year – Potter park.

#### Cemetery



with 15 last month.

A slightly slower month with 12 burials, compared



The Crematorium/Chapel have been painted as well as the dated brickwork plastered over to give the place a fresh new look.

The next stage is repairing/replacing the seating in the chapel, also will modernise the interior.

## **Botanica**



Visitor numbers 1727

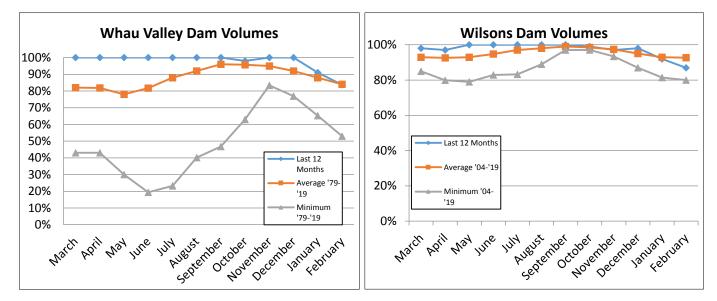
A quiet month at Botanica with nothing outstanding happening. Apart from Florence being off after having surgery on a nerve in her hand. She is recovering well by all accounts.

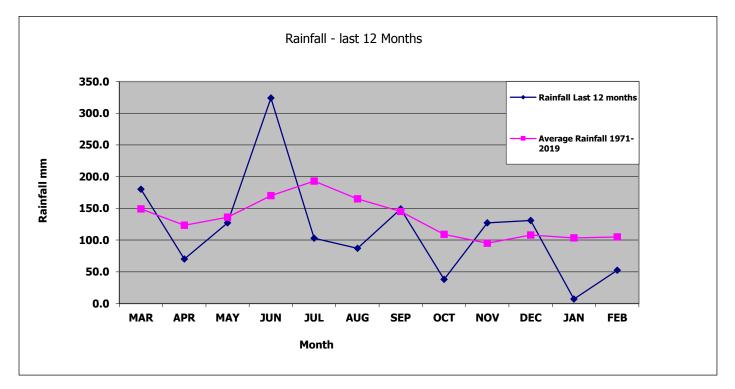
A photo of the lovely blood Lily, which is in bloom currently. This plant originates from South Africa, and as well as been poisonous it is relatively hard to find if wanting to purchase one.

# **Water Services**

#### **Rainfall and Water Sources**

Only 52.5mm of rain fell at Whau Valley water treatment plant in February. This was half the average for February of 105mm. Much of Northland is now struggling for water with restrictions in place in Kaipara and much of the Far North. Although our river and groundwater levels are now beginning to fall the flows are still OK and no restrictions are in place. Whau Valley Dam is currently at 84% and Wilsons Dam at 87%. Although both dams are now beginning to drop it would take several months of very low rainfall before water availability became a concern.





#### Whau Valley New Water Treatment Plant

The contract to construct the new water treatment plant at Whau Valley has been awarded to Broadspectrum Ltd. Work onsite is due to start at the begiing of March with the majority of Earthworks completed by the end of April. Piling is due to take place in July with the majority of the building following before the end of the year. Commission of the new plant is hoped to begin before Christmas 2020 with the project fully complete by the end of June 2021.

# Roading

#### Maintenance

During the month of February pavement repairs and pre-reseal repairs continued the sealed network as part of the reseal programme across the District. The reseal programme continued on the network and this years programme is approximately 80% complete.

Kiripaka Rd was resurfaced with Asphaltic Concrette from the Tikipunga Roundabout to the bottom of the Tikipunga Hill, just under 1.7km. The roundabout and the approach legs were also reconstructed. We did work collaboratively with all the other departments to ensure all their services were checked, CCTVed and repairs completed before we undertook the resurfacing works.



Kiripaka Rd resurfacing operations

The dry weather conditions recently have been detrimental to the unsealed network with a lot of corrugations appearing, and loss of aggregate. The maintenance graders are finding it difficult to grade in these conditions, and this fix does not last and is destructive to our roads. Full grading operations will recommence once the weather provides some moisture in the pavement. Some wet roll and grades have been completed on the various troublespots on the unsealed network.

The trimming of the vegetation envelope programme is continuing has been undertaken through the Marua, Ngunguru Loop.

#### **Pavement Rehabilitation and Seal Extensions**

All 18/19 road rehabilitation projects are underway these works are now included within the new maintenance contracts. The final section of the Wright Rd seal extension project was sealed in mid-February and this completes all the sealing of the Wrights/McCardle forestry logging route.

#### **Bridge Repair**

18/19 bridge repairs programme has been finalised and design work started, with letting of contracts prior to Christmas. Construction works for this programme commenced during February.

#### **LED Street Light Conversion**

The V Category intersection lights have been included in the Twin Coast Discovery Highway lighting contract as a variation and are now completed. The remaining 1,200 V-Category lights have been ordered. Given that there is a 3-4 month lead time, this will result in these lights arriving in May 2019. The installation of these lights is likely to be undertaken from June 2019. Due the late delivery of these LED lights the programme will carryover until the next financial year, however this will not affect the higher subsidy rate Council receives for this work. We are currently investigating using Auckland Transport's central management system (CMS) to control the new LED streetlights. This CMS system has been accepted by NZTA as being suitable.

## Te Matau a Pohe Road Light Replacement

Speirs and Major (the original UK based lighting designer) has analysed 12 different luminaires and is currently in the process of narrowing this down to a shortlist of three suitable luminaires for pricing. It is expected that that a preferred luminaire will be selected by early March. It is likely that it will take 3-4 months for the luminaires to be manufactured and shipped to the country and a further month to install. Based on this it is expected that the new lights will be received by about June/July 2019 and would be installed in Aug/Sept 2019. In the meantime, we will carry out another round of swapping out the lights that are currently flickering in mid March.

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# Walking and Cycling

#### Kamo Shared Path:

Stage 1 (Rust Avenue to Cross Street) – complete

Stage 2 (Cross Street to Kamo Road) - complete

Stage 3 (Kamo Rd to Jack Street) - earthworks, ducting and retaining, due to open in May-June 2019.

Stage 4 (Adams Place to Fisher Terrace) - earthworks phase, due to open in May-June 2019.

Stage 4b (Fisher Terrace Underpass) - Underpass is installed, due to be completed in May.

**Stage 5** (Fisher Tc to Kamo village) Design is nearly complete for future links to Village, Kamo Intermediate & High Schools. We are seeking funds from NZTA for Stage 5 and other key minor links.

#### Walking and Cycling Strategy: Adopted by Council in October 2018.

#### Waipu Walk and Cycle Trust:

**Stage 2a** (Cullen Rd to Waipu Cove) Physical works is planned for mid-2019, this involves some associated road works to be completed by Council.

**Stage 2b** (McLean Rd to Cullen Rd) –We are still finalising land take from one landowner. Works cannot proceed until this process is complete. If land not acquired the Plan B is to cross to the opposite side of the road.

**Stage 3** (Riverview Place to Cullen Rd) the missing link to connect Waipu to Waipu Cove. Route planning works has nearly been completed, with an aim to finalise the route by Christmas and implement next summer (2019-20). We have ruled out following the estuary after consultation with DOC, due to the Wild Life Refuge encompassing the area we were seeking to utilise.

## Low Cost Low Risk Projects (Minor Safety)

Major Intersections (Capacity):

Porowini Avenue/Tarewa Road Intersection Improvements - Physical works completed.

Porowini Avenue/Maunu Road intersection improvements – In tender phase for award in April and completion of physical works by December 2019.

Maunu Road/Central Avenue intersection improvements – Concept design complete and property negotiations progressing. Detailed design to commence pending successful property outcomes. Physical works deferred until after completion of NZTA SH1/ Tarewa Improvement project in mid-2020.

## High Risk Rural Roads

Murphy's Bend Short Term surfacing and curve signage (2018-19) Long Term design of curve realignment and shape correction (2019-20)

#### **Guardrail Onstallations**

- Vinegar Hill Rd (2018-19).
- Whangarei Heads Rd / Pepi Rd intersection (2018-19)
- Cove Rd, Waipu Cycleway Stage 2, (2018-19 or 2019-20) dependent on property negotiations
- Mill Rd / Whareora Rd Intersection, (Design 2018-19, implement 2019-20)
- Corks Rd / Gillingham Intersection
- Fisherman's Point (Whangarei Heads Rd) Short Term survey and review curve shape & surface drainage (2018-19), Long Term reshape curve and surfacing (2019-20)

Infrastructure	Operational	Report	Update TK	

# **Cove Rd Culvert Extension** (Waipu Cycleway Stage $5^{6}$ ). to be built with Cove Rd Guardrail works. **High Risk Intersections (Safety),** Review, design, implement

# Port Rd / Kioreroa Rd Intersection

- Stage 1 improve markings and islands complete.
- Stage 2 minor road widening design nearly complete ready to implement 2019-20
- Stage 3 major upgrade part of Port Nikau Development, timing depending on rate of development.

Kamo Rd / Kensington Ave Intersection – modify phasing to improve safety (filter-phase)
Kamo Rd / Station Rd Intersection – improve capacity and safety by increasing stacking distance
Bank St / Rust Ave Intersection – improve capacity and safety by increasing stacking distance
Bank St / Vine St Intersection – improve capacity and safety by increasing stacking distance
Corks Rd / Gillingham Intersection – safety improvements; widen curve and install guardrail (2019-20)
Five-Finger Roundabout & Walton Street – detailed review of crashes; report (2018-19)
Mill Rd / Whareora Rd Intersection – guardrail. Design 2018-19, implement 2019-20
Intersection and rail crossing upgrades as part of Kamo Shared Path:

- Rust Ave signalised pedestrian crossing complete.
- Vinery Lane upgrade to rail crossing complete.
- Manse St complete
- Dinniss Ave upgrade to rail crossing complete.
- Wrack St upgrade to rail crossing complete.
- Kensington Ave complete
- Kamo Rd signalised pedestrian crossing and upgrade to rail crossing (May-June 2019).

# Whangarei District Road Safety Promotion

# Key Activities for February 2019:

# SAiD (Stop Alcohol Impaired Driving): In February, 7 completed the programme.

**Drive Soba:** There are 12 and 11 participants attending two courses due to completed on 12 April and 16 May respectively.

# Young Drivers Programme Passes

- Ngatiwai: 0 Learners, 0 restricted and 0 Full licence passes as the programme is just getting up and running for this calendar year.
- People Potential: 15/15 Learners 2/4 Restricted (27ytd).

**Restraints:** This month technician training occurred thanks to personnel from ACC, Brain Injury Asociation and Blue Light participating . Planning was undertaken for Childrens Day and Pukapuka party on 3<sup>rd</sup> and 2<sup>nd</sup> of March respectively.

April 2019

# Fatigue Stops:

Date	Vehicles	People		Vehicles	People
19.10.18	64	162	15.02.19	78	199
21.12 18	77	187	1.03.19	Reserve	Day
25 .01.19			18.04.19		

## Speed:

- Social Media digital platform advertising planning for March commencement.
- Bus Back and cinema advertising ongoing.
- Drive Smarta presentation developed

# Key district issues

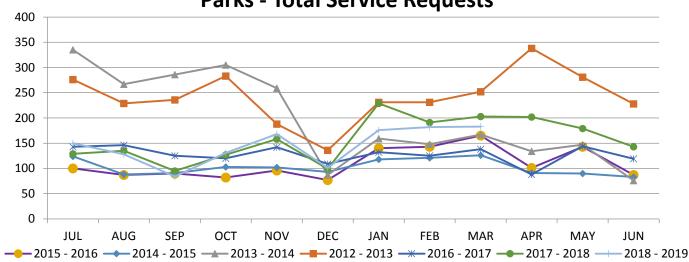
- Young DriversAlcohol and/or drugs
- Speed
- Speed
   Rural speed 7
  - Rural speed zone loss of control/head-on

**Northland Road Toll** 

Road Toll	Combined Total for all 2017	Combined Total for all 2018	Total for 2019 until the end of Feb	Northland SH Network Feb 2018	Northland Local Roads Feb 2018
Whangarei	14	14	4	3	1
Kaipara	5	5	0	0	0
Far North	22	16	2	1	1
Totals	41	35	6	4	2

# **Customer Request Management Services (CRMs)**

The Infrastructure Group received a total of 1927 CRMs in the month of February 2019. 5683 CRMs received in total for 2019, to date. A total of 20,183 CRMs were received for the Infrastructure Group in 2018.



# Parks - Total Service Requests

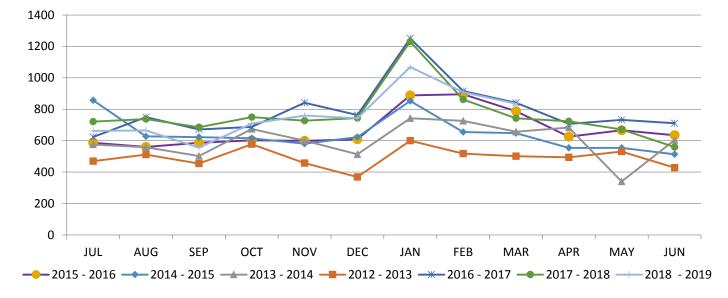
The Parks and Recreation team received 182 CRMs in February 2019. Impressed feedback was received on four CRMs in February, with no dissatisfied customer feedback for the month.

The top five CRM issues for our Parks and Recreation Department for the month of **February** were:

- General Parks queries- 54 (eg access to reserves, Drone requests etc)
- Tree and Street Tree queries- 54 (eg tree fallen over/branches down)
- Cemetery enquiries- 17 (Burial enquiries etc)
- Walkways- 11 (issues within walkway areas)
- Playgrounds- 10 (Issues with Playgrounds and equipment)

57

58 Waste - Total Service Requests

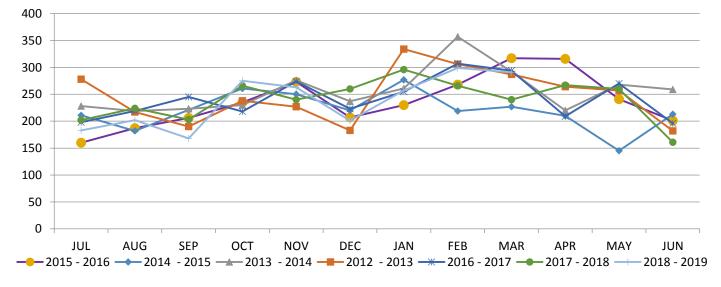


The Waste and Drainage Team received 909 CRMs in February 2019. There were 2 impressed CRMs recorded for February and no dissatisfied feedback received.

The top five CRM issues for our Waste and Drainage Department for the month of February were:

- Rubbish Queries 128 calls (non-collection, fly tipping etc)
- Public Toilet queries/complaints 56 (eg Blocked toilet, soap dispenser empty).
- Recycling queries and complaints- 40 (eg Bin missed during collection)
- Sewer queries- 39 (eg blocked waste drain)
- Stormwater queries- 26 (eg blocked storm drain)

# Water - Total Service Requests

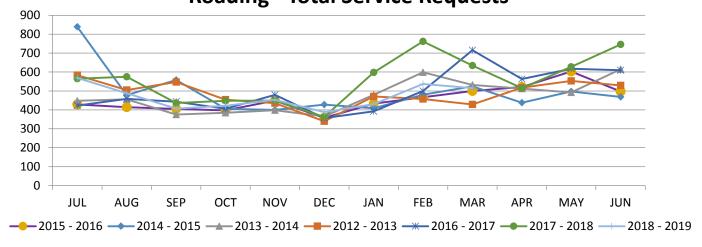


The Water Services team received 299 CRMs in February 2019. Water Services received 5 impressed calls during the month of February with 1 dissatisfied call received.

The top five CRM issues for our Water Department for the month of February were:

- Water Leaks- 164 (Leak repairs or concerns)
- Meter Box Queries- 36 (New box, new meters)
- Water Quality- 15 (Dirty water etc)
- General Water Queries- 14 (Various other enquiries etc)
- Water Pressure- 13 (Pressure issues)

59 Roading - Total Service Requests



The Roading Team received 537 Customer Service Requests in February 2019. Sixteen follow up calls were made this month. Eight customers found our service acceptable. One customer was dissatisfied. Seven customers were impressed by the Roading team and contractors.

The top five CRM issues for our Roading Department for the month of February 2019 were:

- 1. 82 reports of Roading General
- 2. 82 reports of Unsealed roads
- 3. 56 reports of Trees and Vegetation
- 4. 40 reports of Road Maintenance
- 5. 39 reports of Road signs

- E.g. General and Safety issues.
- E.g. Maintenance and repair of unsealed roads.
- E.g. Trimming and Maintenance of trees and vegetation.
- E.g. Pot holes and sweeping, general maintenance.
- E.g. Missing signs and maintenance

#### END OF REPORT